

Subject: Attention required on case (b) (4) : SQLNET ORA parameters
Date: Sat, 31 Dec 2016 22:31:35 +0000
From: "'Amazon Web Services' via DevOps USCIS NASS Devtest" <devops-uscis-nass-devtest@gsa.gov>
To: "devops-uscis-nass-devtest@gsa.gov" <devops-uscis-nass-devtest@gsa.gov>
Cc: (b) (6) @uscis.dhs.gov" (b) (6) @uscis.dhs.gov>
Message-ID: <0100015957027156-1ff53877-0392-4dd0-9922-b48a9e3cd7b9-000000@email.amazonses.com>
MD5: b79d519c10ea4526028ba6bc34ca48d2

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: Resolved (b) (4) Upgrade Postgres to 9.4.10
Date: Sat, 17 Dec 2016 22:33:19 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001590eeb02ef-04db8c75-f6ce-4142-a701-856d0dc53eb4-000000@email.amazonses.com>
MD5: 5e7f9ed0b012808dce90d156aab30ca0

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: RE: [Case (b) (4)] Your AWS MFA Inquiry
Date: Tue, 13 Dec 2016 20:49:41 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <01000158f9f2b024-49b7028b-6199-4ed3-b015-39409d698b5d-000000@email.amazonses.com>
MD5: 0d11defee75e26d17eb09ee8e6242240

Hey there,

It was a pleasure speaking to you today; I simply wanted to recap our phone call today regarding your Amazon MFA device. I've successfully removed the virtual MFA device from your account, and as we verified on the phone, you can now log in successfully without it.

If you'd like to add a new virtual MFA device to your account, see the Security Credentials page in your console:

https://console.aws.amazon.com/iam/home?#security_credential

You can also learn more about different MFA options on our website:

<http://aws.amazon.com/mfa/>

If you have any additional questions please let us know. We're available 24/7 and we're happy to help.

Best regards,

(b) (6)

Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

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To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: RE: (b) (4)] Limit Increase: VPC
Date: Tue, 20 Dec 2016 11:15:47 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591bf1c753-9df4105b-3fd6-4064-8ee1-986d8cbbd6e0-000000@email.amazonses.com>
MD5: 9af45a30b6495fa5e62a87ebe3c32bea

Hello

(b) (6) from AWS, I would be happy to assist you!

Thank you for your limit increase inquiry. I am happy to confirm that I have submitted and approved your Limit increase. Please give it about 15 minutes to become active. Only the limit increase for the AWS GovCloud (US) region is still pending, for this limit increase I will need to collaborate with the service team. I have sent your request to them for approval, I will give you feedback soon.

Thank you for your continued use of AWS!

Best regards,

(b) (6)
Amazon Web Services

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We value your feedback. Please rate my response using the link below.

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[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: [Case (b) (4)] Your AWS MFA Inquiry
Date: Tue, 13 Dec 2016 20:44:11 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <01000158f9eda890-93bcb5b5-e2ed-4072-99d3-cb07298e68ed-000000@email.amazonses.com>
MD5: 318b8dc0f8b30d69f220dd0db6802657

Hello,

I'll be calling you shortly in response to your request for assistance with your MFA. For security purposes, please provide the following One Time Password (OTP) to me over the phone:

(b) (4)

I look forward to helping you soon.

Best regards,

(b) (6)

Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

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[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: [Case (b) (4)] Upgrade Postgres to 9.4.10
Date: Mon, 12 Dec 2016 19:27:10 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <01000158f480c7b9-a364ba10-79fb-4cac-a45f-c9766154a010-000000@email.amazonses.com>
MD5: 34c3716e8872737272f2f55e24b61ae7

Hi there,

There is a vulnerability in postgres that we'd like to fix. Can you upgrade it to 9.4.10?

This is the vulnerability:

(b) (4)



To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: RE: [Case (b) (4)] Upgrade Postgres to 9.4.10
Date: Mon, 12 Dec 2016 19:41:48 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <01000158f48e2fdd-8e9eeac0-66be-4d6e-bc23-647f8835df6e-000000@email.amazonses.com>
MD5: 06998132e9ec5839faa65b09a99f46e3

Hello

Thanks for contacting AWS premium support.

I understand that you want to upgrade your RDS/postgres DB to 9.4.10 version due to security vulnerability. Note that AWS RDS doesn't automatically push major version upgrades (i.e. 9.x to 9.y), UNLIKE the 'auto minor version upgrade' (i.e. 9.3.x to 9.3.y). Note that the version upgrades (major or minor), can be chosen to be pushed out either "immediately" (using the "apply immediate" option) or during the "maintenance window" as per your needs. For a major version upgrade to 9.4.10, please refer the outlined steps here:
http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/USER_UpgradeDBInstance.PostgreSQL.html & let me know if any step is not clear. Also, it will be helpful if you can provide the instance name for the account id you are using to open the case (so that we can locate the instance to check it's details).

Let me know if any question.

Best regards,

(b) (6)

Amazon Web Services

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We value your feedback. Please rate my response using the link below.

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Subject: Resolved (b) (4) Your AWS MFA Inquiry
Date: Sun, 18 Dec 2016 22:33:30 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591411891c-c1e89690-a889-49bb-a119-099f909bdec2-000000@email.amazonses.com>
MD5: a4527fa3597c6137ba686bfdaa9178e5

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: Attention required on case (b) (4) : Your AWS MFA Inquiry
Date: Fri, 16 Dec 2016 21:41:38 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <0100015909955251-97da946e-01c0-42c2-8dcc-4dac8ad58d91-000000@email.amazonses.com>
MD5: 1a3029ca24565b61f42e23249454d288

Hello,

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[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: [Case (b) (4)] Limit Increase: CloudFront Distributions
Date: Wed, 16 Nov 2016 22:35:52 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001586f4832f1-ad6b081d-d3dd-425c-a84e-9ea4672f7951-000000@email.amazonses.com>
MD5: e07d158ee6a8d1accafc5677f2ecc996

Limit increase request 1
Service: CloudFront Distributions
Limit name: Number of Distributions Limit
New limit value: 200

Use case description: Hi, We are using more and more cloudfront distributions and I want to make sure we dont run out of them
Distribution ID:

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: Attention required on case (b) (4) Upgrade Postgres to 9.4.10
Date: Thu, 15 Dec 2016 20:37:50 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <01000159043490cc-12cb462b-17b8-42ad-9c75-59fe5e7f1171-0000000@email.amazonses.com>
MD5: 8507c65760a1ae8171b09ed7cf44f415

Hello,

We haven't heard back from you regarding case (b) (4) a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

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Subject: [Case (b) (4)] Limit Increase: IAM Groups and Users
Date: Wed, 21 Dec 2016 22:35:50 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001592386c023-7c1b9b5c-f621-4a6d-975a-b5509a9a6c82-0000000@email.amazonses.com>
MD5: bfff52f4ae29ff100ba5cf525d12f22e

Limit increase request 1
Service: IAM Groups and Users
Limit name: Server Certificate Limit
New limit value: 300

Use case description: Each of our cloudfront distributions (current quota is set to 300, see case id: (b) (4)) will have it's own certificate so we need to bump this quota to match our Cloudfront distribution quota.

Thanks!

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 21 Dec 2016 22:35:50 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001592386c001-ef640f6a-e16c-435c-b8fa-e4d053d8bea6-000000@email.amazonses.com>
MD5: 48c7116fc505829a3be33f282091caf7

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: IAM Groups and Users
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: RE: [Case (b) (4)] Limit Increase: Elastic IPs
Date: Tue, 20 Dec 2016 11:30:03 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591bfed8b1-aa0c1951-d659-4b6b-9325-f69371b20f68-000000@email.amazonses.com>
MD5: 2f9c31abc759645e86c61d1ce3aae3aa

Hello,

Thanks for reaching out to us.

I'm happy to inform you that we've approved and processed your VPC limit increase request for the US East (Northern Virginia) and US West (Oregon) regions, and your new limit is 35.

The request for the AWS GovCloud (US) region is still pending, I'll update you personally once I have it approved.

I hope this helps.

Best regards,

(b) (6)
Amazon Web Services

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We value your feedback. Please rate my response using the link below.

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[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 28 Dec 2016 21:08:24 +0000
From: "'Amazon Web Services' via DevOps USCIS NASS Devtest" <devops-uscis-nass-devtest@gsa.gov>
To: "devops-uscis-nass-devtest@gsa.gov" <devops-uscis-nass-devtest@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <0100015947433727-7c7f4212-3a18-4436-8afd-d5a7fa7ffa26-000000@email.amazonses.com>
MD5: 896d4549d6531526fcc5b00970462ea1

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: SQLNET ORA parameters
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: [Case (b) (4)] Limit Increase: Elastic IPs
Date: Wed, 21 Dec 2016 23:27:36 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <0100015923b624e9-eb561efd-76c4-4b71-b09c-b4f9808f31d7-000000@email.amazonses.com>
MD5: 35e8d5bd745edecb78a0758c20965a27

Thank you. I think I may have made an incorrect request or it was interpreted incorrectly. The request was for the VPC Elastic IP Address Limit and we're still experiencing the following error:

* aws_eip.app: Error creating EIP: AddressLimitExceeded: The maximum number of addresses has been reached.

status code: (b) (4) request id: (b) (4)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

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Subject: Attention required on case (b) (4) We received an inquiry about a charge on your AWS account.
Date: Sat, 24 Dec 2016 18:40:11 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management" <785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <0100015932221693-b4b44c40-a75f-4bb6-96ad-14426e31873d-000000@email.amazonses.com>
MD5: 620adb0dd1f205cb903d93d0bde67cb9

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: [Case (b) (4)] Limit Increase: Elastic IPs
Date: Mon, 19 Dec 2016 22:26:57 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591931e35b-c017b86e-41ad-4262-aed2-3e04e7673ab7-000000@email.amazonses.com>
MD5: 32e8c8b18680437f225325156c29211a

Limit increase request 1
Service: Elastic IPs
Region: US East (Northern Virginia)
Limit name: New VPC Elastic IP Address Limit
New limit value: 35

Limit increase request 2
Service: Elastic IPs
Region: US West (Oregon)
Limit name: New VPC Elastic IP Address Limit
New limit value: 35

Limit increase request 3
Service: Elastic IPs
Region: AWS GovCloud (US)
Limit name: New VPC Elastic IP Address Limit
New limit value: 35

Use case description: Similar to our VPC request, this is needed to house all of our environments in one region.
=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: RE: [Case (b) (4)] Limit Increase: IAM Groups and Users
Date: Thu, 22 Dec 2016 07:50:30 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001592582907a-43a9bb97-c975-40f0-b8c1-daeade432626-000000@email.amazonses.com>
MD5: eca2ac387143ca3a0e1dee328d9f14a4

Hello,

It's (b) (6) from AWS Billing & Accounts.

I'm happy to inform you that we've approved and processed your IAM Server Certificate limit increase request. Your new limit is 300, but it can sometimes take up to 15 minutes for this to propagate and become available for use.

I hope this helps and if there is anything else I can do for you, please let me know.

Best regards,

(b) (6)
Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you are connecting by federation, log in before following the link.)

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=====

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Subject: Attention required on case (b) (4) Limit Increase: Elastic IPs
Date: Sun, 25 Dec 2016 07:29:36 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <0100015934e28005-c07c4109-9836-4a55-8092-7cd93fce888d-000000@email.amazonses.com>
MD5: 3c8bcb5e89e9ef972a134ce1479d3e48

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: Attention required on case (b) (4) Limit Increase: IAM Groups and Users
Date: Sun, 25 Dec 2016 08:37:38 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001593520cb58-aa8b7e54-b59b-46e4-afd8-6f19d8c7609f-000000@email.amazonses.com>
MD5: 3af1b4db5256784e25cb00a347eeddd7

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Mon, 19 Dec 2016 22:15:49 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591927b49c-ed40cda5-82ea-42a6-a918-8d50b1f7fe76-000000@email.amazonses.com>
MD5: c36facca4f83ae1abb1a4bd69247de7b

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: VPC
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Sincerely,
The Amazon Web Services Team

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Subject: Resolved (b) (4) Limit Increase: Elastic IPs
Date: Tue, 27 Dec 2016 08:24:38 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001593f619c1c-fc6c786f-7fcc-4eb7-b74e-5a6c88899b15-000000@email.amazonses.com>
MD5: 5e87783c480eba7b74d0dbd191c66275

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: [Case (b) (4)] Upgrade Postgres to 9.4.10
Date: Thu, 29 Dec 2016 15:55:30 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>, "diego.lapiduz@gsa.gov" <diego.lapiduz@gsa.gov>
Message-ID: <010001594b4b19a2-47bfed62-4c8d-42e0-bde2-b8612c49801b-000000@email.amazonses.com>
MD5: 08aafc64c2500e269e65ccdc5f7c4eb

Hi, I just realized that you answered my question but it looks like you didn't understand what I was asking.

9.4.10 is not available in RDS at this moment. Only 9.4.9 is available along with other different versions which are also unpatched.

Is it possible to add an Postgres version that is patched?

Thanks

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: [Case (b) (4)] Limit Increase: VPC
Date: Mon, 19 Dec 2016 22:15:49 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591927b4b9-afffec5-0cf2-47cf-bb35-be82e35a5a83-000000@email.amazonses.com>
MD5: 9f4c26840b9e12e0472d05e02dd97c21

Limit increase request 1
Service: VPC
Region: US East (Northern Virginia)
Limit name: VPCs per Region
New limit value: 25

Limit increase request 2
Service: VPC
Region: US West (Oregon)
Limit name: VPCs per Region
New limit value: 25

Limit increase request 3
Service: VPC
Region: AWS GovCloud (US)
Limit name: VPCs per Region
New limit value: 25

Use case description: In order to support all of our application environments in one region we need the VPC limit to be increased.

Thank you!
=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

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Subject: RE: [Case (b) (4)] Limit Increase: Elastic IPs
Date: Thu, 22 Dec 2016 06:44:01 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001592545b2be-8fa287aa-471c-45c4-8deb-120186023a1b-000000@email.amazons
es.com>
MD5: 3ecb8b76bb74edc8fda4ff9208d053ac

Hello,

I'm sorry that this limit increase has not reflected.

I've reached out to our Service Team, who have identified and resolved the issue, the limit will now reflect.

For GovCloud increases, please request it while signed into the GovCloud account.

Hope this helps.

Best regards,

(b) (6)
Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

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To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: RE: [Case (b) (4)] Upgrade Postgres to 9.4.10
Date: Thu, 29 Dec 2016 20:59:24 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>, "diego.lapiduz@gsa.gov" <diego.lapiduz@gsa.gov>
Message-ID: <010001594c615436-afbb1fa7-677a-440c-8922-2d561cf891f3-000000@email.amazonses.com>
MD5: 22ed9eee6b3bd8040f8bf9fc8b88679e

Hello Diego,

Thank you for contacting AWS Premium support, my name is Jugal and it was my pleasure to assist you on chat with your RDS PostgreSQL case.

I understand that you are looking for the RDS PostgreSQL 9.4.10 version. Unfortunately this version is not available with the RDS Postgresql. I have requested this version as feature request but I don't have any ETA for its availability. I will keep this case in mind and if I hear back any news on this I will update you.

You can also keep eye on the below sites for any new launch in AWS.

[1]<https://aws.amazon.com/new/>
[2]<https://aws.amazon.com/blogs/aws/category/amazon-rds/>

I hope above information helps. Please let me know if you have any other questions. I would be happy to assist you.

Best regards,

(b) (6)
Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

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To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Mon, 19 Dec 2016 22:26:57 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591931e35d-a357ff6b-422c-432a-b8fb-a9c35e764ee2-000000@email.amazonses.com>
MD5: 914daa9890241a736429b648208ea717

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: Elastic IPs
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: Out of the office Re: Important Notification Regarding Your AWS Marketplace Subscription
Date: Wed, 28 Dec 2016 00:58:13 -0800
From: "Noah Kunin" <noah.kunin@gsa.gov>
To: 20161228085809df0459dfc0cc4735ad24f775b2b0p0na@bounces.amazon.com
Message-ID: <CAN+4Oys9b5xOkdDp0+8L8ZcKRPK5OCpnZH0L1q8ZJUJrGG2Zrg@mail.gmail.com>
MD5: d938a28c7c8dff9e23f2f18f8930f23a

Hi!

Thanks for reaching out, but I'm unavailable until Jan 4th 2017. If your communication is urgent, please forward it to devops@gsa.gov and someone will get in touch with you as soon as possible. If your communication isn't urgent, please re-send after the 4th.

Thank you!

--

Noah S. Kunin

[Infrastructure Director](#) | [Technology Transformation Service](#)

Subject: Resolved (b) (4) Limit Increase: IAM Groups and Users
Date: Tue, 27 Dec 2016 09:27:47 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001593f9b6c14-f993b016-8855-44eb-96dc-60828fedbca8-000000@email.amazonses.com>
MD5: 9fed1d392ee51611a19a702f92ff4bad

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&caseId=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&caseId=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&caseId=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&caseId=(b) (4))

Best regards,

Amazon Web Services

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Subject: RE: (b) (4) Limit Increase: VPC
Date: Thu, 22 Dec 2016 09:56:40 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <0100015925f61220-c6a2e012-a8f6-443f-8270-94b66d0d6485-000000@email.amazonses.com>
MD5: fc7123f1209c37f88f972ad5c1d88e79

Hi Justin,

(b) (4) here from AWS. I hope this email finds you well.

As requested, I've resolved this case in our system and no further action is required on your part.

Please feel free to re-open this case if you have any more questions, concerns, or if you need further assistance regarding this issue.

Should you need to reopen this case, simply reply with any additional information or requests you may have. Myself or one of my colleagues will be happy to assist you.

Have a great day!

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. To contact us again about this case, please return to the AWS Support Center using the following URL:
[\(b\) \(4\)](https://aws.amazon.com/support/case?caseId=(b) (4))

Best regards,

(b) (4)
(6) Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

=====

Subject: RE: [Case (b) (4)] SQLNET ORA parameters
Date: Wed, 28 Dec 2016 21:43:06 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS NASS Devtest" <devops-uscis-nass-devtest@gsa.gov>
To: "devops-uscis-nass-devtest@gsa.gov" <devops-uscis-nass-devtest@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <010001594762fb17-3f44699e-84cb-4b72-b74d-ece4b2c4aae1-000000@email.amazonses.com>
MD5: 1881d7beb0545b948d9172e371f80518

Hello Ross,

Thanks for contacting AWS Premium Support. We wish you too a very Happy New Year!

>From your case description, I understand that you want to know how to manage the sqlnet.ora parameters for your RDS Oracle instance.

In order to deliver a managed service experience, Amazon RDS does not provide shell access to DB instances, and it restricts access to certain system procedures and tables that require advanced privileges. Amazon RDS supports access to databases on a DB instance using any standard SQL client application such as Oracle SQL Plus. Amazon RDS does not allow direct host access to a DB instance via Telnet or Secure Shell (SSH).

However, you can create a case to request parameter changes in the sqlnet.ora for your instance and we will engage the RDS Operations team to update them for you.

I hope this email contains all the information you were looking for.

Please let us know if you have further questions or concerns you would like to be addressed.

Best regards,

(b) (6)
Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.
=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you are connecting by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Mon, 12 Dec 2016 19:27:10 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <01000158f480c771-1d4c77dd-33ae-402e-8fe1-3a814e616a62-000000@email.amazons
es.com>
MD5: 6a510f7547fc59f8f72efe67369830cd

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Upgrade Postgres to 9.4.10
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: AWS VPN Planned Maintenance Notification [AWS Account: 633257792589]
Date: Wed, 14 Dec 2016 00:28:09 +0000
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Cc: aws-didit-uscis@uscis.dhs.gov
Message-ID: <01000158fabab449-bbf679d6-ffb5-4285-9e94-d03415ca5ecf-000000@email.amazonses.com>
MD5: c3de7c582dd9394a475f8363557e3f68

Hello AWS VPN Customer,

You're receiving this message because you have at least one VPN Connection scheduled for planned maintenance in the US-EAST-1 Region. Between December 14, 2016 at 04:00 AM PST and December 14, 2016 at 06:00 AM PST, we will be performing 2 hours of maintenance on the Amazon VPN endpoint with the IP address: 54.240.217.160.

This maintenance will affect the following VPN Connections:

(b) (4)

A large black rectangular redaction box covers the list of VPN connections. The text "(b) (4)" is written in red at the top left corner of the redacted area.

If you have configured your VPN Customer Gateway to use both tunnels, then your VPN Connection will utilize the redundant tunnel for the duration of the maintenance.

If you have not configured your VPN Customer Gateway to use both tunnels, then your VPN Connection will be interrupted during the maintenance window. We encourage you to configure your Customer Gateway to use both tunnels. You can obtain the VPN Connection configuration recommendations for several types of VPN devices from the AWS Management Console at <https://console.aws.amazon.com>. On the "Amazon VPC" tab, select "VPN Connections". Then highlight the VPN Connection and choose "Download Configuration".

Regards,
The AWS VPN Team

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Subject: [Case (b) (4)] Limit Increase: VPC
Date: Wed, 21 Dec 2016 23:17:11 +0000
From: "'Amazon Web Services' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <0100015923ac9979-67014405-765a-41b5-9566-2ea385b1bef0-000000@email.amazonses.com>
MD5: d157719e99d5e899713ad6617daef78f

Thank you! I can confirm that the VPC limit has been increased. This can be marked as resolved.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

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Subject: Important Notification Regarding Your AWS Marketplace Subscription
Date: Fri, 25 Nov 2016 18:27:20 +0000
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Cc: aws-didit-uscis@uscis.dhs.gov
Message-ID: <010001589cbde5f9-7a519f4d-e526-4fa3-99f4-b6983578013d-000000@email.amazonses.com>
MD5: 7181a640a2edf9845f8e0f3f4cd62165

Greetings from AWS Marketplace,

Thank you for subscribing to "Ubuntu Server 12.04 LTS."

We are writing to inform you that Canonical Group Limited has added version 12.04 LTS 20150123* of "Ubuntu Server 12.04 LTS" to AWS Marketplace, available at <https://aws.amazon.com/marketplace/pp/B007Z5YWX4>. This latest version provides updates for previous security vulnerabilities.

If you are currently subscribed to versions 12.04 LTS_20141001 and 12.04 LTS 20150123 as of 11/25/2016, these versions will no longer be available to new subscribers and Canonical Group Limited will end support for versions 12.04 LTS_20141001 and 12.04 LTS 20150123 after 2/25/2017. You may continue to run and create instances of these versions, but they will no longer be supported by Canonical Group Limited and it is recommended that users upgrade to the new 12.04 LTS 20150123* version.

If you have any questions about how to upgrade from your current version to version 12.04 LTS 20150123* please contact Canonical Group Limited directly at <http://www.ubuntu.com/support>

Thank you,
--The AWS Marketplace Team
<https://aws.amazon.com/marketplace>

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Subject: [Case (b) (4)] SQLNET ORA parameters
Date: Wed, 28 Dec 2016 21:08:24 +0000
From: "'Amazon Web Services' via DevOps USCIS NASS Devtest" <devops-uscis-nass-devtest@gsa.gov>
To: "devops-uscis-nass-devtest@gsa.gov" <devops-uscis-nass-devtest@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <0100015947433740-f287fb6a-fe32-401c-9dbe-fabce7cfdb05-000000@email.amazonses.com>
MD5: 2c07d045b9563a396217a279aa1df49a

Hi Amazaon RDS folks.

SQLNET.ORA permits a wide range of actions, including dead session detection, session tracing, and probe/ keep-alive timers.

How to manage these in RDS?

Thanks, and Happy New Year to you,

(b) (6)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: [Case (b) (4)] We received an inquiry about a charge on your AWS account.
Date: Wed, 21 Dec 2016 17:52:28 +0000
From: "'no-reply-aws@amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <0100015922835215-1a5dfb2c-ebba-4ae9-89d9-b109265a04eb-000000@email.amazonses.com>
MD5: 6914b6cdb61f840131cd18e511d78a26

Hello!

We received an inquiry from another AWS account/user about an unknown \$131.29 charge on the corporate card that is associated with this account. Since our security policies prevent us from discussing any account specific details with anyone outside of the account in question, we were unable to assist them further. However, if you are in need of more details regarding this charge, please know that this charge is from your November invoice (b) (4) (which was charged on December 3rd), for your monthly Business Support fee.

If you have any questions about this charge or this inquiry, please don't hesitate to let me know. I'm here to help.

Best regards,

(b)
(4)

AWS Support Concierge

We value your feedback. Please rate my response using the link below.

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To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\) &language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4) &language=en)

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=====

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Subject: Resolved (b) (4) Limit Increase: CloudFront Distributions
Date: Thu, 24 Nov 2016 17:30:50 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001589763cdce-14d868d4-9bcd-48c9-ab7b-d91c4678717e-000000@email.amazonses.com>
MD5: 0adfc1a9002c5cc391d237083794a8ac

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: Welcome to Amazon Web Service's Route 53
Date: Sat, 31 Dec 2016 10:47:48 +0000
From: "'Amazon Web Services, Inc.' via Cloud.gov AWS" <699351240001@gsa.gov>
To: 699351240001@gsa.gov
Cc: jez.humble@gsa.gov
Message-ID: <01000159547e1e1e-872f0ddc-663a-4c72-ab38-25ba5b7da448-000000@email.amazonses.com>
MD5: cad0a103b27f3fe534a425de2fe27b5f

Hello,

Thank you for activating Amazon Route 53 Service. We would like to help you get started to make your experience with Route 53 better. We have put together a few documents, getting started videos and resources which we think will be useful as you familiarize yourself with this product.

Creating your First Hosted Zone

How should I create record sets?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/resource-record-sets-creating.html>

Wondering how to choose the correct routing policy?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/routing-policy.html>

What is an alias record? Should I use it?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/resource-record-sets-choosing-alias-non-alias.html>

Configuring Amazon Route 53 as your DNS Service

What are the assigned name servers for my hosted zone?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/GetInfoAboutHostedZone.html>

What will be the best practice for migration process?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/MigratingDNS.html>

Additional Features from Amazon Route 53

Is there a way to have additional availability from DNS layer?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/dns-failover.html>

Can I use Route 53 as my private DNS service?

<http://docs.aws.amazon.com/Route53/latest/DeveloperGuide/hosted-zones-private.html>

Videos and self-paced Lab

Want some hands on experience?

https://aws.amazon.com/training/intro_series/#networking-1

How do I transfer a domain to route53?

<https://aws.amazon.com/premiumsupport/knowledge-center/transfer-domain-to-aws/>

How do I verify that resource record sets are accessible from the Internet?

<https://aws.amazon.com/premiumsupport/knowledge-center/route-53-reachable-resource-record-sets/>

What can I check when I'm unable to access my website when using the Route 53 DNS Service?

<https://aws.amazon.com/premiumsupport/knowledge-center/route-53-dns-website-unreachable/>

We hope these resources will answer your questions and help you get started using Amazon Route 53. If you have additional questions or concerns, please reach out to us on the AWS Route 53 forum:

<https://forums.aws.amazon.com/forum.jspa?forumID=87>

For Premium Support subscribers, please open a support case:

<https://console.aws.amazon.com/support/home?#/case/create>

Regards,
The AWS Route 53 Team

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Subject: Resolved (b) (4) We received an inquiry about a charge on your AWS account.
Date: Mon, 26 Dec 2016 19:30:10 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <010001593c9c9025-6829cafc-d7b0-4770-9a9b-66696b54dd13-000000@email.amazonses.com>
MD5: eb664f2e137b12345ce4b5d53308a4d3

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: Important Notification Regarding Your AWS Marketplace Subscription
Date: Wed, 30 Nov 2016 01:05:04 +0000
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Cc: aws-didit-uscis@uscis.dhs.gov
Message-ID: <01000158b2c37691-ff19817c-8279-4c11-99ca-58b86e5cea42-000000@email.amazonses.com>
MD5: 55aee886d929b615335a2e8709d0f31b

Greetings from AWS Marketplace,

Thank you for subscribing to "Ubuntu Server 14.04 LTS".

We are writing to inform you that Canonical Group Limited has added version 14.04 LTS 20151117* of "Ubuntu Server 14.04 LTS" to AWS Marketplace, available at <https://aws.amazon.com/marketplace/pp/B00JV9JBDS>. This latest version provides improvements against security vulnerabilities discovered in previous versions.

If you are currently subscribed to versions 14.04 LTS 20141001, 14.04 LTS 20150123, or 14.04 LTS 20151117 as of 11/25/2016, these versions will no longer be available to new subscribers and Canonical Group Limited will end support for versions 14.04 LTS 20141001, 14.04 LTS 20150123, and 14.04 LTS 20151117 after 2/25/2017. You may continue to run and create instances of these versions, but they will no longer be supported by Canonical Group Limited and it is recommended that users upgrade to the new 14.04 LTS 20151117* version.

If you have any questions about how to upgrade from your current version to version 14.04 LTS 20151117* please contact Canonical Group Limited directly at <http://www.ubuntu.com/support>

Thank you,
--The AWS Marketplace Team
<https://aws.amazon.com/marketplace>

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Subject: Welcome to Amazon Web Service's ElastiCache
Date: Thu, 8 Dec 2016 13:53:11 +0000
From: "'Amazon Web Services, Inc.' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: 555546682965@gsa.gov
Cc: jez.humble@gsa.gov
Message-ID: <01000158deb5922b-6b6eb454-7486-483a-98d4-805e0b958e45-000000@email.amazonses.com>
MD5: 31096ae6c305c15d1fdc88cb7672ef9f

Hello,

Thank you for activating Amazon ElastiCache service. We would like to help you get started to make your experience with this service better. We have put together a few getting started documents, best practice guides, and other helpful resources which we think will be useful as you familiarize yourself with this product.

Understanding ElastiCache

Are you a first time ElastiCache User?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/WhatIs.FirstTimeUser.html>

What are some of the best practice implementations on architecting a fault tolerant environment?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/BestPractices.html>

How should my applications populate and maintain data in my cache cluster?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/Strategies.html>

Before creating a cluster, you need to designate subnets and set up a security group for your cache nodes.

How do I create a subnet group?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/AmazonVPC.CreatingSubnetGroup.html>

How do I configure my cache security groups?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/SecurityGroups.html>

Now that you have your subnet groups and security groups set up, you can proceed to provision your cache clusters.

How do I provision a Redis cluster?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/Clusters.Create.Redis.CON.html>

How do I provision a Memcached cluster?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/Clusters.Create.Memcached.CON.html>

Once your cluster is up, each node will be assigned an endpoint that can be used by your applications.

Where do I find the ElastiCache endpoints that my applications need?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/Endpoints.html>

How do I monitor my ElastiCache metrics and events?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/CacheMetrics.html>

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/ECEvents.html>

Can I access ElastiCache from outside AWS?

<http://docs.aws.amazon.com/AmazonElastiCache/latest/UserGuide/Access.Outside.html>

As always, please don't hesitate to let us know if you have any questions about any of this!

Regards,

The AWS ElastiCache Team

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Subject: Getting Started with Amazon Web Service's Relational Database Services (RDS)
Date: Thu, 8 Dec 2016 10:37:41 +0000
From: "'Amazon Web Services, Inc.' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: 555546682965@gsa.gov
Cc: jez.humble@gsa.gov
Message-ID: <01000158de0298b8-7e06dec6-1a12-4671-9a32-8a9a73b6939e-000000@email.amazonses.com>
MD5: 87808e4bce2030135476f07621af08b6

Hello,

Thank you for activating Amazon Web Service's Relational Database Services (RDS). We would like to help you get started to make your experience with RDS better. We have put together a few documents, getting started videos and resources which we think will be useful as you familiarize yourself with this product.

Creating your first RDS instance:

A video introduction to RDS: <https://www.youtube.com/watch?v=Kz1zmyHw9G0>

What is RDS? <http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Welcome.html>

Getting Started:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_GettingStarted.html

Configuring RDS within a VPC:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/USER_VPC.html

RDS Best Practices:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_BestPractices.html

FAQ's: <https://aws.amazon.com/rds/faqs/>

AWS Support Knowledge Center: [https://aws.amazon.com/premiumsupport/knowledge-center/#Amazon_Relational_Database_Service_\(Amazon_RDS\)](https://aws.amazon.com/premiumsupport/knowledge-center/#Amazon_Relational_Database_Service_(Amazon_RDS))

A few important things to consider:

A quick intro on DB instance classes, statuses:

<http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Overview.DBInstance.html>

How does Multi-AZ work?

<http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Concepts.MultiAZ.html>

Does my planned modification require downtime:

<http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/Overview.DBInstance.Modifying.html>

Different storage types for various purposes:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_Storage.html

Security for your RDS instances:

<http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/UsingWithRDS.html>

Limits for RDS: http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_Limits.html

After getting your RDS instance configured, check out these links to use RDS to its full potential:

Monitoring the performance of your RDS instance:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_Monitoring.html

Different RDS DB instance states:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_CommonTasks.html

General RDS troubleshooting guide:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/CHAP_Troubleshooting.html

Various logs you can enable for troubleshooting purposes:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/USER_LogAccess.html

Using AWS CloudTrail with RDS for compliance purposes:

http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/USER_Auditing.html

We hope these resources will answer your questions and help you get started using Amazon RDS. If you have additional questions or concerns, please reach out to us on the RDS forums:

<https://forums.aws.amazon.com/forum.jspa?forumID=60>

For Premium Support subscribers, please open a support case:

<https://console.aws.amazon.com/support/home?#/case/create>

Regards,

Amazon Web Services

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Subject: Amazon EC2 Maintenance - Maintenance [AWS Account: 195709456946]
Date: Sun, 27 Nov 2016 22:17:48 +0000
From: "'Amazon Web Services, Inc.' via DevOps USCIS NASS Devtest" <devops-uscis-nass-devtest@gsa.gov>
To: devops-uscis-nass-devtest@gsa.gov
Message-ID: <01000158a7dd9d31-6040d101-9ece-4a69-b0a1-19ebcdeb9083-000000@email.amazonses.com>
MD5: 4e87325cc3291d0cd21a1b591b8d93ab

Dear Amazon EC2 Customer,

One or more of your Amazon EC2 instances is scheduled for maintenance on 2016-11-29 for 2 hours starting at 00:00 UTC. During this time, the following instances in the us-east-1 region will be unavailable and then rebooted:

i-5b08b8eb

Your instances will return to normal operations after maintenance is complete and all of your configuration settings will be retained. To continue normal operation and avoid any unavailability or reboots during this time, you can migrate the instances listed above to replacement instances. Replacement instances will not be affected by this scheduled maintenance. Otherwise, no action is generally required on your part (certain underlying system components may change at reboot time, and your operating system may prompt you to install additional software/drivers post-reboot as a result). If your instance is part of an auto-scaling group, then it will automatically be terminated and replaced by a newly launched instance during the maintenance window.

You can see more information on this maintenance in the AWS Management Console at <https://console.aws.amazon.com/ec2/home?region=us-east-1#s=Events>.

Additional information about maintenance events, including how to migrate to replacement instances, can be found at http://docs.amazonwebservices.com/AWSEC2/latest/UserGuide/monitoring-instances-status-check_sched.html.

We perform maintenance regularly to ensure that the EC2 service continues uninterrupted for our customers. In most cases, maintenance can be performed without service interruption. When maintenance cannot be performed without service interruption, we work hard to keep any impact as brief as possible.

If you have any questions or concerns, you can contact the AWS Support Team on the community forums and via AWS Premium Support at: <http://aws.amazon.com/support>.

Sincerely,
Amazon Web Services

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Reference: 9adc0b49-f9a1-4e20-8e0c-fe832aa4edf1

Subject: AWS VPN Planned Maintenance Notification [AWS Account: 633257792589]
Date: Thu, 8 Dec 2016 23:06:17 +0000
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Cc: aws-didit-uscis@uscis.dhs.gov
Message-ID: <01000158e0aff256-1e237885-720d-4ae4-9a1b-43c021d3435d-000000@email.amazonses.com>
MD5: 23cefaf9e0c2db1b33473e0fe5e1dbd3

Hello AWS VPN Customer,

You're receiving this message because you have at least one VPN Connection scheduled for planned maintenance in the US-EAST-1 Region. Between December 14, 2016 at 04:00 AM PST and December 14, 2016 at 06:00 AM PST, we will be performing 2 hours of maintenance on the Amazon VPN endpoint with the IP address: 54.240.217.160.

This maintenance will affect the following VPN Connections:

(b) (4)

A large black rectangular redaction box covers the list of affected VPN connections. The text "(b) (4)" is written in red at the top left of this redacted area.

If you have configured your VPN Customer Gateway to use both tunnels, then your VPN Connection will utilize the redundant tunnel for the duration of the maintenance.

If you have not configured your VPN Customer Gateway to use both tunnels, then your VPN Connection will be interrupted during the maintenance window. We encourage you to configure your Customer Gateway to use both tunnels. You can obtain the VPN Connection configuration recommendations for several types of VPN devices from the AWS Management Console at <https://console.aws.amazon.com>. On the "Amazon VPC" tab, select "VPN Connections". Then highlight the VPN Connection and choose "Download Configuration".

Regards,
The AWS VPN Team

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Subject: Getting Started with Elastic Load Balancing Application Load Balancers
Date: Fri, 9 Dec 2016 13:37:38 +0000
From: "'Amazon Web Services, Inc.'" via AWS Account 570696747145"
<570696747145@gsa.gov>
To: 570696747145@gsa.gov
Cc: jez.humble@gsa.gov
Message-ID: <01000158e3cdb41e-a6267126-7ca5-472b-bb0e-d98fc830d06e-000000@email.amazonses.com>
MD5: 556ff8fbfa2bf2d4ac4565d2f227341a

Dear Amazon Web Services Customer,

Thank you for creating an Application load balancer. We would like to help you get started to make your experience better. We have put together a few documents and getting started resources that we think will be useful as you get started.

Creating your first Application load balancer:

- Getting Started: <http://docs.aws.amazon.com/elasticloadbalancing/latest/userguide/load-balancer-getting-started.html>

- Migrating your existing load balancer:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/userguide/migrate-to-application-load-balancer.html>

A few How-Tos that will help you set up your Application load balancer initially.

- Applying Path-Based Routing:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/tutorial-load-balancer-routing.html>

- Using ECS Containers as Targets:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/tutorial-target-ecs-containers.html>

- Creating an HTTPS Listener:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/create-https-listener.html>

- Creating a Target Group: <http://docs.aws.amazon.com/elasticloadbalancing/latest/application/create-target-group.html>

- Configuring Health Checks:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/target-group-health-checks.html>

After getting your Application load balancer set up, you can check out these other features.

- Access logs for detailed information for all requests made to your load balancer:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/load-balancer-access-logs.html>

- Monitoring your Load Balancer Using CloudWatch Metrics:

<http://docs.aws.amazon.com/elasticloadbalancing/latest/application/load-balancer-monitoring.html>

- Limits: <http://docs.aws.amazon.com/elasticloadbalancing/latest/application/load-balancer-limits.html>

We hope these resources will answer your questions and help you get started using Application load balancers. If you have additional questions or concerns, please reach out to us on the Amazon EC2 forum: <https://forums.aws.amazon.com/forum.jspa?forumID=30>

For Premium Support subscribers, please open a support case:

<https://console.aws.amazon.com/support/home?#/case/create>

Sincerely,

The AWS Support Team

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Subject: Thank you for your interest in the Lambda@Edge Limited Preview
Date: Fri, 9 Dec 2016 10:37:21 -0600 (CST)
From: Amazon Web Services <aws-marketing-email-replies@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <746789313.733958222.1481301441860.JavaMail.root@sjmas03.marketo.org>
MD5: 5f634994bfb7c56f1161359aad50e601



Dear AWS Lambda@Edge Preview Applicant,

Thank you for registering for the AWS Lambda@Edge Limited Preview. Your application has been received and we will follow up with you on how to get started as your application is reviewed and accepted.

Please note, your participation in this preview is subject to Section 1.10 of the [AWS Service Terms](#) (Beta Service Participation). If you do not agree to those terms, you will not be able to participate in the preview. In particular, please note that your participation in this preview is confidential, and you agree that you will not disclose any of your findings or observations about the preview to any individuals or organizations not authorized by Amazon Web Services.

We look forward to your participation and feedback during the preview!

Sincerely,

The AWS Lambda and Amazon CloudFront Teams



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Subject: Important Notification Regarding Your AWS Marketplace Subscription
Date: Wed, 28 Dec 2016 08:58:09 +0000
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Cc: aws-didit-uscis@uscis.dhs.gov
Message-ID: <0100015944a6a82d-da2ae39a-c221-4970-ae45-9f3fb83d2e25-000000@email.amazonses.com>
MD5: 54fbfa1aa946201a0d4e141808808f79

Greetings from AWS Marketplace,

Thank you for subscribing to "Ubuntu Server 12.04 LTS".

We are writing to inform you that Canonical Group Limited has released a new version of "Ubuntu Server 12.04 LTS" (12.04 LTS 20161205), available at <https://aws.amazon.com/marketplace/pp/B007Z5YWX4>.

As an existing customer, your subscription to the product, any running instances and access to the previous versions are unaffected. However, Canonical Group Limited strongly recommends you update to the new version by visiting <http://aws.amazon.com/marketplace/pp/B007Z5YWX4>. For additional questions or upgrade information, please contact Canonical Group Limited directly at <http://www.ubuntu.com/support>.

Thank you,
--The AWS Marketplace Team
<https://aws.amazon.com/marketplace>

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Subject: Amazon Web Services Billing Statement Available
Date: Sat, 3 Dec 2016 12:57:15 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <01000158c4c290c5-21e41e2f-1a4a-4204-
999f-0b74d9ffffba-000000@email.amazonses.com>
MD5: c64010669dcc7ea5b67bca903b7edab8

Greetings from Amazon Web Services,

This e-mail confirms that your latest billing statement, for the account ending in ****2031, is available on the AWS web site. Your account will be charged the following:

Total: \$131.29

You can see a complete break down of all charges on the Billing & Cost Management page located here:

<https://console.aws.amazon.com/billing/home#/bill?statementTimePeriod=1477958400>

To protect your privacy, we can only communicate account information to the e-mail address on file for your account.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

To learn more about managing your AWS costs with Cost Allocation and Tagging, visit <http://docs.aws.amazon.com/awsaccountbilling/latest/aboutv2/cost-alloc-tags.html>

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The AWS Customer Agreement was updated on March 18, 2016. You can see more information about these changes at <https://aws.amazon.com/agreement/recent-changes/>.

Subject: Revision to Your Amazon.com Account
Date: Tue, 22 Nov 2016 00:15:42 +0000
From: "'Amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: 555546682965@gsa.gov
Message-ID: <01000158896366e4-4f92ed39-7543-43b6-b649-048a6dfd0db7-000000@email.amazonses.com>
MD5: 44209b0e2da29471bd06e4ef9c652b86

— Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads login-gov Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

—

Subject: Resolved (b) (4) Migrating cloudfront distribution
Date: Mon, 21 Nov 2016 23:15:35 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <01000158892c5b2a-c02d5399-97a1-433b-bbdd-dd534aa3fd90-000000@email.amazonses.com>
MD5: a22cd27c5fbd2d09170f025b5b2245c2

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=\(b\) \(4\)](https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

Best regards,

Amazon Web Services

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Subject: Account removed from Consolidated Bill
Date: Mon, 21 Nov 2016 14:49:18 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <01000158875cd77e-8b583424-8e19-466f-8dc3-8859a3c89a02-000000@email.amazons
es.com>
MD5: 442076d22778f39f1cc19a4f5c779356

Greetings from Amazon Web Services,

At the request of aws-gsa-csbpa-root-18f, your AWS account has been removed from their Consolidated Bill effective Nov 21, 2016. (b) (4) will be responsible for all charges incurred by your account from the beginning of the month until Nov 21, 2016. After that, you will be responsible for all charges on your account.

(b) (4)



Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: Attention required on case 1949613941: Limit Increase: CloudFront Distributions
Date: Sun, 20 Nov 2016 12:28:15 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <0100015881b55841-7a35686a-2948-49a7-a645-1b0e69897c3a-000000@email.amazonses.com>
MD5: 5989c42e03a25ef0d7646a31b5393f3e

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: Attention required on case (b) (4) Migrating cloudfront distribution
Date: Sat, 19 Nov 2016 22:31:51 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001587eb799b0-900709ac-e4fd-4e70-b158-25274b2abaa3-000000@email.amazonses.com>
MD5: 06250d018c46319433d1a900b8f61b36

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: RE: [Case (b) (4)] Limit Increase: CloudFront Distributions
Date: Thu, 17 Nov 2016 11:54:44 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <01000158722396b9-d0653c9f-7268-40ad-a6f0-d094eda423db-000000@email.amazonses.com>
MD5: c6f56d21533dc6a6a12b0b1fa5a376ba

Hello,

(b) (4) here.

I'm happy to inform you that we've approved and processed your 'Number of Distributions Limit' increase request, and your new limit is 300 (was previously on 200). Please keep in mind that it can sometimes take up to 15 minutes for this to propagate and become available for use.

I hope this helps.

Best regards,

(b) (4)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you are connecting by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: Database version upgrade for your Amazon RDS for PostgreSQL database instances [AWS Account: 469392193300]
Date: Fri, 18 Nov 2016 22:08:42 +0000
From: "'Amazon Web Services, Inc.' via 469392193300" <469392193300@gsa.gov>
To: 469392193300@gsa.gov
Cc: tmccabe@bstonetech.com
Message-ID: <01000158797c0d67-ce8b2c52-877f-4626-b84c-a560a1a0c149-000000@email.amazonses.com>
MD5: 7ce154db485a6d1c118db14167d5c0b7

Dear Amazon RDS Customer,

Our records indicate that you have one or more PostgreSQL database instances which are not running the latest minor versions of PostgreSQL available on RDS.

Since PostgreSQL versions 9.3.14 (<https://www.postgresql.org/docs/current/static/release-9-3-14.html>) and 9.4.7 (<https://www.postgresql.org/docs/current/static/release-9-4-7.html>) contain important bug fixes, we recommend that you upgrade your PostgreSQL 9.3.x instances to PostgreSQL 9.3.14 and your PostgreSQL 9.4.x instances to PostgreSQL 9.4.7 or higher at your earliest convenience.

Beginning December 5, if your database instances have the “Auto Minor Version Upgrade” option enabled, we will automatically upgrade the PostgreSQL 9.3.x instances to PostgreSQL 9.3.14 and the PostgreSQL 9.4.x instances to PostgreSQL 9.4.7, during your maintenance window (http://docs.aws.amazon.com/AmazonRDS/latest/UserGuide/USER_UpgradeDBInstance.Maintenance.html#Concepts.DBMaintenance). If you do not wish to apply these upgrades at this point in time, please set the “Auto Minor Version Upgrade” option to "No" before December 5, 2016.

Next year, we plan to upgrade all affected PostgreSQL 9.3.x instances to PostgreSQL 9.3.14 and PostgreSQL 9.4.x instances to 9.4.7, irrespective of their “Auto Minor Version Upgrade” option setting. Additional details on the scheduled upgrade will be provided on January 13, 2017.

Your instances will become unavailable for a few minutes during the upgrade, for both Single-AZ and Multi-AZ deployments. If you have any questions or concerns, please contact AWS Support or your Technical Account Manager.

Sincerely,
Amazon Web Services

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 16 Nov 2016 22:35:52 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001586f4832dd-8b4ef819-f079-432c-b137-653cc7d74c2d-000000@email.amazonses.com>
MD5: 72261b0ffd8391c131606107b1c44d5c

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID (b) (4)
Subject: Limit Increase: CloudFront Distributions
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: RE: [Case (b) (4)] Limit Increase: VPC
Date: Wed, 21 Dec 2016 04:16:37 +0000
From: "'no-reply-aws@amazon.com' via PIF Sandbox AWS" <555546682965@gsa.gov>
To: "555546682965@gsa.gov" <555546682965@gsa.gov>
Message-ID: <010001591f9861c5-6bdc20fc-e063-4d24-b2b7-62d6d87693c9-000000@email.amazonses.com>
MD5: 78618778d5e6e4620a390e172d09456d

Hello

(b) (6) from AWS,

I have reviewed your account and your limit increase for AWS GovCloud (US) is set to 25 for VPC. Please let us know if there is anything else!

I hope this helps!

Best regards,

(b) (6)
Amazon Web Services

Check out the AWS Support Knowledge Center, a knowledge base of articles and videos that answer customer questions about AWS services: https://aws.amazon.com/premiumsupport/knowledge-center/?icmpid=support_email_category

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)1&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)1&language=en)

(If you are connecting by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: [Case (b) (4)] Migrating cloudfront distribution
Date: Wed, 16 Nov 2016 22:34:27 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f46e7db-c6a2ea18-388d-4234-9bdc-cbb6d336331-000000@email.amazonses.com>
MD5: 82a922be654c0e274c6c171c6e703f0e

Thanks (b) (6) I think it worked without downtime but I just did the DNS change.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

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Subject: RE: [Case (b) (4)] Migrating cloudfront distribution
Date: Wed, 16 Nov 2016 21:53:12 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f21227d-ac7ffa8b-33ac-44d1-a0de-65f0644fbec8-0000000@email.amazonses.com>
MD5: e60d4d5f2cfc6a814410aa90b802f2

Hello,

Thanks for the quick response!

CloudFront routes traffic to the appropriate CloudFront distribution based off of the Host header (CNAME). So as long as you have both distributions enabled during the transition, you should see no downtime.

The downtime would come from removing it from the first distribution and re-adding it to the second distribution. However, the CloudFront service team is able to migrate this without downtime. Basically the CNAME update will propagate in the edge locations globally. As that's happening, some requests will go to the initial distribution, while others will go to the new distribution depending on which edge location is hit (and if it is updated with the CNAME yet within that distribution).

Finishing up this response, it looks like the CNAME has already been swapped by the service team. So you should be good to go to change your DNS settings to point to the new distribution. I hope this clears things up. Again, please feel free to reach out to me with any additional questions or concerns.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you are connecting by federation, log in before following the link.)

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<http://aws.amazon.com/training/>

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Subject: [Case (b) (4)] Migrating cloudfront distribution
Date: Wed, 16 Nov 2016 21:45:20 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f19edfa-daf610f5-71df-45b9-b39d-1f74276c5c1f-000000@email.amazonses.com>
MD5: aa788ad909fac87e58af4809be2c4388

Thanks (b) (6) one question though. Will there be downtime while we move the CNAME option from one distribution to another?

I am only going to move the DNS once you give me the OK from your side.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

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Subject: RE: [Case (b) (4)] Migrating cloudfront distribution
Date: Wed, 16 Nov 2016 21:41:03 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f16031b-ac47a943-1e2c-49cc-a19f-09fd06a55793-0000000@email.amazonses.com>
MD5: 207bb6232759b2640ab7a71d74a3fbf5

Hello,

(b) (6) here with AWS Support.

I understand you are migrating 'analytics.usa.gov' to CloudFront Distribution (b) (4) have created the appropriate TXT record, and are awaiting the CNAME transfer.

I've confirmed your TXT record has propagated on my end and am creating an internal request to the CloudFront Service team to move this over to you. There's no other information needed at this current time. I'll go ahead and keep this case locked to myself for the time being and update you as soon as I hear back from the service team.

Thank you for your patience while we switch this over for you. Please feel free to reach out to me with any additional questions or concerns.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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=====

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Subject: [Case (b) (4)] Migrating cloudfront distribution
Date: Wed, 16 Nov 2016 21:25:40 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f07ef3a-9727ffd6-2d50-4b5b-bbbe-38bcc4a347bc-000000@email.amazonses.com>
MD5: 17f7e9b75913902d34d822bb311d9454

Hi,

I am migrating a cloudfront distribution from a different account.

The distribution is (b) (4) and the desired CNAME is analytics.usa.gov.

Per this doc: <https://aws.amazon.com/premiumsupport/knowledge-center/resolve-cnamealreadyexists-error/> I created the TXT record and it should be ready for you to validate.

Please let me know what you'd need to add the CNAME to the new distribution too.

Thanks

Distribution IDs or URLs: (b) (4)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 16 Nov 2016 21:25:40 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Cc: "jez.humble@gsa.gov" <jez.humble@gsa.gov>
Message-ID: <010001586f07ef1b-5df7c07d-4fcb-4a89-a949-e70c6ecc4248-000000@email.amazonses.com>
MD5: 9a87b2aedb4a20ad0f1b7308b4c25c33

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Migrating cloudfront distribution
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: Consolidated Billing request expired
Date: Thu, 3 Nov 2016 00:01:35 +0000
From: "'Amazon Web Services' via TTS Prod AWS" <133032889584@gsa.gov>
To: "133032889584@gsa.gov" <133032889584@gsa.gov>
Message-ID: <01000158277da53c-99f07fb8-f84e-4861-a27d-070124d8d41f-000000@email.amazonses.com>
MD5: fe33c49ea2be18f7d0f7f0469e004b84

Greetings from Amazon Web Services,

The request from FPT 17 to add the charges from your AWS Account to their Consolidated Bill has expired because you took no action before Nov 3, 2016.

Requesting Account Name: (b) (4)
Requesting Account E-mail: (b) (4)
Requesting Account Company: Four Points Technology
Request date: Oct 19, 2016
Expiration date: Nov 3, 2016

If you still would like to add your account to the Consolidated Bill of (b) (4) please contact the (b) (4) to ask for another request.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: Deadline Approaching | Reminder to transition to Longer EC2 and EBS Resource IDs by December 5th, 2016
Date: Wed, 2 Nov 2016 15:39:56 -0500 (CDT)
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: 699351240001@gsa.gov
Message-ID: <577203072.-1549190666.1478119196949.JavaMail.root@sjmas02.marketo.org>
MD5: d08e8752125b3ad9f6586834f96f4433



Dear Amazon Web Services Customer,

Earlier this year, Amazon Web Services announced the availability of longer [EC2](#) and [EBS](#) resource IDs. We'd like to inform you that we will be transitioning all accounts to use longer EC2 and EBS resource IDs starting from December 5, 2016. If you have not opted-in all accounts in all regions, this is the final reminder and you have about 30 days left to opt in to longer format IDs. If you are already opted-in, you will not be impacted by the longer ID transition and you can ignore this message.

The longer resource ID transition will start from December 5, 2016 to December 16, 2016. Post transition, all newly created instances, reservations, volumes, and snapshots will be required to use the longer ID format and you will not be able to switch back to shorter ID format. We strongly recommend that you act fast and begin testing your systems with longer resource IDs and opting into the longer ID format. By testing and opting in now, you give yourself valuable time in the event that you need to make a modification to your instances utilizing short resource IDs and you minimize the risk of a negative impact to your systems running from automated scripts with regex and short ID length.

To quickly opt in via the console, please click below and select your appropriate region(s) and opt in. If you have questions, please contact the [AWS support team](#).

[Opt in now](#)

You can also opt in across all regions at once using the [Longer-ID-Converter](#) tool. When you opt in, only new instances, reservations, volumes, or snapshots will receive longer IDs; existing resources will not be affected. For instructions regarding how to opt in to longer IDs, visit the [Knowledge Center](#) or the [AWS Blog](#). More information about timelines, testing procedures, a full list of affected tools, compatible versions, and more can be found on the [EC2 FAQ](#) and the [EC2 User Guide](#). If you have questions, please contact the [AWS support team](#).

Sincerely,

The Amazon Web Services Team



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Subject: AWS Support (Business) Cancellation
Date: Tue, 25 Oct 2016 15:21:56 +0000
From: "'Amazon Web Services' via AWS account 894947205914" <894947205914@gsa.gov>
To: "894947205914@gsa.gov" <894947205914@gsa.gov>
Cc: "erik.burgess@gsa.gov" <erik.burgess@gsa.gov>
Message-ID: <01000157fc6f03b2-31449821-2339-468a-92da-11aaae8f4605-000000@email.amazonses.com>
MD5: bee88ac6b81b4748a3134265cf527ab2

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://www.amazon.com/gp/html-forms-controller/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

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Subject: AWS Support (Business) Cancellation
Date: Tue, 25 Oct 2016 02:24:56 +0000
From: "'Amazon Web Services' via AWS Account 570696747145" <570696747145@gsa.gov>
To: "570696747145@gsa.gov" <570696747145@gsa.gov>
Cc: "erik.burgess@gsa.gov" <erik.burgess@gsa.gov>
Message-ID: <01000157f9a7a5b6-789af74e-3519-42e0-8998-326a8864701a-000000@email.amazons
es.com>
MD5: ed23f8f7cd745864ba870ef419bddeee

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

You will be issued a refund in the amount of \$38.71 for this application. This refund amount is the pro-rated portion of the monthly fee based on the number of days remaining in the month. If this cancellation is within 30 days of subscription you will see a minimum subscription charge on your next bill.

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://www.amazon.com/gp/html-forms-controller/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

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Subject: Welcome to AWS Business Support
Date: Wed, 19 Oct 2016 20:28:09 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <01000157dea1367e-e7d70c24-a129-4708-b6f6-4d452d69f1d3-000000@email.amazonses.com>
MD5: 71cebbbc694e5cd30cffe01c9632392b

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of the Business plan you are entitled to the following benefits:

- 1 hour response times, 24/7/365 via Phone, Chat, and Email, which you can access through the Support Center (<https://aws.amazon.com/support/>).
- 24/7/365 access to Customer Service for billing and account related questions
- Use Case architecture support for all AWS Services
- IAM access to Support
- 3rd Party Software Support
- Access to AWS Trusted Advisor (<http://aws.amazon.com/premiumsupport/trustedadvisor>)
- Access to the AWS Support API (<http://aws.amazon.com/documentation/awssupport/>)
- Access to Best Practices Guides and Client-Side Diagnostic Tools through the Support Center (<https://aws.amazon.com/support/>)
- Access to the Forums (<https://forums.aws.amazon.com/index.jspa>), Technical FAQs (<http://aws.amazon.com/faqs/>), and the Service Health Dashboard (<http://status.aws.amazon.com/>)

Here are three tips to help you get started with AWS Support:

1. Give support access to your IAM users (<http://aws.amazon.com/premiumsupport/iam/>). It's best to configure this before you need it to avoid delays.
2. Get to know the Support Center (<https://console.aws.amazon.com/support/>). This is your dashboard to create/manage your cases and access other support related content and services.
3. Manage your account (<https://console.aws.amazon.com/billing/home>). You'll be billed on a monthly basis and you can view account activity and create usage reports at any time. Your support fee will be prorated for the first month based on the number of days remaining and will include all applicable taxes.

Please note that you are obligated to pay for a minimum of thirty (30) days of support each time you register to receive the service. If you cancel your subscription within 30 days of sign up you will see a minimum subscription charge on your next bill.

Sincerely,
Amazon Web Services

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Subject: Request to add account to Consolidated Bill
Date: Wed, 19 Oct 2016 00:01:33 +0000
From: "'Amazon Web Services' via AWS account 894947205914" <894947205914@gsa.gov>
To: "894947205914@gsa.gov" <894947205914@gsa.gov>
Message-ID: <01000157da3e378d-93ca2222-cae9-4c39-972b-765067f264e5-000000@email.amazonses.com>
MD5: 8a3b47029fc6f0617e42b6f37e18548f

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to (b) (4). In addition, FPT 17 will be able to view the AWS usage and charges from your account. To accept this request, please click the link below, or copy it into your browser, by Nov 3, 2016.

(b) (4)

Requesting Account Name: (b) (4)
Requesting Account E-mail address: (b) (4)
Requesting Account Company: Four Points Technology
Expiration date: Nov 3, 2016

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

(b) (4)

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: Revision to Your Amazon.com Account
Date: Tue, 18 Oct 2016 22:22:59 +0000
From: "Amazon.com" <account-update@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Message-ID: <01000157d9e3f9a3-cb0b1c5b-6fa1-4dad-abce-92d4faa50189-000000@email.amazonses.com>
MD5: c0b05bc45b5f274b610bfe98be2a7186

— Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.
Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

—

Subject: Amazon.com Password Assistance
Date: Tue, 18 Oct 2016 22:22:20 +0000
From: "Amazon.com" <account-update@amazon.com>
To: noah.kunin+633257792589@gsa.gov
Message-ID: <01000157d9e363d5-2498a8e7-db30-434e-8aa1-bf2fcea46f3f-000000@email.amazonses.com>
MD5: 43c4a3c42d187d64a6bf8c1aac467149

- We received a request to reset the password associated with this e-mail address. If you made this request, please follow the instructions below. Click the link below to reset your password using our secure server:

<https://www.amazon.com/ap/forgotpassword?ie=UTF8&arb=e70d0fde-3b44-4485-a002-464addb619c1>

If you did not request to have your password reset you can safely ignore this email. Rest assured your customer account is safe.

If clicking the link doesn't seem to work, you can copy and paste the link into your browser's address window, or retype it there. Once you have returned to Amazon.com, we will give instructions for resetting your password.

Amazon.com will never e-mail you and ask you to disclose or verify your Amazon.com password, credit card, or banking account number. If you receive a suspicious e-mail with a link to update your account information, do not click on the link--instead, report the e-mail to Amazon.com for investigation. Thanks for visiting Amazon.com!

-

Subject: Revision to Your Amazon.com Account
Date: Mon, 17 Oct 2016 13:40:21 +0000
From: "'Amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: 785518522031@gsa.gov
Message-ID: <01000157d2df21c3-d02a05e6-ca3e-4211-b7f9-a6757814f926-000000@email.amazonses.com>
MD5: c344e44e6159b253bb8af6fd7a63315c

Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

—

Subject: [Case (b) (4)] MFA Token Removal
Date: Fri, 14 Oct 2016 21:01:24 +0000
From: "'no-reply-aws@amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <01000157c4ffdb15-fb630d41-b2d2-4825-aa8d-
d92b6891bc48-000000@email.amazonses.com>
MD5: b8140b3bfe726c8b8f439bc051db69fd

Hi,

It was a pleasure assisting you today! I am just following up to recap our phone call today regarding your Amazon MFA device. We've successfully removed the virtual MFA device from your account, so you will now be able to log in to your account without using the MFA device.

If you'd like to add a new virtual MFA device to your account, see the Security Credentials page in your console:

https://console.aws.amazon.com/iam/home?#security_credential

You can also learn more about different MFA options on our website:

<http://aws.amazon.com/mfa/>

I am setting this case to resolved for clerical reasons, but please do let me know if you need any further assistance. Have a wonderful rest of your day!

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. To contact us again about this case, please return to the AWS Support Center using the following URL:

[\(b\) \(4\)](http://developer.amazonwebservices.com/connect/support!doTicket.jspa?ticketId=(b) (4))

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

Subject: Your AWS Inquiry OTP
Date: Fri, 14 Oct 2016 20:52:45 +0000
From: "'Amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: 785518522031@gsa.gov
Message-ID: <01000157c4f7f07b-fedcb3ea-913c-4be3-9186-c8f0580207de-000000@email.amazonses.com>
MD5: cdb0777df803fb8a9f75cc069226b14c



[A](#)
[m](#)
[a](#)
[z](#)
[o](#)
[n](#)
[.](#)
[c](#)
[o](#)
[m](#)

Message From Customer Service

Hello,

I'll be calling you shortly in response to your request for assistance with your MFA. For security purposes, please provide the following One Time Password (OTP) to me over the phone:

(b) (4)

I look forward to helping you soon.

Best regards,

(b) (6)

Thank you.

Amazon.com

Subject: Your AWS Inquiry
Date: Fri, 14 Oct 2016 19:22:25 +0000
From: "'Amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: 785518522031@gsa.gov
Message-ID: <01000157c4a53c55-18db7eb8-8137-441f-a348-e43ba6d7a64d-000000@email.amazonses.com>
MD5: e1eeba291fd19eef348adaa80e235e96



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[z](#)
[o](#)
[n](#)
[.](#)
[c](#)
[o](#)
[m](#)

Message From Customer Service

Hello

I'm following up in response to your request for assistance with AWS Multi-Factor Authentication (MFA). You indicated that you were unable to log in using your MFA device, so I tried to reach you at the phone numbers you provided in your support request. Unfortunately, I was not able to reach you, but I left a voice mail.

If you still need assistance with your MFA device, please resubmit a request from the same form when you are ready to receive a support call, and we'll call you within 15 minutes.

<https://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/aws-token-s...>

We look forward to hearing back from you soon.

Best regards,

(b) (6)

Thank you.

Amazon.com

Subject: Revision to Your Amazon.com Account
Date: Fri, 14 Oct 2016 18:57:11 +0000
From: "'Amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: 785518522031@gsa.gov
Message-ID: <01000157c48e224d-27c3b365-6b95-4351-
b0a2-3436a5adac2a-000000@email.amazonses.com>
MD5: 9d1a856af8798791af3edb94a170a5b7

Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

-

Subject: Amazon.com Password Assistance
Date: Fri, 14 Oct 2016 18:56:37 +0000
From: "'Amazon.com' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: 785518522031@gsa.gov
Message-ID: <01000157c48d9be9-5702db39-b820-436c-
ad49-238ad162d591-000000@email.amazonses.com>
MD5: b55a8991dc4bd21e268e25e0c2960793

We received a request to reset the password associated with this e-mail address. If you made this request, please follow the instructions below. Click the link below to reset your password using our secure server:

<https://www.amazon.com/ap/forgotpassword?ie=UTF8&arb=4c0633f8-9af9-4d72-a607-821c8c6a5b9b>

If you did not request to have your password reset you can safely ignore this email. Rest assured your customer account is safe.

If clicking the link doesn't seem to work, you can copy and paste the link into your browser's address window, or retype it there. Once you have returned to Amazon.com, we will give instructions for resetting your password.

Amazon.com will never e-mail you and ask you to disclose or verify your Amazon.com password, credit card, or banking account number. If you receive a suspicious e-mail with a link to update your account information, do not click on the link--instead, report the e-mail to Amazon.com for investigation. Thanks for visiting Amazon.com!

-

Subject: AWS Support (Business) Cancellation
Date: Thu, 13 Oct 2016 09:45:57 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "noah.kunin+633257792589@gsa.gov" <noah.kunin+633257792589@gsa.gov>
Cc: "aws-acct-mgmt@dlt.com" <aws-acct-mgmt@dlt.com>
Message-ID: <01000157bd6f1afa-e32e2d4a-3fba-43c6-bd3d-d0805921d968-000000@email.amazonses.com>
MD5: d0ace044655cc5fd346b96e0ddcc42b6

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://www.amazon.com/gp/html-forms-controller/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

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Subject: AWS Support (Business) Sign-Up Confirmation
Date: Wed, 12 Oct 2016 20:45:25 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "noah.kunin+633257792589@gsa.gov" <noah.kunin+633257792589@gsa.gov>
Cc: "aws-acct-mgmt@dlt.com" <aws-acct-mgmt@dlt.com>
Message-ID: <01000157baa48072-3dbe9c72-414c-4ea8-8c8e-c7824f9bf607-000000@email.amazonses.com>
MD5: b09d751979fdd45479376b0d6f68f924

Greetings from Amazon Web Services,

Thank you for signing up for AWS Support (Business). You now have access to AWS Support (Business).

If you interact with AWS programmatically using the SDKs, Command Line Interface (CLI), or APIs, you must provide access keys to verify who you are and whether you have permission to access the resources you're requesting. To manage your account's access keys, go to https://console.aws.amazon.com/iam/home?#security_credential.

Documentation, sample code, articles, tutorials, and more can be found in the AWS Resource Center at <http://aws.amazon.com/resources/>.

For help and support, visit the AWS Support Center at <https://aws.amazon.com/support>.

Usage will be billed to your account on a monthly basis. You can manage your account and review your account activity online at <https://console.aws.amazon.com/billing/home>.

Thank you for your participation in the Amazon Web Services community. See <http://aws.amazon.com> for more information.

Sincerely,

Amazon Web Services

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Subject: RE: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Tue, 11 Oct 2016 04:13:25 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <01000157b1f1eed7-1ce849b7-f62b-45b7-96b6-76ae8906b3b8-000000@email.amazonses.com>
MD5: 39218f7935ce4fde4208beaa6545b78c

Hello,

Laverne from AWS.

Thank you for your patience while I got this sorted out for you.

I'm happy to inform you that we've approved and processed your service limit increase requests for the GovCloud region, and your new limit is 250 for both requests. Please keep in mind that it can sometimes take up to 15 minutes for this to propagate and become available for use.

For your convenience, I am going to administratively resolve this case for you as there are no other question and no further action is required on your part.

Please feel free to re-open this case if you have any more questions, concerns, or if you need further assistance regarding this issue.

Should you need to reopen this case, simply reply with any additional information or requests you may have. Myself or one of my colleagues will be happy to assist you.

I hope this helps, if you need anything else I am just an email away.

Thank you for choosing AWS and have a wonderful day.

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. To contact us again about this case, please return to the AWS Support Center using the following URL:
[\(b\) \(4\)](https://aws.amazon.com/support/case?caseId=(b) (4))

Best regards,

(b) (6) P. We value your feedback, please rate my response using the link below.
Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

Subject: RE: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Fri, 7 Oct 2016 10:10:23 +0000
From: "'no-reply-aws@amazon.com' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001579e9f51ef-4262668b-5fd2-44cf-a570-cfbde0509da4-000000@email.amazonses.com>
MD5: 113f623f1885dad92200a48b93f5a4a0

Hello,

(b) (6) from AWS here.

Thank you for your email.

Your request has been processed but needs additional approval. It has been sent to the Service Team for approval, the case will remain with me while we look into this so I can keep you updated.

Thank you for your patience while we look into this.

Best regards,

(b) (6) P. We value your feedback, please rate my response using the link below.

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you are connecting by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

Learn to work with the AWS Cloud. Get started with free online videos and self-paced labs at

<http://aws.amazon.com/training/>

=====

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Subject: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Thu, 6 Oct 2016 15:24:43 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001579a98bd2d-43520708-5ff9-4938-b5a8-d3c2ac1ce34b-000000@email.amazonses.com>
MD5: 81041d19a50081876433a5da2e510150

Limit increase request 1
Service: EC2 Instances
Region: AWS GovCloud (US)
Primary Instance Type: m3.large
Limit name: Instance Limit
New limit value: 250

Limit increase request 2
Service: EC2 Instances
Region: AWS GovCloud (US)
Primary Instance Type: c3.large
Limit name: Instance Limit
New limit value: 250

Use case description: Can we move the overall limit to 250?

Thanks

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Thu, 6 Oct 2016 15:24:43 +0000
From: "'Amazon Web Services' via Cloud.gov AWS" <699351240001@gsa.gov>
To: "699351240001@gsa.gov" <699351240001@gsa.gov>
Message-ID: <010001579a98bd0c-9a880b22-e912-4fae-9098-24fc2d851a79-000000@email.amazonses.com>
MD5: f548e3783fa2e6678757cd9c3c769b2e

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: EC2 Instances
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

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Subject: Please Transition to Longer EC2 and EBS Resource IDs
Date: Tue, 4 Oct 2016 09:36:37 -0500 (CDT)
From: "'Amazon Web Services' via 18F Sandbox AWS" <001907687576@gsa.gov>
To: 001907687576@gsa.gov
Message-ID: <93301708.-1292044525.1475591797064.JavaMail.root@sjmas01.marketo.org>
MD5: 039ffcfdf0986c4294e162141a34a3aa



Dear Amazon Web Services Customer,

We are reaching out to you as we have identified that your account(s) below create resources with shorter Resource IDs.

Earlier this year, Amazon Web Services announced the availability of longer [EC2](#) and [EBS](#) resource IDs. Due to the importance of this transition, a large number of customers have already started using the longer format. We strongly recommend that you begin testing your systems with longer resource IDs and opting into the longer ID format as soon as possible. Note that starting in early December, all newly created instances, reservations, volumes, and snapshots will be required to use the longer ID format. By testing and opting in now, you give yourself valuable time in the event that you need to make a modification to your instances utilizing short resource IDs and you minimize the risk of a negative impact to your systems.

If you believe you have opted-in and you are still receiving this notification email, it is possible that you have not opted-in all IAM roles and IAM users. To quickly opt-in via console, please click on the below button and opt in.

[Opt in now](#)

When you opt in, only new instances, reservations, volumes, or snapshots will receive longer IDs; existing resources will not be affected. For instructions regarding how to opt in to longer IDs, visit the [Knowledge Center](#) or the [AWS Blog](#). More information about timelines, testing procedures, a full list of affected tools, compatible versions, and more can be found on the [EC2 FAQ](#) and the [EC2 User Guide](#). If you have questions, please contact the [AWS support team](#).

Sincerely,

The Amazon Web Services Team



[My Account](#) | [Getting Started](#) | [Products](#) | [Solutions](#) | [Pricing](#) | [Partners](#) | [Documentation](#) | [Training](#) | [Events & Webinars](#) | [AWS Activate](#) | [What's New](#) | [Blog](#)

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Subject: AWS Event in DC - Nov 30 (livestream of Jassy keynote, etc)
Date: Tue, 15 Nov 2016 15:17:58 +0000
From: (b) (6) @amazon.com>
To: (b) (6) @amazon.com>
Message-ID: <251FBB18-A522-4DF0-BDF3-A8F5487E53C0@amazon.com>
MD5: 852095f314c2ac55cf4f823ecb1692ae

For the Govt folks that are not attending AWS Re:Invent in Vegas, we have a local event. Please pass this invite to other Govt people who may be interested. It is free to attend and the details are below...

[https://na32.salesforce.com/servlet/servlet.ImageServer?id=01550000000RjKN&oid=00D300000001XM6]

Driving Mission Innovation
with Cloud

Date:
November 30, 2016
Time:
10:30 AM - 2:30 PM EDT

Learn More and Register »<http://email.awscloud.com/dc/KwqiTCOQ16Q1JCi3MdeID-TpPJ6yo-XZOQdWLv-KYgtP0Lx67xPPUPGww3RrO2o9FdYPynvKofERyKIOccxAtdTcSKZ2KFi97lvHo5H8W6SQ30nAT_ocFy-JuBs2iYxFCBzbeLnze4upMKuBq6U2I9as71oGwZfrOVv8PT-F63TZSxgma9ryyFmBpo5u_rO3eWq1mprK446mZOqK1QBAslJ1rsZJ2qljmiPjN7QUYYvXyj_Pld3OMDnBCIm2IOVGLiuHSwLJRZxCNKgJXmc4pmhKmULur_hA8zZdxABafxcvX2alLVqXK1wQhOv26xuv14RDSZXJ1oqUafnPn_pdXAOq167A9et35FGrEQLd00Xjn2-bSg3BPc_mPAj1DWinRku9UBG_k4kdiullHvjIchwa0G-Vt4n9h0tbPJS7531Q2xzGI9rMLLUTd-Ufd4qQwnX4oHghdb_-6H45aUkxhQ==/s0uq0O400Zke0T100000t0M>

Please join us November 30th at the AWS Washington, DC office for our live, in-person event, Driving Mission Innovation with Cloud. You'll hear from our experts and your peers plus watch the livestream of the AWS re:Invent keynote with AWS CEO, Andy Jassy. Through the livestream, you'll be among the first to learn about AWS' new services and hear from the most innovative organizations using AWS today.

Following the livestream viewing, you'll hear from a panel of federal customers as they share their public cloud experiences and how they are driving mission innovation within their organizations.

Amazon Web Services | 601 New Jersey Ave NW | Washington, DC 20001

[https://na32.salesforce.com/servlet/servlet.ImageServer?id=01550000000SwPE&oid=00D300000001XM6]

Thank you,

(b) (6)

(b) (6)
Sr. Account Manager

(b) (6) @amazon.com<mailto:(b) (6) @amazon.com>
(b) (6)

Amazon Web Services

Subject: webex info
Date: Mon, 17 Oct 2016 19:05:08 +0000
From: (b) (6)@amazon.com>
To: ""Noah Kunin - XFG"" <noah.kunin@gsa.gov>
Message-ID: <c85da744a2474844bdf70d326abc99fc@EX13D08UEB004.ant.amazon.com>
MD5: 6044aab2522a3acd262d922922a0e281

AWS FedRAMP Working Group

Monday, October 17, 2016

3:00 pm | Eastern Daylight Time (New York, GMT-04:00) | 1 hr

Meeting number:

(b) (4)

Meeting password:

(b) (4)

[Add to Calendar](#)

When it's time, [join the meeting](#).

Join by phone

(b) (4)

Join via phone (US): (b) (6)

Join via phone (US toll free): (b) (6)

Bridge Owner: (b) (6)

[Can't join the meeting?](#)

IMPORTANT NOTICE: Please note that this WebEx service allows audio and other information sent during the session to be recorded, which may be discoverable in a legal matter. By joining this session, you automatically consent to such recordings. If you do not consent to being recorded, discuss your concerns with the host or do not join the session.

(b) (6)

Amazon Web Services
Compliance Program Manager
e: (b) (6) [@amazon.com](mailto:(b) (6)@amazon.com)

Work hard. Have fun. Make history.



Subject: RE: FW: 18F transfer credentials
Date: Fri, 7 Oct 2016 22:13:19 +0000
From: (b) (6)@4points.com>
To: Jez Humble <jez.humble@gsa.gov>
Cc: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, (b) (6)@4points.com>, (b) (6)@4points.com>, (b) (6)@4points.com>, GSA Cloud Support <gsacloudsupport@aquilent.com>, (b) (6)@amazon.com>
Message-ID: <41E44A69576B3040AFEBC184F2F661613A83E35@4PTS-E2K10-001.4points.internal>
MD5: b81f153fe59792cad50988500bf3f764

We have a 30 min window from 2:30-3:00 on Tuesday, we can get started and schedule a follow up call if necessary if the time slot doesn't allow for all questions and work to be completed. We have begun the account setup and paperwork to get this completed as soon as possible and look forward to speaking next week. I will send a meeting request shortly.

Thank you,
(b) (6)
Product Database Analyst
Four Points Technology, LLC
(b) (6)
(b) (6)@4points.com

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Friday, October 07, 2016 5:59 PM
To: (b) (6)@4points.com>
Cc: noah.kunin@gsa.gov; (b) (6)@4points.com>; (b) (6)@4points.com>; (b) (6)@4points.com>; (b) (6)@4points.com>; GSA Cloud Support <gsacloudsupport@aquilent.com>; (b) (6)@amazon.com>
Subject: Re: FW: 18F transfer credentials

Hi (b) (6)

Great to meet you, and very much looking forward to working with you and the rest of the team. I work out of San Francisco. Would it be possible to set up a call some time between 2pm and 4pm EST on Tuesday?

I've copied in our contacts from Aquilent, who presently operate the payer account our accounts are attached to, and (b) (6) our rep at Amazon. **These accounts must be transferred by 10/19 when our existing contract expires.**

Noah Kunin (copied) and I will need access to billing and usage information. In particular, we will need an AWS access key with read access to the S3 bucket on the payer account containing the csv files with detailed line items with resources and tags. You can use physical address at the bottom of this signature.

Aquilent will know the existing support plan.

We would like the following cost allocation tags enabled on the payer account:
"Client", "Creator", "Department", "Name", "Project", "Service", "client", "environment", "product", "

role"

The account numbers we wish to transfer are: (b) (4)

Email addresses are *mostly* of the form <account_id>@gsa.gov - although I am still working on moving all of them to this format.

Thanks so much,

Jez.

On Fri, Oct 7, 2016 at 10:17 PM, (b) (6) @4points.com> wrote:

Good Evening,

I will be assisting in getting your existing AWS accounts transferred over to a Four Points payer account. To begin can you please provide the information listed below? We would like to schedule a call to coordinate the transfers and any questions you may have, if you could provide some dates and times that would work for you?

Email addresses and the corresponding account numbers

POC information for the individuals who will need access to the billing and usage information

The existing support plan on the accounts

If applicable, any and all tag information associated with the accounts

Thank you,

(b) (6)

Product Database Analyst

Four Points Technology, LLC

(b) (6)

(b) (6) @4points.com

From: Mark Hopson - TC [<mailto:mark.hopson@gsa.gov>]

Sent: Friday, October 07, 2016 1:18 PM

To: Daniel Higgins - WQFAB <daniel.higgins@gsa.gov>

Cc: (b) (6) @4points.com; (b) (6) @4points.com; Zachary Cohn <zachary.cohn@gsa.gov>; Jez Humble - TED <matthew.humble@gsa.gov>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Quote for IaaS

Dan thank you so much for both your awesome effort on getting this through!

I have been thoroughly impressed by your work here and look forward to continuing to get the chance to have continued successes.



On Fri, Oct 7, 2016 at 1:09 PM, Daniel Higgins - WQFAB <daniel.higgins@gsa.gov> wrote:

Good Afternoon,

Award has been made for Amazon Web Services.

Period of Performance begins today.

The security credentials should be given to Jez Humble and Noah Kunin both copied here.

Rusty Palmer should have access to this order in ITSS. I am not sure exactly how ITSS works, whether anyone else from your company can access it.

v/r,

Daniel K. Higgins

Contracting Officer

Assisted Acquisition Services

FAS, National Capital Region

301 7th Street, SW

Washington, DC 20407

phone: (b) (6)

email: daniel.higgins@gsa.gov

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Assisted Acquisition Services

FAS, National Capital Region

301 7th Street, SW

Washington, DC 20407

phone: (b) (6)

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Jez Humble

Acting Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service / 18F

(b) (6)

50 UN Plaza

San Francisco, CA 94102

Subject: RE: FW: 18F transfer credentials
Date: Fri, 14 Oct 2016 14:53:16 +0000
From: (b) (6) @aquilent.com>
To: Jez Humble <jez.humble@gsa.gov>, (b) (6) @4points.com>
Cc: (b) (6) @4points.com>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, (b) (6) @4points.com>, (b) (6) @4points.com>, (b) (6) @4points.com>, (b) (6) @amazon.com>
Message-ID: <BN6PR07MB3204DB0CCBCF012F367C592BEBDF0@BN6PR07MB3204.namprd07.prod.outlook.com>
MD5: 1aaf60c946e0fe9a62a31ad2183cfbbe

Hi,
I just wanted to validate that Cloudability, Cloudflare, and Twilio are being coordinated by Four Points to transfer the contracts over to them?

Thanks,

(b) (6)

(b) (6) | (b) (6) @aquilent.com | www.Aquilent.com

Aquilent - Innovating Tomorrow's Government

Top Workplaces, The Washington Post

Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

Inc. 500/5000 Company

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From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Thursday, October 13, 2016 3:27 PM
To: (b) (6) an@4points.com>
Cc: (b) (6) @4points.com>; noah.kunin@gsa.gov; (b) (6) @4points.com>; (b) (6) @4points.com>; (b) (6) @4points.com>; GSA Cloud Support <gsacloudsupport@aquilent.com>; (b) (6) @amazon.com>
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Thanks (b) (6) !

In what I hope is my final update on this, accounts (b) (5) and (b) (5) now have the root email addresses (b) (5) @gsa.gov and (b) (5) @gsa.gov

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Director, Business Development

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A CVE-verified Service-Disabled Veteran-Owned Small Business

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(b) (6) [@4points.com](mailto:)

14900 Conference Center Drive Suite 100

Chantilly, VA 20151

GSA GS-35F-0553P

SEWP NNG15SD22B (SDVOSB) & NNG15SC74B (SB)

CIO-CS HHSN316201500034W

FirstSource II HSHQDC-13-D-00003

<http://www.4points.com/>

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Product Database Analyst

Four Points Technology, LLC

(b) (6)

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To: Daniel Higgins - WQFAB <daniel.higgins@gsa.gov>
Cc: (b) (6) <[REDACTED]@4points.com>; (b) (6) <[REDACTED]@4points.com>; Zachary Cohn <zachary.cohn@gsa.gov>; Jez Humble - TED <matthew.humble@gsa.gov>; Noah Kunin - TED <noah.kunin@gsa.gov>
Subject: Re: Quote for IaaS

Dan thank you so much for both you're awesome effort on getting this through!

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v/r,

Daniel K. Higgins

Contracting Officer

Assisted Acquisition Services

FAS, National Capital Region

301 7th Street, SW

Washington, DC 20407

phone: (b) (6)
email: gsa.gov

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* * Mark Hopson
*
* * Innovation Specialist at 18F
*

(b) (6) | mark.hopson@gsa.gov

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Jez Humble
Acting Deputy Director of Delivery Architecture and Infrastructure Services
GSA Technology Transformation Service / 18F

(b) (6)

50 UN Plaza
San Francisco, CA 94102

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Acting Deputy Director of Delivery Architecture and Infrastructure Services
GSA Technology Transformation Service / 18F
(b) (6)
50 UN Plaza
San Francisco, CA 94102

Subject: Re: 18F transfer credentials
Date: Thu, 13 Oct 2016 23:01:18 +0000
From: (b) (6) @4points.com>
To: (b) (6) @4points.com>, Jez Humble <jez.humble@gsa.gov>
Cc: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, (b) (6) @4points.com>, GSA Cloud Support <gsacloudsupport@aquilent.com>, (b) (6) @amazon.com>, (b) (6) @4points.com>, (b) (6) @4points.com>
Message-ID: <764FBEC18BB8C3C7.2C9C2F6E-58AD-48DF-9E8D-EED5A63AC47A@mail.outlook.com>
MD5: 2a5cd332c9d2de71f1f6b124d596b874

Thanks Jez, we'll make sure we make the adjustments.

Thanks,

(b) (6)
(b) (6)

From: Jez Humble <jez.humble@gsa.gov<mailto:jez.humble@gsa.gov>>
Sent: Thursday, October 13, 2016 5:28 PM
Subject: Re: FW: 18F transfer credentials
To: (b) (6) @4points.com<mailto:(b) (6) @4points.com>>
Cc: (b) (6) @4points.com<mailto:(b) (6) @4points.com>>, <noah.kunin@gsa.gov<mailto:noah.kunin@gsa.gov>>, (b) (6) @4points.com<mailto:(b) (6) @4points.com>>, (b) (6) @4points.com<mailto:(b) (6) @4points.com>>, GSA Cloud Support <gsacloudsupport@aquilent.com<mailto:gsacloudsupport@aquilent.com>>, (b) (6) @4points.com<mailto:(b) (6) @4points.com>>, (b) (6) @amazon.com<mailto:(b) (6) @amazon.com>>

Thanks (b) (6) !

In what I hope is my final update on this, accounts (b) (4)

With best wishes,

Jez.

On Wed, Oct 12, 2016 at 5:45 PM, (b) (6) @4points.com<mailto:(b) (6) @4points.com>> wrote:
Thanks so much, Jez.

We'll work with AWS to ensure that occurs.

(b) (6)
Director, Business Development
Four Points Technology, LLC
A CVE-verified Service-Disabled Veteran-Owned Small Business

(b) (6)
(b) (6) @4points.com<mailto:(b) (6) @4points.com>

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Chantilly, VA 20151
GSA GS-35F-0553P
SEWP NNG15SD22B (SDVOSB) & NNG15SC74B (SB)
CIO-CS HHSN316201500034W
FirstSource II HSHQDC-13-D-00003
<http://www.4points.com/>

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From: Jez Humble [mailto:jez.humble@gsa.gov<mailto:jez.humble@gsa.gov>]

Sent: Wednesday, October 12, 2016 7:10 PM

To: (b) (6) @4points.com<mailto:(b) (6) @4points.com>>

Cc: noah.kunin@gsa.gov<mailto:noah.kunin@gsa.gov>; (b) (6)

@4points.com<mailto:(b) (6) @4points.com>>; (b) (6)

@4points.com<mailto:(b) (6) @4points.com>>; (b) (6)

@4points.com<mailto:(b) (6) @4points.com>>; (b) (6)

@4points.com<mailto:(b) (6) @4points.com>>; GSA Cloud Support

<gsacloudsupport@aquilent.com<mailto:gsacloudsupport@aquilent.com>>; (b) (6)

@amazon.com<mailto:(b) (6) @amazon.com>>

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Root account details for the remaining accounts are below. NB the two remaining accounts with aquilent email addresses (b) (4) will transition to GSA email addresses by the end of this week.

Account #

Root email

(b) (4)

(b) (4)

Thanks,

Jez.

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Hi (b) (6)

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Noah Kunin (copied) and I will need access to billing and usage information. In particular, we will need an AWS access key with read access to the S3 bucket on the payer account containing the csv files with detailed line items with resources and tags. You can use physical address at the bottom of this signature.

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We would like the following cost allocation tags enabled on the payer account:
"Client", "Creator", "Department", "Name", "Project", "Service", "client", "environment", "product", "role"

The account numbers we wish to transfer are: (b) (4)

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Email addresses and the corresponding account numbers
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The existing support plan on the accounts
If applicable, any and all tag information associated with the accounts

Thank you,
(b) (6)
Product Database Analyst
Four Points Technology, LLC
Office 703-657-6103
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[cid:image001.gif@01D224C9.91675360]

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Message-ID: <46F23A47F44C504D89F498D3ECF1E11A0113A2A9@4PTS-E2K10-001.4points.internal>
MD5: beaa88a064ffbccf57d53c0a325b26ff

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(b) (6)

Director, Business Development

Four Points Technology, LLC

A CVE-verified Service-Disabled Veteran-Owned Small Business

Office (b) (6)

(b) (6) @4points.com

14900 Conference Center Drive Suite 100

Chantilly, VA 20151

GSA GS-35F-0553P

SEWP NNG15SD22B (SDVOSB) & NNG15SC74B (SB)

CIO-CS HHSN316201500034W

FirstSource II HSHQDC-13-D-00003

<http://www.4points.com/>

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(b) (4)

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(b) (6)

Product Database Analyst

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phone: (b) (6) 3
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GSA Technology Transformation Service / 18F

(b) (6)

50 UN Plaza

San Francisco, CA 94102

Subject: Fwd: USA.gov
Date: Mon, 17 Oct 2016 15:14:29 -0400
From: "Russell O'Neill - TABC" <russell.oneill@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CANH4uAcgT-sbuUPZON6U1Q2NCB1W-pgY43x-_j05Tk5JwmZfyA@mail.gmail.com>
MD5: 83ded49eb99e4e0e6089c394e746cdd4
Attachments: USAGov AWS SSP -SHELL_COMMENTS.docx

FYI...this is the latest SSP draft for the USA.gov family. We're still working on the comments from Rehman and his team, as the updates have been a bit frozen while CTAC transitions focus to updating the Docker setup and they're responsible for creating the SSP documentation for us.

Russell O'Neill, PMP

Web Operations Team Lead and IT Project Manager USAGov

USAGov - "Your Guide to Government Information and Services"

GSA, Technology Transformation Service, Office of Citizen Services and Innovative Technologies

----- Forwarded message -----

From: (b) (6) @ctacorp.com>
Date: Mon, Oct 17, 2016 at 3:07 PM
Subject: Fwd: USA.gov
To: Russell O'Neill <russell.oneill@gsa.gov>

Here is the most recent version- with security's comments to beef up the document for the 1 year.

Doug G McIvor | Program Manager

(b) (6) @ctacorp.com
(b) (6)

cell **ctac**
www.ctacorp.com

Begin forwarded message:

From: Rehman Javaid - IR-C <rehman.javaid@gsa.gov>

Subject: [USA.gov](#)

Date: September 13, 2016 at 1:35:56 PM EDT

To: (b) (6) <[\[REDACTED\]@ctacorp.com](mailto:[REDACTED]@ctacorp.com)>

Cc: Jessica Khouri - IR-C <jessica.khouri@gsa.gov>

Subject: RE: (b) (4) Limit Increase: EBS
Date: Sat, 27 Dec 2014 01:17:48 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a8952200f-258c4600-5996-4445-abb2-7de7cbbc71f0-000000@email.amazonses.com>
MD5: 3bd7c9d0c0696b81b86af49fa1fc6de8

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: AWS Support (Business) Cancellation
Date: Tue, 30 Dec 2014 06:53:39 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)" <(b) (6)>
Message-ID: <0000014a99f8ae5b-927073ef-4c26-4de9-8d23-6a1d546bb5ab-000000@email.amazonses.com>
MD5: b72d64c5f1724b243391251be3090e16

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: AWS Support (Business) Cancellation
Date: Tue, 30 Dec 2014 06:53:49 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-nass@gsa.gov" <devops-uscis-nass@gsa.gov>
Message-ID: <0000014a99f8d437-3b2ddcdc-9e7e-4a05-9026-9380adad4965-000000@email.amazonses.com>
MD5: c84a8f9a9f03b91aff705723fe0ddfb9

Greetings from Amazon Web Services,

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<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

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Sincerely,

Amazon Web Services

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Subject: Fwd: [urgent] potential for InfoZen terminating instances in ELIS2?
Date: Mon, 22 Dec 2014 12:58:56 -0700
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6) (b) (6) aquilent.com>, (b) (6) aquilent.com
Message-ID: <CAN+4OyuEY-vTZdHgSBxpVZinvKZ82EhOFzLFDwA3WjzF7StwzQ@mail.gmail.com>
MD5: c9fce2dc49cc2ce1170875ce0ee12d8c

Just so you have visibility.

----- Forwarded message -----

From: **Noah Kunin - Q0B** <noah.kunin@gsa.gov>
Date: Mon, Dec 22, 2014 at 12:57 PM
Subject: [urgent] potential for InfoZen terminating instances in ELIS2?
To: (b) (6) (b) (6) infozen.com>, "(b) (6) (b) (6) A (CTR)"
<(b) (6)@ (b) (6) uscis.dhs.gov>, "Wildason, Tod P" <Tod.P.Wildason@uscis.dhs.gov>

(b) (6) -

Thanks for staying on this, but I'm pretty concerned about your statement about terminating all instances in the account (b) (4), since the account in question is supporting a production system. While it now seems like we're on track for this to complete imminently, sometimes paperwork gets caught up in unexpected ways.

I had previously reached out several times to USCIS and InfoZen to get this change made. In Nov, (b) (6) and I changed consolidated billing information to Aquilent, so InfoZen should not have been responsible for ongoing charges after *that* point, which **occurred on Nov 20th**.

If InfoZen did not then file a ticket with AWS to make secondary any *paper invoicing information* (to which, in Nov, I was totally unaware existed) and make my consolidated billing information the primary payment method on the account, then that's on InfoZen. I just checked the account, and consolidating billing info is still correct. Filing a ticket is the prudent course of action, if it hasn't happened already. Such a change is very simple, and should only take mere minutes. I'm not aware of any reason why InfoZen can't have that ticket processed immediately, but let me know if that's incorrect.

Terminating instances would be completely and totally unacceptable. Unless there's some sort of confirmation by COB from your team to Tod at USCIS, I would urge USCIS to take any and all actions necessary to prevent such an eventuality.

18F stands ready to pay all charges under our period of performance with USCIS, once such an invoice, paper or digital, reaches us.

In 3 hours, I will be completely without any connectivity, which will continue for 48 hours after that. I don't see any actions for me in that time period, but if anyone thinks differently, please do let me know immediately.

On Mon, Dec 22, 2014 at 10:04 AM, (b) (6) (b) (6) amazon.com> wrote:
Thanks (b) (6) I will request this document today.

As discussed, manually moving the accounts does not contractually move the accounts. The assignment document will transfer from InfoZen to the new account owner – Aquilent. Aquilent will assume the account under their T&C's and will be responsible for billing etc as of 12/1.

(b) (6)

(b) (6) (b) (6)
Principal Sales Executive
E: (b) (6)
M: (b) (6)

From: (b) (6) (b) (6) [infozen.com]
Sent: Monday, December 15, 2014 9:48 A M
To: (b) (6) (b) (6)
Cc: noah.kunin@gsa.gov
Subject: Re: U S C I S Update

(b) (6)

Here is the plan as it concerns AWS. - InfoZen will pay the October/November charges. Our AP team is working on that this morning. The assignment to GSA needs to be back dated to December 1st so any charge from that point on goes through them. As it relates to the assignment document below, I am not sure who the original PoC is - but for the purpose of the assignment, I would put my name, 6700A Suite 300, Rockledge Dr. Bethesda MD 20817 as the address. (b) (6) and (b) (6)

I have CCed Noah over at GSA so he is in the loop and knows what to expect.

We will also be informing the government that if AWS does not recognize the account assignment by end of year (something that TICS and GSA believe is already done) that we will be terminating all instances in the account to prevent any additional charges being incurred.

(b) (6)

(b) (6)

InfoZen

p: (b) (6) | e: (b) (6) | (b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>
Date: Thursday, December 18, 2014 at 12:57
To: (b) (6) (b) (6) infozen.com>
Subject: RE: USCIS Update

Hi (b) (6)
Any updates from Noah?

So that I can start the assignments document, can you provide highlighted below:

a. Current Account Holder - POC and contact details including physical address, email,

phone

- b. New Account Holder - POC and contact details including physical address, email, phone
- c. Confirmation from Current Account Holder that they are current on their bills.
- d. Effective Date of transfer

Thank you,

(b) (6)

(b) (6)

Principal Sales Executive

E: (b) (6)

M: (b) (6)

From: (b) (6) (b) (6) [infozen.com]

Sent: Wednesday, December 10, 2014 8:00 A M

To: (b) (6) (b) (6)

Subject: Re: USCIS Update

(b) (6)

No update from Karen, but Noah over at GSA sent me a note and we are going to speak this morning. From the note he sent me it sounded like they were trying to pay the bill, which I think is going to confuse things even farther. I am trying to get GSA and TICS to agree that we will pay the bill so that the account is in good standing, we will then invoice the government and then we and GSA will work with you to get the Account Assignment document in place post dated to Dec 1st so that all new charges will go through GSA.

(b) (6)

From: <(b) (6) (b) (6) [amazon.com] (b) (6) [amazon.com]>

Date: Monday, December 15, 2014 at 9:44

To: (b) (6) (b) (6) [infozen.com]>

Subject: USCIS Update

Hi (b) (6)

any update from (b) (6) and payment?

Thanks!

(b) (6)

(b) (6)

Principal Sales Executive

E: (b) (6)

M: (b) (6)

Subject: RE: [launch - not for release] 18F and Treasury launches MyRA...
Date: Fri, 19 Dec 2014 20:24:55 +0000
From: "(b) (6)" (b) (6) amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED233F3867C@EX10-MBX-IAD03.ant.amazon.com>
MD5: e1074d4ab0a8c81e8f5c2d51c14480b7

Noah, is there any way to find out what cloud platform the D O J A P l initiative is running on?

Thanks!

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Friday, December 12, 2014 6:17 PM
To: (b) (6) (b) (6)
C c: (b) (6) (b) (6)
Subject: [launch - not for release] 18F and Treasury launches MyRA ...

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

Note that only the front-end was built on 18F code and AWS. While Treasury was ready in part to get onto the "new way", they awarded the actual running of the program to a contractor in partnership, [CoAmerica](#).

On Monday, the site will start guiding users to a site under CoAmerica's operation. But most of the [marketing functionality](#) will stay with 18F/AWS.

Since the site is almost entirely running on CloudFront, I'm not too worried about load. However, just wanted to give you a heads up that 30 major employers will be sending this link to their employees starting at approximately 8am ET, along with various pushes from the White House and co.

Sorry about the latest notice, but I just got word from Treasury. Was one of those hurry up and wait things.

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: AWS Support (Business) Cancellation
Date: Tue, 30 Dec 2014 06:53:39 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-icam@gsa.gov" <devops-uscis-icam@gsa.gov>
Message-ID: <0000014a99f8af85-54910d4c-7bf0-4cae-960a-cbf3a5468c35-000000@email.amazonses.com>
MD5: 37ea5cab7b53ace4a83b0777d7c9fe4b

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Amazon Web Services

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Subject: [urgent] potential for InfoZen terminating instances in ELIS2?
Date: Mon, 22 Dec 2014 12:57:18 -0700
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6) (b) (6) infozen.com>, "(b) (6) (b) (6) A (CTR)"
<(b) (6)a (b) (6)@uscis.dhs.gov>, (b) (6)@uscis.dhs.gov>
Message-ID: <CAN+4OysALuozFE+qGbyWYsjqD+RUgWG3ioU5KXto-QBOo7k91A@mail.gmail.com>
MD5: 717bf29e37b8c7eae90e8dffa8b4a00a

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Thanks (b) (6) I will request this document today.

As discussed, manually moving the accounts does not contractually move the accounts. The assignment document will transfer from InfoZen to the new account owner – Aquilent. Aquilent will assume the account under their T&C's and will be responsible for billing etc as of 12/1.

(b) (6)

(b) (6)
Principal Sales Executive
E: (b) (6)
M: (b) (6)

From: (b) (6) [(b) (6) infozen.com]
Sent: Monday, December 15, 2014 9:48 A M
To: (b) (6) (b) (6)
C c: noah.kunin@gsa.gov
Subject: Re: U S C I S Update

(b) (6)

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(b) (6)

Chief Technology Officer

InfoZen

p: (b) (6) | e: (b) (6) | (b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>
Date: Thursday, December 18, 2014 at 12:57
To: (b) (6) (b) (6) infozen.com>
Subject: RE: USCIS Update

Hi (b) (6)

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So that I can start the assignments document, can you provide highlighted below:

- a. Current Account Holder - POC and contact details including physical address, email, phone
- b. New Account Holder - POC and contact details including physical address, email, phone
- c. Confirmation from Current Account Holder that they are current on their bills.
- d. Effective Date of transfer

Thank you,

(b) (6)

(b) (6) (b) (6)
Principal Sales Executive
E: (b) (6)
M: (b) (6)

From: (b) (6) [(b) (6) infozen.com]
Sent: Wednesday, December 10, 2014 8:00 A M
To: (b) (6) (b) (6)
Subject: Re: USCIS Update

(b) (6)

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(b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>
Date: Monday, December 15, 2014 at 9:44
To: (b) (6) (b) (6) infozen.com>
Subject: USCIS Update

Hi (b) (6)
any update from Karen and payment?

Thanks!
(b) (6)

(b) (6)
Principal Sales Executive
E: (b) (6)
M: (b) (6)

Subject: Consolidated Billing request expired
Date: Wed, 24 Dec 2014 20:12:17 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a7dedb0f1-4afda43b-2c33-4ebc-abad-5712859bf319-000000@email.amazonses.com>
MD5: 1098b8a9033590c171b1272158ccee94

Greetings from Amazon Web Services,

The request from aws-gsa-csbpa-root to add the charges from your AWS Account to their Consolidated Bill has expired because you took no action before Dec 24, 2014.

Requesting Account Name: (b) (4)
Requesting Account E-mail: (b) (4)
Requesting Account Company: Aquilent
Request date: Dec 9, 2014
Expiration date: Dec 24, 2014

If you still would like to add your account to the Consolidated Bill of aws-gsa-csbpa-root, please contact the aws-gsa-csbpa-root@aquilent.com to ask for another request.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: (b) (4) Chat: Reverse Lookup - Record set
Date: Fri, 19 Dec 2014 17:29:29 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: (b) (5) @uscis.dhs.gov" (b) (5) @uscis.dhs.gov>
Message-ID: <0000014a6398d92f-ca5dc0ec-4edd-41cd-9996-249c7dce01a0-000000@email.amazonses.com>
MD5: 8c1ea6dece139c607ee7282c57d57cd1

Created a Hosted zone and Reverse DNS lookup in Router 53 and added record sets with record type PTR. But it does not resolve as expected.

nslookup 10.103.135.46

Non-authoritative answer:

46.135.103.10.in-addr.arpa name = ip-10-103-135-46.ec2.internal.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: (b) (4) Chat: Reverse Lookup - Record set
Date: Fri, 19 Dec 2014 17:30:57 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>
Message-ID: <0000014a639a30f7-6a19e19e-c832-405a-9878-e0365ead64cf-000000@email.amazonses.com>
MD5: 46919efb609700abd48704e8e190524b

contacting via phone

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: (b) (4) Limit Increase: EBS
Date: Fri, 19 Dec 2014 02:05:11 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a604aa0e3-b86baf6b-55ab-4bf8-9e6a-bed2c23748c4-0000000@email.amazonses.com>
MD5: 38ef1ef56c4320ce9d5de6039a75bf49

Hi (b) (6) .

It'll be spread over (b) (4)

Thank you,

(b) (6)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?case=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?case=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: Fwd: (b) (4)] AWS MFA Difficulties
Date: Thu, 18 Dec 2014 14:56:25 -0800 (PST)
From: Noah <noah.kunin@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <3d09a63e-bfab-4fb3-a66c-648eb151caad@gsa.gov>
MD5: 1640a39b37b09104cfe670a71c749b1c

On Wednesday, December 17, 2014 3:17:59 PM UTC-5, no-rep...@amazon.com wrote:Hello,

I'm following up to recap our phone call today regarding your Amazon MFA device. We've removed the Virtual MFA device from your account so you will now be able to log in to your account without using the MFA device.

If you'd like to add a new Virtual MFA device to your account, see:

<http://aws.amazon.com/mfa/>

I hope this helps. If you have any additional questions please let us know. We're available 24/7 and we're happy to help.

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. To contact us again about this case, please return to the AWS Support Center using the following URL:

[\(b\) \(4\)](http://developer.amazonwebservices.com/connect/support!doTicket.jspa?ticket=(b) (4))

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

Subject: RE: (b) (4)] Limit Increase: EBS
Date: Fri, 19 Dec 2014 01:12:54 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a601ac298-eb09c200-c8ee-4898-b8be-b890e3bbe769-000000@email.amazonses.com>
MD5: c5fc8cb5e3db04fd33b303f32058ccdf

Hello again,

I have heard back from the service team and it looks like we need a little more information.

Will the storage be all in one availability zone or spread out across multiple?

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its affiliates.

Subject: Re: [launch - not for release] 18F and Treasury launches MyRA...
Date: Fri, 12 Dec 2014 18:48:49 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6) (b) (6) (b) (6) amazon.com">
Cc: "(b) (6) (b) (6) amazon.com">
Message-ID: <CAN+4Oyv-tyKKLKuc49vHsV2z2errsE2PyMavFWZhwMHNrHzVMw@mail.gmail.com>
MD5: a3baf28d775ff051043d1734f66e4d53

Just the beginning. Looking ahead, I think we have 3-5 new products getting ready to launch over next 3 months alone!

On Fri, Dec 12, 2014 at 6:41 PM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Very exciting, Noah!!! Thanks for the info.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

On Dec 12, 2014, at 6:17 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

Note that only the front-end was built on 18F code and AWS. While Treasury was ready in part to get onto the "new way", they awarded the actual running of the program to a contractor in partnership, [CoAmerica](#).

On Monday, the site will start guiding users to a site under CoAmerica's operation. But most of the [marketing functionality](#) will stay with 18F/AWS.

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Sorry about the latest notice, but I just got word from Treasury. Was one of those hurry up and wait things.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: RE: More AWS Accounts!
Date: Wed, 17 Dec 2014 19:20:41 +0000
From: "(b) (6)" <(b) (6)a.(b) (6)@uscis.dhs.gov>
To: 'Noah Kunin - Q0B' <noah.kunin@gsa.gov>, "(b) (6)" <(b) (6)(b) (6)@uscis.dhs.gov>
Cc: "Wildason, Tod P" <Tod.P.Wildason@uscis.dhs.gov>
Message-ID: <95C4B05400D347468F4790754AB23F724E0707@D2ASEPREA001>
MD5: 743e4ac806ac35d80beaf6c93320ba9d

Thanks Noah.

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Wednesday, December 17, 2014 4:03 A M
To: "(b) (6)" (b) (6) A (CTR) (b) (6) (b) (6) (CTR)
Cc: Wildason, Tod P
Subject: More A W S A c c o u n t s !

Usernames are the same as before for your IAM Users. Looks I'm still waiting on the USCIS password policy which will make things easier as well. I have some ideas on how new account creation can be totally automated, but that will have to wait until next quarter at this point.

This should close out the GSS core and ELIS2 accounts. Next up is NASS!

(b) (4)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: Re: [launch - not for release] 18F and Treasury launches MyRA...
Date: Fri, 12 Dec 2014 23:57:54 +0000
From: "(b) (6) (b) (6) (b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: "(b) (6) (b) (6)" amazon.com>
Message-ID: <C0EB542C-7909-42D5-BB08-54F388747A76@amazon.com>
MD5: f1c7f2ae93a9d849b2ab4dd106e36cc1

Very cool. Please let us know what we can do to help with any aspect of it. Have a great weekend!

Thank you, (b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Dec 12, 2014, at 6:49 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

Just the beginning. Looking ahead, I think we have 3-5 new products getting ready to launch over next 3 months alone!

On Fri, Dec 12, 2014 at 6:41 PM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Very exciting, Noah!!! Thanks for the info.

Thank you,
Jerry

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Dec 12, 2014, at 6:17 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

Note that only the front-end was built on 18F code and AWS. While Treasury was ready in part to get onto the "new way", they awarded the actual running of the program to a contractor in partnership, [CoAmerica](#).

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starting at approximately 8am ET, along with various pushes from the White House and co.

Sorry about the latest notice, but I just got word from Treasury. Was one of those hurry up and wait things.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: [launch - not for release] 18F and Treasury launches MyRA...
Date: Fri, 12 Dec 2014 23:41:22 +0000
From: "(b) (6) (b) (6) (b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: "(b) (6) (b) (6)" amazon.com>
Message-ID: <B2768660-1979-4B52-9055-A66FCEEB08F6@amazon.com>
MD5: 398f974bccde4c98b937f0a57eb5bdef

Very exciting, Noah!!! Thanks for the info.

Thank you, (b) (6)

M. (b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Dec 12, 2014, at 6:17 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

Note that only the front-end was built on 18F code and AWS. While Treasury was ready in part to get onto the "new way", they awarded the actual running of the program to a contractor in partnership, [CoAmerica](#).

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Sorry about the latest notice, but I just got word from Treasury. Was one of those hurry up and wait things.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: 18F and USCIS AWS Payments
Date: Fri, 12 Dec 2014 12:52:12 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6) (b) (6)" <(b) (6)@amazon.com>
Message-ID: <CAN+4OysP2qeSMJ+tVK2D6PaWKKj_v77wqS+bL=-WqZwbxA_e-Q@mail.gmail.com>
MD5: d3c1063dabcaa07988d2a7602a1a055e

Perfect! I'm at (b) (6)

On Fri, Dec 12, 2014 at 12:44 PM, (b) (6) (b) (6) <(b) (6)@amazon.com> wrote:

Yes...4:30pm?

(b) (6) (b) (6)

Amazon Web Services

On Dec 12, 2014 10:49 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi (b) (6) -

So great seeing you yesterday. Had an extended conversation with USCIS OCISO afterwards, and I think we made some serious headway.

As you know, I'm now starting to manage a ton of USCIS AWS accounts on their behalf for the next few months. One has a quirk in the billing, that I'd like to chat with you over the phone about very briefly.

Do you have 5 mins to chat over the phone, anytime after 4pm today?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Thank you for subscribing to Cisco Cloud Services Router: CSR1000V - Security Technology Package on AWS Marketplace
Date: Thu, 11 Dec 2014 17:07:35 +0000
From: AWS Marketplace <no-reply-aws@amazon.com>
To: devops-uscis-myuscis-production <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a3a51ec74-f46747b8-5cb2-4d51-8e0f-93682b257dea-000000@email.amazonses.com>
MD5: 9a40411e5f5670d4f46d68a76d4322eb

Dear AWS Marketplace Customer, Thank you for using CSR1000V on AWS Marketplace.
To ensure the best experience with our product, we are providing information on how to configure the CSR1000V.

We have a video on YouTube to configure and set-up the CSR in AWS cloud:

<http://www.youtube.com/watch?v=ZJ8IIVCXMBs>

Customers can also visit the CSR AWS Community page for support at <https://supportforums.cisco.com/community/12147456/cisco-cloud-service-router-csr-amazon> where customers can post questions and get CSR1000V support documentation.

If you have any questions about CSR, please contact CSR Product Management team at ask-csr-aws-pm@cisco.com

If you have any questions about any of your AWS services or account please contact AWS customer service.

Thank you again for your subscription. We appreciate your business.

The CSR Team and Amazon Web Services

Your free trial will expire on January 10, 2015 09:07 AM PST (January 10, 2015 17:07 UTC). After that time, if you are still subscribed to the product, you will start incurring software charges. Note - EC2 charges still apply during the trial period. You may cancel your subscription at any time.

If you have any questions about any of your AWS services or AWS account please contact AWS customer service.

Thank you again for your subscription, we appreciate your business.

Cisco Systems, Inc. and Amazon Web Services.

Did you find this email helpful? [Yes](#) | [No](#)

Subject: (b) (4) Limit Increase: EC2 Instances
Date: Tue, 16 Dec 2014 17:09:37 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a5413954a-7b29ee2c-00b0-4821-98d9-3c5ee2a558ac-0000000@email.amazonses.com>
MD5: 79dbd5d821715f7318ccfdf371bc9e63

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

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Subject: (b) (4)] Limit Increase: EBS
Date: Tue, 23 Dec 2014 00:48:55 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a749e3e54-c6c87aed-b3f2-4d67-8734-8f98846c6a8f-0000000@email.amazonses.com>
MD5: 269dda737d5181756336c053fc42b619

Hello (b) (6)

I'm happy to inform you that we've approved and processed your EBS General Purpose (SSD) Volumes limit increase request for the US East (Northern Virginia) region. Your new limit is 200TB, but it can sometimes take up to 15 minutes for this to propagate and become available for use.

You can also see your updated limit and request future increases for most limits in your EC2 management console here:

(b) (4)

Please note that we set limits on a region-by-region basis, so the above link is for the US-East (Northern Virginia) Region. You can look in any specific region by selecting it from the drop down menu located on the top right corner of the Management Console.

I hope this helps.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\) &language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4) &language=en)

(If you will connect by federation, log in before following the link.)

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Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its affiliates.

Subject: (b) (4) Limit Increase: EBS
Date: Thu, 18 Dec 2014 16:01:41 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a5e221df7-3ae182ae-9c1d-4060-9648-e1fb0bc1f3b3-000000@email.amazonses.com>
MD5: 861faff7fd48f8164e47d4687858d6c1

Limit increase request 1

Service: EBS

Region: US East (Northern Virginia)

Resource Type: General Purpose (SSD) Volumes

Limit name: Total Storage Needed (in TiB/account)

New limit value: 200

Use case description: Hi there at AWS!

Could you please give us more storage. We are going to run multiple dev/test environments in this account for a system that has ~40 instances in a single environment, 6 of which are Mongo DB servers with ~1TB of storage each.

Thank you,

(b) (6) (b) (6)
Cloud Engineer

InfoZen, Inc.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?case=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?case=(b) (4)&language=en)

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Subject: (b) (4)] Limit Increase: EBS
Date: Thu, 18 Dec 2014 16:07:00 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a5e26f900-3c49433e-562d-45ee-a916-64551ecee999-000000@email.amazonses.com>
MD5: 2f5b4336222ae058fd789ef45fbc3add

Hello again!

This is (b) (6) following up from our earlier phone conversation.

I have received your EBS General Purpose (SSD) Volumes limit increase request for the US East (Northern Virginia) region and I'm happy to process the request for you.

For a limit increase of this size I will need to collaborate with our Service Team to get approval. This is to ensure that we can meet your needs while keeping existing infrastructure safe.

I will contact you to let you know if your request was processed successfully.

I appreciate your patience while we evaluate the limit increase request.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

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Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its affiliates.

Subject: [launch - not for release] 18F and Treasury launches MyRA...
Date: Fri, 12 Dec 2014 18:17:11 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6) (b) (6) (b) (6) amazon.com">
Cc: "(b) (6) (b) (6) (b) (6) amazon.com">
Message-ID: <CAN+4OyshhmSMNVard243cseaD3K6g+J8pcOi60qpRW9Tq2UirA@mail.gmail.com>
MD5: 210c31dab70c9a3a555caa93f80cebb2

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

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Sorry about the latest notice, but I just got word from Treasury. Was one of those hurry up and wait things.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: RE: [launch - not for release] 18F and Treasury launches MyRA...
Date: Mon, 15 Dec 2014 13:53:20 +0000
From: "(b) (6)" (b) (6) amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED233F2FD02@EX10-MBX-IAD03.ant.amazon.com>
MD5: e67fd7de444be8fd39b654c1b7eebde8

I would send to (b) (6) as an FYI...perhaps cc (b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Friday, December 12, 2014 6:49 PM
To: (b) (6) (b) (6)
Cc: (b) (6), (b) (6)
Subject: Re: [launch - not for release] 18F and Treasury launches MyRA...

Just the beginning. Looking ahead, I think we have 3-5 new products getting ready to launch over next 3 months alone!

On Fri, Dec 12, 2014 at 6:41 PM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Very exciting, Noah!!! Thanks for the info.

Thank you,

(b) (6)

M. (b) (6)

Amazon Web Services

(b) (6)

(b) (6)

On Dec 12, 2014, at 6:17 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

...on AWS of course!

<https://myra.treasury.gov/>

Background: <http://www.whitehouse.gov/blog/2014/02/11/myra-helping-millions-americans-save-retirement>

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--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Noah,

For actions, we need confirmation that Aquilent has signed the Consent to Assignment document and that it is effective December 1st. Or, we need confirmation from the Government that incurred costs will be reimbursed.

(b) (6)
(b) (6)

p: (b) (6) | e: (b) (6) (b) (6) infozen.com> | (b) (6)

Date: Monday, December 22, 2014 at 14:57

To: (b) (6) (b) (6) infozen.com<(b) (6) infozen.com>, (b) (6) (b) (6)
<(b) (6)a.(b) (6) uscis.dhs.gov<mailto:(b) (6)a.(b) (6) uscis.dhs.gov>>, (b) (6)
(b) (6)@uscis.dhs.gov<mailto:(b) (6)

Subject: [urgent] potential for InfoZen terminating instances in ELIS2?

(b) (6) -

I had previously reached out several times to USCIS and InfoZen to get this change made. In Nov, Manoj and I changed consolidated billing information to Aquilent, so InfoZen should not have been responsible for ongoing charges after that point, which occurred on Nov 20th.

Terminating instances would be completely and totally unacceptable. Unless there's some sort of confirmation by COB from your team to Tod at USCIS, I would urge USCIS to take any and all actions

necessary to prevent such an eventuality.

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(b) (6)

(b) (6)
(b) (6)
E: (b) (6) mailto:(b) (6)
M: (b) (6) tel: (b) (6)

From: (b) (6) [mailto:(b) (6)@infozen.com<(b) (6) infozen.com>]
Sent: Monday, December 22, 2014 9:48 AM
To: (b) (6)
Cc: noah.kunin@gsa.gov<mailto:noah.kunin@gsa.gov>
Subject: Re: USCIS Update

(b) (6)

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(b) (6) (b) (6) and (b) (6) tel: (b) (6)

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(b) (6)
(b) (6)
InfoZen
p: (b) (6) tel: (b) (6) | e: (b) (6) (b) (6) |
(b) (6)

From: <(b) (6) (b) (6) amazon.com<mailto:(b) (6)@amazon.com>"
(b) (6) amazon.com<mailto:(b) (6)@amazon.com>>
Date: Thursday, December 18, 2014 at 12:57
To: (b) (6) (b) (6) infozen.com<(b) (6) infozen.com>>
Subject: RE: USCIS Update

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(b) (6)

(b) (6)

E: (b) (6) mailto:(b) (6)

M: (b) (6) tel: (b) (6)

From: (b) (6) [(b) (6)] infozen.com]

Sent: Wednesday, December 17, 2014 8:00 AM

To: (b) (6)

Subject: Re: USCIS Update

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Date: Monday, December 15, 2014 at 9:44

To: (b) (6) (b) (6) infozen.com<(b) (6) infozen.com>>

Subject: USCIS Update

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any update from Karen and payment?

Thanks!

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(b) (6)

(b) (6)

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Noah Kunin - Delivery Architecture and Infrastructure Services Director
(b) (6) tel: (b) (6) | @18F<<https://twitter.com/18F>>

Subject: RE: [urgent] potential for InfoZen terminating instances in ELIS2?
Date: Mon, 22 Dec 2014 20:14:19 +0000
From: "(b) (6)" <[redacted]@aquilent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, (b) (6), (b) (6) <[redacted]@aquilent.com>
Message-ID: <BN3PR0701MB12176B8A63D98ECBE56C896D97560@BN3PR0701MB1217.namprd07.p
rod.outlook.com>
MD5: 584599a883dc9949ca0e577970e139b2

Thanks Noah. (b) (6) and I are around all day today and tomorrow, keep us posted on if we can help with anything while you are out of pocket? I am planning to chat with AWS tomorrow as well to ensure we are in good shape.

(b) (6) (b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 22, 2014 2:59 PM
To: (b) (6), (b) (6), (b) (6), (b) (6)
Subject: Fwd: [urgent] potential for InfoZen terminating instances in ELIS2?

Just so you have visibility.

----- Forwarded message -----

From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Date: Mon, Dec 22, 2014 at 12:57 PM
Subject: [urgent] potential for InfoZen terminating instances in ELIS2?
To: (b) (6), (b) (6) <[redacted]@infozen.com>, (b) (6), (b) (6) A (CTR)"
<(b) (6) <[redacted]@uscis.dhs.gov>, (b) (6) <[redacted]@uscis.dhs.gov>

(b) (6) -

Thanks for staying on this, but I'm pretty concerned about your statement about terminating all instances in the account (b) (4) since the account in question is supporting a production system. While it now seems like we're on track for this to completel imminently, sometimes paperwork gets caught up in unexpected ways.

I had previously reached out several times to USCIS and InfoZen to get this change made. In Nov, Manoj and I changed consolidated billing information to Aquilent, so InfoZen should not have been responsible for ongoing charges after *that* point, which **occurred on Nov 20th**.

If InfoZen did not then file a ticket with AWS to make secondary any *paper invoicing information* (to which, in Nov, I was totally unaware existed) and make my consolidated billing information the primary payment method on the account, then that's on InfoZen. I just checked the account, and consolidating billing info is still correct. Filing a ticket is the prudent course of action, if it hasn't happened already. Such a change is very simple, and should only take mere minutes. I'm not aware of any reason why InfoZen can't have that ticket processed immediately, but let me know if that's incorrect.

Terminating instances would be completely and totally unacceptable. Unless there's some sort of confirmation by COB from your team to Tod at USCIS, I would urge USCIS to take any

and all actions necessary to prevent such an eventuality.

18F stands ready to pay all charges under our period of performance with USCIS, once such an invoice, paper or digital, reaches us.

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(b) (6)

(b) (6)

E: (b) (6)

M: (b) (6)

From: (b) (6) (b) (6) infozen.com

Sent: Monday, December 22, 2014 9:48 A M

To: (b) (6) (b) (6)

C c: noah.kunin@gsa.gov

Subject: Re: U S C I S Update

(b) (6)

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(b) (6)

InfoZen

p: (b) (6) | e: (b) (6) | (b) (6)

From: <(b) (6) (b) (6) (b) (6) amazon.com>

Date: Thursday, December 18, 2014 at 12:57

To: (b) (6) (b) (6) infozen.com>

Subject: RE: USCIS Update

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Thank you,

(b) (6)

(b) (6)

Principal Sales Executive

E: (b) (6)

M: (b) (6)

From: (b) (6) (b) (6) infozen.com

Sent: Wednesday, December 17, 2014 8:00 A M

To: (b) (6) (b) (6)

Subject: Re: USCIS Update

(b) (6)

No update from Karen, but Noah over at GSA sent me a note and we are going to speak this morning. From the note he sent me it sounded like they were trying to pay the bill, which I think is going to confuse things even farther. I am trying to get GSA and TICS to agree that we will pay the bill so that the account is in good standing, we will then invoice the government and then we and GSA will work with you to get the Account Assignment document in place post dated to Dec 1st so that all new charges will go through GSA.

(b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>
Date: Monday, December 15, 2014 at 9:44
To: (b) (6) (b) (6) infozen.com>
Subject: USCIS Update

Hi (b) (6)
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Thanks!
(b) (6)

(b) (6)
(b) (6)
E: (b) (6)
M: (b) (6)

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Noah Kunin - Delivery Architecture and Infrastructure Services Director

(b) (6) | @18F

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Subject: (b) (4)] Limit Increase: EBS
Date: Mon, 29 Dec 2014 05:19:48 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a947c6803-adf5a8ba-dcb4-4b05-bbcb-363c601f5231-0000000@email.amazonses.com>
MD5: a32fb02807fd37a3e158a440a67341c3

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Best regards,

Amazon Web Services

=====

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&caseId=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&caseId=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc.

Subject: RE: USCIS Update
Date: Mon, 22 Dec 2014 15:04:02 +0000
From: "(b) (6) (b) (6) amazon.com>
To: (b) (6) (b) (6) infozen.com>
Cc: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, "(b) (6) (b) (6) amazon.com>
Message-ID: <38D4D7CDE134D04CAEEFFE98943BCFB019BF9FC9@EX10-MBX-IAD03.ant.amazon.com>
MD5: 7774ac8244c3e97d268e4326b297bb78

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Sent: Monday, December 15, 2014 9:48 A M
To: (b) (6) (b) (6)
C c: noah.kunin@gsa.gov
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InfoZen

p: (b) (6) | e: (b) (6) | (b) (6)

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Date: Thursday, December 18, 2014 at 12:57
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M: (b) (6)

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To: (b) (6) (b) (6) infozen.com>
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(b) (6) (b) (6)
Principal Sales Executive
E : (b) (6)
M : (b) (6)

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Subject: Re: USCIS Update
Date: Mon, 22 Dec 2014 14:47:59 +0000
From: (b) (6) (b) (6) infozen.com>
To: (b) (6) (b) (6) amazon.com>
Cc: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <D28355CA-13C6-4568-9ACA-F80C2D151D2A@infozen.com>
MD5: 1ceb27d32c10baed779616cadb8c0a89

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M: (b) (6)

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Sent: Wednesday, December 17, 2014 8:00 AM

To: (b) (6)

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Subject: AWS Support (Business) Cancellation
Date: Tue, 30 Dec 2014 06:53:49 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a99f8d56f-810f2040-3414-48b3-96a1-e9d2f11c0ed3-000000@email.amazonses.com>
MD5: 5c531063617d121846bea11a3c533934

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: (b) (4) Chat: Reverse Lookup - Record set
Date: Fri, 19 Dec 2014 18:42:34 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>
Message-ID: <0000014a63dbc363-f212ae5e-8178-4c5a-98ac-9eca4e8efb3a-000000@email.amazonses.com>
MD5: 5cf89a9b8e4e7d79bcaa4fa33978b0d9

Please let us know if we resolved your issue:
(If you will connect by federation, log in before following the link.)

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&(b) (4))

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[\(b\) \(4\)](https://console.aws.amazon.com/support/home?#/case/?case=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: Consolidated Billing request expired
Date: Wed, 24 Dec 2014 20:15:57 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a7df10d6b-39f3b784-e62f-4d40-ac81-6186c4a226b2-0000000@email.amazonses.com>
MD5: bd354a8a67e55922a15f5c3a9a5137bd

Greetings from Amazon Web Services,

The request from (b) (4) to add the charges from your AWS Account to their Consolidated Bill has expired because you took no action before Dec 24, 2014.

Requesting Account Name: (b) (4)
Requesting Account E-mail: (b) (4)
Requesting Account Company: Aquilent
Request date: Dec 9, 2014
Expiration date: Dec 24, 2014

If you still would like to add your account to the Consolidated Bill of (b) (4), please contact the (b) (4) @aquilent.com to ask for another request.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Moderator's spam report for devops-uscis-myuscis-production@gsa.gov
Date: Tue, 30 Dec 2014 08:35:36 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-myuscis-production+owners@gsa.gov>
Message-ID: <047d7b8737cc023d5e050b6ae01f@google.com>
MD5: 4f4ea6bdafaff2a7efe39764fcefea4d

This message is being sent to you because you are a moderator of the group devops-uscis-myuscis-production.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/manage_post

----- 1 of 1 -----

Subject: AWS Support (Business) Cancellation
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 30 06:53AM

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg?view=full&pending_id=3118957094619786148

For more information about this message, please visit:
<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: RE: [urgent] potential for InfoZen terminating instances in ELIS2?
Date: Wed, 31 Dec 2014 19:25:26 +0000
From: "(b) (6)" <[REDACTED]@aquilent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@aquilent.com>
Message-ID: <BN3PR0701MB1217D0D79BB3218AB00EE733975F0@BN3PR0701MB1217.namprd07.p
rod.outlook.com>
MD5: 2e237cc4d8025dac6f2d9e720cd1b4c6

Noah-

I spoke with AWS and it appears as though we are looking good on the InfoZen front. The outstanding balance looks to be paid up and they are in process of signing the assignments document. We should be smooth sailing moving forward! ☺

Happy New Year!!

(b) (6) (b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 22, 2014 2:59 PM
To: [REDACTED] (b) (6) (b) (6) (b) (6)
Subject: Fwd: [urgent] potential for InfoZen terminating instances in ELIS2?

Just so you have visibility.

----- Forwarded message -----

From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Date: Mon, Dec 22, 2014 at 12:57 PM
Subject: [urgent] potential for InfoZen terminating instances in ELIS2?
To: (b) (6) (b) (6) <[\[REDACTED\]@infozen.com](mailto:[REDACTED]@infozen.com)>, "(b) (6) (b) (6) A (CTR)" <[\[REDACTED\]@uscis.dhs.gov](mailto:[REDACTED]@uscis.dhs.gov)>, (b) (6) <[\[REDACTED\]@uscis.dhs.gov](mailto:[REDACTED]@uscis.dhs.gov)>

(b) (6) -

Thanks for staying on this, but I'm pretty concerned about your statement about terminating all instances in the account (b) (4), since the account in question is supporting a production system. While it now seems like we're on track for this to complete imminently, sometimes paperwork gets caught up in unexpected ways.

I had previously reached out several times to USCIS and InfoZen to get this change made. In Nov, Manoj and I changed consolidated billing information to Aquilent, so InfoZen should not have been responsible for ongoing charges after *that* point, which **occurred on Nov 20th**.

If InfoZen did not then file a ticket with AWS to make secondary any *paper invoicing information* (to which, in Nov, I was totally unaware existed) and make my consolidated billing information the primary payment method on the account, then that's on InfoZen. I just checked the account, and consolidating billing info is still correct. Filing a ticket is the prudent course of action, if it hasn't happened already. Such a change is very simple, and should only take mere minutes. I'm not aware of any reason why InfoZen can't have that ticket processed immediately, but let me know if that's incorrect.

Terminating instances would be completely and totally unacceptable. Unless there's some sort of confirmation by COB from your team to Tod at USCIS, I would urge USCIS to take any and all actions necessary to prevent such an eventuality.

18F stands ready to pay all charges under our period of performance with USCIS, once such an invoice, paper or digital, reaches us.

In 3 hours, I will be completely without any connectivity, which will continue for 48 hours after that. I don't see any actions for me in that time period, but if anyone thinks differently, please do let me know immediately.

On Mon, Dec 22, 2014 at 10:04 AM, (b) (6) (b) (6) amazon.com> wrote:

Thanks (b) (6) I will request this document today.

As discussed, manually moving the accounts does not contractually move the accounts. The assignment document will transfer from InfoZen to the new account owner – Aquilent. Aquilent will assume the account under their T&C's and will be responsible for billing etc as of 12/1.

(b) (6)

(b) (6)

(b) (6)

E: (b) (6)

M: (b) (6)

From: (b) (6) (b) (6) infozen.com

Sent: Monday, December 22, 2014 9:48 A M

To: (b) (6) (b) (6)

C c: noah.kunin@gsa.gov

Subject: Re: U S C I S Update

(b) (6)

Here is the plan as it concerns AWS. - InfoZen will pay the October/November charges. Our AP team is working on that this morning. The assignment to GSA needs to be back dated to December 1st so any charge from that point on goes through them. As it relates to the assignment document below, I am not sure who the original PoC is - but for the purpose of the assignment, I would put my name, 6700A Suite 300, Rockledge Dr. Bethesda MD 20817 as the address. (b) (6) and (b) (6)

I have CCed Noah over at GSA so he is in the loop and knows what to expect.

We will also be informing the government that if AWS does not recognize the account assignment by end of year (something that TICS and GSA believe is already done) that we will be terminating all instances in the account to prevent any additional charges being incurred.

(b) (6)

(b) (6)

InfoZen

p: (b) (6) | e: (b) (6) | (b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>

Date: Thursday, December 18, 2014 at 12:57

To: (b) (6) (b) (6) infozen.com>

Subject: RE: USCIS Update

Hi (b) (6)

Any updates from Noah?

So that I can start the assignments document, can you provide highlighted below:

- a. Current Account Holder - POC and contact details including physical address, email, phone
- b. New Account Holder - POC and contact details including physical address, email, phone
- c. Confirmation from Current Account Holder that they are current on their bills.
- d. Effective Date of transfer

Thank you,

(b) (6)

(b) (6)

(b) (6)

E: (b) (6)

M: (b) (6)

From: (b) (6) (b) (6) infozen.com]

Sent: Wednesday, December 17, 2014 8:00 A M

To: (b) (6) (b) (6)

Subject: Re: USCIS Update

(b) (6)

No update from Karen, but Noah over at GSA sent me a note and we are going to speak this morning. From

the note he sent me it sounded like they were trying to pay the bill, which I think is going to confuse things even farther. I am trying to get GSA and TICS to agree that we will pay the bill so that the account is in good standing, we will then invoice the government and then we and GSA will work with you to get the Account Assignment document in place post dated to Dec 1st so that all new charges will go through GSA.

(b) (6)

From: <(b) (6) (b) (6) amazon.com" (b) (6) amazon.com>
Date: Monday, December 15, 2014 at 9:44
To: (b) (6) (b) (6) infozen.com>
Subject: USCIS Update

Hi (b) (6)
any update from Karen and payment?

Thanks!
(b) (6)

(b) (6)
(b) (6)
E: (b) (6)
M: (b) (6)

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Noah Kunin - Delivery Architecture and Infrastructure Services Director

(b) (6) | @18F

Subject: AWS Payment for TICS
Date: Wed, 24 Dec 2014 16:19:45 +0000
From: (b) (6) (b) (6) infozen.com>
To: (b) (6) amazon.com" (b) (6) amazon.com>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <588C86A3-066C-4B7F-AA19-F994DE9C7AB3@infozen.com>
MD5: 21b4e0ac100d8337d9cc6b873277da28

(b) (6)

I just got confirmation from our AP team that they cut checks for the October/November balance yesterday. That should make the account current and the transfer can happen with an effective date of December 1st.

(b) (6)
(b) (6)
InfoZen
p: (b) (6) | e: (b) (6) (b) (6) | (b) (6)

Subject: Re: 18F and USCIS AWS Payments
Date: Fri, 12 Dec 2014 17:44:00 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED233F2D81D@EX10-MBX-IAD03.ant.amazon.com>
MD5: 30394abd53bf9e0e1d5f7209e8ac0c2c

Yes...4:30pm? (b) (6) (b) (6)

Amazon Web Services

On Dec 12, 2014 10:49 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi (b) (6) -

So great seeing you yesterday. Had an extended conversation with USCIS OCISO afterwards, and I think we made some serious headway.

As you know, I'm now starting to manage a ton of USCIS AWS accounts on their behalf for the next few months. One has a quirk in the billing, that I'd like to chat with you over the phone about very briefly.

Do you have 5 mins to chat over the phone, anytime after 4pm today?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: DOJ on AWS?
Date: Fri, 12 Dec 2014 12:39:43 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6) (b) (6)" <(b) (6)@amazon.com>
Message-ID: <CAN+4Oyv3_2trfKspWbvSYtGFZsDCvdvo6QLTDA1YcjUs_zzYw@mail.gmail.com>
MD5: d62aae4aa2e9dc63943493cfc1c28b8e

Ha, facing the *same* issues! I have some tentative solutions, discussing them with USDS/OMB later today in fact. Let's sync up on this next week.

Quick aside, did you see my other email today about payment issues with USCIS?

On Fri, Dec 12, 2014 at 12:30 PM, (b) (6) <(b) (6)@amazon.com> wrote:

How does AWS get visibility as to what workloads map to what customer? I need to know what my customers are doing...

(b) (6) (b) (6)

Amazon Web Services

On Dec 12, 2014 11:55 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Ah! Got it. This DOJ projects was just a consulting gig for us. I'm not sure we know about the underlying tech, but I could ask.

The main job we have with DOJ right now is the FOIA Modernization project (which we are doing regardless of what happens with FOIA reform).

<https://18f.gsa.gov/dashboard/project/foia/>

That is being built on AWS.

On Fri, Dec 12, 2014 at 11:44 AM, (b) (6) <(b) (6)@amazon.com> wrote:
Noah, is this DOJ workload running on AWS?

saw this today and was wondering if AWS had a part in this-

<http://fedscoop.com/justice-department-releases-two-apis-part-new-digital-services/>

Best regards,

(b) (6) (b) (6)

Amazon Web Services

--

Noah Kunin - Delivery Architect
@noahkunin | [@18F](https://twitter.com/_@18F)

--

Subject: Re: DOJ on AWS?
Date: Fri, 12 Dec 2014 17:30:07 +0000
From: "(b) (6) (b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED233F2D70A@EX10-MBX-IAD03.ant.amazon.com>
MD5: 1851f7ae0204aad415e37daf443d751e

How does AWS get visibility as to what workloads map to what customer? I need to know what my customers are doing... (b) (6) (b) (6)

Amazon Web Services

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That is being built on AWS.

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Noah, is this DOJ workload running on AWS?

saw this today and was wondering if AWS had a part in this-

<http://fedscoop.com/justice-department-releases-two-apis-part-new-digital-services/>

Best regards,

(b) (6) (b) (6)
Amazon Web Services

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [_@18F](#)

Subject: (b) (4)] Limit Increase: EC2 Instances
Date: Fri, 12 Dec 2014 16:46:02 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a3f649056-bb258df0-49aa-4991-8eb6-23c1cc49da0a-000000@email.amazonses.com>
MD5: 695c722f3e6ddb478ee0d9385de58d72

Hello (b) (6)

Thank you for contacting Amazon Web Services, my name is (b) (6) and I will be happy to help with your query.

I'm happy to inform you that we've approved and processed your EC2 limit increase request for the US East (Northern Virginia) region. The increases you requested for the individual instances is part of the overall instance limit on your account. Your new overall instance limit is 300, but it can sometimes take up to 15 minutes for this to propagate and become available for use.

You can also see your updated limit and request future increases for most limits in your EC2 management console here:

<https://console.aws.amazon.com/ec2/v2/home?region=us-east-1#Limits:>

Please note that we set limits on a region-by-region basis, so the above link is for the US-East (Northern Virginia) Region. You can look in any specific region by selecting it from the drop down menu located on the top right corner of the Management Console.

Should you encounter any further issues or any other problems, please don't hesitate to contact us.

I hope this helps.

Best regards,

(b) (6) I

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Welcome to Amazon Web Services
Date: Thu, 4 Dec 2014 18:53:47 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "(b) (6)" <(b) (6)>
Message-ID: <0000014a16a6a35d-31babef2-8624-4ba6-9e25-a1b9c062b879-0000000@email.amazonses.com>
MD5: 68471710fecb3c638d89cef52cb52922



Welcome to Amazon Web Services,

Thank you for creating an Amazon Web Services (AWS) account. For the next 12 months, you will have free access to compute, storage, database, and application services. Learn more by visiting our [Free Tier](#) page. To access your account, click [Access Account](#).

AWS Resources
[AWS Pricing](#)
[AWS Support](#) or [AWS Premium Support](#)
[Step-by-Step Instructions on How to Deploy Your Application](#)
[Find Popular Software and Launch It with 1-Click via AWS Marketplace](#)

Thank you for joining Amazon Web Services.

Sincerely,

The Amazon Web Services Team

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Subject: 18F and USCIS AWS Payments
Date: Fri, 12 Dec 2014 10:48:57 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6) (b) (6) <(b) (6) amazon.com>
Message-ID: <CAN+4Oyt+zVHLAGuH=7kJZgzSUCwC3WaPf1wk0pXiVav4nJowVA@mail.gmail.com>
MD5: ff98a6b2667b936ae6c59dc3cc3472ef

Hi (b) (6) -

So great seeing you yesterday. Had an extended conversation with USCIS OCISO afterwards, and I think we made some serious headway.

As you know, I'm now starting to manage a ton of USCIS AWS accounts on their behalf for the next few months. One has a quirk in the billing, that I'd like to chat with you over the phone about very briefly.

Do you have 5 mins to chat over the phone, anytime after 4pm today?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Moderator's spam report for devops-uscis-myuscis-production@gsa.gov
Date: Fri, 12 Dec 2014 08:47:11 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-myuscis-production+owners@gsa.gov>
Message-ID: <bcaec50b4c1c4f56a8050a00f0db@google.com>
MD5: f9aaa98a65fc170d1a3d768193cce51e

This message is being sent to you because you are a moderator of the group devops-uscis-myuscis-production.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

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<http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg>

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http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/manage_post

----- 1 of 3 -----

Subject: Request to add account to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Dec 09 08:12PM

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 3 -----

Subject: Request to add account to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Dec 09 08:15PM

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg?view=full&pending_id=(b) (4))

----- 3 of 3 -----

Subject: Welcome to AWS Business Support
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 10 01:48PM

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-

one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis-myuscis-production/pendmsg?view=full&pending_id)

For more information about this message, please visit:

[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer)

Subject: (b) (4)] Public Virtual Interface
Date: Fri, 12 Dec 2014 05:35:31 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>, (b) (6) infozen.com" (b) (6) infozen.com>, "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>
Message-ID: <0000014a3cfeaf12-2a3b3603-a891-4289-bd60-cf54e7001ecc-000000@email.amazonses.com>
MD5: 6cbbb5d2b639fd8e82ace1dd4f6bcab8

Hello,

Thank you for contacting AWS support. I understand that you have some questions about configuring more than one public virtual interface for another AWS account. I will answer your questions inline below:

1. Do we create another Public VI for this other account?

You can create VIFs for your own account, or other accounts, depending on what resources you are trying to reach.

2. or do ALL communications between AWS and the said Data Center already occur over the already established Public VI, regardless of the AWS account?

With the one public VIF, you can reach ALL of AWS/Amazon public IPs in the US region. This is not account specific, other than where the VIF is assigned to. For the traffic, it is going to public IPs, and using the DirectConnect connection you have established. This would include the public VIF. Now, with that said, if you want to keep it separate for each account, like for billing purposes, it would be best to create a new public VIF and assign it to the second account.

3. If you create a second public VIF, do we use the same parameters (BGP ASN, VLAN, peer IPs) while creating this new interface and would we advertise same routes over BGP?

Yes, you can use many of the same parameters, except for the peer IPs, as they would already be in use by the first public VIF. So, you would need to use different public IPs for the second public VIF. And you could advertise the same routes across, just know that the traffic may traverse the first public VIF, unless you weight the routes, by using AS path prepending.

In summary, you could use the same public VIF to reach all the public IPs that we advertise towards you. Since the IPs you are reaching are public, the account being accessed would only depend on the resource, and the access to it. Like secret key/access key, etc.

I hope this helps to address your concerns, please let me know if you need further assistance.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\) &language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4) &language=en)

(If you will connect by federation, log in before following the link.)

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Subject: Thank you for subscribing to Cisco Cloud Services Router: CSR1000V - Security Technology Package on AWS Marketplace
Date: Thu, 11 Dec 2014 18:45:51 +0000
From: AWS Marketplace <no-reply-aws@amazon.com>
To: USCIS ELIS2 Pre-Production <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a3aabe428-c2697348-a59c-4715-9318-107cbeb1120f-0000000@email.amazonses.com>
MD5: dd5cc71979bf6429a3a3c51b3b897ca0

Dear AWS Marketplace Customer, Thank you for using CSR1000V on AWS Marketplace.
To ensure the best experience with our product, we are providing information on how to configure the CSR1000V.

We have a video on YouTube to configure and set-up the CSR in AWS cloud:

<http://www.youtube.com/watch?v=ZJ8IIVCXMBs>

Customers can also visit the CSR AWS Community page for support at <https://supportforums.cisco.com/community/12147456/cisco-cloud-service-router-csr-amazon> where customers can post questions and get CSR1000V support documentation.

If you have any questions about CSR, please contact CSR Product Management team at ask-csr-aws-pm@cisco.com

If you have any questions about any of your AWS services or account please contact AWS customer service.

Thank you again for your subscription. We appreciate your business.

The CSR Team and Amazon Web Services

Your free trial will expire on January 10, 2015 10:44 AM PST (January 10, 2015 18:44 UTC). After that time, if you are still subscribed to the product, you will start incurring software charges. Note - EC2 charges still apply during the trial period. You may cancel your subscription at any time.

If you have any questions about any of your AWS services or AWS account please contact AWS customer service.

Thank you again for your subscription, we appreciate your business.

Cisco Systems, Inc. and Amazon Web Services.

Did you find this email helpful? [Yes](#) | [No](#)

Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Thu, 11 Dec 2014 18:13:05 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a3a8de451-9b159e0f-e3f7-4e19-9b4f-e512389fb5bb-0000000@email.amazonses.com>
MD5: ea26cad912e97f544b3d0b96c48a2f2e

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case (b) (4)
Subject: Limit Increase: EC2 Instances
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?case=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?case=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Thu, 11 Dec 2014 18:13:06 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a3a8de61a-d065e427-719d-41d8-996f-459b02467c4d-0000000@email.amazonses.com>
MD5: 93ec086bd0e77724e16d6967c24969c1

Limit increase request 1
Service: EC2 Instances
Region: US East (Northern Virginia)
Operating System: Linux/OpenSolaris
Primary Instance Type: m1.medium
Limit name: Instance Limit
New limit value: 200

Limit increase request 2
Service: EC2 Instances
Region: US East (Northern Virginia)
Operating System: Linux/OpenSolaris
Primary Instance Type: m1.large
Limit name: Instance Limit
New limit value: 50

Limit increase request 3
Service: EC2 Instances
Region: US East (Northern Virginia)
Operating System: Linux/OpenSolaris
Primary Instance Type: c3.2xlarge
Limit name: Instance Limit
New limit value: 10

Limit increase request 4
Service: EC2 Instances
Region: US East (Northern Virginia)
Operating System: Linux/OpenSolaris
Primary Instance Type: m1.xlarge
Limit name: Instance Limit
New limit value: 20

Use case description: Hi there at AWS!
We'll be using this account to run multiple DEV/TEST environments for a system that consists of ~40 servers. There will be a need to potentially run up to 10 environments simultaneously.

Thank you,
(b) (6)(b) (6)
Cloud Engineer
InfoZen Inc.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: (b) (4) Public Virtual Interface
Date: Thu, 18 Dec 2014 09:27:12 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>, (b) (6) infozen.com" (b) (6) infozen.com>, "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>
Message-ID: <0000014a5cb8f4c6-947a3ac8-d022-4f8b-801b-fc61ee676186-000000@email.amazonses.com>
MD5: 968f7fcade82c7150694a68d98b8ecd4

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caselo(b) (4))

Best regards,

Amazon Web Services

=====

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&cas(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&cas(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Maintenance event notice
Date: Thu, 11 Dec 2014 15:16:41 +0000
From: Amazon EC2 Notification <no-reply-aws@amazon.com>
To: USCIS ELIS2 Production <devops-uscis-elis@gsa.gov>
Cc: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>
Message-ID: <0000014a39ec66bf-b9d3c39b-9f3c-4ab3-b51e-264fd797fa3f-000000@email.amazonses.com>
MD5: 1479a6776e415d6ccf5145a8d797b29e

Dear Amazon EC2 Customer,

One or more of your Amazon EC2 instances (listed below) are scheduled to be rebooted for required host maintenance. The maintenance will occur sometime during the 4 hour maintenance window provided for each instance. Each instance will experience a clean reboot and may be unavailable for several minutes while the updates are applied to the underlying host.

Each instance will return to normal operation after the reboot, and all instance configuration and data will be retained. If you have startup procedures that aren't automated during your instance boot process, please remember that you will need to log in and run them.

NOTE: you can avoid the impact of this maintenance if you wish by launching replacement instances yourself before the scheduled maintenance window. If you take this path, remember that even a stop, then a start, of each affected instance will move it to a new host - any local non-EBS storage you need, should be saved separately before the instance is stopped.

Additional information about Amazon EC2 maintenance, including how to migrate to newly launched instances as described above, can be found at:
http://docs.amazonwebservices.com/AWSEC2/latest/UserGuide/monitoring-instances-status-check_sched.html

If you have any questions or concerns, you can contact the AWS Support Team on the community forums and via AWS Premium Support at: <http://aws.amazon.com/support>.

Sincerely,
Amazon Web Services

Your affected instances, grouped by Region and Maintenance window:

us-east-1, from 2015-01-06 06:00:00 UTC to 2015-01-06 12:00:00 UTC
AWS Console link: <https://console.aws.amazon.com/ec2/home?region=us-east-1#s=Events>

(b) (4)

This message was produced and distributed by Amazon Web Services LLC, 410 Terry Avenue North, Seattle, Washington 98109-5210.

Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Thu, 11 Dec 2014 11:37:12 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>, "(b) (6) infozen.com" <(b) (6) infozen.com>, "(b) (6)@amazon.com" <(b) (6)@amazon.com>, "(b) (6) justin.grevich@gsa.gov" <justin.grevich@gsa.gov>
Message-ID: <0000014a392372c6-c4be5357-cdf5-4c5c-b0df-c46ebe847105-000000@email.amazonses.com>
MD5: 23ffcd3bdf0e57516ba3cb369804d021

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case (b) (4)
Subject: Public Virtual Interface
Severity: Urgent

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: Re: AWS High
Date: Wed, 10 Dec 2014 21:42:37 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
Message-ID: <CAN+4Oyue+pNLA0NHotxf1Hv7R2qRDtGr22cid_ZE5UYPCDoGiQ@mail.gmail.com>
MD5: bffce403ca555cadf3c345b827814076

Interesting.

On Wed, Dec 10, 2014 at 8:22 PM, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov> wrote:

FYI

--

Matt Goodrich, JD

FedRAMP Director

Government Solutions Division | OCSIT | GSA

(b) (6)

| matt.goodrich@gsa.gov | @MrFedRAMP

----- Forwarded message -----

From: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Date: Wed, Dec 10, 2014 at 1:42 PM

Subject: RE: AWS High

To: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, "(b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Matt,

We have a "FISMA-High Workbook" that explains a few things: AWS services overview, Shared Responsibility Model, and a breakdown by applicability of the 84 additional NIST 800-53r4 High controls. The controls section documents a somewhat high level description of our alignment to the controls that apply to AWS and not to the level of detail in an SSP.

I'm not currently aware of any agencies that have granted –High ATOs, but we've sent out the workbook 70+ times. Agencies I know partners are working with and have requested the workbook include DHS (multiple offices (ICE, CBP, etc.), VA, Peace Corps (I know, weird huh?), DoJ, Navy, Fannie Mae, Interior, ATF, and several partners. I've always expected at some point we would hit a critical mass point where we will actually engage a formal High assessment and generate a SAP/SSP/SAR, and the first ATO could be that forcing function, but we haven't gotten there just yet. Obviously FedRAMP-High would.

Hope this helps.

(b) (6)

From: Matthew Goodrich - XAAB [mailto:matthew.goodrich@gsa.gov]

Sent: Wednesday, December 10, 2014 6:24 AM

To: (b) (6)

Subject: AWS High

(b) (6)

Other inquiries have been coming in re: AWS High baseline. I know you mentioned it in your response to the request for comments on our draft baseline.

What all have you all done with high and what agencies are officially using it?

--

Matt Goodrich, JD

Subject: New AWS Account: MyUSCIS Production [devops-uscis-myuscis-production]
Date: Wed, 10 Dec 2014 18:42:14 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6) [REDACTED] stelligent.com>, (b) (6) [REDACTED] stelligent.com>
Message-ID: <CAN+4Oyv44bnojnB1FCe13ZmxNYf=joWCCea295BheKZwDt49MA@mail.gmail.com>
MD5: 0535afb0b8e0f89106933fdd3f2bc84b

Team -

I know this might be redundant for you, but part of the boilerplate.

Account name: devops-uscis-myuscis-production

IAM User Sign-in: (b) (4) [REDACTED]

Username and passwords

(b) (4) [REDACTED]

Reminders before giving access to more users

Above users are all Admins, and have the ability to add new IAM users and modify settings. So you can create more Admins, Groups, or more limited user policies.

Before you do *anything*, especially creating actual resources, you should:

| set the (b) (4) [REDACTED] (forcing your selves to also reset your passwords a *second* time), [enable and enforce MFA](#) (2FA) and pair your soft token app (FYI - GSA uses either Google Authenticator or Authy) and reset your passwords so I don't know them.

| in [Account Management](#) you will need to setup alternate contacts for Billing, Operations, and Security. These should be specific individuals, not groups/listserves, wherever possible. 18F will also consider this to be the canonical POC information.

Notes

| If you tell me the (b) (4) [REDACTED], that will save you all one extra password reset during initial account setup.

| I have disabled API access for the above users. One less piece of sensitive environmental information and attack surface. Plus, I shouldn't know your secret API keys. You can always create API credentials for yourselves, since you are Admins.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Welcome to AWS Business Support
Date: Wed, 10 Dec 2014 13:48:47 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a34759171-43a036e3-652b-4f37-bcff-e3767855ae3c-0000000@email.amazonses.com>
MD5: cbbcdc2ff3cfa4f7798c3c87a28cecec

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of the Business plan you are entitled to the following benefits:

- 1 hour response times, 24/7/365 via Phone, Chat, and Email, which you can access through the Support Center (<https://aws.amazon.com/support/>).
- 24/7/365 access to Customer Service for billing and account related questions
- Use Case architecture support for all AWS Services
- IAM access or Five Named Contacts
- 3rd Party Software Support
- Access to AWS Trusted Advisor (<http://aws.amazon.com/premiumsupport/trustedadvisor>)
- Access to the AWS Support API (<http://aws.amazon.com/documentation/awssupport/>)
- Access to Best Practices Guides and Client-Side Diagnostic Tools through the Support Center (<https://aws.amazon.com/support/>)
- Access to the Forums (<https://forums.aws.amazon.com/index.jspa>), Technical FAQs (<http://aws.amazon.com/faqs/>), and the Service Health Dashboard (<http://status.aws.amazon.com/>)

Here are three tips to help you get started with AWS Support:

1. Give support access to your IAM users (<http://aws.amazon.com/premiumsupport/iam/>). It's best to configure this before you need it to avoid delays.
2. Get to know the Support Center (<https://aws.amazon.com/support/>). This is your dashboard to create/manage your cases and access other support related content and services.
3. Manage your account (<https://console.aws.amazon.com/billing/home>). You'll be billed on a monthly basis and you can view account activity and create usage reports at any time. Your support fee will be prorated for the first month based on the number of days remaining and will include all applicable taxes.

Please note that you are obligated to pay for a minimum of thirty (30) days of support each time you register to receive the service. If you cancel your subscription within 30 days of sign up you will see a minimum subscription charge on your next bill.

Sincerely,
Amazon Web Services

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Subject: Re: Event invitation: 18F
Date: Wed, 10 Dec 2014 15:16:48 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OysTE-NEjZTm2KctE0w5WAYet3HOCconZfwM0ZpvPbVdug@mail.gmail.com>
MD5: 5a0acde8a39be5b4f86f9528350ac9c0

Dueling invites! :)

On Wed, Dec 10, 2014 at 3:15 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

"(b) (6)" <[REDACTED]> has invited you to the event: 18F, scheduled for December 11, 2014 at 11:30 AM (GMT). To accept or decline this invitation, click the link below.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: 18F Update
Date: Wed, 10 Dec 2014 14:16:08 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyve5wB2VhBoyRm+CJ2AOp7gGKiyqr52OQq-1SXB+mq6nw@mail.gmail.com>
MD5: b0bccd66b8b59180ee8dc6d881ceba61

Anywhere around White House is always the best for me.

Options:

- Teaism on H ST and Connecticut
- Native Foods Cafe on M ST and Conneticut

On Wed, Dec 10, 2014 at 2:04 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,

I've been crazy busy but I am excited to hear about all the new things you have going on. Let's meet tomorrow at 11:30AM. What location works for you?

- (b) (6)

Sent from my iPhone

On Dec 10, 2014, at 1:57 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi (b) (6)

I think this probably got buried in what I'm sure was an email avalanche while you were away. I know how that goes! Hoping your trip was awesome.

Circling back to lunch or coffee are you available:

Tomorrow between 11am and 1pm?

On Wed, 12/17, anytime between 9am and 1pm?

On Mon, Nov 17, 2014 at 6:33 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Just cleared most things between 1pm and 2pm, so if you're ok with it being a little on the late side, yeah!

On Sat, Nov 15, 2014 at 2:42 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

How about lunch on the 25th?

Sent from my iPhone

On Nov 15, 2014, at 8:02 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Yeah! Gov shuts down the week of Thanksgiving, so I'm available almost any time the 24th or the 25th.

On Fri, Nov 14, 2014 at 11:24 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Noah,

It's been a fun week here at Re:Invent!

I am going to be in Israel next week but do you want to catch up the week after?

- (b) (6)

Sent from my iPad

On Nov 13, 2014, at 8:26 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hey man -

Hope all is awesome in your world.

Well, it took **9 months** (!) but I have some pretty amazing news to share with you. I know the conference probably has you blasted right now, but is there time next week we could connect?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Subject: Re: Fed100 nomination
Date: Wed, 3 Dec 2014 11:27:41 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" (b) (6) (b) (6) amazon.com>
Cc: "(b) (6)" amazon.com>
Message-ID: <CAN+4Oyu6wFxujGnkzaOzE8xwmU=X1xq--kGkLh5qHot0GFH+dA@mail.gmail.com>
MD5: 023e2b756d7b1e8c3489d3754932f2a4

Perfect! Just put a block there, send me an invite when you can.

On Wed, Dec 3, 2014 at 10:37 AM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Hi Noah,
That is great news. Does 2 PM on Friday work for you? If so, I can loop you and the folks that will be speaking with you together....

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Tuesday, December 02, 2014 3:25 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6)

Subject: Re: Fed100 nomination

Hi again -

Ok, got approval from Legal/Ethics, so now I can finally extend my gratitude in accepting your nomination! I have some time on Friday afternoon, but let me know what times work best for you.

On Tue, Dec 2, 2014 at 9:15 AM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Noah

The interview would be with AWS and our company that helps us write the nomination. It's just to get some more in-depth information on the work you are doing. After we have finished our write-up, we will give you a chance to review it before our submission.

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Monday, December 01, 2014 3:58 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6)

Subject: Re: Fed100 nomination

Hi (b) (6) -

Thanks!

Is the interview with you, FCW, or both? Need to know for Ethics / Legal.

On Mon, Dec 1, 2014 at 11:55 AM, (b) (6) (b) (6) (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Noah

Hope you had a good holiday. Each year AWS identifies forward thinking leaders in Government and nominates them for the Fed100 award. Last year Dan Tangherlini received an award. <http://fcw.com/federal100> We are impressed with the work you are doing at 18F and the impact it is having on the Federal Government. With your permission AWS would like to nominate you for this year's Fed100. For the nomination process, we would just need about an hour of your time to gather information. Please let us know if we can move forward with this nomination.

Best Regards

(b) (6) (b) (6)
(b) (6)
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170
(b) (6) Mobile
(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](https://www.linkedin.com/in/noahkunin) | [@18F](https://twitter.com/18F)

--

Noah Kunin - Delivery Architect

[@noahkunin](https://www.linkedin.com/in/noahkunin) | [@18F](https://twitter.com/18F)

--

Noah Kunin - Delivery Architect

[@noahkunin](https://www.linkedin.com/in/noahkunin) | [@18F](https://twitter.com/18F)

Subject: Request to add account to Consolidated Bill
Date: Tue, 9 Dec 2014 20:15:50 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a30b18d81-1137bdc4-c9c0-43b7-b5ac-e5f15881a8bb-000000@email.amazonses.com>
MD5: 93548fd52c6e1b5451646285c37a3ed2

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to (b) (4) account. In addition, (b) (4) will be able to view the AWS usage and charges from your account.

To accept this request, please click the link below, or copy it into your browser, by Dec 24, 2014.

<https://console.aws.amazon.com/billing/home?#/consolidatedbilling/decide/86540224865426834645732261638887>

(b) (4)

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: RE: Fed100 nomination
Date: Tue, 2 Dec 2014 14:15:26 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: "(b) (6)" (b) (6) (b) (6) amazon.com>
Message-ID: <4AEF177FC6A4624DAB674F36E6CBB3FD2B9C63A0@ex10-mbx-36002.ant.amazon.com>
MD5: 6962106710d134818bc8701a63d9ebb4

Noah

The interview would be with AWS and our company that helps us write the nomination. It's just to get some more in-depth information on the work you are doing. After we have finished our write-up, we will give you a chance to review it before our submission.

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 01, 2014 3:58 PM
To: (b) (6) (b) (6)
Cc: (b) (6) (b) (6)
Subject: Re: Fed100 nomination

Hi (b) (6) -

Thanks!

Is the interview with you, FCW, or both? Need to know for Ethics / Legal.

On Mon, Dec 1, 2014 at 11:55 AM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Noah

Hope you had a good holiday. Each year AWS identifies forward thinking leaders in Government and nominates them for the Fed100 award. Last year Dan Tangherlini received an award. <http://fcw.com/federal100> We are impressed with the work you are doing at 18F and the impact it is having on the Federal Government. With your permission AWS would like to nominate you for this year's Fed100. For the nomination process, we would just need about an hour of your time to gather information. Please let us know if we can move forward with this nomination.

Best Regards

(b) (6) (b) (6)
(b) (6)
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170
(b) (6) Mobile
(b) (6)

Subject: Revision to Your Amazon.com Account
Date: Mon, 8 Dec 2014 22:11:43 +0000
From: "Amazon.com" <account-update@amazon.com>
To: USCIS ELIS2 Production <devops-uscis-elis@gsa.gov>
Message-ID: <0000014a2bf54a09-138be833-4c18-428c-9a76-89d9e89ae177-000000@email.amazonses.com>
MD5: 69ef3572ee1891e0a5070309f56dc6cd

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads USCIS ELIS2 Production. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more. Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Mon, 8 Dec 2014 18:57:02 +0000
From: "Amazon.com" <account-update@amazon.com>
To: USCIS Security <devops-uscis-slope@gsa.gov>
Message-ID: <0000014a2b430f77-5b367b55-ca67-4848-a4e0-d7dfb28d299f-000000@email.amazonses.com>
MD5: 8fec8641b17eba4397c5f1c00aa5c2a8

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads USCIS Security. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more. Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Mon, 8 Dec 2014 18:01:34 +0000
From: "Amazon.com" <account-update@amazon.com>
To: USCIS AWS GSS <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a2b10469b-09ddca33-10e1-4644-9a0c-0891b305ea2a-000000@email.amazonses.com>
MD5: 073447f04ed8455867a3301a7b844d86

Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Mon, 8 Dec 2014 17:53:40 +0000
From: "Amazon.com" <account-update@amazon.com>
To: USCIS AWS GSS <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a2b090b4f-c2992bee-9612-4176-a829-a2d1bfbb2cae-000000@email.amazonses.com>
MD5: 9c84400502c58deed92a579f18734750

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads USCIS AWS GSS Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more. Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Consolidated Billing request expired
Date: Sat, 6 Dec 2014 19:23:05 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Message-ID: <0000014a210e3086-e02dec45-31dd-4273-adfc-614f0e5ea52f-0000000@email.amazonses.com>
MD5: d94f52c1d0a1321bef03123be815ab59

Greetings from Amazon Web Services,

The request from Aquilent to add the charges from your AWS Account to their Consolidated Bill has expired because you took no action before Dec 6, 2014.

Requesting Account Name
Requesting Account E-mail
Requesting Account Compa
Request date: Nov 21, 2014
Expiration date: Dec 6, 2014

(b) (4)

If you still would like to add your account to the Consolidated Bill of Aquilent, please contact the it@aquilent.com to ask for another request.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Consolidated Billing request expired
Date: Fri, 5 Dec 2014 19:20:37 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Message-ID: <0000014a1be592c4-ee2f5e38-3a28-4e82-8ffd-ab70c360a986-000000@email.amazonses.com>
MD5: 3e07f643610492ec11ad49318156a99d

Greetings from Amazon Web Services,

The request from Aquilent to add the charges from your AWS Account to their Consolidated Bill has expired because you took no action before Dec 5, 2014.

Requesting Account Name (b) (4)
Requesting Account E-mail (b) (4)
Requesting Account Company: Aquilent
Request date: Nov 20, 2014
Expiration date: Dec 5, 2014

If you still would like to add your account to the Consolidated Bill of Aquilent, please contact the it@aquilent.com to ask for another request.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Request to add account to Consolidated Bill
Date: Thu, 4 Dec 2014 19:07:06 +0000
From: Amazon Web Services <webservices@amazon.com>
To: (b) (6)@aquilent.com" (b) (6)@aquilent.com>
Message-ID: <0000014a16b2d3d6-0b845912-c037-4f42-9503-e0b77b9d74fb-000000@email.amazonses.com>
MD5: 2b1bdd34580b94c1edc418afd6a7127e

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to aws-gsa-csbpa-root's account. In addition, aws-gsa-csbpa-root will be able to view the AWS usage and charges from your account.

In aws-gsa-csbpa-root's words:

con bill

To accept this request, please click the link below, or copy it into your browser, by Dec 19, 2014.

<https://console.aws.amazon.com/billing/home?#/consolidatedbilling/decide/35137584643855723305452126411263>

(b) (4)

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Welcome to AWS Business Support
Date: Thu, 4 Dec 2014 17:17:39 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "aws-gsa-18f-nass@aquilent.com" <aws-gsa-18f-nass@aquilent.com>
Message-ID: <0000014a164ea168-ac36d398-c00c-419b-b16c-2c308ba5722c-000000@email.amazonses.com>
MD5: d1c00b69758333d16d1c482c4f4d163f

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of the Business plan you are entitled to the following benefits:

- 1 hour response times, 24/7/365 via Phone, Chat, and Email, which you can access through the Support Center (<https://aws.amazon.com/support/>).
- 24/7/365 access to Customer Service for billing and account related questions
- Use Case architecture support for all AWS Services
- IAM access or Five Named Contacts
- 3rd Party Software Support
- Access to AWS Trusted Advisor (<http://aws.amazon.com/premiumsupport/trustedadvisor>)
- Access to the AWS Support API (<http://aws.amazon.com/documentation/awssupport/>)
- Access to Best Practices Guides and Client-Side Diagnostic Tools through the Support Center (<https://aws.amazon.com/support/>)
- Access to the Forums (<https://forums.aws.amazon.com/index.jspa>), Technical FAQs (<http://aws.amazon.com/faqs/>), and the Service Health Dashboard (<http://status.aws.amazon.com/>)

Here are three tips to help you get started with AWS Support:

1. Give support access to your IAM users (<http://aws.amazon.com/premiumsupport/iam/>). It's best to configure this before you need it to avoid delays.
2. Get to know the Support Center (<https://aws.amazon.com/support/>). This is your dashboard to create/manage your cases and access other support related content and services.
3. Manage your account (<https://console.aws.amazon.com/billing/home>). You'll be billed on a monthly basis and you can view account activity and create usage reports at any time. Your support fee will be prorated for the first month based on the number of days remaining and will include all applicable taxes.

Please note that you are obligated to pay for a minimum of thirty (30) days of support each time you register to receive the service. If you cancel your subscription within 30 days of sign up you will see a minimum subscription charge on your next bill.

Sincerely,
Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Welcome to Amazon Web Services
Date: Thu, 4 Dec 2014 18:36:52 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "aws-gsa-18f-icam@aquilent.com" <aws-gsa-18f-icam@aquilent.com>
Message-ID: <0000014a16972851-f9fa468a-f044-4a57-8066-be3962e656d2-0000000@email.amazonses.com>
MD5: 7b6095e678a786a66cae5a1aa9901c26



Welcome to Amazon Web Services,

Thank you for creating an Amazon Web Services (AWS) account. For the next 12 months, you will have free access to compute, storage, database, and application services. Learn more by visiting our [Free Tier](#) page. To access your account, click [Access Account](#).

AWS Resources

[AWS Pricing](#)

[AWS Support](#) or [AWS](#)

[Premium Support](#)

[Step-by-Step Instructions on](#)

[How to Deploy Your](#)

[Application](#)

[Find Popular Software and](#)

[Launch It with 1-Click via AWS](#)

[Marketplace](#)

Thank you for joining Amazon Web Services.

Sincerely,

The Amazon Web Services
Team

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Subject: Request to add account to Consolidated Bill
Date: Thu, 4 Dec 2014 18:13:08 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "aws-gsa-18f-slope@aquilent.com" <aws-gsa-18f-slope@aquilent.com>
Message-ID: <0000014a16816c73-635680a1-c54d-41d1-a2c6-423cfa3c088f-000000@email.amazonses.com>
MD5: f3cb5cae7c53b35ec48c372a89d8aff6

Greetings from Amazon Web Services,

(b) (4) would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to aws-gsa-csbpa-root's account. In addition, aws-gsa-csbpa-root will be able to view the AWS usage and charges from your account.

In (b) (4) words:

conso bill

To accept this request, please click the link below, or copy it into your browser, by Dec 19, 2014.

<https://console.aws.amazon.com/billing/home?#/consolidatedbilling/decide/42184247833132227140447258248801>

(b) (4)

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:28:51 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-devops-uscis-awsgss <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a1b116192-dabddf13-99da-4ec9-b620-f2b88c9fdd52-000000@email.amazonses.com>
MD5: 3fdb86f9cf3079a951acae9bee8994d

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads aws-gsa-devops-uscis-awsgss. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:28:07 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-18f-awsgss <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a1b10b47a-a5f05d4a-328a-4515-928f-acd839d82a9d-000000@email.amazonses.com>
MD5: 580fd5bcc208b3c96913df24e8c1830c

Thanks for visiting Amazon.com! Per your request, we have changed the e-mail address associated with your account. The e-mail address associated with your account has been changed. The old address was (b) (4). The new address is devops-uscis-awsgss@gsa.gov.

Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Moderator's spam report for devops-uscis-slope@gsa.gov
Date: Fri, 05 Dec 2014 15:27:31 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-slope+owners@gsa.gov>
Message-ID: <20cf300fb4411cb37a050979b7c3@google.com>
MD5: bbad37cc42407febd4202665eb4e0e04

This message is being sent to you because you are a moderator of the group devops-uscis-slope.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-slope/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-slope/manage_post

----- 1 of 2 -----

Subject: Welcome to Amazon Web Services
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 04 06:08PM

Welcome to Amazon Web Services,

Thank you for creating an Amazon Web Services (AWS) account. For the next 12 months, you will have free access to compute, storage, database, and application services. Learn more by visiting our Free Tier page at

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-slope/pendmsg?view=full&pending_id=5240594316278176828

----- 2 of 2 -----

Subject: Request to add account to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Dec 04 06:13PM

Greetings from Amazon Web Services,

aws-gsa-csbpa-root would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-slope/pendmsg?view=full&pending_id=434340254613065388

For more information about this message, please visit:
<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:27:04 +0000
From: "Amazon.com" <account-update@amazon.com>
To: (b) (6) @aquilent.com>
Message-ID: <0000014a1b0fbf3d-7b8bd210-89fc-423d-bc78-d8b4770003eb-000000@email.amazonses.com>
MD5: 158d5a4af6bbb9f98b092dd3dbba8a9c

Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:06:28 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-devops-uscis-icam <devops-uscis-icam@gsa.gov>
Message-ID: <0000014a1afce2e2-ae63d9f7-3427-4f3e-b8a1-c2a11fcdec5d-000000@email.amazonses.com>
MD5: f2437009ce661ae312be548bbc1edf18

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads aws-gsa-devops-uscis-icam. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:05:23 +0000
From: "Amazon.com" <account-update@amazon.com>
To: (b) (6) @aquilent.com" (b) (6) @aquilent.com>
Message-ID: <0000014a1afbe5f9-ba99d467-f19f-486b-b517-31a53bff3f46-000000@email.amazonses.com>
MD5: 4171bc1ae808d4d07270ff9812ade8b2

Thanks for visiting Amazon.com! Per your request, we have changed the e-mail address associated with your account. The e-mail address associated with your account has been changed. The old address was (b) (6) @aquilent.com. The new address is devops-uscis-icam@gsa.gov.

Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:05:23 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-18f-icam <devops-uscis-icam@gsa.gov>
Message-ID: <0000014a1afbe5fe-b676e7e2-5740-460e-90e2-98da458a632f-000000@email.amazonses.com>
MD5: 0faeb30c7df59ed7d46931c0c13510fe

Thanks for visiting Amazon.com! Per your request, we have changed the e-mail address associated with your account. The e-mail address associated with your account has been changed. The old address was (b) (6) @aquilent.com. The new address is devops-uscis-icam@gsa.gov.

Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 15:04:02 +0000
From: "Amazon.com" <account-update@amazon.com>
To: (b) (6) @aquilent.com>
Message-ID: <0000014a1afaa688-e91937c4-45af-4eff-a955-6830f1d5d195-000000@email.amazonses.com>
MD5: 98e7614b8b1482f3cf28a125624785e5

Thanks for visiting Amazon.com! Per your request, we have successfully changed your password. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account. Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 14:56:05 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-devops-uscis-slope <devops-uscis-slope@gsa.gov>
Message-ID: <0000014a1af362fe-942d347b-5abe-46df-aa12-83bd8c755fdf-000000@email.amazonses.com>
MD5: 6f962fe7a41f838490f143cf52eee02f

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads aws-gsa-devops-uscis-slope. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 14:55:23 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-18f-slope <devops-uscis-slope@gsa.gov>
Message-ID: <0000014a1af2bd63-de288564-dcab-4f8a-8cdc-396a5b9fe716-000000@email.amazonses.com>
MD5: ac822fcb70f93e6bd0f84ffc9f533778

Thanks for visiting Amazon.com! Per your request, we have changed the e-mail address associated with your account. The e-mail address associated with your account has been changed. The old address was (b) (6) @aquilent.com. The new address is devops-uscis-slope@gsa.gov.

Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 14:44:16 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-devops-uscis-nass <devops-uscis-nass@gsa.gov>
Message-ID: <0000014a1ae88dea-886875f2-4980-4426-bcd2-3ee2c0a98e63-000000@email.amazonses.com>
MD5: 40ab1a3a6eae0c299b7c273fd8665af5

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads aws-gsa-devops-uscis-nass. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Revision to Your Amazon.com Account
Date: Fri, 5 Dec 2014 14:19:55 +0000
From: "Amazon.com" <account-update@amazon.com>
To: aws-gsa-18f-nass <devops-uscis-nass@gsa.gov>
Message-ID: <0000014a1ad244e1-7aec208b-2630-4b82-850f-0313f6784b60-000000@email.amazons
es.com>
MD5: 151ba9b831118819e85830c86af76c04

Thanks for visiting Amazon.com! Per your request, we have changed the e-mail address associated with your account. The e-mail address associated with your account has been changed. The old address was (b) (6) @aquilent.com. The new address is devops-uscis-nass@gsa.gov.

Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Moderator's spam report for devops-uscis-nass@gsa.gov
Date: Fri, 05 Dec 2014 10:40:40 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-nass+owners@gsa.gov>
Message-ID: <20cf3005de80414dfa050975b55d@google.com>
MD5: ae4ab83ad1fa49d4632f2a9dbf2588da

This message is being sent to you because you are a moderator of the group devops-uscis-nass.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-nass/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-nass/manage_post

----- 1 of 2 -----

Subject: Welcome to Amazon Web Services
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 04 04:56PM

Welcome to Amazon Web Services,

Thank you for creating an Amazon Web Services (AWS) account. For the next 12 months, you will have free access to compute, storage, database, and application services. Learn more by visiting our Free Tier page at

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-nass/pendmsg?view=full&pending_id=4669005757300932464

----- 2 of 2 -----

Subject: Welcome to AWS Business Support
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 04 05:17PM

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-nass/pendmsg?view=full&pending_id=6384179516174552308

For more information about this message, please visit:

<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: Moderator's spam report for devops-uscis-icam@gsa.gov
Date: Fri, 05 Dec 2014 06:45:10 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-icam+owners@gsa.gov>
Message-ID: <20cf300faa5f06233c0509726b2b@google.com>
MD5: eb62c2bb78af3e7b46bd226516a42d18

This message is being sent to you because you are a moderator of the group devops-uscis-icam.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-icam/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-icam/manage_post

----- 1 of 2 -----

Subject: Welcome to Amazon Web Services
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 04 06:36PM

Welcome to Amazon Web Services,

Thank you for creating an Amazon Web Services (AWS) account. For the next 12 months, you will have free access to compute, storage, database, and application services. Learn more by visiting our Free Tier page at

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis-icam/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 2 -----

Subject: Your AWS Account is Ready - Get Started Now
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Dec 04 07:22PM

Welcome to Amazon Web Services,

You can get started by:

Accessing the AWS Management Console here: <https://console.aws.amazon.com/console/home>

Launching an Amazon EC2 instance here: <https://console.aws.amazon.com/ec2/home>

Exploring popular

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis-icam/pendmsg?view=full&pending_id=(b) (4))

For more information about this message, please visit:

[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer=(b) (4))

Subject: AWS Support (Business) Cancellation
Date: Thu, 4 Dec 2014 12:28:33 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <0000014a1545f3d1-
eeee0783-5a8c-4c2e-87b2-5c2fbe01d5ef-0000000@email.amazonses.com>
MD5: b6f878a69d7b9e2d885d0b83d7053ed2

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

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Subject: Welcome to AWS Business Support
Date: Thu, 4 Dec 2014 01:22:44 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <0000014a12e460b0-109ef853-043d-4446-aaa7-6f02845b53ec-0000000@email.amazonses.com>
MD5: ef7f69a88fb683653fe092dc34f4fdfd

Hello,

Thank you for purchasing Amazon Web Services Support! We are excited to provide you with one-on-one Technical Support services to help your business utilize the products and features provided by Amazon Web Services.

As a subscriber of the Business plan you are entitled to the following benefits:

- 1 hour response times, 24/7/365 via Phone, Chat, and Email, which you can access through the Support Center (<https://aws.amazon.com/support/>).
- 24/7/365 access to Customer Service for billing and account related questions
- Use Case architecture support for all AWS Services
- IAM access or Five Named Contacts
- 3rd Party Software Support
- Access to AWS Trusted Advisor (<http://aws.amazon.com/premiumsupport/trustedadvisor>)
- Access to the AWS Support API (<http://aws.amazon.com/documentation/awssupport/>)
- Access to Best Practices Guides and Client-Side Diagnostic Tools through the Support Center (<https://aws.amazon.com/support/>)
- Access to the Forums (<https://forums.aws.amazon.com/index.jspa>), Technical FAQs (<http://aws.amazon.com/faqs/>), and the Service Health Dashboard (<http://status.aws.amazon.com/>)

Here are three tips to help you get started with AWS Support:

1. Give support access to your IAM users (<http://aws.amazon.com/premiumsupport/iam/>). It's best to configure this before you need it to avoid delays.
2. Get to know the Support Center (<https://aws.amazon.com/support/>). This is your dashboard to create/manage your cases and access other support related content and services.
3. Manage your account (<https://console.aws.amazon.com/billing/home>). You'll be billed on a monthly basis and you can view account activity and create usage reports at any time. Your support fee will be prorated for the first month based on the number of days remaining and will include all applicable taxes.

Please note that you are obligated to pay for a minimum of thirty (30) days of support each time you register to receive the service. If you cancel your subscription within 30 days of sign up you will see a minimum subscription charge on your next bill.

Sincerely,
Amazon Web Services

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Subject: Account removed from Consolidated Bill
Date: Thu, 4 Dec 2014 01:21:35 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <0000014a12e35121-83a241de-2818-41ad-8ae8-31244eebc1d2-000000@email.amazon
ses.com>
MD5: 0e1e9b01fd898ee61ce79070064ff1a9

Greetings from Amazon Web Services,

At the request of Aquilent, your AWS account has been removed from their Consolidated Bill effective Dec 3, 2014. Aquilent will be responsible for all charges incurred by your account from the beginning of the month until Dec 3, 2014. After that, you will be responsible for all charges on your account.

Former Paying Account ID (last 4 digits): (b) (4)
Former Paying Account Name: Aquilent
Former Paying Account E-mail:
Effective date: Dec 3, 2014

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: Account added to Consolidated Bill
Date: Thu, 4 Dec 2014 01:21:25 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <0000014a12e32cc2-0e2a6a87-bf48-46a5-b3b2-25fcd58395be-000000@email.amazonses.com>
MD5: 3e375f2f39d6e7c4180cec010960a655

Greetings from Amazon Web Services,

At your organization's request, we have added the charges from your AWS account to the Consolidated Bill for aws-gsa-csbpa-root. We will bill aws-gsa-csbpa-root for all AWS charges incurred for activity in your account occurring on or after Dec 3, 2014. We will bill you for activity occurring between the first of the month and Dec 3, 2014.

Paying Account Name: (b) (4)
Paying Account E-mail:
Paying Account Company: Aquilent
Effective Date: Dec 3, 2014

At any time you can resume paying for your own account by going to the Consolidated Billing page and choosing "Remove account":

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

To sign up for paid services such as Amazon EC2 or Amazon S3, you must have an alternate payment method on file for your account. We may use your alternate payment method if we have any problems charging aws-gsa-csbpa-root for your account's charges.

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: Request to add account to Consolidated Bill
Date: Tue, 9 Dec 2014 20:12:08 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014a30ae2b3e-a2d07142-3b66-4f64-87e8-f703ae75b0ec-000000@email.amazonses.com>
MD5: ef586364e0b876f18edf858bf3f03652

Greetings from Amazon Web Services,

aws-gsa-csbpa-root would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to aws-gsa-csbpa-root's account. In addition, aws-gsa-csbpa-root will be able to view the AWS usage and charges from your account.

(b) (4)

cons bill

To accept this request, please click the link below, or copy it into your browser, by Dec 24, 2014.

<https://console.aws.amazon.com/billing/home?#/consolidatedbilling/decide/64757540000270050250874231341151>

Requesting Account Name: (b) (4)
Requesting Account E-mail address: (b) (4)
Requesting Account Company: Aquilent
Expiration date: Dec 24, 2014

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: RE: Fed100 nomination
Date: Wed, 3 Dec 2014 15:37:19 +0000
From: "(b) (6)" (b) (6) (b) (6) amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE12815181@EX10-MBX-IAD02.ant.amazon.com>
MD5: e11d24397904aab869a30f4c83be7a27

Hi Noah,

That is great news. Does 2 PM on Friday work for you? If so, I can loop you and the folks that will be speaking with you together... .

Thanks,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, December 02, 2014 3:25 PM
To: (b) (6) (b) (6)
C c: (b) (6) (b) (6)
Subject: Re: Fed100 nomination

Hi again -

Ok, got approval from Legal/Ethics, so now I can finally extend my gratitude in accepting your nomination! I have some time on Friday afternoon, but let me know what times work best for you.

On Tue, Dec 2, 2014 at 9:15 AM, (b) (6) (b) (6) (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Noah

The interview would be with AWS and our company that helps us write the nomination. It's just to get some more in-depth information on the work you are doing. After we have finished our write-up, we will give you a chance to review it before our submission.

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 01, 2014 3:58 PM
To: (b) (6) (b) (6)
C c: (b) (6) (b) (6)
Subject: Re: Fed100 nomination

Hi (b) (6) -

Thanks!

Is the interview with you, FCW, or both? Need to know for Ethics / Legal.

On Mon, Dec 1, 2014 at 11:55 AM, (b) (6) (b) (6) (b) (6) amazon.com> wrote:

Noah

Hope you had a good holiday. Each year AWS identifies forward thinking leaders in Government and nominates them for the Fed100 award. Last year Dan Tangherlini received an award. <http://fcw.com/federal100> We are impressed with the work you are doing at 18F and the impact it is having on the Federal Government. With your permission AWS would like to nominate you for this year's Fed100. For the nomination process, we would just need about an hour of your time to gather information. Please let us know if we can move forward with this nomination.

Best Regards

(b) (6) (b) (6)
(b) (6)
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170
(b) (6) Mobile
(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: (b) (4)] Limit Increase: EBS
Date: Wed, 3 Dec 2014 05:17:52 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>,
"rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>,
(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a0e954b5c-46db6ac8-de9c-4594-95e8-06f818de30ca-000000@email.amazonses.com>
MD5: 8078c5ee86be185fc64e243aeb773ffe

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Best regards,

Amazon Web Services

=====

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&caseId=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&caseId=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Re: Fed100 nomination
Date: Tue, 2 Dec 2014 15:24:49 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oytjx7LjH7e_GYZR4XW92tedjjFNcSLnrrm6KBGF4bY1EQ@mail.gmail.com>
MD5: 83a95e576bfa1873e78f7002c88d3f37

Hi again -

Ok, got approval from Legal/Ethics, so now I can finally extend my gratitude in accepting your nomination! I have some time on Friday afternoon, but let me know what times work best for you.

On Tue, Dec 2, 2014 at 9:15 AM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Noah

The interview would be with AWS and our company that helps us write the nomination. It's just to get some more in-depth information on the work you are doing. After we have finished our write-up, we will give you a chance to review it before our submission.

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 01, 2014 3:58 PM
To: "(b) (6)" <[REDACTED]>
Cc: "(b) (6)" <[REDACTED]>
Subject: Re: Fed100 nomination

Hi (b) (6) -

Thanks!

Is the interview with you, FCW, or both? Need to know for Ethics / Legal.

On Mon, Dec 1, 2014 at 11:55 AM, "(b) (6)" <[REDACTED]> wrote:

Noah

Hope you had a good holiday. Each year AWS identifies forward thinking leaders in Government and nominates them for the Fed100 award. Last year Dan Tangherlini received an award. <http://fcw.com/federal100> We are impressed with the work you are doing at 18F and the impact it is having on the Federal Government. With your permission AWS would like to nominate you for this year's Fed100. For the nomination process, we would just need about an hour of your time to gather information. Please let us know if we can move forward with this nomination.

Best Regards

(b) (6) <[REDACTED]>
(b) (6)
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170

(b) (6) Mobile
(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: RE: Another basic question: AWS Training?
Date: Tue, 2 Dec 2014 17:21:25 +0000
From: "(b) (6)" <[REDACTED]@aquilent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <f04ce59724684dd988055fc1ca7938a2@BN3PR0701MB1217.namprd07.prod.outlook.com>
MD5: 67affa786589169c9551dce09e963596

Can you chat later today about this? Does 4:30PM work for you by any chance?

(b) (6) (b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, December 01, 2014 10:13 PM
To: (b) (6) (b) (6)
Subject: Another basic question: AWS Training?

Can we purchase AWS training courses through Aquilent?

<http://aws.amazon.com/partners/training/>

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: Revision to Your Amazon.com Account
Date: Tue, 9 Dec 2014 19:48:05 +0000
From: "Amazon.com" <account-update@amazon.com>
To: USCIS ELIS2 Pre-Production <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014a309828a2-ec16f863-db25-44ae-bfbf-b534084c300b-000000@email.amazonses.com>
MD5: 45b517d919c6071b2f770db48ea63be8

Thanks for visiting Amazon.com! Per your request, you have successfully changed your name, which now reads USCIS ELIS2 Pre-Production. Visit Your Account at Amazon.com to view your orders, make changes to any order that hasn't yet entered the shipping process, update your subscriptions, and much more.

Should you need to contact us for any reason, please know that we can give out order information only to the name and e-mail address associated with your account.

Thanks again for shopping with us.

Subject: Another basic question: AWS Training?
Date: Mon, 1 Dec 2014 22:12:56 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6) @aquilent.com
Message-ID: <CAN+4OytckAQDvo1KgP1TXbtOkcxv13_ytR6z0cWrr4kqrjwuww@mail.gmail.com>
MD5: cbde0fe0e159ae0a6a323c4509a8ea43

Can we purchase AWS training courses through Aquilent?

<http://aws.amazon.com/partners/training/>

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: Notes from Production myUSCISA account discussion

Hey Noah--

Could you let me know what contact info you need from everyone? I will round it all up and send it over.

Thanks!!

.j.

(b) (6) (b) (6) (b) (6) | www.stelligent.com | AWS Advanced Consulting Partner | @ (b) (6)

On Wed, Nov 26, 2014 at 11:39 AM, (b) (6) [stelligent.com](mailto:(b) (6)@stelligent.com)> wrote:

Hey everyone--

We just had a quick discussion with Noah about the next steps to get a second Production account for myUSCIS.

Action items:

- | (b) (6) will write up a short justification why a second account is needed, and why it would be a good practice for other projects. eta: now. In this email! :)
- | (b) (6) will identify the three contacts from USCIS to be attached to both the existing and new myUSCIS AWS accounts. eta: now. Also in this email.
- | Noah will let (b) (6) know what info he needs about contacts and (b) (6) will get that back to Noah. eta: next week.

Attendees: Noah Kunin (18F), (b) (6) (myUSCIS), (b) (6) (b) (6) (myUSCIS), (b) (6) (IDS), (b) (6) (b) (6) (myUSCIS) (I may have missed a few lurkers on mute)

Notes (I can't chew gum and walk so taking notes and talking isn't my strong suit -- feel free to reply with corrections and/or additions):

- | Our security assessor, (b) (6), did want to see demarcation between accounts that had production and non-production access.
- | (b) (6) explained they are okay with a single account from a security perspective. Either way, there are advantages to having separate accounts:
 - | AWS institutes "soft" limits on resources. This resources can be raised, but if they are hit, it prevents new AWS resources of that type from being provisioned.

If we hit the limit with developer resources, we don't want to have that prevent us from being able to scale in production.

In addition, (b) (6) #1 fear is not malicious hackers breaking into our account and destroying instances and stealing data, but well meaning devops folks accidentally deleting a production stack thinking it was something else. (The hacker thing is a concern, too. :)

>From a payment point of view, it will be nice to see how much production vs non-production costs are

Noah is OK with us requesting a new account but requires two things:

Short justification about why separate production and non-production accounts is a good thing.

Three contacts for that account from USCIS.

These are at the bottom of this email.

Noah explained that the current ecosystem is myUSCIS, ELIS2, and External ICAM

New accounts to be added are Internal ICAM and a Management Account to deal with cross-account monitoring, etc.

Setting up a new account is easy.

(b) (6) pointed out that there are small fees associated with what IDS is requesting from the myUSCIS team: SQS queues and SNS topics are not free, though the cost is minimal (on the order of less than a few dollars a month, if that.)

(b) (6) is OK with us absorbing that cost for now and if it gets expensive later on we will revisit.

Noah clarified that AWS accounts are "free" to set up -- we only pay for what we use, so we will not see a significant increase in our bill.

We may see a minor bump due to us have to maintain two resources whereas with one account we would only need one, but this will also be a small difference.

Deliverables:

Justification for separating production and non-production accounts

Separating the production and non-production AWS accounts has a series of benefits, though there are a couple minor downsides.

From a security perspective, it's much easier to manage authorized users. Developing policies within a single account to prevent access to certain resources is complicated and error prone. With a separate account, it is only a matter of managing IAM users. Also, if one account were to be compromised, the second account is "firewalled" from intrusion.

Also, we could run more stringent / more frequent security audits of the production account since that is a more major concern in terms of security.

From an operational perspective, it protects the production account from being a victim of "soft" limits being hit by non-production uses. AWS implements limits on the number of each type of resource you can have; these limits start off low and can be raised as necessary. However, once a limit is hit, the limit either needs to be raised or existing resources deleted before new ones can be allocated.

A scenario we'd have to worry about with a single account is if a developer were to accidentally provision a large number of EC2 instances and cause us to hit our limit, our production clusters would no longer be able to scale up to meet demand and the site's responsiveness would diminish and maybe come to a halt. With separate accounts, that is not a concern.

Additionally, being able to see what our production costs are vs. our non-production costs could be valuable information. While not impossible to obtain with one account, it's way easier when they are separate.

The downsides of having two accounts mostly revolve around having twice the number of things to manage. However, we're mitigating this by scripting out everything, so "management" is just running a script again in the second account.

If you have any questions or would like any clarification, don't hesitate to reach out to me!

Contact names:

My initial reaction was to me, (b) (6) and (b) (6). However, we probably want these contacts to be official USCIS personnel, so perhaps we'd like to have (b) (6) and (b) (6) listed? I'm not sure who the third contact should be. Not sure if it makes sense for Wendy to be included or not. We could split the different and make (b) (6), and (b) (6) (As my name mysteriously slips off the list... :)

Let me know if you have any questions / concerns / would like my mother's excellent cranberry sauce recipe.

Thanks!!

.j.

(b) (6) (b) (6) (b) (6) | www.stelligent.com | AWS Advanced Consulting Partner | @ (b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](mailto:noahkunin) | [@18F](#)

Subject: Re: Fed100 nomination
Date: Mon, 1 Dec 2014 15:58:05 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Gregory Godbout - XF <gregory.godbout@gsa.gov>
Cc: Hillary Hartley <hillary.hartley@gsa.gov>, Aaron Snow - XFB <aaron.snow@gsa.gov>
Message-ID: <CAN+4Oyvag+fnupuw09NPW-vQBWhGm8X8GnAp_q-yYG+nL5_SWQ@mail.gmail.com>
MD5: 60a846c717b39c629a706e06ea9b9db0

Yeah, I'm also inquiring whether or not the interview is with AWS, FCW, both?

On Mon, Dec 1, 2014 at 2:49 PM, Gregory Godbout - XF <gregory.godbout@gsa.gov> wrote:

It is self serving for them to nominate and tell you about it. Let alone interview you. They should know better. Run it by legal. They should have just nominated you.

-Greg

Sent from my iPhone

On Dec 1, 2014, at 1:57 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Uh, I don't think it's going to be as smooth as that. Remember how GSA Legal this spring stopped me from speaking at an AWS Symposium, despite not even having a financial interaction at that time, and despite the fact that two GSAers had spoken at the year before then?

On Mon, Dec 1, 2014 at 1:50 PM, Hillary Hartley <hillary.hartley@gsa.gov> wrote:

Since Dan was nominated, I can't imagine there's a huge hurdle. You know the ropes better than most about what info to give/not give them.

And congrats! **So** well deserved.

On Mon, Dec 1, 2014 at 9:49 AM, Aaron Snow - XFB <aaron.snow@gsa.gov> wrote:

Fed 100? Bah. Don't accept anything more exclusive than Fed 5. :-)

Congrats!

I wonder why they ask permission instead of just naming you.

On Mon, Dec 1, 2014 at 12:41 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

I'm imagining some combination of you all know how I should start to triage this. Since there is a psuedo-fiscal relationship, not sure what traps need to be run.

----- Forwarded message -----

From: (b) (6) (b) (6) (b) (6) amazon.com>
Date: Mon, Dec 1, 2014 at 11:55 AM
Subject: Fed100 nomination
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: (b) (6) (b) (6) (b) (6) amazon.com>

Noah

Hope you had a good holiday. Each year AWS identifies forward thinking leaders in Government and nominates them for the Fed100 award. Last year Dan Tangherlini received an award. <http://fcw.com/federal100> We are impressed with the work you are doing at 18F and the impact it is having on the Federal Government. With your permission AWS would like to nominate you for this year's Fed100. For the nomination process, we would just need about an hour of your time to gather information. Please let us know if we can move forward with this nomination.

Best Regards

(b) (6) (b) (6)
(b) (6)
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170
(b) (6) Mobile
(b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Aaron Snow
[18F](#) Deputy Executive Director, Delivery
aaron.snow@gsa.gov

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

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Subject: Re: Looking forward to starting...
Date: Mon, 1 Dec 2014 15:45:57 -0500
From: (b) (6) @gmail.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CAKATeaGcbMbrKvj4M1Tss8z8zdk-7zdKZeNLf-EW-RdLr96z1w@mail.gmail.com>
MD5: 93d6be18606ef3637063572663843cd8

Noah,

Is this acceptable? If I need to elaborate or put together something more formal just let me know.

Current AWS Skills:

I have solid to strong practical experience with EC2, S3, Storage Gateway and VPC. I'm well versed with administration through the AWS CLI and I've worked with the API via Python and to a far lesser extent Node. I'm conceptually comfortable and/or have some experience with IAM, SQS, RDS, Glacier, DynamoDB, DirectConnect and OpsWorks.

I keep up with the AWS blog, status events, design post-mortems and architecture in general.

If there's any place in particular I'd like to target for learning more it would be in administrative services (Directory Service, Config, IAM) and development (More API experience).

My goal is to become an expert across the AWS spectrum - operations, development and architecture. I'm a firm believer that computing has started and will continue to transition to a on-demand utility and AWS is well ahead of the curve on this in many respects.

Plan:

2014/12 - 2015/01

AWS Certified SysOps Administrator - Associate

At a glance, I'm quite comfortable with what's outlined in AWS Certified SysOps Administrator Associate exam blueprint. If the sample questions are representative I expect I could complete it right away. Still, I've scheduled a practice exam and I will review the reading list. If all goes well, I'll schedule the full exam.

With that done I'll start preparing for the professional level certification.

2015/01 - 2015/03

AWS Certified DevOps Engineer - Professional

I feel good about the the operational tasks that make up the majority (55%) of this exam per the blueprint, but I'll start with the recommended reading list.

In general, I work and learn best through self-paced reading and lots of note-taking informing plain old experimentation to truly understand it all. I've probably read and summarized a sizable cross-section of several sections on <http://aws.amazon.com/documentation/> at this point.

That said, there are two courses recommended in the blueprint for this certification which I certainly wouldn't mind taking:

[Advanced Operations on AWS](#) by Amazon

Next available in this area on 2015/03/18 in Herndon. It's a 3-day course for \$1800.

[Architecting on AWS - Advanced Concepts](#) by Global Knowledge

Next available via Virtual Classroom starting 2015/02/24. It's a 3-day course for \$2095.

Both of these courses are a bit further out than I'd like so I'll certainly be working on preparation and ideally taking other associate level exams (Developer / Architect) in the meantime.

I'm not wed to in-classroom training just unfamiliar with what's available in other mediums. Though, I was quite happy with the [AWS Certified Solutions Architect](#) course available on Udemy.

If a source like Udemy is acceptable I'll likely want to submit for the Developer: Associate and Architect: Associate courses available there.

Amazon has a self-paced course partner in gwiklabs.com, but I'm not at all familiar with what they offer. I'll give it a shot and make a request if any of it looks particularly good.

2015/04 - 2014/05

Heading into April I expect to have the Associate and Professional level "Ops" certifications done with additional Associate-level certifications on the Developer and Architect track if possible.

Moving forward I will target the Architect: Professional exam and identify a track to continue growing my development skills.

On Mon, Dec 1, 2014 at 9:51 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Awesome. I haven't really taken a real break since Oct 2013, so I'm a little fried. (b) (6) has some previous travel commitment during late Dec too, so we'll keep things in submarine mode as much as possible (Fed government almost completely shuts down anyway around Dec holidays) so things shouldn't really hit you too much. Working on enumerating what's in "holiday scope" for 18F now and will align schedules to the same.

One thing you could jump on immediately is to evaluate where you are with your AWS skills now, where you want them to be, and scope out what you need in terms of training over the next 4-6 months. I'd like to move that through an approval process

Check this out as a potential milestone: <http://aws.amazon.com/certification/certified-devops-engineer-professional/>. The pre-requisite is <http://aws.amazon.com/certification/certified-sysops-admin-associate/>. I know [AWS Training](#) lists approved [Partners](#), but don't feel limited to that. Come up with a path that makes sense for where you are now and how you learn best, and we'll go from there.

On Mon, Dec 1, 2014 at 9:35 AM, (b) (6) @gmail.com> wrote:

Noah,

I don't anticipate taking any time around through the holidays, 12/25 is about it.

On Mon, Dec 1, 2014 at 9:25 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Fantastic! That's so great.

Yeah, let's definitely touch base before then - let me do some air traffic control today and see what's up. Also trying to juggle travel / holiday schedules (including my own) for the last half of December.

What is your schedule / OOO times going to be around the holidays?

On Mon, Dec 1, 2014 at 8:53 AM, (b) (6) @gmail.com> wrote:

Noah,

I hope you had a great weekend.

It looks like everything is set. I accepted an offer and confirmed a start date of 12/15 with Jacqueline Coleman last week. I've been in touch with Jamie about getting set for Day 1 in general, but I want to reach out to you and see if there's anything in particular I should get a head start on?

Let me know.

(b) (6)

Subject: (b) (4) Limit Increase: EBS
Date: Mon, 1 Dec 2014 05:15:42 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>,
"rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>,
(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>
Message-ID: <0000014a04469429-be867c6c-a708-49dc-9139-916555f47ffd-000000@email.amazonses.com>
MD5: 566fbc2c32316b2c51bc974a5513eef4

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: [Case 1268259001] RDS manual snapshot limit
Date: Wed, 26 Nov 2014 19:55:51 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>, (b) (6) infozen.com", (b) (6) infozen.com>
Message-ID: <00000149edac95d1-462b7831-6cb7-42e2-8eab-9b6495ef38bb-000000@email.amazonses.com>
MD5: 83cd4fba1f0196461021e32bbb89f50a

Hello.

It's unfortunate to hear that we can't have our 2600 snapshots. Encouraging to know that Glacier is considered for RDS snapshots. What you're suggesting with monthly manual snapshots would not allow us to restore to a known DAILY state within the required 7 year retention period. If I understand it right, until RDS Glacier solution comes around, we'd have to look into something like making DB backups onto a filesystem attached to an EC2 instance, and then copying resulting dump files to S3/Glacier?

Thank you,

(b) (6)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\) &displayId=\(b\) \(4\) &language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4) &displayId=(b) (4) &language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 26 Nov 2014 19:29:22 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>, "rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>
Message-ID: <00000149ed94576b-8e758a50-99f1-458c-9139-8eff33602bae-000000@email.amazonses.com>
MD5: 23495a325605879a47091ed1234e813b

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case (b) (4)
Subject: Limit Increase: EBS
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: (b) (4) Limit Increase: EBS
Date: Wed, 26 Nov 2014 19:29:22 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "(b) (6)(b) (6) uscis.dhs.gov" <(b) (6)(b) (6) uscis.dhs.gov>, "rajkumar.thandavan@uscis.dhs.gov" <rajkumar.thandavan@uscis.dhs.gov>
Message-ID: <00000149ed945799-819aace9-465d-4ecb-a73b-7e5ee86dc0ba-0000000@email.amazonses.com>
MD5: d88480dcc305e6f541b4d464056cb2ab

Limit increase request 1
Service: EBS
Region: US East (Northern Virginia)
Resource Type: Snapshots
Limit name: EBS Snapshots Limit
New limit value: 20000

Use case description: Hi there at AWS.
In our account we take daily AMIs of all running instances - ~80 instances. Instances are configured with 8 EBS volumes each. Our retention policy requires 30 day retention period. We need to be able to keep 80x8x30=19200 snapshots.
Please increase our limit to 20,000.

Thank you,
(b) (6)(b) (6)
Cloud Engineer
InfoZen, Inc.
=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&display=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&display=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: Moderator's spam report for devops-uscis-elis@gsa.gov
Date: Tue, 25 Nov 2014 14:17:43 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-elis+owners@gsa.gov>
Message-ID: <20cf303ea5341c0e100508af9375@google.com>
MD5: 3baa8217d3e9da3cb52db3336f9c2cd8

This message is being sent to you because you are a moderator of the group devops-uscis-elis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/manage_post

----- 1 of 3 -----

Subject: Request to add account to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Nov 21 07:22PM

Greetings from Amazon Web Services,

Aquilent would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to Aquilent's account.

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg?view=full&pending_id=1388417062026015164

----- 2 of 3 -----

Subject: AWS Support (Business) Sign-Up Confirmation
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Nov 21 07:42PM

Greetings from Amazon Web Services,

Thank you for signing up for AWS Support (Business). You now have access to AWS Support (Business).

If you interact with AWS programmatically using the SDKs, Command Line Interface (CLI), or APIs, you must

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg?view=full&pending_id=6217954693667756326

----- 3 of 3 -----

Subject: Account added to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Nov 21 07:42PM

Greetings from Amazon Web Services,

You have accepted the request from Aquilent to add the charges from your AWS account to their Consolidated Bill. We will bill Aquilent for all AWS charges incurred for activity in your account occurring on or

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg?view=full&pending_id=3401555933755645057

For more information about this message, please visit:
<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: AWS Support (Business) Cancellation
Date: Sat, 22 Nov 2014 08:40:19 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <00000149d6a8ae71-13eaa194-cb8f-4058-a5a1-8963b638495c-000000@email.amazonses.com>
MD5: 2973c50f4cc488b7b7c0ffd93034b527

Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):

<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancelation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

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Subject: Request to add account to Consolidated Bill
Date: Thu, 20 Nov 2014 20:47:37 +0000
From: Amazon Web Services <webservices@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Message-ID: <00000149cef5d5bd-f00a27cd-3c01-401a-b1af-67c9a49af8c7-000000@email.amazonses.com>
MD5: fce22d56259d36e872fd4f434b83dfd1

Greetings from Amazon Web Services,

Aquilent would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to Aquilent's account. In addition, Aquilent will be able to view the AWS usage and charges from your account. To accept this request, please click the link below, or copy it into your browser, by Dec 5, 2014.

<https://console.aws.amazon.com/billing/home?#/consolidatedbilling/decide/82360861048524657437867022215766>

Requesting Account Name: Aquilent
Requesting Account E-mail address: (b) (5)
Requesting Account Company: Aquilent
Expiration date: Dec 5, 2014

At any time, you may remove your account from the Consolidated Bill and pay for your own charges by going to

<https://console.aws.amazon.com/billing/home#/consolidatedbilling>

Thank you for using Amazon Web Services.

Sincerely,

Amazon Web Services

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Subject: AWS Support (Business) Sign-Up Confirmation
Date: Fri, 21 Nov 2014 19:42:13 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>
Message-ID: <00000149d3e04fb0-6dc03c22-2b1c-43c5-8b82-a5cab902c4e7-0000000@email.amazonses.com>
MD5: 335226dae03991376f2c25b913afa5d1

Greetings from Amazon Web Services,

Thank you for signing up for AWS Support (Business). You now have access to AWS Support (Business).

If you interact with AWS programmatically using the SDKs, Command Line Interface (CLI), or APIs, you must provide access keys to verify who you are and whether you have permission to access the resources you're requesting. To manage your account's access keys, go to https://console.aws.amazon.com/iam/home?#security_credential.

Documentation, sample code, articles, tutorials, and more can be found in the AWS Resource Center at <http://aws.amazon.com/resources/>.

For help and support, visit the AWS Support Center at <https://aws.amazon.com/support>.

Usage will be billed to your account on a monthly basis. You can manage your account and review your account activity online at <https://console.aws.amazon.com/billing/home>.

Thank you for your participation in the Amazon Web Services community. See <http://aws.amazon.com> for more information.

Sincerely,

Amazon Web Services

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Subject: (b) (4) RDS manual snapshot limit
Date: Fri, 21 Nov 2014 16:22:25 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>, (b) (6) infozen.com"
(b) (6) infozen.com>
Message-ID: <00000149d3296562-ba19a237-0cfd-4124-a09a-0c1ed1a6e65f-000000@email.amazonses.com>
MD5: af3cc29ff972414375da426cd370146f

Hello!
Could we please get a status update for this request?

Thank you,

(b) (6)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\) &language=en](https://aws.amazon.com/support/case?caseId=(b) (4) &language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: Moderator's spam report for devops-uscis-elis@gsa.gov
Date: Fri, 21 Nov 2014 14:12:15 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis-elis+owners@gsa.gov>
Message-ID: <bcaec517ca5e30674405085f08cb@google.com>
MD5: d0a9c2b592c7900f067dce751d765dd2

This message is being sent to you because you are a moderator of the group devops-uscis-elis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/manage_post

----- 1 of 1 -----

Subject: Request to add account to Consolidated Bill
From: Amazon Web Services <webservices@amazon.com>
Date: Nov 20 08:47PM

Greetings from Amazon Web Services,

Aquilent would like to add your AWS account's charges to their AWS account's Consolidated Bill.

If you accept the request, all future activity in your AWS Account will be billed to Aquilent's account.

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis-elis/pendmsg?view=full&pending_id=3504497405430498667

For more information about this message, please visit:

<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: AWS sync up
Date: Thu, 20 Nov 2014 16:33:14 +0000
From: "(b) (6) (b) (6) (b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE128076CC@EX10-MBX-IAD02.ant.amazon.com>
MD5: 18e9caeea89bb8aacd960af872b34586

Hi Noah,

A lot has happened since we last spoke! Congrats on getting the BPA closed out... Aquilent is a great partner and I believe things will go well with them.

Did you have some time to sit down with me to just catch me up/go over things? We can have (b) (6) from Aquilent as part of the meeting if you want but I just wanted to make sure I caught up with you to figure out what your goals, plans, vision, and direction is of the BPA before I do or say anything.

Please let me know what you think. Also, we have that standing call every other Monday on the calendar and wasn't sure if you wanted to get those started up again or not. I am here to help support you in any way I can, so please let me know if you have time to meet soon.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Automatic reply: 18F Update
Date: Mon, 17 Nov 2014 23:34:24 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <0ddc74f22d314989a18794853c8dd3f1@EX10-HUB-7001.ant.amazon.com>
MD5: 3d6e4d17bd6f5e5e82a818125a923c99

Hi,

I am out of the country from 11/17 to 11/24. I will be checking emails, but my response time will be slow. If an emergency arises, please contact (b) (6) backup@amazon.com, and CC me.

Thank you!

- (b) (6)

Subject: Re: 18F Update
Date: Mon, 17 Nov 2014 18:33:57 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OytoGuGADzuV+vvb8jmC8VrD7KoG3jdRFKHNrnMS021Z6g@mail.gmail.com>
MD5: a88d079e74edf6629331e22acd576249

Just cleared most things between 1pm and 2pm, so if you're ok with it being a little on the late side, yeah!

On Sat, Nov 15, 2014 at 2:42 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

How about lunch on the 25th?

Sent from my iPhone

On Nov 15, 2014, at 8:02 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Yeah! Gov shuts down the week of Thanksgiving, so I'm available almost any time the 24th or the 25th.

On Fri, Nov 14, 2014 at 11:24 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,

It's been a fun week here at Re:Invent!

I am going to be in Israel next week but do you want to catch up the week after?

-(b) (6)

Sent from my iPad

On Nov 13, 2014, at 8:26 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hey man -

Hope all is awesome in your world.

Well, it took **9 months** (!) but I have some pretty amazing news to share with you. I know the conference probably has you blasted right now, but is there time next week we could connect?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: myUSA AWS Account
Date: Sat, 15 Nov 2014 11:12:43 -0500
From: Gerard Chelak - XTB <gerard.chelak@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <-4635346853237730221@unknownmsgid>
MD5: d1ab38355517826c8a796675f4fa2bde

ok. later today. i have to run out and get some errands done now. Do you know Raphael Villas?

again, thanks.

Sent from my iPad

On Nov 15, 2014, at 11:10 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

You can either make me an account or give me the public IPs listed.

On Saturday, November 15, 2014, Gerard Chelak - XTB <gerard.chelak@gsa.gov> wrote:

that would be great. i can use the help. i don't want GSA to lose any thing important. i do know at one point Hillary was responsible for overseeing the developers on Unclaimed Money for Kathy. Russell was involved from the usa.gov side. i understand that was pre-18F but we may want to run this past her, too. email me any other thoughts you have. i own the account so i can grant admin to someone if you think that could help. we can chat on Monday.

thanks again.

Sent from my iPad

On Nov 15, 2014, at 10:32 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Gerard and I will triage over chat to deal with it. Note that just to reiterate for the record, I am neither root nor an admin to this account, and 18F/PIF is not responsible for anything inside of it.

On Sat, Nov 15, 2014 at 9:29 AM, Gerard Chelak - XTB <gerard.chelak@gsa.gov> wrote:

Sorry i though you were aware we were talking about the myUSA development account that Cindy referenced in her earlier email.

Below is a screenshot of the instances. Of particular interest to me is the ucmoney. What do you know about the Unclaimed Money application?

Also, if you look at the list of user account I send earlier you will note some activity by Raphael Villas. Do you know who he is and what is is working on in this account?

Thank you.

Sent from my iPad

Begin forwarded message:

<https://mygov.signin.aws.amazon.com/console>

<Image10421.png>



Sent from Windows Mail



<Image10421.png>

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: (b) (4) Limit Increase: VPC
Date: Sat, 1 Nov 2014 20:15:02 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <000001496cff2963-c32236a3-2c99-49f7-b29d-20cb87db1d5d-000000@email.amazonses.com>
MD5: c51a5c104222b531e9be434518cc0320

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&case=(b) (4))

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[\(b\) \(4\)](https://aws.amazon.com/support/case?case=(b) (4)&language=en)&language=en

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Subject: (b) (4)] Limit Increase: VPC
Date: Sat, 1 Nov 2014 17:24:47 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <000001496c634e03-06af6f17-40fa-4322-8c85-221eacc90dd2-000000@email.amazonse
s.com>
MD5: a26aec9fdda057c3b61894fce078ef0d

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

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Subject: RE: (b) (4)] Limit Increase: VPC
Date: Tue, 28 Oct 2014 15:50:34 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <0000014957739ac9-1d11f12d-03d0-40fb-96d3-3f464bea3fb2-000000@email.amazonses.com>
MD5: 4c3188670b81c9ca08a5367384c505cd

You are most welcome.

Have a good day!

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?caseId=(b) (4))

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Subject: (b) (4) Limit Increase: VPC
Date: Tue, 28 Oct 2014 15:41:23 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <00000149576b3362-4839c4b2-b638-4376-af47-466d23ca96e5-000000@email.amazonses.com>
MD5: a959a6483ebb4ffec7358a854a3cd920

That is awesome feedback about my request.

Thank you for the assistance!

-- Eric

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\) &language=en](https://aws.amazon.com/support/case?caseId=(b) (4) &language=en)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: (b) (4)] Limit Increase: VPC
Date: Tue, 28 Oct 2014 13:34:07 +0000
From: "no-reply-aws@amazon.com" <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <0000014956f6afdb-8e88d582-3af7-4511-82ad-4ce391069b56-000000@email.amazons
es.com>
MD5: ab8d76f60cdb685e40bbbcdd68a0612d

Hello,

It's (b) (6) from the Limit Increase team.

I have awesome feedback about your request.

We have approved and processed your limit increase request.

Your new limit is 25.

I hope this helps. If there is anything else I can help with please do let me know.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?caseId=(b) (4))

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Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Mon, 27 Oct 2014 16:48:36 +0000
From: Amazon Web Services <no-reply-aws@amazon.com>
To: "devops@gsa.gov" <devops@gsa.gov>
Cc: "eric.mill@gsa.gov" <eric.mill@gsa.gov>, "richard.l.miller@gsa.gov" <richard.l.miller@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <0000014952825ec2-00068e2d-7f57-4a91-8111-7655dd914383-000000@email.amazon
ses.com>
MD5: f01f8f06bba93b107948ed82ab0bf506

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: VPC
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\) &language=en](https://aws.amazon.com/support/case?caseId=(b) (4) &language=en)

Sincerely,
The Amazon Web Services Team

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its affiliates.

Subject: Moderator's spam report for devops-uscis@gsa.gov
Date: Fri, 24 Oct 2014 08:20:27 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis+owners@gsa.gov>
Message-ID: <001a11c3b92c8046c3050626da23@google.com>
MD5: 43ff5b5c7e22f852c64f924ee84d3f01

This message is being sent to you because you are a moderator of the group devops-uscis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg>

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http://groups.google.com/a/gsa.gov/group/devops-uscis/manage_post

----- 1 of 2 -----

Subject: (b) (4) Associating subnet with a route table through the ruby SDK causes an error
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 21 02:45PM

Hi,

Currently subnet (b) (4) is the only publicly accessible subnet in our VPC. Could that affect the route table association in some way?

=====

To contact us again about this case, please return to

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 2 -----

Subject: (b) (4) Limit Increase: EC2 Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 22 07:14PM

New Instance Limit: 100
Frequency of Usage: Other
Operating System: Linux/OpenSolaris
EC2 Region: US - N.Virginia
Primary Instance Type: m3.medium
Use Case Description: Hi there--

We just hit our limit on EC2 instances and will need more room

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

For more information about this message, please visit:

[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer=(b) (4))

Subject: Moderator's spam report for devops-uscis@gsa.gov
Date: Fri, 17 Oct 2014 08:23:07 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis+owners@gsa.gov>
Message-ID: <047d7bfd0a0a24626b05059a13c7@google.com>
MD5: f75ef25d96705918c9548f1e9525598b

This message is being sent to you because you are a moderator of the group devops-uscis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

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<http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis/manage_post

----- 1 of 6 -----

Subject: (b) (4) Associating subnet with a route table through the ruby SDK causes an error
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 14 02:14PM

Hello,

Thank you for your response. I tried updating my aws-sdk-core gem to 2.0.2 and I received the same result. I did some more of my own investigation and found that this error only occurs with a specific subnet (b) (4)

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 6 -----

Subject: (b) (4) [Your recent RDS Database Creation Request]
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 15 06:52PM

Dear Amazon RDS Customer,

We have identified that your creation request for the RDS instance below is taking longer than expected to complete.

RDS DB Instance

=====

(b) (4)

We have identified the problem and are

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 3 of 6 -----

Subject: (b) (4) [Your recent RDS Database Creation Request]
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 15 06:53PM

Dear Amazon RDS Customer,

We have identified that your creation request for the RDS instance below is taking longer than expected to complete.

RDS DB Instance

=====

(b) (4)

We have identified the problem and are

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id)

----- 4 of 6 -----

Subject: (b) (4) Associating subnet with a route table through the ruby SDK causes an error
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 16 03:24PM

Hi,

I am able to associate the route table through the AWS console, but I am not able to use the Amazon command line tools to do so. I had deleted the previous route table you asked me to use, however the issue is the same with a route table I

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id)

----- 5 of 6 -----

Subject: Important Notification Regarding Your AWS Marketplace Subscription
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
Date: Oct 16 09:44PM

Greetings from AWS Marketplace,

Thank you for subscribing to Ubuntu Server 12.04 LTS.

We are writing to notify you that Canonical Group Limited has released a new version of Ubuntu Server 12.04 LTS available at

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id)

----- 6 of 6 -----

Subject: (b) (4) Limit Increase: RDS Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 16 09:47PM

New DB Instance Limit: 40
RDS Region: US - N.Virginia
Use Case Description: Hi there--

I actually need my subnet group limit raised, not my Instance Limit. Is that something that can be done, or is the subnet group a hard-limit?

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id)

For more information about this message, please visit:
[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer)

Subject: Re: [Crypto-ops] How do you actually manage TLS certs?
Date: Sat, 4 Oct 2014 09:27:17 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Eric Mill <eric.mill@gsa.gov>
Message-ID: <CAN+4Oyv_j60oCu0Dr6XFN=cUZ9iBxcfFifjOJVC3dxfdfaUU0w@mail.gmail.com>
MD5: 6dad96e5940678888fc3c98a8f20a56a

Also, thank you for making the connection!

On Sat, Oct 4, 2014 at 9:23 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Thanks for the heads up, but weirdly enough, Amazon is technically not a vendor. We go through a re-seller, and have no direct biz with AWS. So there are no concerns with talking with their staff.

On Sat, Oct 4, 2014 at 12:13 AM, Eric Mill <eric.mill@gsa.gov> wrote:

Letting you know about this, since AWS is a vendor -- he also replied on-list saying much the same thing. I'm planning to respond and see what he's working on, and talk about our TLS needs.

----- Forwarded message -----

From: (b) (6) <[REDACTED]@gmail.com>
Date: Fri, Oct 3, 2014 at 8:10 PM
Subject: Re: [Crypto-ops] How do you actually manage TLS certs?
To: Eric Mill <eric.mill@gsa.gov>

Eric,

I work in AWS Security and have been investigating how we can help customers solve just the problems you are discussing. Both the "Amazon has access to all of our stuff" problem and the cert/key distribution and rotation issue. I'd love to talk to you further about what you want to accomplish. Could you drop me a note at (b) (6) <[\[REDACTED\]@amazon.com](mailto:[REDACTED]@amazon.com)>?

Thanks,

(b) (6)

On Fri, Oct 3, 2014 at 12:58 PM, Eric Mill <eric.mill@gsa.gov> wrote:

> So I'm more or less in charge of managing our TLS standards and practices at
> 18F, the tech team I belong to inside the federal government.
>
> I've started collecting our TLS operations in the open, and started with our
> most immediate needs - sanely getting and installing new certificates.
>
> We're going to start having a lot of certs to manage, very soon, and I could
> really use some advice. I have a general question, and a specific question.
>
> * General question: how does your organization handle certificate management
> writ large? How do you think I should plan it here, where we might manage
> perhaps a dozen or two unrelated pieces of mission-critical infrastructure?
>
> * Specific question: how are you handling the storage and transmission of
> private keys as certs are issued? Right now, I'm storing them in a private
> Amazon S3 bucket encrypted with passphrases which are sent off-band. This
> feels incomplete.
>
> One of the good and bad things about 18F is we are an all Amazon Web
> Services shop, and this is not changing in the foreseeable future. All of
> our apps are on EC2, which means Amazon has access to all of our stuff.

>
> Bummer, but at least we don't need to concern ourselves with sharing secrets
> on their other services, e.g. S3. And we get to take advantage of the
> intensely and intimately mechanizable platform that Amazon has created.
>
> Other devops practices people feel like ringing in on are welcome, but my
> immediate priority is figuring out how to make our TLS cert operations sane
> and scalable.
>
> -- Eric
>
>
>

> _____
> Crypto-Ops mailing list
> Crypto-Ops@lists.eff.org
> <https://lists.eff.org/mailman/listinfo/crypto-ops>
>

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Moderator's spam report for devops-uscis@gsa.gov
Date: Fri, 03 Oct 2014 08:34:07 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis+owners@gsa.gov>
Message-ID: <001a11c1b5e0b0667705048098ab@google.com>
MD5: c741ea774690802960b5762b1bbd4365

This message is being sent to you because you are a moderator of the group devops-uscis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis/manage_post

----- 1 of 2 -----

Subject: Follow-up Note on Bash Security Issues from Last Week
From: "Amazon Web Services, Inc." <no-reply-aws@amazon.com>
Date: Oct 01 01:13AM

Dear Amazon EC2 Customer,

Over the past week, two related security issues affecting the bash login shell were announced. The bash shell is a standard component of most Linux hosts, and is broadly deployed and used within the Linux community,

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 2 -----

Subject: (b) (4) Limit Increase: EC2 Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 01 05:28PM

Hi (b) (4) --

Has there been any movement on this?

Thanks!!

(b) (4)

To contact us again about this case, please return to the AWS Support Center using the following URL:

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

For more information about this message, please visit:

[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer=(b) (4))

Subject: RE: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday (noah.kunin@gsa.gov)
Date: Thu, 2 Oct 2014 18:14:57 +0000
From: "(b) (6)" <(b) (6)@amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE127992B6@EX10-MBX-IAD04.ant.amazon.com>
MD5: 238254e546fdf2c04ae88c1c55f5e4b1

Hi Noah,
I hope all is well! Any chance we can bump this meeting back 30 min on Monday? 4:30 start time?

Thanks,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

-----Original Appointment-----
From: Noah Kunin - Q0B [<mailto:noah.kunin@gsa.gov>]
Sent: Tuesday, July 22, 2014 3:22 PM
To: Noah Kunin - Q0B; (b) (6) (b) (6) (b) (6) (b) (6)
Cc: Sean Herron - XI; Justin Grevich - XI
Subject: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday (noah.kunin@gsa.gov)
When: Monday, October 06, 2014 4:00 PM-5:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: (b) (6) x (b) (6)

[more details »](#)

AWS | 18F Sync Up
I'll provide the call-in #.

Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.

Agenda formalization TBD.

When	Every 2 weeks from 4pm to 5pm on Monday Eastern Time
Where	Phone + Details TBD (map)
Calendar	noah.kunin@gsa.gov
	Noah
	• Kunin - Q0B - organizer
	• (b) (6)
Who	• (b) (6)
	• Sean
	Herron - XI - optional
	• Justin
	Grevich - XI - optional

Going? All events in this series: [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

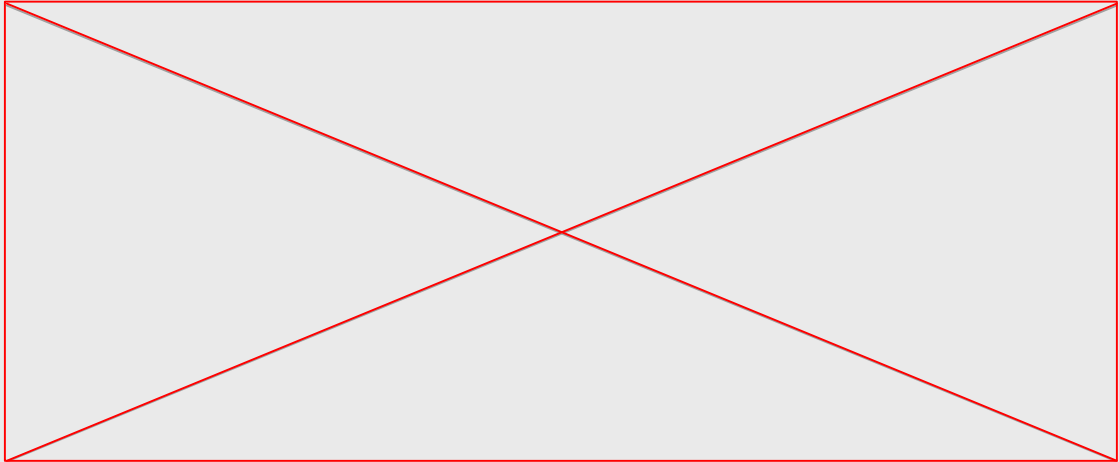
Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account (b) (6) because you are an attendee of this event.

To stop receiving future notifications for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

<< File: invite.ics >>

Subject: DevOps: Harnessing the Agility and Resilience of AWS Thank You
Date: Thu, 11 Dec 2014 22:58:56 +0000
From: (b) (6) (b) (6) <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <0000014a3b9399c5-7a4fab9e-a526-4fef-8923-c75614bfe144-000000@us-west-2.amazonses.com>
MD5: dc504298d1ff5e17548d60b4c8573a64





Thank you for attending "DevOps: Harnessing the Agility and Resilience of AWS". We appreciate your participation and hope you found the event valuable.

Thank you,
Amazon Web Services



Subject: Invitation: [USCIS + 18F] Call Noah at (b) (6) @ Fri Dec 12, 2014 4:30pm - 4:40pm
(Noah Kunin - Q0B)
Date: Fri, 12 Dec 2014 17:52:51 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6) amazon.com" <(b) (6) amazon.com>
Message-ID: <089e0160a47abeab99050a088fcd@google.com>
MD5: 30246c1c582f424083e5f58356659416
Attachments: invite.ics

[more details »](#)

[USCIS + 18F] Call Noah at (b) (6)
When Fri Dec 12, 2014 4:30pm – 4:40pm Eastern Time
Where (b) (6) [\(map\)](#)
Calendar Noah Kunin - Q0B
Who  Noah Kunin - Q0B - organizer
 (b) (6)

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account (b) (6) because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Subject: AWS CloudTrail is now available in the AWS GovCloud (US) region
Date: Wed, 17 Dec 2014 09:37:23 -0500
From: Tracy Bishop - IAW <tracy.bishop@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CADR036D0E1CTdp=ifxkMR4HXjGHoD1BPSP7HpoJ8Jy5O0pkU1g@mail.gmail.com>
MD5: 3dd3e0a8ec343475476938da26fab47e

Hi Noah -

FYI

Happy Holidays!

Tracy

Tracy Bishop
Management and Program Analyst
GSA IT, Gov'twide IT Shared Services Division (IAW)
U.S General Services Administration
(b) (6) (cell)

----- Forwarded message -----

From: **Arango, Karen** (b) (4) @amazon.com>
Date: Tue, Dec 16, 2014 at 5:00 PM
Subject: AWS CloudTrail is now available in the AWS GovCloud (US) region
To: "tracy.bishop@gsa.gov" <tracy.bishop@gsa.gov>



Dear Tracy Bishop,

[AWS CloudTrail](#) is now available in the [AWS GovCloud \(US\)](#) region. By turning on CloudTrail, you gain increased visibility into API calls made on your AWS GovCloud (US) account. CloudTrail records API calls made on your account and delivers log files to an Amazon S3 bucket you specify in the AWS GovCloud (US) region. The log files generated by CloudTrail enable you to perform operational troubleshooting, security incident analysis, track changes to AWS resources and makes it easier to ensure compliance with internal policies and regulatory standards. For more details, see the AWS compliance white paper, [Security at Scale: Logging in AWS](#).

AWS CloudTrail will be enabled automatically for all new AWS GovCloud (US) accounts starting today. Existing AWS GovCloud (US) customers can turn on CloudTrail in AWS GovCloud by going to the [AWS Management Console for the GovCloud region](#). CloudTrail support for AWS GovCloud (US) will be available soon in the AWS CLI and SDKs.

To learn more about CloudTrail, go to [CloudTrail detail page](#) or review the [user guide](#). To learn more about the supported services in CloudTrail within the AWS GovCloud (US) region, go to the [AWS GovCloud \(US\) Users Guide](#).

(b)
(6)

(b) (6) | Product Manager | AWS GovCloud (US) Region

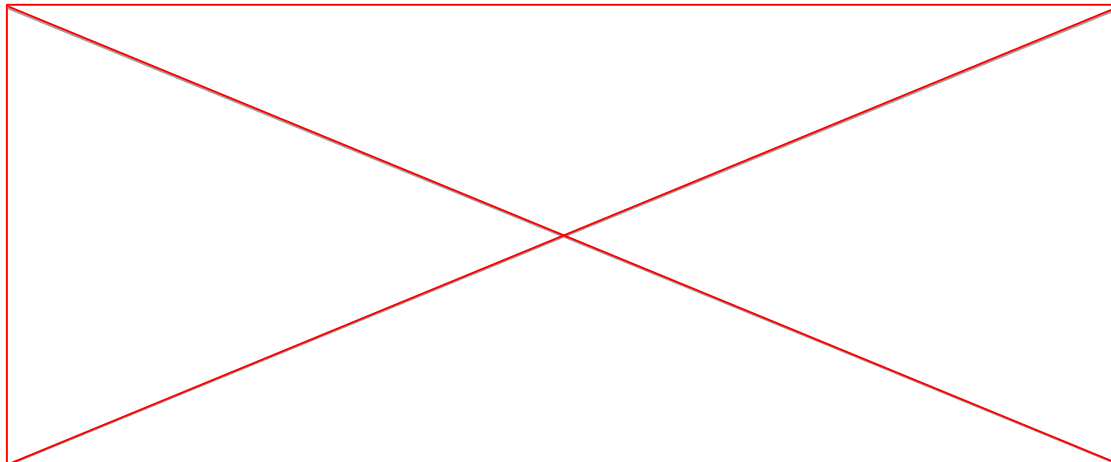
e: (b) (6)

c: (b) (6)

Subject: Accepted: Invitation: [USCIS + 18F] Call Noah at (b) (6) @ Fri Dec 12, 2014 4:30pm
- 4:40pm (Noah Kunin - Q0B)
Date: Fri, 12 Dec 2014 20:13:17 +0000
From: "(b) (6) (b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED233F2DE1B@EX10-MBX-IAD03.ant.amazon.com>
MD5: 57a36bc168452569e1f7290cb05381aa

Subject: Reduce the Attack Surface of Your AWS Deployments Confirmation
Date: Tue, 18 Nov 2014 19:33:24 +0000
From: AWS Webcasts <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <00000149c4652b31-c8469df6-b15e-4eaa-a6b2-ac18da1dd0fd-000000@us-west-2.amazonses.com>
MD5: ec6f6502a1c4c1c8c616a54312a80179
Attachments: connect.ics

We are pleased to confirm your registration for Reduce the Attack Surface of Your AWS Deployments. We look forward to your participation in the event.



You can attend the meeting using your registered e-mail address.

When: Tuesday 2 December 2014, 10:00 AM - 11:00 AM
Time Zone: (GMT-08:00) Pacific Time (US and Canada); Tijuana
URL: <https://connect.awswebcasts.com/tenableaws/event/login.html>

To know more about the event, the speakers for the event and to stay updated, please visit:

https://connect.awswebcasts.com/tenableaws/event/event_info.html

You can add this event to your calendar.

Thank you,

(b) (6)



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States and/or other
countries.

Subject: AWS console
Date: Tue, 18 Nov 2014 16:11:21 -0500
From: Gerard Chelak - XTB <gerard.chelak@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CACdVdO=LqA2eSNyb_NcoZt2QMYGSW7ZJy=DjmDoR64JwmQC5-w@mail.gmail.com>
MD5: 5f8233bdac55ef304ec2086a1f96e36c
Attachments: AWS.zip

<https://mygov.signin.aws.amazon.com/console>

If you could do a big favor and do a quick review of what is in this AWS space before I remove it so I feel more comfortable. I added you to the admin group. Thanks.

--

Gerard Chelak
Office of GSA IT
Ofc of Govtwide & Enterprise Solutions
Govtwide IT Shared Servcs & Solutions Division

-

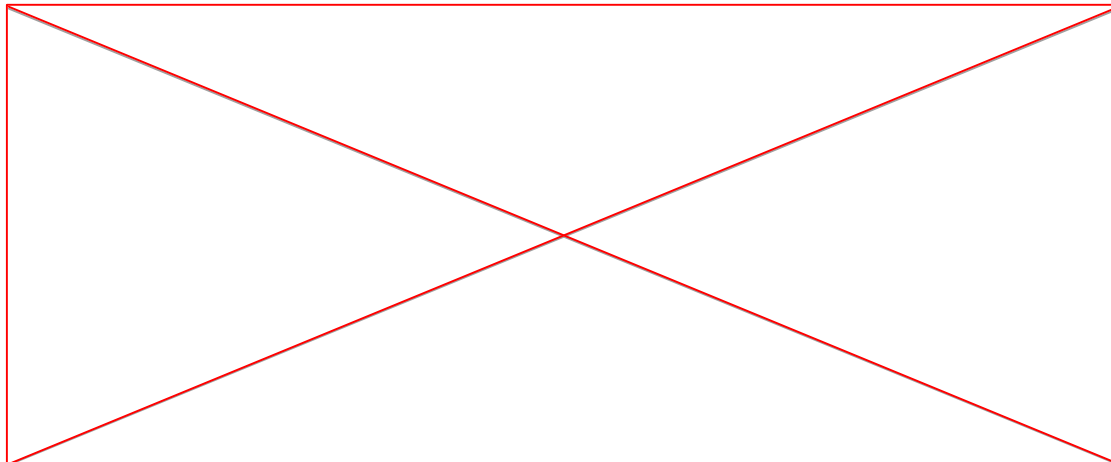
1800 F Street, NW
Washington DC 20405

(b) (6)

gerard.chelak@gsa.gov

Subject: DevOps: Harnessing the Agility and Resilience of AWS Confirmation
Date: Wed, 19 Nov 2014 00:31:52 +0000
From: AWS Webcasts <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <00000149c5766bd7-926524cf-ee3f-41cb-9392-3e5a66e9e4e4-000000@us-west-2.amazonses.com>
MD5: 19beb8358cb01061a7e4889dfb6a370f
Attachments: connect.ics

We are pleased to confirm your registration for DevOps: Harnessing the Agility and Resilience of AWS. We look forward to your participation in the event.



You can attend the meeting using your registered e-mail address.

When: Thursday 4 December 2014, 11:00 AM - 12:00 PM
Time Zone: (GMT-08:00) Pacific Time (US and Canada); Tijuana
URL: <https://connect.awswebcasts.com/awsandlogicworks/event/login.html>

To know more about the event, the speakers for the event and to stay updated, please visit:

https://connect.awswebcasts.com/awsandlogicworks/event/event_info.html

You can add this event to your calendar.

Thank you,

(b) (6)



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Subject: Accepted: DevOps: Harnessing the Agility and Resilience of AWS Conf... @ Thu Dec 4, 2014 2pm - 3pm (Noah Kunin - Q0B)
Date: Wed, 19 Nov 2014 00:35:02 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Webinars Aws <aws-webcasts@amazon.com>
Message-ID: <047d7b2e4e3ade0aeb05082b610b@google.com>
MD5: 1dad6be3ef67df84de7e0e2614f64c0
Attachments: invite.ics

Noah Kunin - Q0B has accepted this invitation.

DevOps: Harnessing the Agility and Resilience of AWS Confirmation

We are pleased to confirm your registration for DevOps: Harnessing the Agility and Resilience of AWS. We look forward to your participation.

Event: DevOps: Harnessing the Agility and Resilience of AWS

Description: You may have an agile development team steeped in DevOps culture and using a wide array of tools for continuous integration and continuous deployment, or you may be trying to get your organization from where you are today closer to a vision like this. No matter if you are starting or where you want to be in that journey, AWS’ tools and services can be used to automate deployments in a way that leads to better architected, more resilient, higher performing sites and applications. Learn how Logicworks uses a long history of automation and mission critical infrastructure managed services and new tools available through AWS to create bespoke solutions that help customers take the best advantage of automation that is suited to their own organization’s development approach.

Hear from Logicworks' VP of Technology Operations, Stephanie Tayengco and AWS Solutions Architect, Wayne Saxe to see how we use tools native to the AWS platform in conjunction with third party tools to execute key foundational processes to provide resilient, secured, highly available infrastructure for your application. Also learn how automation can help to enforce security best practices as guard rails for the work your teams are doing, how we integrate into your own development workflow for a seamless partnership delivering your applications to your end users, and how that partnership continues to grow and adapt over time.

About our guest speaker: Stephanie Tayengco

Stephanie is responsible for leading Logicworks’ Network Operations Center (NOC), including staffing, project management, operations, new service design and implementation, and operations auditing for HIPAA, SSAE-16 SOC 2, SAS 70 Type II, NIST - 800, and PCI compliance. Prior to joining Logicworks in 2000, Stephanie helped launch the Media Center at Columbia University. Stephanie graduated from the University of Pennsylvania and holds a Master of Arts degree from Columbia University.

Host: (b) (6)

When: Thursday 4 December 2014, 11:00 AM - 12:00 PM

Time Zone: (GMT-08:00) Pacific Time (US and Canada); Tijuana

To access the event, please go to the following link at the time of the event and login with your username and password (if required) with which you have registered for this event:
<https://connect.awswebcasts.com/awsandlogicworks/event/login.html>

Thank you

(b) (6)

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When	Thu Dec 4, 2014 2pm – 3pm Eastern Time	
Calendar	Noah Kunin - Q0B	
Who	OMOOX	Webinars Aws - organizer
	OMOOX	Noah Kunin - Q0B - creator

Invitation from [Google Calendar](#)

You are receiving this email at the account aws-webcasts@amazon.com because you are subscribed for invitation replies on calendar Noah Kunin - Q0B.

To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Subject: [JIRA] (XCETCR-3201) Disable all services in AWS myUSA development account
Date: Mon, 24 Nov 2014 11:31:22 -0700 (MST)
From: "Gerard Chelak (JIRA)" <xcet_support@usa.gov>
To: noah.kunin@gsa.gov
Message-ID: <JIRA.28934.1416347652000.658.1416853882200@ocs1usatomlpr02.fedcloud.cgipdc.cginet>
MD5: a70aa811bb14ab58871beac88bac7b2f

Re: Disable all services in AWS myUSA development account

Amazon Web Services <no-reply-aws@amazon.com>
Nov 23 (1 day ago)

to gerard chelak, cynthia.gilbert
Greetings from Amazon Web Services,

This e-mail confirms that you have cancelled your access to AWS Support (Business).

If you've canceled your services after the first of the month you may still receive another bill. Please see the Billing & Cost Management Page for details about any remaining charges (applicable to the services you have used):
<https://console.aws.amazon.com/billing/home>

We are always looking for ways to improve AWS Support and we would like to get your feedback on our support offering. If you would like to give us feedback, please visit <http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-Cancellation-Survey> to complete the short survey. There are two questions which should take less than two minutes to complete.

You can contact AWS Customer Service via the Support Center: <https://aws.amazon.com/support>

If you feel you have received this e-mail in error, please include these details in your case.

To reinstate your service, you can visit <http://aws.amazon.com/> and sign up for the service again. Note that any resources that may have been associated with your account may already have been released or deleted.

Sincerely,

Amazon Web Services

Amazon Web Services, Inc. is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. This message was produced and distributed by Amazon Web Services Inc., 410 Terry Ave. North, Seattle, WA 98109-5210



This message was sent by Atlassian JIRA (v6.2.2#6258-sha1:65ffb43)

Subject: [JIRA] (XCETCR-3216) Move api.data.gov consolidated billing from InfoReliance to Aquilent.
Date: Wed, 26 Nov 2014 08:32:22 -0700 (MST)
From: "Gerard Chelak (JIRA)" <xcet_support@usa.gov>
To: noah.kunin@gsa.gov
Message-ID: <JIRA.29072.1416861738000.2374.1417015942176@ocs1usatomlpr02.fedcloud.cgipdc.cginet>
MD5: 27458cd842c6fbdbae1c6cbd2c8d599

 [Gerard Chelak](#) resolved as Done

(b) (6) (b) (6)

Nov 23 (3 days ago)

to (b) (6) me, (b) (6)

Yes. The account shows up on our consolidated account.

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: (b) (6) @nrel.gov>

Date: 11/23/2014 4:06 PM (GMT-05:00)

To: Gerard Chelak - XTB <gerard.chelak@gsa.gov>, (b) (6) @nrel.gov>, (b) (6)

(b) (6) @nrel.gov>, (b) (6) @nrel.gov>, (b) (6)

@nrel.gov>, (b) (6) @amazon.com>

Cc: Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov>, (b) (6)

aquilent.com>, (b) (6) @aquilent.com>, (b) (6)

(b) (6) @aquilent.com>

Subject: Re: moving api.data.gov account to new AWS Reseller consolidated billing account

Ok this should be set. Can someone on your end confirm ?

From: Gerard Chelak - XTB <gerard.chelak@gsa.gov> <mailto:gerard.chelak@gsa.gov>>

Date: Sunday, November 23, 2014 at 7:28 AM

To: (b) (6) @nrel.gov <mailto:(b) (6) @nrel.gov>>, (b) (6)

@nrel.gov <mailto:(b) (6) @nrel.gov>>, (b) (6)

@nrel.gov <mailto:(b) (6) @nrel.gov>>, (b) (6)

@nrel.gov <mailto:(b) (6) @nrel.gov>>, (b) (6)

@nrel.gov <mailto:(b) (6) @nrel.gov>>, (b) (6)

.com <mailto:(b) (6) @amazon.com>>

Cc: Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov> <mailto:cynthia.gilbert@gsa.gov>>, (b) (6)

aquilent.com <mailto:(b) (6) @aquilent.com>>, (b) (6)

@aquilent.com <mailto:(b) (6) @aquilent.com>>, (b) (6)

(b) (6) @aquilent.com <mailto:(b) (6) @aquilent.com>>

Subject: Re: moving api.data.gov account to new AWS Reseller consolidated billing account

sorry to bother you on a Sunday but I need to make sure someone at NREL has seen this and will take immediate action. We must move the consolidated billing from the current InfoReliance AWS services contract to our new Aquilent contract for AWS services. This must be done before we exhaust funding on the current contract or we risk having to shutdown api.data.gov <<http://api.data.gov>> AWS services.

please reply to this and confirm your availability to complete this transfer.

Thank you.

Sent from my iPad

On Nov 22, 2014, at 10:27 AM, (b) (6)

(b) (6) @aquilent.com <mailto:(b) (6) @aquilent.com>> wrote:

Gerard,

I talked to our root account administrator. He will send the invite within the next 2-3 hours.

Thanks,
(b) (6)

Sent from my Verizon Wireless 4G LTE smartphone

----- Original message -----

From: Gerard Chelak - XTB <gerard.chelak@gsa.gov<mailto:gerard.chelak@gsa.gov>>>
Date:11/22/2014 7:25 AM (GMT-05:00)
To: (b) (6) <[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)<mailto:[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)>>>, Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov<mailto:cynthia.gilbert@gsa.gov>>>, (b) (6) <[\(b\) \(6\)@aquilent.com](mailto:(b) (6)@aquilent.com)<mailto:[\(b\) \(6\)@aquilent.com](mailto:(b) (6)@aquilent.com)>>>, (b) (6) <[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)<mailto:[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)>>>, (b) (6) <[\(b\) \(6\)@aquilent.com](mailto:(b) (6)@aquilent.com)<mailto:[\(b\) \(6\)@aquilent.com](mailto:(b) (6)@aquilent.com)>>>, (b) (6) <[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)<mailto:[\(b\) \(6\)@nrel.gov](mailto:(b) (6)@nrel.gov)>>>
Subject: Re: moving api.data.gov<<http://api.data.gov>> account to new AWS Reseller consolidated billing account

Sorry to bother you on a Saturday but could you please get the consolidated billing invitation for this account sent out as soon as possible. We can not allow this billing on InfoReliance to surpass the funding on that contract so we need this account billing moved.

account csp.apidata@nrel.gov<mailto:csp.apidata@nrel.gov> ... account number (b) (5)

Sent from my iPad

On Nov 21, 2014, at 5:15 PM, Gerard Chelak - XTB <gerard.chelak@gsa.gov<mailto:gerard.chelak@gsa.gov>>> wrote:

Matt,

As I mentioned in my voice message, we need to move the api.data.gov<<http://api.data.gov>> account off our current AWS reseller consolidated billing, InfoReliance, to our new AWS Reseller consolidated billing, Aquilent. We will be rolling this account onto our existing BPA Call.

We would like to get this accomplished as soon as possible but no later than Tuesday November 25th.

Thank you for your attention.

(b) (6) | Office of the CIO
National Renewable Energy Laboratory
(b) (6)

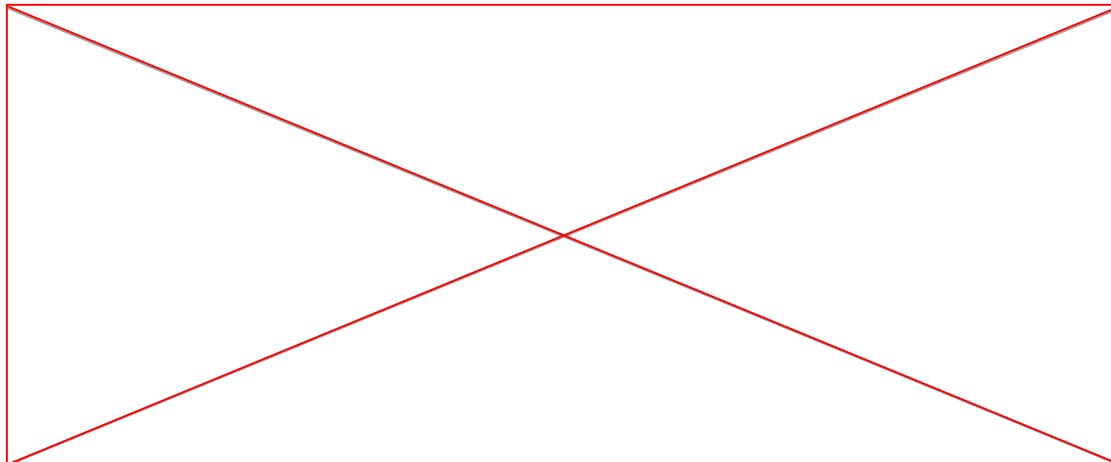
--
Gerard Chelak
Office of GSA IT
Ofc of Govtwide & Enterprise Solutions
Govtwide IT Shared Servcs & Solutions Division

[XCET Change Requests](#) / [XCETCR-3216](#)
[Move api.data.gov consolidated billing from InfoReliance to Aquilent.](#)

Change By:	Gerard Chelak
Status:	In Progress Resolved
Resolution:	Done
	Add Comment

Subject: Reduce the Attack Surface of Your AWS Deployments Reminder
Date: Mon, 1 Dec 2014 18:00:38 +0000
From: AWS Webcasts <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <0000014a0702e6a6-f768fbba-a742-493d-8031-b7ee028a5a62-000000@us-west-2.amazonses.com>
MD5: 3c2526998dd42f16ee9b5ad9624ba7a0
Attachments: connect.ics

This is a reminder that you are invited to Reduce the Attack Surface of Your AWS Deployments, starting at Tuesday 2 December 2014, 10:00 AM - 11:00 AM.



When: Tuesday 2 December 2014, 10:00 AM - 11:00 AM
Time Zone: (GMT-08:00) Pacific Time (US and Canada); Tijuana
URL: <https://connect.awswebcasts.com/tenableaws/event/login.html>

Thank you,

(b) (6)



If you've never used Adobe
Connect, get a quick
overview:
<http://www.adobe.com/products/adobeconnect.html>

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trademarks or trademarks of
Adobe Systems
Incorporated in the United
States and/or other
countries.

Subject: Fed 100 Discussion
Date: Wed, 3 Dec 2014 17:31:12 +0000
From: "(b) (6) (b) (6) (b) (6) amazon.com">
To: "(b) (6) @amazon.com>, Noah Kunin - Q0B
<noah.kunin@gsa.gov>, (b) (6) @aboutsage.com">
Cc: "(b) (6) amazon.com">
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE12815581@EX10-MBX-IAD02.ant.amazon.com>
MD5: 44a6decb9555daedd7aceb3c2093b3cc

Hi Noah, (b) (6),
Here is the info for the call on Friday for you all to connect.

(b) (6)

Please let me know if you have any questions.

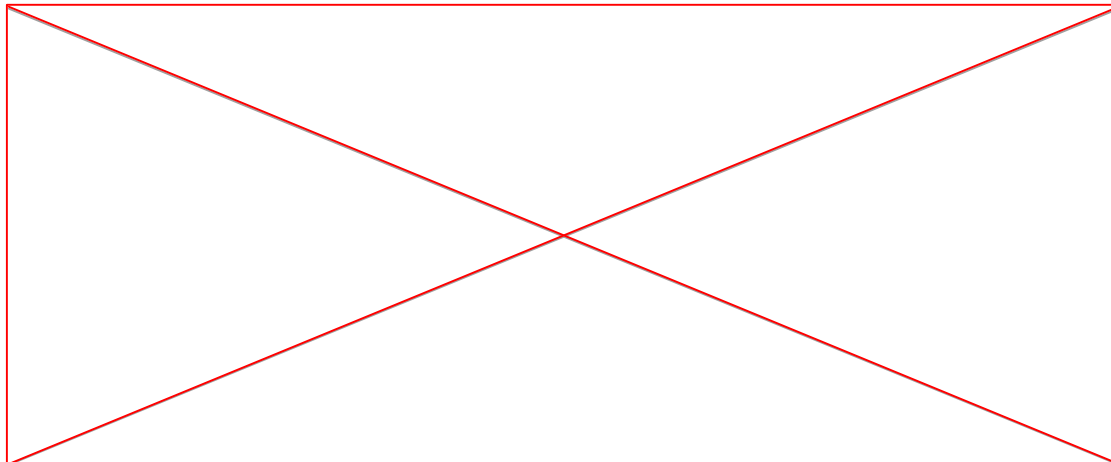
Thank you,

(b) (6)

(b) (6)

Subject: DevOps: Harnessing the Agility and Resilience of AWS Reminder
Date: Wed, 3 Dec 2014 19:01:56 +0000
From: AWS Webcasts <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <0000014a1187bdbd-1454c79b-39d2-42f0-a51e-0fcb0262d905-000000@us-west-2.amazonses.com>
MD5: ed7ad96825d9e63df747d51598d3ef23
Attachments: connect.ics

This is a reminder that you are invited to DevOps: Harnessing the Agility and Resilience of AWS, starting at Thursday 4 December 2014, 11:00 AM - 12:00 PM.



When: Thursday 4 December 2014, 11:00 AM - 12:00 PM
Time Zone: (GMT-08:00) Pacific Time (US and Canada); Tijuana
URL: <https://connect.awswebcasts.com/awsandlogicworks/event/login.html>

Thank you,

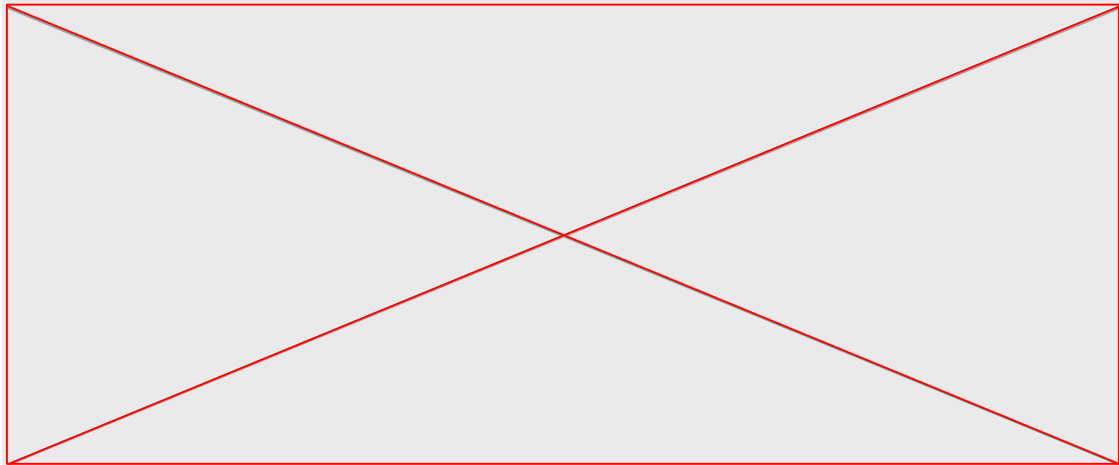
(b) (6)



If you've never used Adobe
Connect, get a quick
overview:
<http://www.adobe.com/products/adobeconnect.html>

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Acrobat and Adobe Connect
are either registered
trademarks or trademarks of
Adobe Systems
Incorporated in the United
States and/or other
countries.

Subject: Reduce the Attack Surface of Your AWS Deployments Thank You
Date: Wed, 3 Dec 2014 19:34:18 +0000
From: (b) (6) <aws-webcasts@amazon.com>
To: noah.kunin@gsa.gov
Message-ID: <0000014a11a55e6e-3e43314f-ce18-4c11-9fbc-a53e3e04d274-000000@us-west-2.amazonaws.com>
MD5: 9a0dc031cf520d79a8959a39a72b37b



Thank you for attending High Availability for Mission Critical Applications. We appreciate your participation and hope you found the event valuable.

This webcast is now available on-demand, [click here](#).

Thank you,
Amazon Web Services



Subject: Moderator's spam report for devops-uscis@gsa.gov
Date: Tue, 21 Oct 2014 08:37:44 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis+owners@gsa.gov>
Message-ID: <047d7bf0cb82c2d2e60505eabeab@google.com>
MD5: 04b6832f44549654de09c839f80d8e91

This message is being sent to you because you are a moderator of the group devops-uscis.

The following suspicious messages were sent to your group, but are being held in your moderation queue because they are classified as likely spam messages.

If you take no action, all the messages below will be discarded automatically as spam.

However, if you see any messages that are not spam below, you may approve them individually by going to:

<http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg>

Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis/manage_post

----- 1 of 3 -----

Subject: (b) (4) Limit Increase: EC2 Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 18 10:22PM

Please let us know if we resolved your issue:

If yes, click here:

<http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=257498741>

If no, click here:

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 2 of 3 -----

Subject: (b) (4) Limit Increase: CloudFormation Stacks
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 21 02:26AM

New CloudFormation Stack Limit: 100

Use Case Description: Hi there--

We have started hitting the 50 stack limit -- could we have it knocked up to 100?

Thanks!

.j.

=====

To contact us again about this

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 3 of 3 -----

Subject: (b) (4) Limit Increase: RDS Instances
From: Amazon Web Services <no-reply-aws@amazon.com>

Date: Oct 21 02:28AM

Hey (b) (6) -

Any update on this?

Thanks!!

.j.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

For more information about this message, please visit:

<https://support.google.com/groups/bin/answer.py?hl=en&answer=47792>

Subject: Moderator's spam report for devops-uscis@gsa.gov
Date: Fri, 10 Oct 2014 08:34:28 +0000
From: noreply-spamdigest@google.com
To: Spam moderators <devops-uscis+owners@gsa.gov>
Message-ID: <047d7bfcf0bad286f105050d6a8f@google.com>
MD5: 7d9d263ecd216998aa3296c9b1c2115a

This message is being sent to you because you are a moderator of the group devops-uscis.

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Please do not mark this notification as spam; this is a service for group moderators. If you do not wish to receive these notifications in the future, you may change your preferences by going to:

http://groups.google.com/a/gsa.gov/group/devops-uscis/manage_post

----- 1 of 7 -----

Subject: (b) (4) Limit Increase: EC2 Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 08 03:37PM

Hey (b) (4) -

Any update?

Thanks.

(b) (4)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

Approve: http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=5058537916619018893

----- 2 of 7 -----

Subject: (b) (4) The mystery of the undeletable security groups
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 08 03:42PM

Hi there--

We're having an issue where some security groups refuse to delete, saying they have a dependent object. As far as I can tell, there's nothing depending on them. We're seeing this happen intermittently with security groups set up as part

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 3 of 7 -----

Subject: (b) (4) The mystery of the undeletable security groups
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 08 07:49PM

A bit more info (or less?): (b) (4) is actually a result of an OpsWorks bug where if you delete the role before you delete the instance, the instance is undeletable. I was able to clear out all the security groups manually,

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 4 of 7 -----

Subject: (b) (4) issue
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 08 07:54PM

Hi there--

I screwed up when cleaning up this stack and hit an issue I've encountered in the past that requires AWS intervention to fix.

For the stack (b) (4) I deleted the Role and Instance Profile associated with the

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 5 of 7 -----

Subject: (b) (4) The mystery of the undeletable security groups
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 09 10:06PM

Interesting. I had not thought to check the Network Interfaces panel, but it makes sense why the SGs would not delete.

I'm guessing we made some manual change that involved the ENI somewhere, so it didn't get cleaned up when the instance was

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 6 of 7 -----

Subject: (b) (4) The mystery of the undeletable security groups
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 09 10:06PM

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&case=(b) (4))

If no, click here:

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

----- 7 of 7 -----

Subject: (b) (4) Limit Increase: EC2 Instances
From: Amazon Web Services <no-reply-aws@amazon.com>
Date: Oct 09 10:08PM

Hi (b) (4)

In that case, can we lower the instance count to 1 in all non-US regions?

Thanks!!

■

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

Approve: [\(b\) \(4\)](http://groups.google.com/a/gsa.gov/group/devops-uscis/pendmsg?view=full&pending_id=(b) (4))

For more information about this message, please visit:

[\(b\) \(4\)](https://support.google.com/groups/bin/answer.py?hl=en&answer=(b) (4))

Subject: myUSA AWS Account
Date: Sat, 15 Nov 2014 09:29:53 -0500
From: Gerard Chelak - XTB <gerard.chelak@gsa.gov>
To: Joseph Polastre - XIS <joseph.polastre@gsa.gov>, Noah Kunin - Q0B <noah.kunin@gsa.gov>, Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov>
Message-ID: <-3363541622682633197@unknownmsgid>
MD5: 14647f31948bf9716f52ba2eaefd1ccc

Sorry i though you were aware we were talking about the myUSA development account that Cindy referenced in her earlier email.

Below is a screenshot of the instances. Of particular interest to me is the ucmoney. What do you know about the Unclaimed Money application?

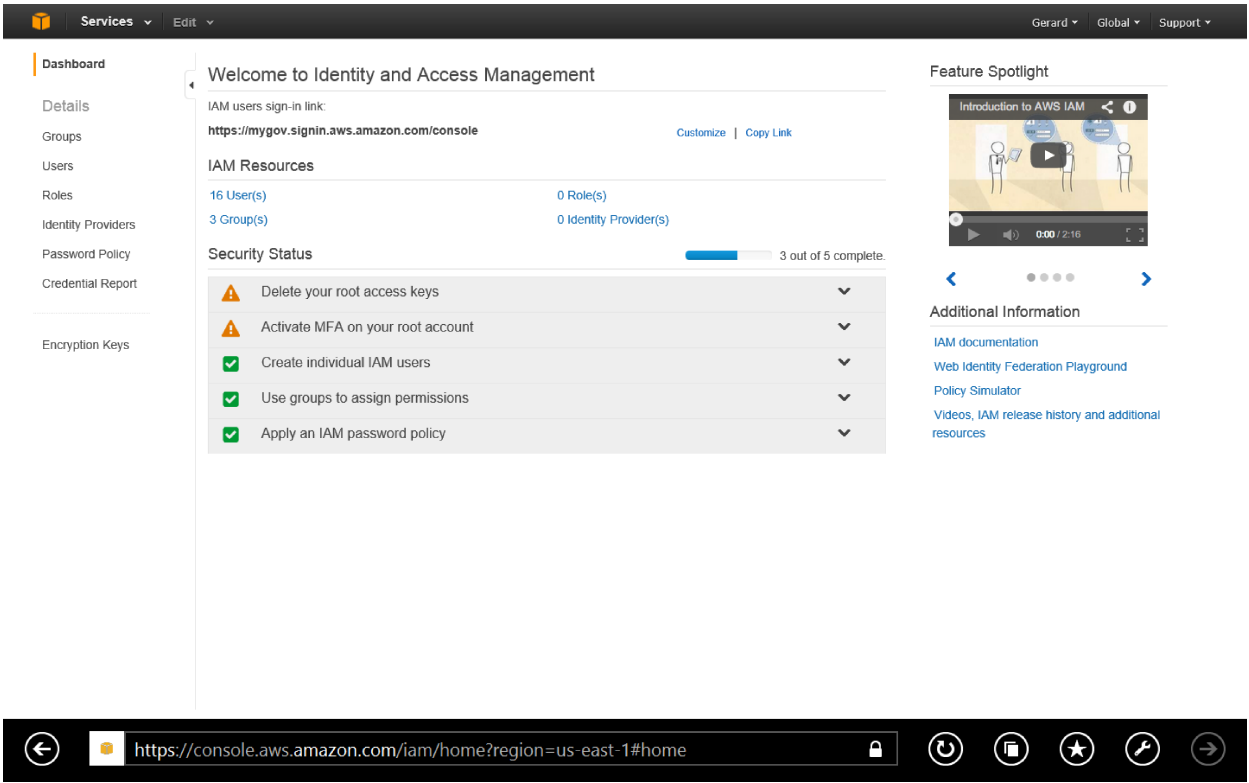
Also, if you look at the list of user account I send earlier you will note some activity by Raphael Villas. Do you know who he is and what is is working on in this account?

Thank you.

Sent from my iPad

Begin forwarded message:

<https://mygov.signin.aws.amazon.com/console>



ServicesEdit

GerardN. VirginiaSupport

EC2 Dashboard

Events

Tags

Reports

Limits

INSTANCES

Instances

Spot Requests

Reserved Instances

IMAGES

AMIs

Bundle Tasks

ELASTIC BLOCK STORE

Volumes

Snapshots

NETWORK & SECURITY

Security Groups

Elastic IPs

Placement Groups

Load Balancers

Key Pairs

Network Interfaces

AUTO SCALING

Launch Configurations

Auto Scaling Groups

Launch InstanceConnectActions

Filter by tags and attributes or search by keyword

	Name	Instance ID	Instance Type	Availability Zone	Instance State	Status Checks	Alarm Status	Public DNS	Public IP
<input type="checkbox"/>	alerts.gsa.io	i-0ad7d16c	m1.medium	us-east-1d	stopped		No Data		
<input type="checkbox"/>	siege.gsa.io	i-1da9e63d	m1.medium	us-east-1b	stopped		None		
<input type="checkbox"/>	alerts.qa.gsa.io	i-2bdfbf05	t1.micro	us-east-1c	running	2/2 checks...	None	ec2-54-196-93-192.co...	54.196.93.192
<input type="checkbox"/>	govbar-uat.myusa	i-577fde37	t1.micro	us-east-1d	running	2/2 checks...	OK	ec2-23-21-244-197.co...	23.21.244.197
<input type="checkbox"/>	innokit-demo	i-7389020b	m1.medium	us-east-1c	stopped		None		
<input type="checkbox"/>	Account - Development	i-92e193e9	t1.micro	us-east-1c	running	2/2 checks...	None	ec2-184-72-84-93.com...	184.72.84.93
<input type="checkbox"/>	npm mirror	i-ce147ba8	t1.micro	us-east-1c	stopped		None		
<input type="checkbox"/>	ucmoney	i-d628e0bc	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-54-225-125-112.co...	54.225.125.112
<input type="checkbox"/>	just_inform	i-e2bb1483	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-54-221-226-158.co...	54.221.226.158
<input type="checkbox"/>	myusa-admin-tasks	i-e37bc083	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-184-73-26-235.co...	184.73.26.235

Select an instance above

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Feedback

Sent from Windows Mail

ServicesEdit

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EC2 Dashboard

Events

Tags

Reports

Limits

INSTANCES

Instances

Spot Requests

Reserved Instances

IMAGES

AMIs

Bundle Tasks

ELASTIC BLOCK STORE

Volumes

Snapshots

NETWORK & SECURITY

Security Groups

Elastic IPs

Placement Groups

Load Balancers

Key Pairs

Network Interfaces

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Launch InstanceConnectActions

Filter by tags and attributes or search by keyword

	Name	Instance ID	Instance Type	Availability Zone	Instance State	Status Checks	Alarm Status	Public DNS	Public IP
<input type="checkbox"/>	alerts.gsa.io	i-0ad7d16c	m1.medium	us-east-1d	stopped		No Data		
<input type="checkbox"/>	siege.gsa.io	i-1da9e63d	m1.medium	us-east-1b	stopped		None		
<input type="checkbox"/>	alerts.qa.gsa.io	i-2bdfbf05	t1.micro	us-east-1c	running	2/2 checks...	None	ec2-54-196-93-192.co...	54.196.93.192
<input type="checkbox"/>	govbar-uat.myusa	i-577fde37	t1.micro	us-east-1d	running	2/2 checks...	OK	ec2-23-21-244-197.co...	23.21.244.197
<input type="checkbox"/>	innokit-demo	i-7389020b	m1.medium	us-east-1c	stopped		None		
<input type="checkbox"/>	Account - Development	i-92e193e9	t1.micro	us-east-1c	running	2/2 checks...	None	ec2-184-72-84-93.com...	184.72.84.93
<input type="checkbox"/>	npm mirror	i-ce147ba8	t1.micro	us-east-1c	stopped		None		
<input type="checkbox"/>	ucmoney	i-d628e0bc	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-54-225-125-112.co...	54.225.125.112
<input type="checkbox"/>	just_inform	i-e2bb1483	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-54-221-226-158.co...	54.221.226.158
<input type="checkbox"/>	myusa-admin-tasks	i-e37bc083	t1.micro	us-east-1d	running	2/2 checks...	None	ec2-184-73-26-235.co...	184.73.26.235

Select an instance above

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Feedback

Services

Edit

GerardGlobalSupport

Dashboard

Details

Groups

Users

Roles

Identity Providers

Password Policy

Credential Report

Encryption Keys

Welcome to Identity and Access Management

IAM users sign-in link:
<https://mygov.signin.aws.amazon.com/console>

CustomizeCopy Link

IAM Resources

16 User(s)0 Role(s)

3 Group(s)0 Identity Provider(s)

Security Status

3 out of 5 complete

Delete your root access keys

Activate MFA on your root account

Create individual IAM users

Use groups to assign permissions

Apply an IAM password policy

Feature Spotlight

Introduction to AWS IAM

0:00 / 2:16

Additional Information

[IAM documentation](#)

[Web Identity Federation Playground](#)

[Policy Simulator](#)

[Videos, IAM release history and additional resources](#)

<https://console.aws.amazon.com/iam/home?region=us-east-1#home>

Subject: Re: myUSA AWS Account
Date: Sat, 15 Nov 2014 10:32:06 -0500
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Gerard Chelak - XTB <gerard.chelak@gsa.gov>
Cc: Joseph Polastre - XIS <joseph.polastre@gsa.gov>, Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov>
Message-ID: <CAN+4OytmptZDAxE00WQGwuM2zsH_P2GEpqq+P2M4MupcqKMog@mail.gmail.com>
MD5: 5da7ed49e3044bb7780a93d4ddd0bc14

Gerard and I will triage over chat to deal with it. Note that just to reiterate for the record, I am neither root nor an admin to this account, and 18F/PIF is not responsible for anything inside of it.

On Sat, Nov 15, 2014 at 9:29 AM, Gerard Chelak - XTB <gerard.chelak@gsa.gov> wrote:

Sorry i though you were aware we were talking about the myUSA development account that Cindy referenced in her earlier email.

Below is a screenshot of the instances. Of particular interest to me is the ucmoney. What do you know about the Unclaimed Money application?

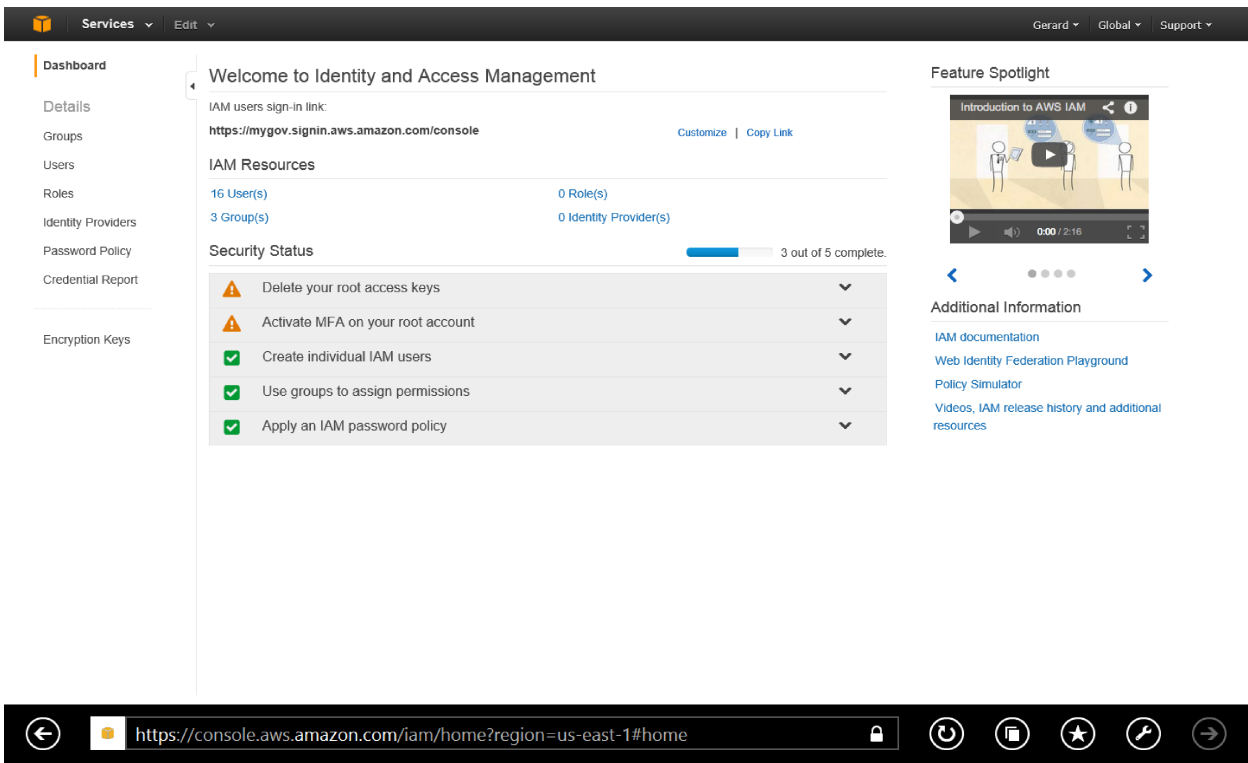
Also, if you look at the list of user account I send earlier you will note some activity by Raphael Villas. Do you know who he is and what is is working on in this account?

Thank you.

Sent from my iPad

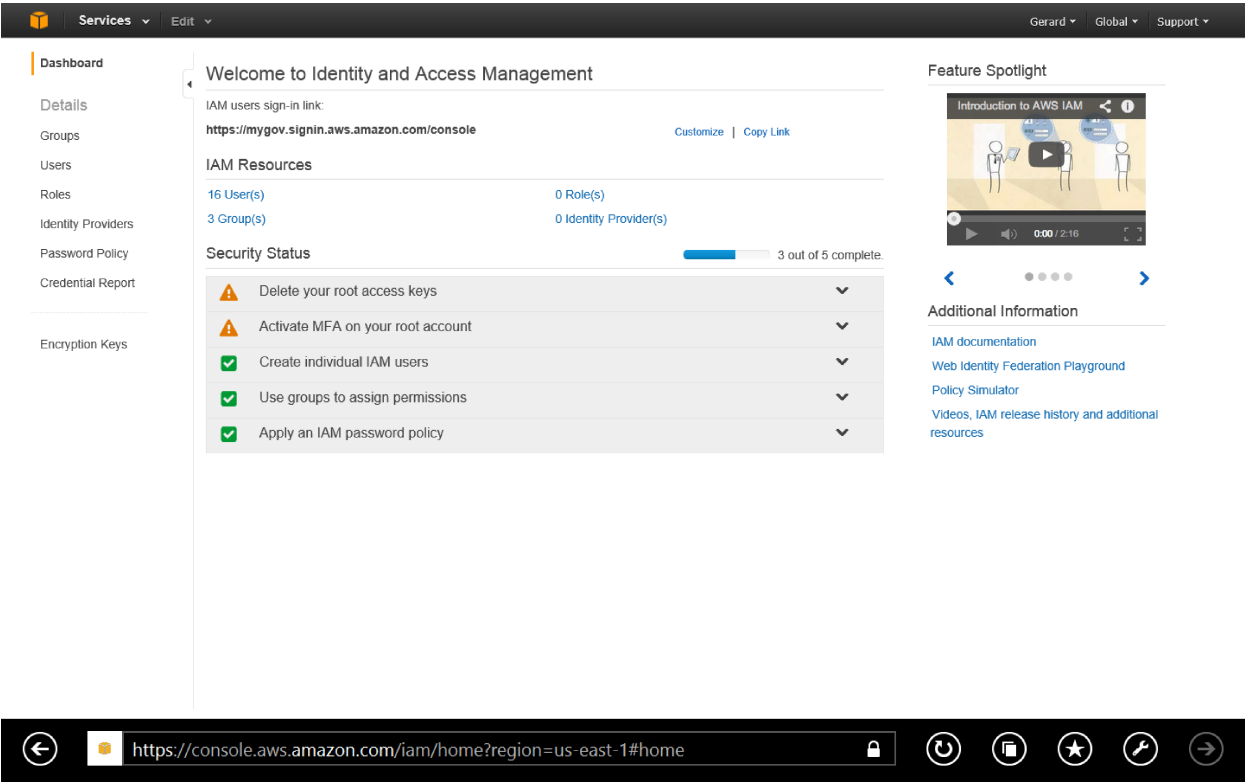
Begin forwarded message:

<https://mygov.signin.aws.amazon.com/console>



[REDACTED]

(b) (4)



--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: myUSA AWS Account
Date: Sat, 15 Nov 2014 08:47:36 -0800
From: Joe Polastre <joseph.polastre@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: Gerard Chelak - XTB <gerard.chelak@gsa.gov>, Cynthia Gilbert - XAB <cynthia.gilbert@gsa.gov>
Message-ID: <CADqb=hKHgAXXsuSbv4w=Dsdy9J_Jp=-_sssaRQJEZ+UOhmLgA@mail.gmail.com>
MD5: 9b94846d9271dc264c139b6c25e43a17

Also note that Unclaimed Money is run on CGI, not AWS.

On Sat, Nov 15, 2014 at 7:32 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Gerard and I will triage over chat to deal with it. Note that just to reiterate for the record, I am neither root nor an admin to this account, and 18F/PIF is not responsible for anything inside of it.

On Sat, Nov 15, 2014 at 9:29 AM, Gerard Chelak - XTB <gerard.chelak@gsa.gov> wrote:

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Sent from my iPad

Begin forwarded message:

<https://mygov.signin.aws.amazon.com/console>

(b) (4)

Sent from Windows Mail

(b) (4)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Invitation: 18F @ Thu Dec 11, 2014 11:30am - 12:30pm (noah.kunin@gsa.gov)
Date: Wed, 10 Dec 2014 20:11:34 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6)@amazon.com" (b) (6)@amazon.com>
Message-ID: <001a11333c6e321ec10509e24473@google.com>
MD5: 35fcbc9dd381c5c0c280bf38b2d2d7a6
Attachments: invite.ics

[more details »](#)

18F

When	Thu Dec 11, 2014 11:30am – 12:30pm Eastern Time	
Where	Teaism Lafayette Park, 800 Connecticut Ave NW, Washington, DC 20006, United States (map)	
Calendar	noah.kunin@gsa.gov	
Who	OMOOX	Noah Kunin - Q0B - organizer
	OMOOX	(b) (6)@amazon.com

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account (b) (6)@amazon.com because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Subject: Event invitation: 18F
Date: Wed, 10 Dec 2014 20:15:37 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <F76610F2-07F1-43B0-B243-C3EAEABC278B@amazon.com>
MD5: caf0ee71019e57ad114a2b262afdd059
Attachments: iCal-Request.ics

(b) (6) has invited you to the event: 18F, scheduled for December 11, 2014 at 11:30 AM (GMT). To accept or decline this invitation, click the link below.

Subject: Re: Event invitation: 18F
Date: Wed, 10 Dec 2014 20:23:28 +0000
From: "(b) (6)" <(b) (6)@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <911635D0-9604-4999-9696-139E29FF4B52@amazon.com>
MD5: 67342a274d76ba8fb78b8ae5ca898309

Sorry - my iCal is misbehaving :)

(b) (6)
Senior Solutions Architect

P: (b) (6)

E: (b) (6) mailto:(b) (6)

[cid:image001.png@01CE0868.3C56DE30]

On Dec 10, 2014, at 3:16 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov<mailto:noah.kunin@gsa.gov>> wrote:

Dueling invites! :)

On Wed, Dec 10, 2014 at 3:15 PM, (b) (6) <(b) (6)@amazon.com<mailto:(b) (6)@amazon.com>> wrote:

(b) (6) (b) (6) has invited you to the event: 18F, scheduled for December 11, 2014 at 11:30 AM (GMT). To accept or decline this invitation, click the link below.

--

Noah Kunin - Delivery Architect

@noahkunin<<http://twitter.com/noahkunin>> | @18F<<https://twitter.com/18F>>

Subject: Accepted: Invitation: 18F @ Thu Dec 11, 2014 11:30am - 12:30pm (noah.kunin@gsa.gov)
Date: Wed, 10 Dec 2014 20:40:25 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <DAD1BA7E-58C8-444A-986A-A60491D5509B@amazon.com>
MD5: 1eae7ca2ca6b8bdf5af08e504defca54

Subject: Re: Assignment - Discussion Follow-Up
Date: Fri, 30 Sep 2016 12:16:18 -1000
From: John Rhoden - 9QZAB <john.rhoden@gsa.gov>
To: Jessie Posilkin - TC <jessie.posilkin@gsa.gov>
Cc: Kit Lee - 9QFA <kit.lee@gsa.gov>, Jez Humble <jez.humble@gsa.gov>, "(b) (6)" <"(b) (6)"@aquilent.com>, "(b) (6)" <"(b) (6)"@aquilent.com>, "(b) (6)" <"(b) (6)"@aquilent.com>, "(b) (6)" <"(b) (6)"@bluetech.com>, "Chun, Jane K" <ChunJK@state.gov>, Noah Kunin - TED <noah.kunin@gsa.gov>, "(b) (6)" <"(b) (6)"@amazon.com>, "(b) (6)" <"(b) (6)"@aquilent.com>, Stephen Durrett <stephen.durrett@gsa.gov>, Michelle McNellis - TC <michelle.mcnellis@gsa.gov>, Esther Kim <esther.praske@gsa.gov>, Vladlen Zvenyach - XFB <vladlen.zvenyach@gsa.gov>, Zachary Cohn - TEADA <zachary.cohn@gsa.gov>
Message-ID: <CAHmJ4u_5TQQmPhBPmXom0GLaxzU-KiKo8P51-0G20UXHhYYnqw@mail.gmail.com>
MD5: 00a8002fc5fdf06bfa04d5af82f83286

Hi All,

There is no contractual impact to the terms and conditions of our BPA order. The nature of the service provided under this order is that accounts/services are activated/deactivated on a constant basis based on customer requirements.

Please switch accounts as requested.

Thanks for your support and patience.

John W. Rhoden
Contracting Officer
Acquisition Operations Division
GSA, Federal Acquisition Service
3375 Koapaka Street, Suite C-312
Honolulu, Hawaii 96819
email: john.rhoden@gsa.gov

(b) (6)

**

On Fri, Sep 30, 2016 at 11:24 AM, Jessie Posilkin - TC <jessie.posilkin@gsa.gov> wrote:

Hi all,

I think there's a bit of confusion here. We are not altering our contract with Acquilent at this time. One of the 18F customers that uses the AWS provided by Acquilent will no longer be using a contract with 18F, and that contract expires today, the last day of the Federal Fiscal Year.

Not ending this particular account today will lead to a violation of the Anti-Deficiency Act. As we understood it, this does not require a change order from a contracting officer. Fundamentally, the use of Amazon Web Services is by nature elastic, and in this case, moving the Department of State off of AWS purchased through 18F (via Acquilent) simply reduces the overall volume of AWS used by 18F on its AWS.

Folks at Acquilent, this needs to be transferred to the new Department of State contractor by midnight tonight.

Please be in touch if you have questions or concerns. I'm here at the office, but please also be in touch with Zac Cohn, (b) (6) if you need anything.

Best,
Jessie

On Fri, Sep 30, 2016 at 5:02 PM, Kit Lee - 9QFA <kit.lee@gsa.gov> wrote:

Jez,

Just heard about this 10 minutes ago. Only the contracting officer is authorized to make changes to our contract. You and 18F need to work with us to affect any changes. This order ends on October 19.

Since you are leaving for vacation and I don't feel i can get the right people to determine a solution in the next 30 minutes, I recommend Scheduling a meeting next week with 18F team to work on a course of action.

Kit
(b) (6)

On Sep 30, 2016, at 1:52 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Hi all.

It appears the transfer of AWS account (b) (4) has been scheduled for tomorrow, not today. This is extremely problematic as our IAA with State expires today. I have copied in everybody from State, 18F, Aquilent, Amazon and DLT involved in this situation in the hope it is somehow possible to get this done today. Unfortunately I am leaving for vacation tonight, so I have copied in my boss Noah Kunin from GSA TTS who will manage this situation in my absence.

Thanks,

Jez.

On Fri, Sep 30, 2016 at 1:15 PM, (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Jez,

I was just CC'd on this email. Its regarding the State account.

Thanks,

(b) (6) (b) (6)

| Program Manager | (b) (6) (b) (6) | www.Aquilent.com

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Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

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From: (b) (6) (b) (6)
Sent: Friday, September 30, 2016 2:12 PM
To: Kit Lee - 9QFA <kit.lee@gsa.gov>
Cc: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>
Subject: Assignment - Discussion Follow-Up

Hi Kit.

Thank you for your time talking with me today. As I explained, Aquilent has received information from Mr. Jez Humble indicating we should transfer an AWS account related to our TO 21 (18) Contract to a Company called DLT. The transfer is expected to take place effective 10/1, however our contract period of performance is beyond that date.

Based on our conversation, I will stand down on the transfer and not proceed further until we obtain direction from the Contract Officer.

If you need additional information from our team, please let me know.

Thank you,

(b) (6) (b) (6)
(b) (6) Contracts
(b) (6)

--

Jez Humble
Acting Deputy Director of Delivery Architecture and Infrastructure Services
GSA Technology Transformation Service / 18F
(b) (6)
50 UN Plaza
San Francisco, CA 94102

Subject: RE: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 20:32:19 +0000
From: "(b) (6)" <[redacted]@aquilent.com>
To: Jez Humble <jez.humble@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Cc: "(b) (6)" <[redacted]@aquilent.com>, "(b) (6)" <[redacted]@amazon.com>, "(b) (6)" <[redacted]@aquilent.com>, "(b) (6)" <[redacted]@aquilent.com>
Message-ID: <SN2PR07MB2653BF7BBE239C8E9A012B51FDEC0@SN2PR07MB2653.namprd07.prod.outlook.com>
MD5: d6267c64a80647d5dc76c145ac2c4999

Just did

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:32 PM

To: Noah Kunin <noah.kunin@gsa.gov>

Cc: "(b) (6)" <[redacted]@aquilent.com>; "(b) (6)" <[redacted]@aquilent.com>; "(b) (6)" <[redacted]@amazon.com>; "(b) (6)" <[redacted]@aquilent.com>; "(b) (6)" <[redacted]@aquilent.com>

Subject: Re: Transfer of AWS Accounts

(b) (6) - please can you forward Noah the email for the second account as well?

On Fri, Aug 26, 2016 at 1:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, "(b) (6)" <[redacted]@aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:11 PM

To: "(b) (6)" <[redacted]@aquilent.com>

Cc: "(b) (6)" <[redacted]@aquilent.com>; "(b) (6)" <[redacted]@amazon.com>; "(b) (6)" <[redacted]@aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) [aquilent.com](#)> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6) (b) (6)

| Program Manager (b) (6) (b) (6) | www.Aquilent.com

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Best Places to Work, Washington Business Journal

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <(b) (6)@amazon.com>

Cc: (b) (6) <(b) (6)@aquilent.com>; (b) (6)

<(b) (6)@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

(b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with (b) (6) to get account (b) (4) VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <[amazon.com](mailto:(b) (6)@amazon.com)> wrote:

(b) (5)

(b) (5)

(b) (5)

(b) (5)

(b) (6) (b) (6)
(6)
Senior Account Manager
Amazon Web Services

(b) (6) (b) (6)
(6)

From: (b) (6) (b) (6) (b) (6) [aquilent.com]
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) [aquilent.com]>
Cc: (b) (6) [amazon.com]>
Subject: RE: Transfer of AWS Accounts

H,

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) [aquilent.com]>
Cc: (b) (6) [aquilent.com]>; (b) (6) [amazon.com]>
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com]> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(b) (6)

-----Original Message-----

From: (b) (6) [REDACTED]@va.gov]
Sent: Tuesday, August 16, 2016 2:35 PM
To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [REDACTED]
(b) (6) [REDACTED]aquilent.com>; (b) (6) [REDACTED]t@alvarezassociates.com
Cc: (b) (6) [REDACTED]@va.gov>; (b) (6) [REDACTED]
(b) (6) [REDACTED]amazon.com>; (b) (6) [REDACTED]@va.gov>
Subject: VA: Transfer of AWS Accounts
Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) [REDACTED] (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(b) (6) [REDACTED]

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6) [REDACTED]

50 UN Plaza

San Francisco, CA 94102

--

Subject: Re: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 16:32:05 -0400
From: Noah Kunin <noah.kunin@gsa.gov>
To: Jez Humble <jez.humble@gsa.gov>
Cc: "(b) (6) (b) (6) (b) (6) aquilent.com>, "(b) (6) aquilent.com>, "(b) (6) amazon.com>, "(b) (6) aquilent.com>
Message-ID: <CAN+4OysY-aKLVmwJVwH50S+QErUhJ_0NkyQ1qcUa94u4X_Q36w@mail.gmail.com>
MD5: ec380736782e8fc01f16fc829e576e1c

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, "(b) (6) (b) (6) aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Friday, August 26, 2016 4:11 PM
To: "(b) (6) (b) (6) aquilent.com>
Cc: "(b) (6) (b) (6) aquilent.com>; "(b) (6) amazon.com>; "(b) (6) aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

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I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)

Sent: Friday, August 26, 2016 3:59 PM

To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6)

Cc: (b) (6) (b) (6) (b) (6)

Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]

Sent: Thursday, August 25, 2016 5:51 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6)

(b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

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Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6)

[aquilent.com](mailto:(b) (6)@aquilent.com)>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

(b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <(b) (6)@amazon.com> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) <(b) (6)@aquilent.com>
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>
Subject: RE: Transfer of AWS Accounts

Hi,

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com
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Top Workplaces, The Baltimore Sun

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Inc. 500/5000 Company*

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) [aquilent.com](#)>
Cc: (u) (v) [aquilent.com](#)>; (b) (6) [amazon.com](#)>
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com](#)> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (v)

-----Original Message-----

From: Arnwine, Shawn M. [<mailto:Shawn.Arnwine@va.gov>]
Sent: Tuesday, August 16, 2016 2:35 PM
To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [aquilent.com](#)>; (b) (6) [@alvarezassociates.com](#)
Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) [amazon.com](#)>; Martin, Marina <Marina.Martin@va.gov>
Subject: VA: Transfer of AWS Accounts
Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

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Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Subject: Re: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 13:31:32 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: Noah Kunin <noah.kunin@gsa.gov>
Cc: "(b) (6) (b) (6) (b) (6) aquilent.com>, "(b) (6) aquilent.com>, "(b) (6) amazon.com>, "(b) (6) aquilent.com>, "(b) (6) aquilent.com>
Message-ID: <CAEg=jPTfwZNY1HgYiOI7yKviymeNs5mBdD+QtL6XM8z2mh9GKq@mail.gmail.com>
MD5: b83389d30f3e25f85cd60748736bfbf3

(b) (6) - please can you forward Noah the email for the second account as well?

On Fri, Aug 26, 2016 at 1:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Friday, August 26, 2016 4:11 PM
To: (b) (6) (b) (6) aquilent.com>
Cc: (b) (6) (b) (6) aquilent.com>; (b) (6) amazon.com>; (b) (6) aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (5)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Top Workplaces, The Washington Post

Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

Inc. 500/5000 Company

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6)

[aquilent.com](mailto:(b) (6)@aquilent.com)>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

(b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with (b) (6) to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
C c: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Subject: RE: Transfer of AWS Accounts

Hi,

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com
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Top Workplaces, The Washington Post
Best Places to Work, Washington Business Journal
Top Workplaces, The Baltimore Sun

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Inc. 500/5000 Company*

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) [aquilent.com](#)>
Cc: (u) (v) [aquilent.com](#)>; (b) (6) [amazon.com](#)>
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com](#)> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (v)

-----Original Message-----

From: Arnwine, Shawn M. [<mailto:Shawn.Arnwine@va.gov>]
Sent: Tuesday, August 16, 2016 2:35 PM
To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [@aquilent.com](#)>; (b) (6) [@alvarezassociates.com](#)
Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) [amazon.com](#)>; Martin, Marina <Marina.Martin@va.gov>
Subject: VA: Transfer of AWS Accounts
Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Subject: RE: Transfer of AWS Accounts
Date: Mon, 29 Aug 2016 16:18:35 +0000
From: "(b) (6)" <(b) (6)@aquilent.com>
To: Jez Humble <jez.humble@gsa.gov>, "(b) (6) (b) (6)" <(b) (6)@aquilent.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <(b) (6)@aquilent.com>, "(b) (6)" <(b) (6)@aquilent.com>
Message-ID: <BN3PR07MB2497B1822F7BEE040017F60DEBE10@BN3PR07MB2497.namprd07.prod.outlook.com>
MD5: 13f17582c1ebe89a776110e978a517a6

Jez,
(b) (6) is out today. (b) (6) is in the process of changing these from the standard passwords we use to a temp one specifically for you and sending them to you via fugacious. Emails should be there shortly.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Monday, August 29, 2016 9:59 AM
To: (b) (6) (b) (6) <(b) (6)@aquilent.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>
Subject: Re: Transfer of AWS Accounts

Hi again (b) (6)
(b) (6)

Just checking in - neither Noah or I know the default password. Please can you send it through using fugacious? <https://fugacious.18f.gov/>

Thanks,

Jez.

On Fri, Aug 26, 2016 at 1:36 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Thanks so much (b) (6) Please can you email me the default password using fugacious?
<https://fugacious.18f.gov/>

On Fri, Aug 26, 2016 at 1:34 PM, (b) (6) (b) (6) <(b) (6)@aquilent.com> wrote:

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 26, 2016 4:32 PM

To: Jez Humble <jez.humble@gsa.gov>

Cc: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)

Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com) wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:11 PM

To: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)

Cc: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6) (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him

to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) [aquilent.com](#)> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XGB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <[REDACTED]> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6) <[REDACTED]>

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <[REDACTED]> [amazon.com](mailto:[REDACTED]@amazon.com)

Cc: (b) (6) <[REDACTED]> [aquilent.com](mailto:[REDACTED]@aquilent.com); (b) (6) <[REDACTED]>

[aquilent.com](mailto:[REDACTED]@aquilent.com)

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

here: (b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

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On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with (b) (6) to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

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Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) <(b) (6)@aquilent.com>
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>
Subject: RE: Transfer of AWS Accounts

Hi,

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

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(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

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Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(b) (6)

-----Original Message-----

From: Arnwine, Shawn M. [<mailto:Shawn.Arnwine@va.gov>]

Sent: Tuesday, August 16, 2016 2:35 PM

To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [alvarezassociates.com](mailto:(b) (6)@alvarezassociates.com)

Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; Martin, Marina <Marina.Martin@va.gov>

Subject: VA: Transfer of AWS Accounts

Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

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The account numbers are as follows:

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It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

Subject: RE: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 20:34:57 +0000
From: "(b) (6) (b) (6)" <(b) (6)@aquilent.com>
To: Noah Kunin <noah.kunin@gsa.gov>, Jez Humble <jez.humble@gsa.gov>
Cc: "(b) (6)" <(b) (6)@aquilent.com>, "(b) (6)" <(b) (6)@amazon.com>, "(b) (6)" <(b) (6)@aquilent.com>, "(b) (6)" <(b) (6)@aquilent.com>
Message-ID: <SN2PR07MB2653C0AFB9B82B854846555EFDEC0@SN2PR07MB2653.namprd07.prod.outlook.com>
MD5: eca4a1847bae2ff608f085622a614a63

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]
Sent: Friday, August 26, 2016 4:32 PM
To: Jez Humble <jez.humble@gsa.gov>
Cc: "(b) (6) (b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@amazon.com>; "(b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@aquilent.com>
Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

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To: "(b) (6) (b) (6)" <(b) (6)@aquilent.com>
Cc: "(b) (6) (b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@amazon.com>; "(b) (6)" <(b) (6)@aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

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I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: RE: Transfer of AWS Accounts

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(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Jez,
I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <(b) (6)@amazon.com>

Cc: (b) (6) <(b) (6)@aquilent.com>; (b) (6)

<(b) (6)@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is (b) (4) (expires in 20h).

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed

below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with (b) (6) to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <[\(b\)\(6\)@amazon.com](mailto:(b)(6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

Subject: Re: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 13:32:25 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: Noah Kunin <noah.kunin@gsa.gov>
Cc: "(b) (6) (b) (6) (b) (6) aquilent.com>, "(b) (6) aquilent.com>, "(b) (6) amazon.com>, "(b) (6) aquilent.com>
Message-ID: <CAEg=jPRm6Armt_3QZ_XY6G6Y1aBQn3RALmxWE4eW6eFoKhJPqg@mail.gmail.com>
MD5: 30fdd44ba36e43b2099d3397bc9862cb

No worries - he's got it.

On Fri, Aug 26, 2016 at 1:31 PM, Jez Humble <jez.humble@gsa.gov> wrote:

(b) (6) - please can you forward Noah the email for the second account as well?

On Fri, Aug 26, 2016 at 1:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Friday, August 26, 2016 4:11 PM
To: (b) (6) (b) (6) aquilent.com>
Cc: (b) (6) (b) (6) aquilent.com>; (b) (6) amazon.com>; (b) (6) aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) <(b) (6)@aquilent.com> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <[REDACTED]>@aquilent.com> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) <[REDACTED]>@aquilent.com | www.Aquilent.com

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Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

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Inc. 500/5000 Company

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From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <[REDACTED]>@amazon.com>

Cc: (b) (6) <[REDACTED]>@aquilent.com>; (b) (6) <[REDACTED]>

<[REDACTED]>@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4) <[REDACTED]>. Fortunately MFA was never enabled. The root password is

(b) (4) <[REDACTED]>

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
C c: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Subject: RE: Transfer of AWS Accounts

Hi

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Top Workplaces, The Baltimore Sun

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]

Sent: Tuesday, August 16, 2016 12:48 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

C c: (u) (v) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (v)

-----Original Message-----

From: Arnwine, Shawn M. [<mailto:Shawn.Arnwine@va.gov>]

Sent: Tuesday, August 16, 2016 2:35 PM

To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [@alvarezassociates.com](mailto:(b) (6)@alvarezassociates.com)

Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; Martin, Marina <Marina.Martin@va.gov>

Subject: VA: Transfer of AWS Accounts

Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Noah S. Kunin

[Infrastructure Director](#) | [Technology Transformation Service](#)

--

Jez Humble
Deputy Director of Delivery Architecture and Infrastructure Services
GSA Technology Transformation Service
(b) (6)
50 UN Plaza
San Francisco, CA 94102

--

Jez Humble
Deputy Director of Delivery Architecture and Infrastructure Services
GSA Technology Transformation Service
(b) (6)
50 UN Plaza
San Francisco, CA 94102

Subject: Re: Transfer of AWS Accounts
Date: Mon, 29 Aug 2016 08:58:38 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: "(b) (6) (b) (6) (b) (6)" <[REDACTED]@aquilent.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@aquilent.com>, "(b) (6)" <[REDACTED]@aquilent.com>, "(b) (6)" <[REDACTED]@aquilent.com>
Message-ID: <CAEg=jPRXspOs9dysm3Yd8A3MKc9v-QmJsoxZWjkwKzCNYxf4vQ@mail.gmail.com>
MD5: 8b8075ebb125c4887e12fc9c01be093f

Hi again (b) (6)

Just checking in - neither Noah or I know the default password. Please can you send it through using fugacious? <https://fugacious.18f.gov/>

Thanks,

Jez.

On Fri, Aug 26, 2016 at 1:36 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Thanks so much (b) (6) Please can you email me the default password using fugacious?
<https://fugacious.18f.gov/>

On Fri, Aug 26, 2016 at 1:34 PM, (b) (6) (b) (6) <[REDACTED]@aquilent.com> wrote:

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 26, 2016 4:32 PM

To: Jez Humble <jez.humble@gsa.gov>

Cc: (b) (6) (b) (6) <[REDACTED]@aquilent.com>; (b) (6) <[REDACTED]@aquilent.com>; (b) (6) <[REDACTED]@amazon.com>; (b) (6) <[REDACTED]@aquilent.com>; (b) (6) <[REDACTED]@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:11 PM

To: (b) (6) (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>

Cc: (b) (6) (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>; (b) (6) (b) (6) <(b) (6) (b) (6)@amazon.com>; (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6) (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6) (b) (6)

Sent: Friday, August 26, 2016 3:59 PM

To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>

Cc: (b) (6) (b) (6) <(b) (6) (b) (6)@amazon.com>; (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>; (b) (6) (b) (6) <(b) (6) (b) (6)@aquilent.com>

Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Thursday, August 25, 2016 5:51 PM

To: (b) (6) [mailto:(b) (6)@aquilent.com]

C c: (b) (6) [mailto:(b) (6)@amazon.com]; (b) (6) [mailto:(b) (6)@aquilent.com]; (b) (6) [mailto:(b) (6)@aquilent.com]; (b) (6) [mailto:(b) (6)@aquilent.com]; (b) (6) [mailto:(b) (6)@aquilent.com]

Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) [mailto:(b) (6)@aquilent.com] wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Top Workplaces, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

Inc. 500/5000 Company

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) [amazon.com](#)>

Cc: (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is (b) (4).

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <(b) (6)@amazon.com> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) <(b) (6)@aquilent.com>
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>
Subject: RE: Transfer of AWS Accounts

Hi,

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com
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Government Contracting Firm of the Year, Tech Council of MD
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From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@amazon.com>
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) <(b) (6)@aquilent.com> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (u)

-----Original Message-----

From: Arnwine, Shawn M. [mailto:Shawn.Arnwine@va.gov]

Sent: Tuesday, August 16, 2016 2:35 PM

To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@alvarezassociates.com>

Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) <(b) (6)@amazon.com>; Martin, Marina <Marina.Martin@va.gov>

Subject: VA: Transfer of AWS Accounts

Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine

Veterans Affairs|OI&T|Digital Service

(c) (b) (6)

Subject: Re: Transfer of AWS Accounts
Date: Fri, 26 Aug 2016 13:36:28 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: "(b) (6) (b) (6) (b) (6)" <[REDACTED]@aquilent.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6) (b) (6) (b) (6)" <[REDACTED]@aquilent.com>, "(b) (6) (b) (6) (b) (6)" <[REDACTED]@amazon.com>, "(b) (6) (b) (6) (b) (6)" <[REDACTED]@aquilent.com>
Message-ID: <CAEg=jPR0a6xWWVq9DiB6h_UxsEfpWu45BW+ZgCJqPvs8NW0WAg@mail.gmail.com>
MD5: 9569e2a9b4e785746f51b6556ee730e6

Thanks so much (b) (6) Please can you email me the default password using fugacious?
<https://fugacious.18f.gov/>

On Fri, Aug 26, 2016 at 1:34 PM, (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com> wrote:

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]
Sent: Friday, August 26, 2016 4:32 PM
To: Jez Humble <jez.humble@gsa.gov>
Cc: (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com>; (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com>; (b) (6) (b) (6) (b) (6) <[REDACTED]@amazon.com>; (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com>; (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Friday, August 26, 2016 4:11 PM
To: (b) (6) (b) (6) (b) (6) <[REDACTED]@aquilent.com>

C c: (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com); (b) (6) [redacted] [amazon.com](mailto:[redacted]@amazon.com);
(b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com); (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com); Noah
Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6) [redacted]

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) [redacted] (b) (6) [redacted] (b) (6) [redacted] [@aquilent.com](mailto:[redacted]@aquilent.com) wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) [redacted] (b) (6) [redacted]
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com)>
C c: (b) (6) [redacted] [amazon.com](mailto:[redacted]@amazon.com); (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com); (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com)>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4) [redacted]

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [redacted] [aquilent.com](mailto:[redacted]@aquilent.com)>

C c: (b) (6) amazon.com>; (b) (6) aquilent.com>; (b) (6)
(b) (6) aquilent.com>; (b) (6) aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) aquilent.com> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) amazon.com>

C c: (b) (6) aquilent.com>; (b) (6)

(b) (6) aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is here: (b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <[amazon.com](mailto:(b)(6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) (b) (6) (b) (6) [aquilent.com]
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) [aquilent.com]
Cc: (b) (6) [amazon.com]
Subject: RE: Transfer of AWS Accounts

Hi
I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)
(b) (6)
| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) a@aquilent.com | www.Aquilent.com
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Inc. 500/5000 Company
follow us @Aquilent | Facebook.com/Aquilent | Youtube.com/Aquilent | linkedin.com/Aquilent | subscribe to Beyond Digital

From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) [aquilent.com]
Cc: (b) (6) [aquilent.com]; (b) (6) [amazon.com]
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com] wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (u)

-----Original Message-----

From: Arnwine, Shawn M. [mailto:Shawn.Arnwine@va.gov]

Sent: Tuesday, August 16, 2016 2:35 PM

To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6)
(b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [@alvarezassociates.com](mailto:(b) (6)@alvarezassociates.com)

Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6)
(b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; Martin, Marina <Marina.Martin@va.gov>

Subject: VA: Transfer of AWS Accounts

Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

Subject: Re: AWS Policies Questions
Date: Mon, 12 Sep 2016 13:57:58 -0400
From: George Lanchantin - XAAB-C <rick.lanchantin@gsa.gov>
To: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAJ+sq=qCjCbSZLDZosa31pzwEW8tbwMuce4YhfrsKN34VZpcvg@mail.gmail.com>
MD5: 1c1fcf86fd3fdb055c1ac3dd850631b

Claudio sent me a screen shot of the chat session. Did you look at the email string above? I could not find the quote you listed in the SSP. Perhaps were you looking at another draft?

On Mon, Sep 12, 2016 at 1:50 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

It was actually all Gchat, which has since self-destructed, included in the thread.

But the ask is pretty straightforward. For each XX-1 control, the AWS SSPs say "plz see policy and procedures attachment". The SSP appendix then says it's an attachment, but I can't find any of these attachments in either CAP Link or OMB Max.

Feel free to call me at [202-577-7167](tel:202-577-7167) to talk it out, anytime after 2pm works.

On Mon, Sep 12, 2016 at 1:44 PM, George Lanchantin - XAAB-C <rick.lanchantin@gsa.gov> wrote:

Noah,

Claudio reached out to me last friday to help out with your questions. Would you read the email trail and see if you can add some additional information that might help me track down what you're looking for.

Cheers,

Rick

On Mon, Sep 12, 2016 at 1:10 PM, Claudio Belloli - TAC <claudio.belloli@gsa.gov> wrote:

Will do.

Thanks

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Technology Transformation Service | GSA
tel: [202.774.0108](tel:202.774.0108)
| email: claudio.belloli@gsa.gov
www.fedramp.gov

On Mon, Sep 12, 2016 at 1:10 PM, George Lanchantin - XAAB-C <rick.lanchantin@gsa.gov> wrote:

Please do pass him my email address.

On Mon, Sep 12, 2016 at 1:08 PM, Claudio Belloli - TAC <claudio.belloli@gsa.gov> wrote:

Anything more on this?

I may pass your contact info to Noah if you can help him find the policies and procedures.

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Technology Transformation Service | GSA
tel: [202.774.0108](tel:202.774.0108)
| email: claudio.belloli@gsa.gov
www.fedramp.gov

On Fri, Sep 9, 2016 at 5:34 PM, George Lanchantin - XAAB-C <rick.lanchantin@gsa.gov> wrote:

Claudio,

I cant find the section he's asking about in their SSP, nor can I find the text he quotes ("yes, we have a policy called [INSERT Control Family Name here] Policy") anywhere in the document. I've also searched for "nser" and only found it 3 times in the document and none appear to be what he's said he's seeing. Also, when the SSP is opened in Adobe, the page numbers in Adobe and what the document lists as its page numbers differ. Could I get clarification on which page 665 he indicates where the text can be found or ask if he's looking in the SSP found at <https://secure.capl原因.com/workspaces/aws-workspace/files#?asset=380974.386093.410823> please? The document also quotes a section on the amazon.com web site where policies are stored, but it's protected. I've reached out to AWS asking for assistance with access. Would you pass him my email and I'll communicate directly with him? Tell him he can also call my cell at (b) (6) too.

Cheers,

Rick

On Fri, Sep 9, 2016 at 4:49 PM, George Lanchantin - XAAB-C <rick.lanchantin@gsa.gov> wrote:
Got it. Looking.

On Fri, Sep 9, 2016 at 4:01 PM, Andrew Lins - XAAB-C <andrew.lins@gsa.gov> wrote:

+Mike Brigantic, who navigates Caplinked quite frequently.

Andrew

More on this...

" the full list indicating these are included as attachments are on page 665 of the latest AWS GovCloud SSP. So SSP for High baseline, version # 2.3, 4/29"

Where can Noah find the attachments?

Thanks

Andrew Lins | (o) [202.219.8509](tel:202.219.8509)
| (c) (b) (6)
| andrew.lins@gsa.gov

On Fri, Sep 9, 2016 at 3:50 PM, Claudio Belloli - TAC <claudio.belloli@gsa.gov> wrote:

Rick

See Noah's question below. He's having trouble locating the policies and procedures for AWS. Are they in MAX or CAP Link? What's the best way for him to find?

Thanks

3

Hi friends - super quick question. I'm trying to review AWS' NIST 800-53 control family dash 1 controls (Policies and Procedures) In the SSP, it just says "yes, we have a policy called [INSERT Control Family Name here] Policy" they then summarize it, but I can't seem to find the attachment in Cap Link. Might these kinds of attachments be elsewhere, or back in OMB Max? Or are these summaries actually the whole thing.

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Technology Transformation Service | GSA
tel: [202.774.0108](tel:202.774.0108)
| email: claudio.belloli@gsa.gov
www.fedramp.gov

--

Noah S. Kunin

[Infrastructure Director](#) | [Technology Transformation Service](#)

Subject: Re: Transfer of AWS Accounts
Date: Mon, 29 Aug 2016 09:35:14 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: "(b) (6)" <(b) (6)@aquilent.com>
Cc: "(b) (6) (b) (6) (b) (6)" <(b) (6)@aquilent.com>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6) (b) (6)" <(b) (6)@aquilent.com>, "(b) (6) (b) (6)" <(b) (6)@aquilent.com>
Message-ID: <CAEg=jPTiVfwvWq=r2DQeawwWXuGkd_jy5Cv-9FZYGAQ0M+MqfQ@mail.gmail.com>
MD5: 0bd9a2f91a64ed3cde970354bacc1262

Thanks so much!

On Mon, Aug 29, 2016 at 9:18 AM, "(b) (6)" <(b) (6)@aquilent.com> wrote:

Jez,

(b) (6) is out today. (b) (6) is in the process of changing these from the standard passwords we use to a temp one specifically for you and sending them to you via fugacious. Emails should be there shortly.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Monday, August 29, 2016 9:59 AM

To: "(b) (6) (b) (6) (b) (6)" <(b) (6)@aquilent.com>

Cc: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi again (b) (6)
(b) (6)

Just checking in - neither Noah or I know the default password. Please can you send it through using fugacious? <https://fugacious.18f.gov/>

Thanks,

Jez.

On Fri, Aug 26, 2016 at 1:36 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Thanks so much (b) (6) Please can you email me the default password using fugacious?
<https://fugacious.18f.gov/>

On Fri, Aug 26, 2016 at 1:34 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 26, 2016 4:32 PM

To: Jez Humble <jez.humble@gsa.gov>

Cc: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:11 PM

To: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via [fugacious](#).

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) [aquilent.com](#)> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (6)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) [aquilent.com](#)>
Cc: (b) (6) [amazon.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>; (b) (6) [aquilent.com](#)>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Jez,

I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XCB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <(b) (6)@amazon.com>

Cc: (b) (6) <(b) (6)@aquilent.com>; (b) (6)

(b) (6) <(b) (6)@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

(b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (4) transferred to VA. I will work with Noah to get account (b) (4) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services

(b) (6)
(b) (6)

From: (b) (6) (b) (6) (b) (6) [aquilent.com]
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) [aquilent.com]>
Cc: (b) (6) [amazon.com]>
Subject: RE: Transfer of AWS Accounts

Hi

I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6) (b) (6)

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]
Sent: Tuesday, August 16, 2016 12:48 PM
To: (b) (6) [aquilent.com]>
Cc: (b) (6) [aquilent.com]>; (b) (6) [amazon.com]>
Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com]> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(b) (6) (b) (6)

-----Original Message-----

From: Arnwine, Shawn M. [mailto:Shawn.Arnwine@va.gov]
Sent: Tuesday, August 16, 2016 2:35 PM
To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) <[aquilent.com](mailto:(b)(6)@aquilent.com)>; (b) (6) <[alvarezassociates.com](mailto:(b)(6)@alvarezassociates.com)>
Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) <[amazon.com](mailto:(b)(6)amazon.com)>; Martin, Marina <Marina.Martin@va.gov>
Subject: VA: Transfer of AWS Accounts
Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Subject: RE: Transfer of AWS Accounts
Date: Thu, 1 Sep 2016 14:48:52 +0000
From: "(b) (6)" <[REDACTED]@aquilent.com>
To: Jez Humble <jez.humble@gsa.gov>
Cc: "(b) (6)" <[REDACTED]@aquilent.com>, "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>
Message-ID: <DM5PR07MB2746D8923343E067E4150F8AF2E20@DM5PR07MB2746.namprd07.prod.outlook.com>
MD5: 464763bef6f7e3c28d3bd3f36f538035

Round 2: (b) (4)

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Thursday, September 01, 2016 10:43 AM
To: "(b) (6)" <[REDACTED]@aquilent.com>
Cc: "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>; "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>; Noah Kunin <noah.kunin@gsa.gov>; "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>
Subject: Re: Transfer of AWS Accounts

Hey - I'm really sorry, but I missed this email and now the link has expired. Please can you send it through again?

Thanks,

Jez.

On Mon, Aug 29, 2016 at 10:12 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Here is the password for the two accounts:

(b) (4)

--Robert

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Monday, August 29, 2016 12:35 PM
To: "(b) (6)" <[REDACTED]@aquilent.com>
Cc: "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>; "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>; Noah Kunin <noah.kunin@gsa.gov>; "(b) (6) (b) (6)" <[REDACTED]@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Thanks so much!

On Mon, Aug 29, 2016 at 9:18 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Jez,

(b) (6) is out today, Robert is in the process of changing these from the standard passwords we use to a temp one specifically for you and sending them to you via fugacious. Emails should be there shortly.

Thanks,

(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Monday, August 29, 2016 9:59 AM

To: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

C c: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>;

(b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Subject: Re: Transfer of AWS Accounts

Hi again (b) (6)

Just checking in - neither Noah or I know the default password. Please can you send it through using fugacious? <https://fugacious.18f.gov/>

Thanks,

Jez.

On Fri, Aug 26, 2016 at 1:36 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Thanks so much (b) (6) Please can you email me the default password using fugacious? <https://fugacious.18f.gov/>

On Fri, Aug 26, 2016 at 1:34 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

All three accounts have the MFA removed and the passwords have been reset to our default. Thanks for everyone's help.

From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 26, 2016 4:32 PM

To: Jez Humble <jez.humble@gsa.gov>

C c: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)

Subject: Re: Transfer of AWS Accounts

Ok, second one is done!

On Fri, Aug 26, 2016 at 4:29 PM, Noah Kunin <noah.kunin@gsa.gov> wrote:

Ok, MFA is off/reset!

On Fri, Aug 26, 2016 at 4:17 PM, Jez Humble <jez.humble@gsa.gov> wrote:

I just checked, he did not. You'll need to forward it to him so that he has it when he gets the call.

Thanks again,

Jez.

On Fri, Aug 26, 2016 at 1:14 PM, (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com) wrote:

I'm going to go through the security process again. Did Noah get the email with the code on it?

From: Jez Humble [mailto:jez.humble@gsa.gov]

Sent: Friday, August 26, 2016 4:11 PM

To: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)

C c: (b) (6) (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); Noah Kunin - TED <noah.kunin@gsa.gov>

Subject: Re: Transfer of AWS Accounts

Thanks (b) (6)

Nobody has the QR codes - Noah's phone with the QR codes set up died. They did call Noah when your MFA reset request went through but he wasn't expecting the call. I have now told him to expect the call - so if you can put in the requests to have MFA removed again that would be super.

Please also send me the new root passwords via fugacious.

Thanks so much,

Jez.

On Fri, Aug 26, 2016 at 1:05 PM, (b) (6) (b) (6) <(b) (6)@aquilent.com> wrote:

I tried to remove the MFA with AWS support but someone set up security questions that I don't know the answers to.

From: (b) (6) (b) (6)
Sent: Friday, August 26, 2016 3:59 PM
To: 'Jez Humble - XFGB' <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>
Subject: RE: Transfer of AWS Accounts

So I have narrowed this down to the following accounts that we are still unable to access:

(b) (4)

Jez,

I was able to get the root account password reset but it has MFA applied to the root account. We did not setup the MFA on these accounts, do you know if you or Noah has the QR code for the MFA on these two accounts?

From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]
Sent: Thursday, August 25, 2016 5:51 PM
To: (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>
Subject: Re: Transfer of AWS Accounts

Hi (b) (6)

Sorry, I'm a bit confused here, the problem is that we've lost the passwords - if the root account email addresses are aquilent ones, aren't you the only ones who can recover the passwords?

Thanks,

Jez.

On Wed, Aug 24, 2016 at 7:14 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Jez,
I validated with our IT staff that the passwords for these accounts were turned over to 18F upon creation, even though they still have email accounts referencing Aquilent. We do not have root access.

Thanks,

(b) (6)
(b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Top Workplaces, The Baltimore Sun

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From: Jez Humble - XGB [mailto:jez.humble@gsa.gov]

Sent: Tuesday, August 23, 2016 4:30 PM

To: (b) (6) <(b) (6)@amazon.com>

Cc: (b) (6) <(b) (6)@aquilent.com>; (b) (6)

<(b) (6)@aquilent.com>

Subject: Re: Transfer of AWS Accounts

Hi all. I've reset the root password for the account (b) (4). Fortunately MFA was never enabled. The root password is

(b) (4)

Please confirm if there's anything you need from 18F to transfer the VA accounts.

Also, when you get a moment, I'd really appreciate it if you could reset the root accounts listed below and have MFA enabled (if it's turned on).

Thanks so much!

Jez.

On Wed, Aug 17, 2016 at 8:45 AM, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

OK. It sounds like you should work with Shawn to get account (b) (5) transferred to VA. I will work with Noah to get account (b) (5) transferred.

I am also trying to true up 3 AWS accounts that belong to GSA. They are as follows (account # and root email)

(b) (4)

Please can you have MFA removed, reset the passwords, and send me the new ones? I'll make sure we are all set going forward, and I apologise for the trouble.

Thanks,

Jez.

On Wed, Aug 17, 2016 at 5:07 AM, (b) (6) <(b) (6)@amazon.com> wrote:

Here is what I show:

(b) (4)

(b) (6)
(b) (6)
Senior Account Manager
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) <(b) (6)@aquilent.com>
Sent: Tuesday, August 16, 2016 2:00 PM
To: Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@amazon.com>
Subject: RE: Transfer of AWS Accounts

Hi,
I'm checking with my IT guys for those root email addresses. Get back to you shortly.

Thanks,

(b) (6)

| Program Manager| p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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From: Jez Humble - XCB [<mailto:jez.humble@gsa.gov>]

Sent: Tuesday, August 16, 2016 12:48 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (u) (u) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: Re: Transfer of AWS Accounts

Uncopied VA folks.

Please can you let me know what the root account email addresses are for these accounts? I want to get ahead of this one so we don't end up in the same situation as last time.

Thanks,

Jez.

On Tue, Aug 16, 2016 at 11:37 AM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:
Shawn-

We will get this taken care of for you. I am adding in my colleague (b) (6) to assist from the Aquilent side.

(b) (6) (b) (6) (b) (6)
(u) (u)

-----Original Message-----

From: Arnwine, Shawn M. [<mailto:Shawn.Arnwine@va.gov>]

Sent: Tuesday, August 16, 2016 2:35 PM

To: Jez Humble - XFGB <jez.humble@GSA.GOV>; (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; (b) (6) [t@alvarezassociates.com](mailto:(b) (6)@alvarezassociates.com)

Cc: Gant-Curtis, Angela <Angela.Gant-Curtis@va.gov>; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>; Martin, Marina <Marina.Martin@va.gov>

Subject: VA: Transfer of AWS Accounts

Importance: High

Good afternoon.

The VA recently awarded a contract to Alvarez and Associates to provide AWS infrastructure services. In doing so, we'll need to initiate the transfer of our current AWS accounts from

GSA(18F)/Aquilent to Alvarez.

I've copied known representatives from all parties, and (b) (6) (AWS) is available to help facilitate as needed (and to correct me if I've misstated anything).

The account numbers are as follows:

(b) (4)

It is critical that the existing resources under E/W and GovCloud remain intact and operational during this transition.

Thanks everyone for your time and assistance in completing this.

Please let me know if you have any questions.

-Shawn

v/r

Shawn Arnwine
Veterans Affairs|OI&T|Digital Service
(c) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

Subject: Sorry, I'm traveling today! Re: FW: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)
Date: Wed, 10 Aug 2016 06:23:27 -0700
From: "Noah Kunin - 18F" <noah.kunin@gsa.gov>
To: prvs=023de8ca2(b) (6) @amazon.com
Message-ID: <CAN+4OysK+uMP6MqqHh_aZAj4C7rqaJ39pM4+7bRSXx+yKRkdgQ@mail.gmail.com>
MD5: dfb4a4b028404dc85d850732c1b137c8

Hi!

Thanks for the email, but I'm flying today, and will be slow to respond.

--

Noah Kunin
18F Infrastructure Director | @18F <<https://twitter.com/18F>>

Subject: NASA interested in speaking with 18F in SF
Date: Tue, 20 Sep 2016 18:34:05 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - 18F <noah.kunin@gsa.gov>, (b) (6) <[REDACTED]@amazon.com>
Message-ID: <ED3F4FE7-4EC0-40EC-9692-9B476AC8913D@amazon.com>
MD5: c988096fea1dd6b11db8e2f2c32c5e9f

Hi Noah,

I wanted to introduce you to (b) (6) from AWS. He is an Account Rep working with NASA who has a customer interested in speaking with someone from 18F out in the San Francisco area. I thought of you and wanted to connect you and (b) (6) to see if this is something you could help him with.

Please let me if I can help with anything else.

Thank you,

(b) (6)

(b) (6)

Sr. Account Manager

(b) (6) mailto:(b) (6)

(b) (6)

Amazon Web Services

Subject: Re: Transitioning AWS accounts for State
Date: Wed, 21 Sep 2016 12:11:34 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: "(b) (6)" <[REDACTED]@aquilent.com>
Cc: GSA Cloud Support <gsacloudsupport@aquilent.com>, Noah Kunin - TED <noah.kunin@gsa.gov>, William Slack - TEH <william.slack@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAEg=jPRXqGJaeZ=PB+zG8JCBMuawBa9yfE+Hf+FOAx0qDmUGA@mail.gmail.com>
MD5: aa4b52d2753275206d75aeb516e570a6

Thanks, I'm in!

According to Noah, (b) (4) is still bound (b) (4) - if you could give that a spin that would be super.

With best wishes,

Jez.

On Wed, Sep 21, 2016 at 11:34 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Good afternoonJez-

I've reset the password for the account Account Name (b) (4) Account Number (b) (4)

I'll send that to you in a moment.

I am not seeing anything under account number (b) (4) - I'm going to have our staff research this and get back to me ASAP.

(b) (6)

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Wednesday, September 21, 2016 2:15 PM
To: GSA Cloud Support <gsacloudsupport@aquilent.com>
Cc: Noah Kunin - TED <noah.kunin@gsa.gov>; William Slack - TEH <william.slack@gsa.gov>; Niedzialek, (b) (6) <[REDACTED]>
Subject: Re: Transitioning AWS accounts for State

Hello again.

I've copied in (b) (6) who is State's contact at Amazon.

I've just got in touch with State and we have two bits of bad news.

1. They plan to *award* the contract on September 30, requiring a zero-day transfer to the new payer account.

2. Our contact there wasn't aware of the existence of accounts (b) (4) and (b) (4) and they don't know what's sitting in them. Please can you reset the root

accounts for these two accounts and send me the credentials?

Thanks so much,

Jez.

On Tue, Sep 20, 2016 at 3:32 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Hiya

We are down to our last three AWS accounts that are 18F reselling to other agencies. We anticipate either transferring or turning off these accounts by the end of the month. One of them we have root access to, the other two we do not, and so we wanted to make sure that Aquilent is aware of these forthcoming transitions and is in a position to transfer or shut down the two accounts we do not have root credentials (b) (4) and (b) (4) State is the customer for these two accounts, along with another account that we control the root credentials for: (b) (4)

Please confirm that you possess the root credentials for these accounts.

Thanks,

Jez.

--

Jez Humble

Acting Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Jez Humble

Acting Deputy Director of Delivery Architecture and Infrastructure Services

Subject: RE: Assignment - Discussion Follow-Up
Date: Fri, 30 Sep 2016 23:02:08 +0000
From: "(b) (6)" <(b) (6)@aquilent.com>
To: John Rhoden - 9QZAB <john.rhoden@gsa.gov>, Jessie Posilkin - TC <jessie.posilkin@gsa.gov>
Cc: Kit Lee - 9QFA <kit.lee@gsa.gov>, Jez Humble <jez.humble@gsa.gov>, "(b) (6)" <(b) (6)@aquilent.com>, "(b) (6)" <(b) (6)@aquilent.com>, "(b) (6)" <(b) (6)@bluetech.com>, "Chun, Jane K" <ChunJK@state.gov>, "Noah Kunin - TED" <noah.kunin@gsa.gov>, "(b) (6)" <(b) (6)@amazon.com>, "(b) (6)" <(b) (6)@aquilent.com>, Stephen Durrett <stephen.durrett@gsa.gov>, Michelle McNellis - TC <michelle.mcnellis@gsa.gov>, Esther Kim <esther.praske@gsa.gov>, "Vladlen Zvenyach - XFB" <vladlen.zvenyach@gsa.gov>, Zachary Cohn - TEADA <zachary.cohn@gsa.gov>, "(b) (6)" <(b) (6)@aquilent.com>
Message-ID: <DM5PR07MB319328F99C801021B1A94C2AEAC10@DM5PR07MB3193.namprd07.prod.outlook.com>
MD5: 48f66d268b852940f37d3131f99c5159

John and Team –

Thank you for taking the time to discuss this issue with me. This email is to document actions/points that came out of our discussion.

1. Transfer letter has effective transfer date of 10/1/16. I have signed the letter transferring the account, (b) (4).
2. Aquilent's current Task Order 21 expires mid-October. John Rhoden has taken the action to provide contract direction stating Aquilent, effective immediately through the end of the Task Order, has no further contractual obligation to GSA regarding AWS Account (b) (4).
3. The transfer of accounts will occur ASAP as personnel return to work on Monday, October 3rd.

Again, appreciate those who got on the phone with me to go through the issues. All issues associated with Aquilent and contractual concerns have been mitigated.

John – I will await your formal contract direction that our obligations on Task Order 21 for this account are no longer required.

Thank you,

(b) (6)
(b) (6)
Sr. Director, Contracts
(b) (6)

From: John Rhoden - 9QZAB [mailto:john.rhoden@gsa.gov]
Sent: Friday, September 30, 2016 6:16 PM
To: Jessie Posilkin - TC <jessie.posilkin@gsa.gov>
Cc: Kit Lee - 9QFA <kit.lee@gsa.gov>; Jez Humble <jez.humble@gsa.gov>; "(b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@aquilent.com>; "(b) (6)" <(b) (6)@bluetech.com>; Chun, Jane K <ChunJK@state.gov>; Noah Kunin - TED <noah.kunin@gsa.gov>; "(b) (6)" <(b) (6)@amazon.com>; "(b) (6)" <(b) (6)@aquilent.com>; Stephen Durrett <stephen.durrett@gsa.gov>; Michelle McNellis - TC <michelle.mcnellis@gsa.gov>; Esther Kim <esther.praske@gsa.gov>; Vladlen Zvenyach - XFB <vladlen.zvenyach@gsa.gov>; Zachary Cohn - TEADA <zachary.cohn@gsa.gov>
Subject: Re: Assignment - Discussion Follow-Up

Hi All,

There is no contractual impact to the terms and conditions of our BPA order. The nature of the service provided under this order is that accounts/services are activated/deactivated on a constant basis based on customer requirements.

Please switch accounts as requested.

Thanks for your support and patience.

John W. Rhoden

Contracting Officer

Acquisition Operations Division

GSA, Federal Acquisition Service

3375 Koapaka Street, Suite C-312

Honolulu, Hawaii 96819

email: john.rhoden@gsa.gov

phone: [\(808\)541-1774](tel:(808)541-1774)

fax: (808)861-8807

On Fri, Sep 30, 2016 at 11:24 AM, Jessie Posilkin - TC <jessie.posilkin@gsa.gov> wrote:

Hi all,

I think there's a bit of confusion here. We are not altering our contract with Acquilent at this time. One of the 18F customers that uses the AWS provided by Acquilent will no longer be using a contract with 18F, and that contract expires today, the last day of the Federal Fiscal Year.

Not ending this particular account today will lead to a violation of the Anti-Deficiency Act. As we understood it, this does not require a change order from a contracting officer. Fundamentally, the use of Amazon Web Services is by nature elastic, and in this case, moving the Department of State off of AWS purchased through 18F (via Acquilent) simply reduces the overall volume of AWS used by 18F on its AWS.

Folks at Acquilent, this needs to be transferred to the new Department of State contractor by midnight tonight.

Please be in touch if you have questions or concerns. I'm here at the office, but please also be in touch with Zac Cohn (b) (6) if you need anything.

Best,

Jessie

On Fri, Sep 30, 2016 at 5:02 PM, Kit Lee - 9QFA <kit.lee@gsa.gov> wrote:

Jez,

Just heard about this 10 minutes ago. Only the contracting officer is authorized to make changes to our contract. You and 18F need to work with us to affect any changes. This order ends on October 19.

Since you are leaving for vacation and I don't feel i can get the right people to determine a solution in the next 30 minutes, I recommend Scheduling a meeting next week with 18F team to work on a course of action.

Kit

(b) (6)

On Sep 30, 2016, at 1:52 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Hi all.

It appears the transfer of AWS account (b) (4) has been scheduled for tomorrow, not today. This is extremely problematic as our IAA with State expires today. I have copied in everybody from State, 18F, Aquilent, Amazon and DLT involved in this situation in the hope it is somehow possible to get this done today. Unfortunately I am leaving for vacation tonight, so I have copied in my boss Noah Kunin from GSA TTS who will manage this situation in my absence.

Thanks,

Jez.

On Fri, Sep 30, 2016 at 1:15 PM, (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Jez,

I was just CC'd on this email. Its regarding the State account.

Thanks,

(b) (6) (b) (6)

| Program Manager | p: (b) (6) | c: (b) (6) | (b) (6) | www.Aquilent.com

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Top Workplaces, The Washington Post

Best Places to Work, Washington Business Journal

Top Workplaces, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

Inc. 500/5000 Company

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From: (b) (6) (b) (6)

Sent: Friday, September 30, 2016 2:12 PM

To: Kit Lee - 9QFA <kit.lee@gsa.gov>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com); (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)

Subject: Assignment - Discussion Follow-Up

Hi Kit.

Thank you for your time talking with me today. As I explained, Aquilent has received information from Mr. Jez Humble indicating we should transfer an AWS account related to our TO 21 (18) Contract to a Company called DLT. The transfer is expected to take place effective 10/1, however our contract period of performance is beyond that date.

Based on our conversation, I will stand down on the transfer and not proceed futher until we obtain direction from the Contract Officer.

If you need additional information from our team, please let me know.

Thank you,

(b) (6) (b) (6)

Sr. Director, Contracts

(b) (6)

--

Jez Humble

Acting Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service / 18F

(b) (6)

50 UN Plaza

San Francisco, CA 94102

Subject: Re: Transitioning AWS accounts for State
Date: Thu, 22 Sep 2016 11:54:07 -0700
From: Jez Humble <jez.humble@gsa.gov>
To: "(b) (6)" <[REDACTED]@aquilent.com>
Cc: GSA Cloud Support <gsacloudsupport@aquilent.com>, Noah Kunin - TED <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAEg=jPTbxrO5-h+tb1uNYi7+Tp6Taa0TgYhJUWSKM_4i1CyEBQ@mail.gmail.com>
MD5: baf198674c15bc39be75a48091c5159a

Hi - I'm resetting MFA codes, so if you get emails from AWS regarding MFA resets, please forward them to Noah!

Thanks,

Jez.

On Wed, Sep 21, 2016 at 12:11 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Thanks, I'm in!

According to Noah, (b) (4) is still bound to (b) (4) if you could give that a spin that would be super.

With best wishes,

Jez.

On Wed, Sep 21, 2016 at 11:34 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Good afternoonJez-

I've reset the password for the account Account Name (b) (4) Account Number (b) (4)

I'll send that to you in a moment.

I am not seeing anything under account number (b) (4) - I'm going to have our staff research this and get back to me ASAP.

(b) (6)

From: Jez Humble [mailto:jez.humble@gsa.gov]
Sent: Wednesday, September 21, 2016 2:15 PM
To: GSA Cloud Support <gsacloudsupport@aquilent.com>
Cc: Noah Kunin - TED <noah.kunin@gsa.gov>; William Slack - TEH <william.slack@gsa.gov>; (b) (6) <[REDACTED]@amazon.com>
Subject: Re: Transitioning AWS accounts for State

Hello again.

I've copied in (b) (6) who is State's contact at Amazon.

I've just got in touch with State and we have two bits of bad news.

1. They plan to *award* the contract on September 30, requiring a zero-day transfer to the new payer account.

2. Our contact there wasn't aware of the existence of accounts (b) (4) and (b) (4), and they don't know what's sitting in them. **Please can you reset the root accounts for these two accounts and send me the credentials?**

Thanks so much,

Jez.

On Tue, Sep 20, 2016 at 3:32 PM, Jez Humble <jez.humble@gsa.gov> wrote:

Hiya

We are down to our last three AWS accounts that are 18F reselling to other agencies. We anticipate either transferring or turning off these accounts by the end of the month. One of them we have root access to, the other two we do not, and so we wanted to make sure that Aquilent is aware of these forthcoming transitions and is in a position to transfer or shut down the two accounts we do not have root credentials for: (b) (4) and (b) (4). State is the customer for these two accounts, along with another account that we control the root credentials for: (b) (4).

Please confirm that you possess the root credentials for these accounts.

Thanks,

Jez.

--

Jez Humble

Acting Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

Subject: Re: FW: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)
Date: Thu, 11 Aug 2016 10:27:59 -0500
From: Noah Kunin - 18F <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>, "#outreach team" <18f-outreach@gsa.gov>
Message-ID: <CAN+4Oyu2XmFEH0yJd=DZfPoRaoO59uVJ=RSkfoZTaPhR2Qrzw@mail.gmail.com>
MD5: 7528c3b5998cf5737030131faa7468a0

None of us are really in DC anymore - but I'm CCing our Outreach group that can suss this out!

On Wed, Aug 10, 2016 at 8:23 AM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Noah,

Any interest in joining?

(b) (6), VP of Dev Productivity & Tools, is scheduled to spend time in the DC area on 9/6 – 9/7. Did you and your team have an interest in meeting with him? (b) (6) has been with AWS for nearly 5 years and reports directly to (b) (6). Please let me know as soon as you can as his schedule fills fast.

Thank you,

(b) (6)
(6)

Sr. Account Manager

(b) (6)
(b) (6)
Amazon Web Services

From: Jez Humble - XFGB <jez.humble@gsa.gov>
Date: Tuesday, August 2, 2016 at 5:23 PM
(b) (6) <[REDACTED]@amazon.com>
Cc: Eric Mill - XFBB <eric.mill@gsa.gov>, Adrian Webb - XFFC <adrian.webb@gsa.gov>
Subject: Re: FW: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)

Hi (b) (6)
(6)

Noah and I are actually based in San Francisco. However I've looped in two of our senior folks at TTS who are interested in meeting (b) (6) when he visits DC, Eric Mill and Adrian Webb.

Thanks,

Jez.

On Mon, Aug 1, 2016 at 3:09 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Jez,

I understand Noah is on vacation and wanted to see if you had interest per the below email. I didn't want to wait for him to return as (b) (6) schedule fills up quickly. I look

forward to hearing from you...

From: (b) (6)
Sent: Monday, August 01, 2016 10:04 AM
To: 'Noah Kunin - 18F' <noah.kunin@gsa.gov>
Subject: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)

Noah,
(b) (6), VP of Dev Productivity & Tools, is scheduled to spend time in the DC area on 9/6 – 9/7. Did you and your team have an interest in meeting with him? (b) (6) has been with AWS for nearly 5 years and reports directly to (b) (6). Please let me know as soon as you can as his schedule fills fast.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6) (b) (6)

--

Jez Humble

Deputy Director of Delivery Architecture and Infrastructure Services

GSA Technology Transformation Service

(b) (6)

50 UN Plaza

San Francisco, CA 94102

--

Noah Kunin

18F Infrastructure Director | [@18F](#)

Subject: Re: FW: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)
Date: Mon, 8 Aug 2016 16:28:15 +0100
From: Noah Kunin - 18F <noah.kunin@gsa.gov>
To: William Huie - XFBC <william.huie@gsa.gov>
Cc: Adrian Webb - XFFC <adrian.webb@gsa.gov>, Jez Humble - XFGB <jez.humble@gsa.gov>, Eric Mill - XFBB <eric.mill@gsa.gov>, Diego Lapiduz - XFB <diego.lapiduz@gsa.gov>, Eric Maland - XFBA <eric.maland@gsa.gov>
Message-ID: <CAN+4OytNff+4au6EYFH167R82-79WUrts4DDnzOGSYCJw6zM1w@mail.gmail.com>
MD5: 0fd283d92b2e5195dec433dd7e263781

I might be around, so just put me on as a CCed non-required attendee.

On Wed, Aug 3, 2016 at 5:16 PM, William Huie - XFBC <william.huie@gsa.gov> wrote:

I'm interested as well and look free!

On Tue, Aug 2, 2016 at 10:45 AM, Adrian Webb - XFFC <adrian.webb@gsa.gov> wrote:
Thanks Jez! I'd be interested in meeting him.

Adrian

On Tuesday, August 2, 2016, Jez Humble - XFGB <jez.humble@gsa.gov> wrote:

If anyone's interested in this, please let me know ASAP (I will not be in DC that week)

Thanks,

Jez.

----- Forwarded message -----

From: (b) (6) <[REDACTED]@amazon.com>
Date: Mon, Aug 1, 2016 at 3:09 PM
Subject: FW: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)
To: "jez.humble@gsa.gov" <jez.humble@gsa.gov>

Hi Jez,

I understand Noah is on vacation and wanted to see if you had interest per the below email. I didn't want to wait for him to return as (b) (6) schedule fills up quickly. I look forward to hearing from you...

From: (b) (6) <[REDACTED]>
Sent: Monday, August 01, 2016 10:04 AM
To: 'Noah Kunin - 18F' <noah.kunin@gsa.gov>
Subject: AWS VP of Dev Productivity & Tools in town- (reports directly to Jassy)

Noah,
(b) (6) VP of Dev Productivity & Tools, is scheduled to spend time in the DC area on 9/6 - 9/7. Did you and your team have an interest in meeting with him? (b) (6) has been with AWS for nearly 5 years and reports directly to (b) (6). Please let me know as soon as you can as his schedule fills fast.

Thank you,

(b) (6)

Subject: Re: NASA interested in speaking with 18F in SF
Date: Tue, 20 Sep 2016 14:16:43 -0500
From: Noah Kunin <noah.kunin@gsa.gov>
To: (b) (6) @amazon.com>
Cc: (b) (6) @amazon.com>
Message-ID: <CAN+4Oytp098_auR4Y=N1TBZUPLQpmvC_8ntmSh9VB5tKn3Ytqw@mail.gmail.com>
MD5: b0ff6b758802d77b1ec564469848f70f

Sure!

On Tue, Sep 20, 2016 at 1:36 PM, (b) (6) (b) (6) @amazon.com> wrote:

Thank you, (b) (6)

Noah,

Pleasure to meet you. My customer at Ames Research Center in Mountainview is (b) (6). He leads the cloud implementation team for all of the NASA centers.

He has expressed an interest in connecting with 18F and I thought given your proximity, it would make sense for him to connect with you.

Please let me know if you would be open to this intro, thanks!

(b) (6)

From: (b) (6)
Sent: Tuesday, September 20, 2016 2:34 PM
To: Noah Kunin - 18F; (b) (6)
Subject: NASA interested in speaking with 18F in SF

Hi Noah,

I wanted to introduce you to (b) (6) from AWS. He is an Account Rep working with NASA who has a customer interested in speaking with someone from 18F out in the San Francisco area. I thought of you and wanted to connect you and (b) (6) to see if this is something you could help him with.

Please let me if I can help with anything else.

Thank you,

(b) (6)

(b) (6)

(b) (6)
(b) (6)

Amazon Web Services

--

Noah S. Kunin

[Infrastructure Director](#) | [Technology Transformation Service](#)

Subject: FW: AWS/FedRAMP August Working Group
Date: Tue, 16 Aug 2016 14:51:04 +0000
From: (b) (6) @amazon.com>
To: Bo Berlas - ISE <bo.berlas@gsa.gov>, Noah Kunin - XFG <noah.kunin@gsa.gov>
Message-ID: <34e6ae31755448c7897565abaefff854@EX13D03UEE002.ant.amazon.com>
MD5: c737b93cc5576ec983a75d1140111e4d

AWS / FedRAMP August Working Group

Good Afternoon,

Please join us for a FedRAMP Inter-Agency Amazon Web Services (AWS) Working Group on Monday, August from 3:00PM – 4:00PM EST. This Working Group serves as a collaborative Inter-Agency forum to review and discuss AWS cloud services.

AWS Public Sector Security Assurance & Compliance will be hosting the event at 601 New Jersey Ave NW, Suite 900, Washington DC. If you or your delegate(s) are interested in attending, please RSVP aws-compliance-fedramp@amazon.com by noon on Friday, August 19. A conference line is also available.

Agenda topics are below; thank you for your continued FedRAMP partnership.
Working Group Sessions:

Meeting: August AWS/FedRAMP WG

Date: Monday, August 22, 2016
Time: 3:00– 4:00PM EST
Location: Amazon Web Services
601 New Jersey Ave NW
Suite 900
Washington, DC 20001
Conference Room: Rex

Agenda:

3:00 – 3:05 Introductions/Roll Call (Ashley, FedRAMP PMO)
3:05 – 3:15 CapLink Tutorial – Greg (AWS)
3:15 – 3:20 New Services and Forms Update – Greg (AWS)/Michael Carter(Veris)
3:20 – 4:00 ConMon – Ted (AWS)/Elise (AWS)/Michael Carter(Veris)
| Risk Downgrade Process Overview (Elise)
| Monthly ConMon Review for GovCloud and E/W (Ted/Elise/Sam)

WebEx Session Information:

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[Add to Calendar](#) When it's time, join the meeting.
g.

Join by phone 1-650-429-3000
or 1-800-368-6868
US /Canada)
[Global call-in numbers](#)

[Can't join the meeting?](#)

Subject: Tentatively Accepted: FW: AWS/FedRAMP August Working Group @ Mon Aug 22, 2016 2pm - 3pm (CDT) (Noah Kunin - 18F)
Date: Tue, 16 Aug 2016 15:05:32 +0000
From: noah.kunin@gsa.gov
To: (b) (6) @amazon.com>
Message-ID: <94eb2c05b29c1c0a83053a31ae4e@google.com>
MD5: ceeb968adbda3717a67597543ad6fd95
Attachments: invite.ics

noah.kunin@gsa.gov has replied "Maybe" to this invitation.

FW: AWS/FedRAMP August Working Group

AWS / FedRAMP August Working Group

Good Afternoon,

Please join us for a FedRAMP Inter-Agency Amazon Web Services (AWS) Working Group on Monday, August from 3:00PM – 4:00PM EST. This Working Group serves as a collaborative Inter-Agency forum to review and discuss AWS cloud services.

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Agenda topics are below; thank you for your continued FedRAMP partnership.

Working Group Sessions:

Meeting: August AWS/FedRAMP WG

Date: Monday, August 22, 2016

Time: 3:00– 4:00PM EST

Location: Amazon Web Services

601 New Jersey Ave NW

Suite 900

Washington, DC 20001

Conference Room: Rex

Agenda:

3:00 – 3:05 Introductions/Roll Call (Ashley, FedRAMP PMO)

3:05 – 3:15 CapLink Tutorial – (b) (6) (AWS)

3:15 – 3:20 New Services and Forms Update – (b) (6) (AWS), (b) (6) (Veris)

3:20 – 4:00 ConMon – (b) (6) (AWS), (b) (6) (AWS), (b) (6) (Veris)

- Risk Downgrade Process Overview (b) (6)

- Monthly ConMon Review for GovCloud and E/W (b) (6)

WebEx Session Information:

AWS / FedRAMP August Working Group

Monday, August 22, 2016

3:00 pm | Eastern Daylight Time (New York, GMT-04:00) | 1 hr

Meeting number (access code): (b) (6)

Meeting password: (b) (6)

Add to Calendar

When it's time, join the meeting.

Join by phone

(b) (6) Call-in toll number (US/Canada)

Global call-in numbers

Can't join the meeting?

<i>When</i>	Mon Aug 22, 2016 2pm – 3pm Central Time
<i>Where</i>	601 New Jersey Ave, NW Suite 900, Washinton, DC REX Conference Room (map)
<i>Calendar</i>	Noah Kunin - 18F
<i>Who</i>	<div>OMDOX</div> <div>Gray, Jennifer - organizer</div> <div>OMDOX</div> <div>noah.kunin@gsa.gov - creator</div> <div>OMDOX</div> <div>Bo Berlas - ISE</div>

Invitation from [Google Calendar](#)

You are receiving this courtesy email at the account (b) (6) @amazon.com because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Subject: RE: 18F Blog Post on 18F/AWS FedRAMP-TIC Overlay Pilot
Date: Tue, 22 Sep 2015 20:12:11 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <9faee1eceb204c9885c34a4259f97763@EX13D02UEE002.ant.amazon.com>
MD5: c43035a18bb0a866256029e1a9bcce7f

Hi Noah,

I'm happy to help with the blog post you all are working on.

Additionally, I understand you're attending re:Invent next month. Let me know if you'd be open to a few press briefings while there. If it's timed well with your blog post, it may be a good way to spread the word. Let me know if you're interested!

Best,

(b) (6)

From: (b) (6)
Sent: Tuesday, September 22, 2015 8:05 AM
To: Noah Kunin; Rajat Ravinder Varuni
Cc: (b) (6)
Subject: 18F Blog Post on 18F/AWS FedRAMP-TIC Overlay Pilot

Hi Noah,

I would like to virtually introduce you to (b) (6), she is our AWS PR Manager. I informed her and her team that you are preparing for an 18F blogpost related to completing phase 1 of the DHS efforts in TIC enforcement solutions, the AWS/18F Draft FedRAMP-TIC Overlay Pilot. Can you please include her when you release and what the content will be, so I can work with her and her team in preparing any comments from customers once you post this publically? Thank you.

Regards,

(b) (6)

(b) (6)
US Public Sector Compliance Architect
AWS Security Assurance & Compliance
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: vpc flow logs to plain text
Date: Wed, 23 Sep 2015 11:59:42 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Noah Kunin <noah.kunin@gsa.gov>
Cc: Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@verisgroup.com>
Message-ID: <CAGjRvjCh7gBG8pndJCtKB0ZLME7HVVcjxCnz7PqS8w61VCOB8g@mail.gmail.com>
MD5: 642be1a901d7430b14ba98cd42071345

Hi Noah, As a heads up, I am in the process of siphoning out netflow logs from CloudWatch logs, where vpc flow logs reside.

For the purposes I need to use Alert Logic, 3rd party tool from AWS marketplace.

I will be using the free trial for the same.

thanks! --

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Yeah ... That is hidden in the kb .. Url below..

(b) (4)

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 23, 2015, at 6:27 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

What is the command to dump the logs???

On Wed, Sep 23, 2015 at 5:26 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Yes Sir, the net flow logs (VPC Flow Logs) are stored in Cloud Watch logs.

Steps 1.

Connect to Cloudwatch logs end-point with access/secret

Step 2.

Run the command to dump logs to a plain text

Step 3.

Rajat will produce produce this text file as am artifact to our 3PAO and DHS.

That all I know...

Whatever happens after that is all magic :)

On Wed, Sep 23, 2015 at 6:21 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

So, the logs are already in cloud watch, how do we get them to Einstein?

On Wed, Sep 23, 2015 at 5:17 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Basically all that DHS wants is to have net flow logs in plain text to feed it to Einstein....

Here those logs are stored in Cloud Watch logs named "Cloud Foundry Live VPC logs"

The url below is a KB for achieving the same, i.e. to help us query cloud watch logs to siphon them in plain text.

As always thanks for taking a swipe at it.

Let me know if you need more clarification, i am here to help.

thanks!

On Wed, Sep 23, 2015 at 6:11 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

Hey Rajat,

I started looking into this but I have no idea what you are talking about. I see some logs being stored in CloudWatch but I don't know if those are the ones you need.

What is the objective you are trying to achieve?

On Thu, Sep 17, 2015 at 4:32 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Dear Diego,

Is there a way you can help me get the netflow data (VPC flow logs) from CF-live vpc, which is already configured to dump logs to cloudwatch logs?

(b) (4)

thanks!

Regards
Rajat

----- Forwarded message -----

From: (b) (6) <[REDACTED]@amazon.com>

Date: Wed, Sep 16, 2015 at 1:48 PM

Subject: RE: vpc flow logs export

To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>

Cc: (b) (6) <[REDACTED]@amazon.com>

(b) (4)

You can also use the control to peruse the log streams. Look for the 'Logs' options on the left side of the CloudWatch section of the console.

Best,

(b) (6)

Solutions Architect
Amazon Web Services

(b) (6)

(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Wednesday, September 16, 2015 1:40 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: Re: vpc flow logs export

ok , please let me know how to pull the logs from cloudwatch.. any link would be good.

thanks as always..

On Wed, Sep 16, 2015 at 1:34 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

We have a roadmap item to provide this type of capability. At the moment, you have to pull the data out from CloudWatch Logs.

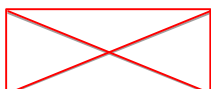
Best,

(b) (6)

Solutions Architect
Amazon Web Services

(b) (6)

(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Wednesday, September 16, 2015 1:01 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Diego Lapiduz

diego.lapiduz@gsa.gov

(b) (6)

Subject: 18F Blog Post on 18F/AWS FedRAMP-TIC Overlay Pilot
Date: Tue, 22 Sep 2015 12:05:03 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, Rajat Ravinder Varuni
<rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <e707bb2eff864774be180c1b9a7601da@EX13D03UEA002.ant.amazon.com>
MD5: c89483cfebd70c0046eaf0b0b8fb5384

Hi Noah,

I would like to virtually introduce you to (b) (6), she is our AWS PR Manager. I informed her and her team that you are preparing for an 18F blogpost related to completing phase 1 of the DHS efforts in TIC enforcement solutions, the AWS/18F Draft FedRAMP-TIC Overlay Pilot. Can you please include her when you release and what the content will be, so I can work with her and her team in preparing any comments from customers once you post this publically? Thank you.

Regards,

(b) (6)

(b) (6)
US Public Sector Compliance Architect
AWS Security Assurance & Compliance
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

AWS may schedule instances for retirement in cases where there is an unrecoverable issue with the hardware on an underlying host. For more information about scheduled retirement events, please see Monitoring Scheduled Events in the EC2 user guide (http://docs.amazonwebservices.com/AWSEC2/latest/UserGuide/monitoring-instances-status-check_sched.html). To avoid single points of failure within critical applications, please refer to our architecture center for more information on implementing fault-tolerant architectures: <http://aws.amazon.com/architecture>.

If you have any questions or concerns, you can contact the AWS Support Team on the community forums and via AWS Premium Support at: <http://aws.amazon.com/support>

Sincerely,
Amazon Web Services

This message was produced and distributed by Amazon Web Services, Inc., 410 Terry Avenue North, Seattle, Washington 98109-5210

Reference: b42f6bc0-aec8-45c7-a348-40694043d8a4

Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Thu, 17 Sep 2015 14:49:18 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <0000014fdb7f4f8-1a2a4b7a-198d-4b58-b8a2-8f7f4548f0d1-000000@email.amazonses.com>
MD5: d73ba2d089b2bde0860df6ef09865b1f

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Subscription Error when requesting services
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\) &language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4) &language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

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Subject: Attention required on case (b) (4) : Limit Increase: Elastic IPs - EC2 Classic
Date: Thu, 17 Sep 2015 12:16:02 +0000
From: "'Amazon Web Services' via 066948758968 - AWS Account Management"
<066948758968@gsa.gov>
To: "066948758968@gsa.gov" <066948758968@gsa.gov>
Cc: (b) (6) @uscis.dhs.gov" (b) (6) @uscis.dhs.gov>
Message-ID: <0000014fdb3ba03d-2c11583a-681b-45ff-8db5-5c98c7a154f8-000000@email.amazonse
s.com>
MD5: 5e5dbdcae38b42e309c4ba9459b383f9

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

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Subject: [Update] AWS TIC Overlay Tagup
Date: Wed, 16 Sep 2015 15:36:31 +0000
From: claudio.belloli@gsa.gov
To: noah.kunin@gsa.gov, (b) (6)@verisgroup.com, ashley.mahan@gsa.gov, (b) (6)@hq.dhs.gov, (b) (6)amazon.com, monette.respress@gsa.gov, (b) (6)@hq.dhs.gov, curtis.lovett@gsa.gov, (b) (6)@amazon.com, rajat.ravindervaruni@gsa.gov, (b) (6)amazon.com, (b) (6)verisgroup.com, (b) (6)@associates.hq.dhs.gov, claudio.belloli@gsa.gov
Cc: curtis.lovett@gsa.gov, monette.respress@gsa.gov, (b) (6)verisgroup.com, noah.kunin@gsa.gov, ashley.mahan@gsa.gov, (b) (6)amazon.com, (b) (6)@amazon.com, rajat.ravindervaruni@gsa.gov, (b) (6)@hq.dhs.gov, (b) (6)@hq.dhs.gov, (b) (6)@verisgroup.com, (b) (6)@associates.hq.dhs.gov, (b) (6)amazon.com
Message-ID: <001a114912ac143618051fdf10e9@google.com>
MD5: 2dc1ac52a807a76306fcc3c096bc5889

Please dial in again for the TIC call now.Thanks

AWS TIC Overlay Tagup

If at GSA, use 2145

When

Wed Sep 16, 2015 11:30am – 12pm Eastern Time

Where

(b) (6)

Who

- OMDOX Matthew Goodrich -
XAAB - organizer
- OMDOX Noah Kunin
- OMDOX (b) (6)@hq.dhs.gov
- OMDOX (b) (6)@amazon.com
- OMDOX Monette Respress - XI-C
- OMDOX (b) (6)amazon.com
- OMDOX Ashley Mahan - XAAB-C
- OMDOX RAJAT RAVINDER
- OMDOX VARUNI - IR-C
- OMDOX (b) (6)verisgroup.com
- OMDOX claudio.belloli@gsa.gov
- OMDOX (b) (6)@hq.dhs.gov
- OMDOX ov
- OMDOX Curtis LOVETT - IR-C
- OMDOX (b) (6)
- OMDOX @associates.hq.dhs.gov
- OMDOX (b) (6)@amazon.com
- OMDOX (b) (6)@verisgroup.com

Amazon Web Services

(b) (6)

--

Noah Kunin

18F Infrastructure Director | @18F

--

Noah Kunin

18F Infrastructure Director | @18F

Subject: Attention required on case (b) (4) : Call: Account Requires Subscription
Date: Tue, 15 Sep 2015 17:11:59 +0000
From: "'Amazon Web Services' via 785518522031 - AWS Account Management"
<785518522031@gsa.gov>
To: "785518522031@gsa.gov" <785518522031@gsa.gov>
Message-ID: <0000014fd1fddaf7-f6b99615-3c2b-4448-8875-55fb8392aa34-000000@email.amazonses.com>
MD5: 409d6e67ddfc96ec03b3a5fccec82a37

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

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Best Regards,

Amazon Web Services

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Subject: RE: Meeting Summary form AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday 8/9/2015
Date: Tue, 15 Sep 2015 14:34:38 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" amazon.com" (b) (6) amazon.com>, "matthew.goodrich@gsa.gov" <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Monette Respress - XAAB-C <monette.respress@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, (b) (6) verisgroup.com>, (b) (6) verisgroup.com>, "Rajat Ravinder Varuni" <rajat.ravindervaruni@gsa.gov>
Message-ID: <34bae869189a42a7934d269bf954e56a@EX13D03UEE002.ant.amazon.com>
MD5: 4ab0eef46a27d9777ddcbf726a9b0ed0

Updated: (b) (6) ☺

From: (b) (6)
Sent: Monday, September 14, 2015 6:36 PM
To: (b) (6) 'matthew.goodrich@gsa.gov'; Claudio Belloli - XAAB; Monette Respress - XAAB-C; Noah Kunin; (b) (6) (b) (6) Rajat Ravinder Varuni
Subject: Meeting Summary form AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday 8/9/2015

Team – summary of last week's TIC Overlay Tag up – feel free to send updates as needed. Thanks – (b) (6)

AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday

Meeting Subject: Updated Invitation: AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday (matthew.goodrich@gsa.gov) -8/9/2015

Meeting Date: 11:30 AM

Location: Conference #: (b) (6) Participant Code: (b) (6)

Attendees

- Claudio Belloi, GSA FedRAMP PMO
- Monet Repress, GSA FedRAMP PMO
- (b) (6), DHS TIC
- (b) (6), Veris
- (b) (6) Veris
- Noah Kunin, 18F/GSA
- (b) (6), AWS

Notes

Below is a summary of our weekly *AWS/18F TIC Overlay Pilot meeting*. Please feel free to include additional information that was not captured. Thanks.

Summary:

Final TIC Overlay Pilot Deliverables:

- AWS and 18F have concluded phase of 1 of FedRAMP-DHS TIC Overlay Pilot. Veris has prepared the final TIC Overlay assessment report, including workbooks from both 18F and AWS, and test plans developed in scope for this pilot.

AWS will send these deliverables to (b) (6) and Claudio for their review via Adobe LiveCycle DRM.

FedRAMP and DHS PMO will review overlay workbook and assessment prepared by Veris and schedule TIC Overlay Pilot Debrief in the coming weeks.

Communications and Outreach:

- 18F is preparing a blogpost of the TIC Overlay Pilot and will share draft with DHS, FedRAMP, AWS, and Veris. Once this is posted AWS will also provide blog on pilot assessment and upcoming use case development. (b) (6) will connect AWS PR to Noah to find out when blog will be released. 18F recommended that they issue blog first so that it becomes public information.
- DHS (b) (6) invited team for a special presentation of TIC overlay pilot at the next DHS TIC Working Group (CAB). Noah said after the first week of October would be better for 18F. (b) (6) will send details to AWS, Veris, and 18F in when the date comes closer, looking at 3rd week of October.
- AWS will provide an overview of the TIC overlay pilot at reInvent w/ 18F to identify controls applicable to TIC pilot, lessons learned and upcoming informational and educational sessions. Veris will be there to provide additional insight on assessment.

Recommendations and Next Steps:

Team asked DHS to provide feedback on process for validation for both CSP and Customer.

DHS needs to follow up with 18F about next phase especially for agency customers providing flow logs to DHS for validation. (b) (6) will establish meeting with 18F to collect log data with Einstein team. Veris will support once more background is provided from DHS on the assessment component.

AWS Security Assurance & Compliance and Solution Architects will be working closely with Veris and 18F on use case to support TIC enforcement for agencies.

Actions:

- Veris to finalize SAR and Workbooks
- AWS/18F to review final deliverables
- AWS to send final deliverables to FedRAMP PMO and DHS PMO
- 18F to provide draft and date of blogpost to team
- DHS to send meeting invite to TIC Working Group to present on TIC Pilot and share lessons learned
- DHS and FedRAMP to provide date for debrief and plan for process for validation.

Subject: RE: Wrapping up AWS/18F TIC Overlay
Date: Fri, 11 Sep 2015 14:26:42 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CO1PR04MB5210C6265071AA8CAFD55E5D4500@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 4c8c5fa030989f1279e50858c95d8036

Great, thanks Rajat!

(b) (6)

Associate | CISSP, Security+, CCSK

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(b) (6)

E: (b) (6)

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INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA "12 To Watch" Awardee

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Friday, September 11, 2015 10:26 AM

To: (b) (6) verisgroup.com>

Cc: Noah Kunin <noah.kunin@gsa.gov>

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

Just completed reviewing the SRTM, I am good with it.

thanks!

On Thu, Sep 10, 2015 at 4:40 PM, (b) (6) verisgroup.com> wrote:

Thank you!

(b) (6)

Associate | CISSP, Security+, CCSK

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From: RAJAT RAVINDER VARUN - IRC [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Thursday, September 10, 2015 4:40 PM

To: (b) (6) [verisgroup.com](mailto:(b) (6)@verisgroup.com)>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Subject: Re: Wrapping up AWS/18F TIC Overlay

OK , sure can.

On Thu, Sep 10, 2015 at 4:38 PM, (b) (6) [verisgroup.com](mailto:(b) (6)@verisgroup.com)> wrote:

H Rajat,

We are actually planning to have this wrapped up by tomorrow and to submit by Friday. Any chance you all could have your review completed and any redacts back to us by tomorrow afternoon? Would appreciate a quick turn on this so that we can deliver a clean version on time by Friday to DHS and FedRAMP PMO. Thanks!

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From: RAJAT RAVINDER VARUN - IRC [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Thursday, September 10, 2015 4:36 PM
To: (b) (6) [verisgroup.com](mailto:(b) (6)@verisgroup.com)>
Cc: Noah Kunin <noah.kunin@gsa.gov>

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

Thank you very much. I will review the workbook and revert back in a couple of days.

Regards

Rajat

On Wed, Sep 9, 2015 at 6:52 PM, (b) (6) <(b) (6)@verisgroup.com> wrote:

Good Evening Rajat and Noah,

Per our discussion earlier this afternoon, attached is a workbook with only the Customer write-ups for each TIC Capability for your review to ensure we have not disclosed too much information or information that should not be shared to the public domain. Please let us know after your review if you see anything of concern that needs to be redacted. Thanks!

Respectfully,

(b) (6)

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(b) (6)

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-----Original Appointment-----

From: (b) (6) <(b) (6)@amazon.com>

Sent: Tuesday, September 8, 2015 5:13 PM

To: (b) (6) <(b) (6)>

Subject: Wrapping up AWS/18F TIC Overlay

When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: dca - or GSA

Rajat – sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [<mailto:rajat.ravindervaruni@gsa.gov>]

Sent: Saturday, September 05, 2015 9:12 AM

To: (b) (6)

Cc: Noah Kunin; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); Jennifer Moran - XFC

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

I am available Wednesday or Thursday between 11 and 2pm. I will be onsite at GSA.

Noah will be on the west coast and will return back to DC on 9/24.

If you were hoping for an in-person meeting, I would like to suggest that we get started on the presentation desk and run it by Noah.

In the meantime would you please send us the initial presentation, that would help me gather some thoughts about the same.

Please let me know

Thanks!

On Fri, Sep 4, 2015 at 5:10 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Noah/Rajat,

There is a great deal of interest on the pilot from other USG customers using AWS and they want to hear more about the pilot. I have an initial deck ready for our debrief and EBC, that contains AWS perspective, Veris, and now need yours. Do you have time next Wed 9/9 at 3pm or 9/11 at 3pm to meet up?

Looking forward to seeing you both at reInvent.

By the way, (b) (6) said he reached out to you regarding nomination to our AWS video interview. What do you need from ethics? If you want to refer to a sample, please visit check our video with [Dr. Taha Haas Kout](#).

Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

message.

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From: (b) (6) [(b) (6) amazon.com]

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To: (b) (6) (b) (6)

Subject: Wrapping up AWS/18F TIC Overlay

When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

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Thanks,

(b) (6)

(b) (6)

Subject: RE: Wrapping up AWS/18F TIC Overlay
Date: Thu, 10 Sep 2015 20:38:25 +0000
From: (b) (6) <[REDACTED]@verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CO1PR04MB5211038CA27CF519CBA75DDD4510@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: df555e57de4965e9b04f30c3a17c706a

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Sent: Thursday, September 10, 2015 4:36 PM

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Cc: Noah Kunin <noah.kunin@gsa.gov>

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Respectfully,

(b) (6)

Associate | CISSP, Security+, CCSK

Veris Group, LLC

2005-2015: Celebrating 10 Years of Cybersecurity Excellence

8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)

E: (b) (6)

www.verisgroup.com | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Google+](#)

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA "12 To Watch" Awardee

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-----Original Appointment-----

From: (b) (6) [(b) (6) [amazon.com](mailto:(b) (6)@amazon.com)]

Sent: Tuesday, September 8, 2015 5:13 PM

To: (b) (6) (b) (6)

Subject: Wrapping up AWS/18F TIC Overlay

When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: dca - or GSA

Rajat – sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [<mailto:rajat.ravindervaruni@gsa.gov>]

Sent: Saturday, September 05, 2015 9:12 AM

To: (b) (6)

Cc: Noah Kunin; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); Jennifer Moran - XFC

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

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Noah will be on the west coast and will return back to DC on 9/24.

If you were hoping for an in-person meeting, I would like to suggest that we get started on the presentation desk and run it by Noah.

In the meantime would you please send us the initial presentation, that would help me gather some thoughts about the same.

Please let me know

Thanks!

On Fri, Sep 4, 2015 at 5:10 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

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Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](#)

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](#)

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Thu, 10 Sep 2015 16:39:31 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: (b) (6) <[REDACTED]@verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjCuBCdYQJGt3bf+YXyTK=Udo6ea42aiVVrcyhuBB9ci4A@mail.gmail.com>
MD5: f1cbdb3af6b94bff71766bfe876d5321

OK , sure can.

On Thu, Sep 10, 2015 at 4:38 PM, (b) (6) <[REDACTED]@verisgroup.com> wrote:

Hi Rajat,

We are actually planning to have this wrapped up by tomorrow and to submit by Friday. Any chance you all could have your review completed and any redacts back to us by tomorrow afternoon? Would appreciate a quick turn on this so that we can deliver a clean version on time by Friday to DHS and FedRAMP PMO. Thanks!

(b) (6)

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(b) (6)

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Thursday, September 10, 2015 4:36 PM

To: (b) (6) <[REDACTED]@verisgroup.com>

Cc: Noah Kunin <noah.kunin@gsa.gov>

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

Thank you very much. I will review the workbook and revert back in a couple of days.

Regards

Rajat

On Wed, Sep 9, 2015 at 6:52 PM, (b) (6) <[REDACTED]> wrote:

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From: (b) (6) <[REDACTED]> [mailto:(b) (6) <[REDACTED]>@amazon.com]

Sent: Tuesday, September 8, 2015 5:13 PM

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Subject: Wrapping up AWS/18F TIC Overlay

When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

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Amazon Web Services

o: (b) (6) e: (b) (6)@amazon.com

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--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](#)

U.S. General Services Administration

Cell Phone: (b) (6)

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U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Thu, 10 Sep 2015 16:36:16 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: (b) (6) verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjARUYir3VRcFSTSNkZvj6LS6cW+TAdAeGTvn2oLw1oh6w@mail.gmail.com>
MD5: edd5081c650c903935fbd6bf3132ec2b

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(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6) [@amazon.com](mailto:(b) (6)@amazon.com)

Work hard. Have fun. Make history.

Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Wed, 9 Sep 2015 13:57:52 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" amazon.com>
Cc: "(b) (6)" verisgroup.com>, Noah Kunin <noah.kunin@gsa.gov>, "aws-compliance-fedramp@amazon.com" (b) (6) amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <CAGjRvjBrqOmf41ZXeOyKOWqxsBfcRuQwhLEvUKgXVfXTHSedtw@mail.gmail.com>
MD5: 9ff7318c213da1f1c9937f4e0da7270a

OK, thanks

On Wed, Sep 9, 2015 at 1:56 PM, (b) (6) amazon.com> wrote:

RAJAT stuck in metro and they single tracking - will call you when I am at the lobby

On Sep 9, 2015, at 9:49 AM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Yes I will be there.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 9, 2015, at 8:46 AM, (b) (6) amazon.com> wrote:

Good morning, just wanted to confirm that we are meeting you at the GSA Bldg? Thanks!

(b) (6)

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ [18f.gov](http://www.18f.gov)
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Wed, 9 Sep 2015 17:56:51 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" verisgroup.com>, Noah Kunin <noah.kunin@gsa.gov>, "aws-compliance-fedramp@amazon.com" (b) (6) amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <013181FD-E7C6-425D-BFB4-66D6ED17452F@amazon.com>
MD5: ed5549d6309eb8a1024724869ffba291

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Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Wed, 9 Sep 2015 09:48:13 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" amazon.com>
Cc: "(b) (6)" verisgroup.com>, Noah Kunin <noah.kunin@gsa.gov>, "aws-compliance-fedramp@amazon.com" (b) (6) amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <1868149392274093959@unknownmsgid>
MD5: 9bdd98e5de4e4bc90c15fbd636a91dad

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--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

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Good morning, just wanted to confirm that we are meeting you at the GSA Bldg? Thanks!

(b) (6)

Subject: Wrapping up AWS/18F TIC Overlay
Date: Wed, 9 Sep 2015 12:46:28 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, "(b) (6)" verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com" <aws-compliance-(b) (6)" Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <008bd432ee1f4c3d879cd7c5faab91ec@EX13D03UEE002.ant.amazon.com>
MD5: f863dbf955cacbcb98618c25352548c0

Good morning, just wanted to confirm that we are meeting you at the GSA Bldg? Thanks!

(b) (6)

Subject: [devops-uscis-elis] RE: [Case (b) (4)] RDS instance - Reserved purchase
Date: Tue, 8 Sep 2015 16:29:31 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <0000014fadca778c-ae24e92b-6c48-490e-99c4-3a932079f4e8-0000000@email.amazonses.com>
MD5: f0394939527bf7a76719f24393c4f234

Hello,

Thank you for writing back to us!

You cannot change the DB instance class for your Reserved DB instance once purchased. Under certain circumstances we might be able to consider allowing this if this change was made soon after the purchase. But I cannot guarantee this for you. You might have to contact our customer service billing department to discuss this refund further. Please see the below link for information on reaching the AWS billing support;

<http://docs.aws.amazon.com/awsaccountbilling/latest/aboutv2/billing-get-answers.html>

You can find this information here <https://aws.amazon.com/rds/reserved-instances/> at the bottom of the page under 'Important Notes about Purchases'.

Please let me know if you have any further questions!

Best regards,

Sayali J.

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?display=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?display=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: Re: Wrapping up AWS/18F TIC Overlay
Date: Sat, 5 Sep 2015 09:12:23 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>
Message-ID: <CAGjRvjBPjHO=jUHdkwbC1YYLfDj6WxpOtrOHFoxMms=1=c68Zw@mail.gmail.com>
MD5: 681412beb24efcaef824d9c74028e4f0

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Amazon Web Services
o: (b) (6) e: (b) (6)
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Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: Wrapping up AWS/18F TIC Overlay
Date: Fri, 4 Sep 2015 21:10:03 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C
<rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com" (b) (6) amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>
Message-ID: <30f9bd5842de4b8fb9681d2400b9d8f5@EX13D03UEE002.ant.amazon.com>
MD5: e726ddeae36c1920e88a8c3c4ab1c31

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Thanks,

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(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: re:Invent 2015
Date: Fri, 4 Sep 2015 20:27:14 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <e44c369a2466440c858285e8ce1a49cc@EX13D04UWB004.ant.amazon.com>
MD5: 9f03d49a254ded5ee1de8db445377602

Hello Noah,

Your re:Invent pass confirmation should be in your email box. Let me know if you need further assistance. Thanks!

Registration Summary

Confirmation No.:	(b) (4)	T otal	\$0.00
Invoice No:	AWS-23395	Amount Paid	\$0.00
Order Date	2015/09/04	Balance Due	\$0.00

[View or Update Registration](#)

Registration Details

Contact Information	Billing Information
noah.kunin@gsa.gov	Noah Kunin
San Francisco, CA 94606	
US	

Purchases

Item	Unit Price	Quantity	Total
Full Conference Pass	\$0.00	1	\$0.00
Sub Total			\$0.00
Total			\$0.00
Paid			\$0.00
Balance Due			\$0.00

Best,

(b) (6) (b) (6)
Security Assurance

Subject: RE: AWS reInvent Information Request on Speakers
Date: Fri, 4 Sep 2015 19:51:53 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "RAJAT RAVINDER VARUNI - IR-C" <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <36fd728e8bab4de58dc0069bc8d30f0b@EX13D03UEE002.ant.amazon.com>
MD5: 8fa2ad451709131a654a0c6fd6aea1ee

Fantastic, thank you! Have a nice weekend.

From: Jennifer Moran - XC [mailto:jennifer.moran@gsa.gov]
Sent: Friday, September 04, 2015 12:53 PM
To: RAJAT RAVINDER VARUNI - IR-C
Cc: "(b) (6)" Noah Kunin
Subject: Re: AWS reInvent Information Request on Speakers

(b) (6)

Here is Noah's info:

First Name: Noah
Last Name: Kunin
Email Address: noah.kunin@gsa.gov
Country: USA
City: San Francisco
State: CA
Postal Code: 94606
Job Title: 18F Infrastructure Director
Telephone: (b) (6)
Company: 18F

On Fri, Sep 4, 2015 at 12:29 PM, RAJAT RAVINDER VARUNI - IR-C
<rajat.ravindervaruni@gsa.gov> wrote:

Hi (b) (6)

Here is my info . thanks for the help..

First Name: Rajat
Last Name: Ravinder Varuni
Email Address: rajat.ravindervaruni@gsa.gov
Country: USA

City: Chantilly

State: VA

Postal Code: 20152

Job Title: Information Systems Security Officer @ 18F.gov

Telephone: (b) (6)

Company: Valiant Solutions LLC

On Fri, Sep 4, 2015 at 12:24 PM, (b) (6) <(b) (6)@amazon.com> wrote:

Hi (b) (6)

Can you please provide the following information to me on Noah and Rajat? I need to send this to our reinvent team so they can reach out to Noah and Rajat directly for passes.

First Name

Last Name

Email Address

Country

City

State

Postal Code

Job Title

Telephone

Company

Thank you,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Jennifer Moran

Executive Administrator - 18F Infrastructure

<https://18f.gsa.gov> | @18F

Subject: RE: AWS reInvent Information Request on Speakers
Date: Fri, 4 Sep 2015 17:49:12 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFC <jennifer.moran@gsa.gov>, "RAJAT RAVINDER VARUNI - IR-C" <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <104ce4d56fe4400e84d1e3363d6bdffa@EX13D03UEE002.ant.amazon.com>
MD5: dc578dbb466fe1fcf2ff0d06d5a4aadf

Great thank you

From: Jennifer Moran - XC [mailto:jennifer.moran@gsa.gov]
Sent: Friday, September 04, 2015 12:53 PM
To: RAJAT RAVINDER VARUNI - IR-C
C c: (b) (6) Noah Kunin
Subject: Re: AWS reInvent Information Request on Speakers

(b) (6)

Here is Noah's info:

First Name: Noah
Last Name: Kunin
Email Address: noah.kunin@gsa.gov
Country: USA
City: San Francisco
State: CA
Postal Code: 94606
Job Title: 18F Infrastructure Director
Telephone: (b) (6)
Company: 18F

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<rajat.ravindervaruni@gsa.gov> wrote:

Hi (b) (6)

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First Name: Rajat
Last Name: Ravinder Varuni
Email Address: rajat.ravindervaruni@gsa.gov
Country: USA

City: Chantilly

State: VA

Postal Code: 20152

Job Title: Information Systems Security Officer @ 18F.gov

Telephone: (b) (6)

Company: Valiant Solutions LLC

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First Name

Last Name

Email Address

Country

City

State

Postal Code

Job Title

Telephone

Company

Thank you,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Jennifer Moran

Executive Administrator - 18F Infrastructure

<https://18f.gsa.gov> | @18F

Subject: Re: AWS reInvent Information Request on Speakers
Date: Fri, 4 Sep 2015 12:52:33 -0400
From: Jennifer Moran - XFC <jennifer.moran@gsa.gov>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" <[REDACTED]@amazon.com>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAOZOKnRJU3jsg9-35SvddOu1MHx5QWcK776fV1pBkpPZZAN6UA@mail.gmail.com>
MD5: cfb6f454e507478acc3abceca7e2ae34

(b) (6)

Here is Noah's info:

First Name: Noah
Last Name: Kunin
Email Address: noah.kunin@gsa.gov
Country: USA
City: San Francisco
State: CA
Postal Code: 94606
Job Title: 18F Infrastructure Director
Telephone: (b) (6)
Company: 18F

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Hi (b) (6)

Here is my info . thanks for the help..

First Name: Rajat
Last Name: Ravinder Varuni
Email Address: rajat.ravindervaruni@gsa.gov
Country: USA
City: Chantilly
State: VA
Postal Code: 20152
Job Title: Information Systems Security Officer @ 18F.gov
Telephone: (b) (6)
Company: Valiant Solutions LLC

On Fri, Sep 4, 2015 at 12:24 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi (b) (6)

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First Name

Last Name
Email Address
Country
City
State
Postal Code
Job Title
Telephone
Company

Thank you,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Jennifer Moran

Executive Administrator - 18F Infrastructure

<https://18F.gsa.gov> | @18F

Subject: Re: AWS reInvent Information Request on Speakers
Date: Fri, 4 Sep 2015 12:29:22 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Jennifer Moran - XFB <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjDq-zwLzEuzk=wP02Y3BVbwC51sgHSVQX-JYjrZ-vJ7KQ@mail.gmail.com>
MD5: fbac59f100d68af2f6859dd9b0544945

Hi (b) (6)

Here is my info . thanks for the help..

First Name: Rajat
Last Name: Ravinder Varuni
Email Address: rajat.ravindervaruni@gsa.gov
Country: USA
City: Chantilly
State: VA
Postal Code: 20152
Job Title: Information Systems Security Officer @ 18F.gov
Telephone: (b) (6)
Company: Valiant Solutions LLC

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Hi (b) (6)

Can you please provide the following information to me on Noah and Rajat? I need to send this to our reinvent team so they can reach out to Noah and Rajat directly for passes.

First Name
Last Name
Email Address
Country
City
State
Postal Code
Job Title
Telephone
Company

Thank you,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

Subject: AWS reinvent Information Request on Speakers
Date: Fri, 4 Sep 2015 16:24:57 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Message-ID: <2c82287e7c47442a8ecac5ea8f224d0a@EX13D03UEE002.ant.amazon.com>
MD5: 34ee146091049de9b0f679bcac103348

Hi (b) (6)

Can you please provide the following information to me on Noah and Rajat? I need to send this to our reinvent team so they can reach out to Noah and Rajat directly for passes.

First Name
Last Name
Email Address
Country
City
State
Postal Code
Job Title
Telephone
Company

Thank you,

(b) (6)

(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: RE: [Case (b) (4)] EC2 system reachability check failed for instance (b) (4) on
Fri Sep 04 10:38:00 UTC 2015 in Region us-east-1.
Date: Fri, 4 Sep 2015 14:04:09 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS AWS GSS" <devops-uscis-awsgss@gsa.gov>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014f98abf141-13b9cb32-ae4b-4ae1-8427-7ba176218290-000000@email.amazonses.com>
MD5: 0a9003e0791d854a517218187792a830

Hello,

Thank you for contacting AWS support. My name is (b) (6) and I am happy to help you today. I am sorry you are having trouble with your instance. I checked the underlying host and I can see that it is currently having an issue. The system is not currently able to recover from the issue. I am sorry for any inconvenience this has caused. To get this server back up and running, please perform a stop, then a start on the instance. This will move you to a new host. Unfortunately on a stop, anything that is in instance storage will be deleted.

If you have anymore questions please do not hesitate to ask. Thank you, have a great day!

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: EC2 system reachability check failed for instance (b) (4) on Fri Sep 04 10:38:00 UTC 2015 in Region us-east-1.
Date: Fri, 4 Sep 2015 12:50:16 +0000
From: "'Amazon Web Services' via DevOps USCIS AWS GSS" <devops-uscis-awsgss@gsa.gov>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Message-ID: <0000014f98684d3e-1609a07b-c7b5-461e-b179-4dad4fa65cdc-0000000@email.amazonses.com>
MD5: cfa9e6de556e4b5457f30a027a93b632

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case (b) (4)

Subject: EC2 system reachability check failed for instance (b) (4) Fri Sep 04 10:38:00 UTC 2015 in Region us-east-1.

Severity: High

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://aws.amazon.com/support/case?caseId=\(b\) \(4\) &language=en](https://aws.amazon.com/support/case?caseId=(b) (4) &language=en)

Sincerely,

The Amazon Web Services Team

Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

Amazon Web Services LLC is a subsidiary of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc.

Subject: RE: [Case (b) (4)] Limit Increase: EC2 Reserved Instance Purchase Instances
Date: Fri, 4 Sep 2015 01:53:50 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS AWS GSS" <devops-uscis-awsgss@gsa.gov>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <0000014f960f515f-08bf9183-08cd-4ba3-bbd0-8ce76cf8bbb0-000000@email.amazonses.com>
MD5: 55c635d7e515ed4f5d68857aff14b674

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Best regards,

Amazon Web Services

=====

Please let us know if we resolved your issue:

If yes, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&caseId=(b) (4))

If no, click here:

[\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&caseId=(b) (4))

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Subject: Re: AWS TIC Overlay Pilot Meeting Notes from 9/2/2015
Date: Thu, 3 Sep 2015 16:33:46 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>
Cc: (b) (6) amazon.com>, (b) (6) amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, (b) (6) verisgroup.com>, (b) (6) amazon.com>, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Monette Respress - XI-C <monette.respress@gsa.gov>, (b) (6) verisgroup.com>, Noah Kunin <noah.kunin@gsa.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @associates.hq.dhs.gov", (b) (6) @associates.hq.dhs.gov>, "(b) (6) amazon.com" <(b) (6) amazon.com>
Message-ID: <-4408267851481127552@unknownmsgid>
MD5: 2da96f51e733fe9a189f138f1248a6e7

Thanks Claudio.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 3, 2015, at 4:32 PM, Claudio Belloli - XAAB <claudio.belloli@gsa.gov> wrote:

All,

Below please find the meeting notes from our call yesterday. If you have any comments/additions or questions, please let me know.

NOTES:

-Veris and 18F have concluded the collection of evidence. This task is now closed.

-Veris will complete write up, SRTM and SAR by Thursday 9/3 and will send to (b) (6) to review.

-There are still a couple parking lot issues for DHS to address, AWS/Veris will send to DHS.

-Veris used the FedRAMP SAR template and modified it slightly for TIC readiness focus. Veris would like feedback from DHS and FedRAMP on the format and content. In particular, if the SAR contains the appropriate metrics.

-Once the SAR review is complete, AWS would like to schedule a debrief with DHS, FedRAMP, and 18F. Items to discuss include a plan for Agency roll out and guidance, using the test cases, and any remaining parking lot issues.

v/r

Claudio

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OC S I T | G S A
tel: (b) (6)
| email: claudio. belloli@gsa.gov
www.fedramp.gov

Subject: AWS TIC Overlay Pilot Meeting Notes from 9/2/2015
Date: Thu, 3 Sep 2015 16:31:49 -0400
From: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>
To: (b) (6) amazon.com>, (b) (6) amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, (b) (6) verisgroup.com>, (b) (6) amazon.com>, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Monette Respress - XI-C <monette.respress@gsa.gov>, (b) (6) verisgroup.com>, Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @associates.hq.dhs.gov, (b) (6) @amazon.com
Message-ID: <CAOZB9qHhLfKNFX3TdSJ6NDZ_xvha_B_zyXOBcoSj7aaHeU83hA@mail.gmail.com>
MD5: 0cf7067da4aabd1c574dce66983edd77

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NOTES:

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-Veris used the FedRAMP SAR template and modified it slightly for TIC readiness focus. Veris would like feedback from DHS and FedRAMP on the format and content. In particular, if the SAR contains the appropriate metrics.

-Once the SAR review is complete, AWS would like to schedule a debrief with DHS, FedRAMP, and 18F. Items to discuss include a plan for Agency roll out and guidance, using the test cases, and any remaining parking lot issues.

v/r
Claudio

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OC S I T | G S A
tel: (b) (6)
| email: claudio.belloli@gsa.gov
www.fedramp.gov

Subject: Follow up on EBC Flash Talk at AWS reInvent 2015
Date: Thu, 3 Sep 2015 14:18:41 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <688dba14376a4312a204ff941e46a9c5@EX13D03UEE002.ant.amazon.com>
MD5: c5857dd1d75499a7dad23006279a9a05

Hi (b) (6)

I wanted to check in with you as I was out of the office last week on vacation but have been in comms with (b) (6) who has been working to get you the information for you to process the travel requisitions for Noah and Rajat. (b) (6) indicated you needed costs to do so.

I ran some estimates with (b) (6) and from my previous experience as a former federal employee what was needed is total estimate of travel cost, including transportation, lodging, per diem, and other incidental costs that are allowable under the Federal Travel Regulation and expected to be incurred. You will need to follow GSA's travel policy and conference attendance policy.

As far as conference passes, I reached out to our team and they still waiting to hear back and when that is complete the notification will not come from me or Jerry it will come directly from the AWS reInvent team.

Details on EBC Flash Talks:
Session will be held Tuesday, October 6th from 2 – 5pm.
AWS/18F TIC Overlay Pilot Session will start 4pm

Thank you,
(b) (6)

Estimate Daily Hotel Rate @ Treasure Island w/ AWS reInvent Rate	\$266.50 per day (you may need approval or check with the hotel for GSA Per Diem Rate for \$106.00 per day)
Estimate for Meals, Incidentals	\$64.00 per day (as indicated in GSA Per Diem Rate)
Estimate for Travel (Airfare from SFO to LAS) RT	\$ 176.00 United Airlines
Full Conference Pass	\$1299

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

Subject: [devops-uscis-elis] RE: [Case (b) (4)] Limit Increase: Elastic Load Balancers
Date: Wed, 2 Sep 2015 18:54:02 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <00000014f8f68a0bd-126b9085-5677-4b73-ae93-f926af6dc9a4-000000@email.amazonses.com>
MD5: 008801ad8b83ef546410a072c6202835

Hi,

My name is (b) (6) with AWS Billing Support and I will be helping you today with your limit increase!

I'm happy to inform you that we've approved and processed your Elastic Load Balancers limit increase request for the US East (Northern Virginia) region. Your new limit is 50, but it can sometimes take up to 15 minutes for this to propagate and become available for use.

Should you have any further questions or concerns, please do not hesitate to contact us back.

Have a great day!

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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<http://aws.amazon.com/training/>

=====

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Subject: [devops-uscis-elis] Amazon Web Services: You have opened a new Support case:
(b) (4)
Date: Wed, 2 Sep 2015 18:46:49 +0000
From: "'Amazon Web Services' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: (b) (6) @uscis.dhs.gov" (b) (6) @uscis.dhs.gov>
Message-ID: <0000014f8f6204a0-e5263a73-1afb-423d-8fc5-4ffc9c2ab4a6-000000@email.amazonses.com>
MD5: 9551ef161bebe681a64828088bb7bcb5

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: Elastic Load Balancers
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

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Subject: Re: TIC Overlay Tag Up
Date: Wed, 2 Sep 2015 11:27:21 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" <(b) (6)@amazon.com>
Cc: "(b) (6)" <(b) (6)@verisgroup.com>, "(b) (6)" <(b) (6)@verisgroup.com>, "(b) (6)" <(b) (6)@amazon.com>, "(b) (6)" <(b) (6)@amazon.com>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <(b) (6)@amazon.com>
Message-ID: <-6418083384068237005@unknownmsgid>
MD5: 195e6f050f3256a28780e6ba92ecd8da

Hi (b) (6) I am available all day Wednesday of next week.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 2, 2015, at 11:25 AM, (b) (6) <(b) (6)@amazon.com> wrote:

Hello,

Am back from vacation and would like to tag up to finalize the pilot. Let me know what date works best for you either on Friday or sometime next week. Will be sending you key success metrics that we can discuss and share.

Best,

(b) (6)

(b) (6)
US Public Sector Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: TIC Overlay Tag Up
Date: Wed, 2 Sep 2015 15:26:08 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" verisgroup.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <50eddb2a0fd741808408e478e4109254@EX13D03UEE002.ant.amazon.com>
MD5: 622bdd4d23a4c9548ea221c47257eea7

Hello,

Am back from vacation and would like to tag up to finalize the pilot. Let me know what date works best for you either on Friday or sometime next week. Will be sending you key success metrics that we can discuss and share.

Best,

(b) (6)

(b) (6)
US Public Sector Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: RE: [Case (b) (4)] Limit Increase: EC2 Reserved Instance Purchase Instances
Date: Wed, 2 Sep 2015 01:44:51 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS AWS GSS" <devops-uscis-awsgss@gsa.gov>
To: "devops-uscis-awsgss@gsa.gov" <devops-uscis-awsgss@gsa.gov>
Cc: (b) (6) @uscis.dhs.gov" (b) (6) @uscis.dhs.gov>
Message-ID: <0000014f8bba61d0-fe57b1fd-29f4-4103-a69b-f93b1d6af79a-0000000@email.amazonses.com>
MD5: 7603772b99f6ce4ab7f7f02736679fa0

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&case=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&case=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: [devops-uscis-elis] RE: [Case (b) (4)] Limit Increase: EC2 Reserved Instance Purchase Instances
Date: Wed, 2 Sep 2015 01:44:52 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov>
Message-ID: <0000014f8bba627b-78b404b0-7fef-462f-ae69-66cfc2be9186-000000@email.amazonses.com>
MD5: e8e03463575875bdf8a8af08f214445d

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: RE: [Case (b) (4)] Limit Increase: Auto Scaling
Date: Tue, 1 Sep 2015 12:15:20 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f88d53e4e-226d934c-a83a-4d44-ae27-b87184f217b0-000000@email.amazonses.com>
MD5: 9add14c21b9be80493cd83ab9c0e08c8

Hi,

I received an update from our Service Team.

Your IAM Roles Limit Increase for a new limit of 350 has been approved and processed.

You'll want to wait about 10-15 minutes for the resources to push through and become available.

If you have any questions, please let me know.

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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<http://aws.amazon.com/training/>

=====

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Subject: RE: 18f AWS TIC WORKBOOK ARTIFACTS.
Date: Tue, 25 Aug 2015 19:30:52 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, (b) (6) amazon.com>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @gsa.gov>, (b) (6) amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>
Message-ID: <CO1PR04MB521E9B25942EA5C433332ABD4610@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 1f528ba0b42728741fd11647fc1a3407

Great, thank you Rajat!

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)
E: (b) (6)

www.verisgroup.com | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Google+](#)

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA "12 To Watch" Awardee

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Tuesday, August 25, 2015 3:17 PM
To: (b) (6) verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) amazon.com>; (b) (6) verisgroup.com>; (b) (6) @hq.dhs.gov>; (b) (6) @hq.dhs.gov>; Jennifer Moran - XFB <jennifer.moran@gsa.gov>; (b) (6) amazon.com>; Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>
Subject: Re: 18f AWS TIC WORKBOOK ARTIFACTS.

Hi (b) (6)

Please find attached the STRM workbook.

Hope that helps.

Thanks!

On Tue, Aug 25, 2015 at 2:13 PM, (b) (6) verisgroup.com> wrote:

Good Afternoon Rajat,

Would you mind also providing a copy of the SRIM Workbook that you were using to make notes in during our discussion last week as we walked through each of the controls? Thanks!

Respectfully,

(b) (6)

Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)

E: (b) (6)

www.verisgroup.com | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Google+](#)

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA “12 To Watch” Awardee

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From: RAAT RAVINDER VARUN - RC [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Tuesday, August 25, 2015 2:06 PM

To: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) <[amazon.com](mailto:(b) (6)@amazon.com)>; (b) (6) <[verisgroup.com](mailto:(b) (6)@verisgroup.com)>; (b) (6) <[hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)>; (b) (6) <[hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)>; Jennifer Moran - XFB <jennifer.moran@gsa.gov>; (b) (6) <[amazon.com](mailto:(b) (6)@amazon.com)>; Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>; (b) (6) <[verisgroup.com](mailto:(b) (6)@verisgroup.com)>

Subject: 18f AWS TIC WORKBOOK ARTIFACTS.

Hi Team,

As promised, please find attached the corresponding artifacts which are in accordance with the AWS TIC Overlay workbook.

In the next couple of days, I will reach out to you with the corresponding policy documents as well,

Questions, comments, please reach out to me directly.

Hope this helps.

Thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: RE: 18f AWS TIC WORKBOOK ARTIFACTS.
Date: Tue, 25 Aug 2015 18:13:48 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6) amazon.com>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>, "(b) (6) amazon.com>, "Curtis LOVETT - IR-C" <curtis.lovett@gsa.gov>
Message-ID: <CO1PR04MB521FD4BC296C7D3A714DFE7D4610@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 3a2cd26ca98426df81c8a63241d45a50

Good Afternoon Rajat,

Would you mind also providing a copy of the SRIM Workbook that you were using to make notes in during our discussion last week as we walked through each of the controls? Thanks!

Respectfully,

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
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8229 Boone Blvd., Suite 750 | Vienna, VA 22182
(b) (6)
E: (b) (6)

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CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA “12 To Watch” Awardee

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Tuesday, August 25, 2015 2:06 PM
T o: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) amazon.com>; (b) (6) verisgroup.com>; (b) (6) @hq.dhs.gov>; (b) (6) @hq.dhs.gov>; Jennifer Moran - XFB <jennifer.moran@gsa.gov>; (b) (6) amazon.com>; Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>; (b) (6) verisgroup.com>
Subject: 18f AWS TIC WORKBOOK ARTIFACTS.

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As promised, please find attached the corresponding artifacts which are in accordance with the AWS TIC Overlay workbook.

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Hope this helps.

Thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: RE: 18f AWS TIC WORKBOOK ARTIFACTS.
Date: Tue, 25 Aug 2015 18:07:06 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6) amazon.com>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>, "(b) (6) amazon.com>, "Curtis LOVETT - IR-C" <curtis.lovett@gsa.gov>
Message-ID: <CO1PR04MB521E556CE8C983DF6338805D4610@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: a47c2911064dfa84454c2f4ed05be4aa

Thanks Rajat!

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
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8229 Boone Blvd., Suite 750 | Vienna, VA 22182

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E: (b) (6)

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Tuesday, August 25, 2015 2:06 PM
To: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) amazon.com>; (b) (6) verisgroup.com>; (b) (6) @hq.dhs.gov>; (b) (6) @hq.dhs.gov>; Jennifer Moran - XFB <jennifer.moran@gsa.gov>; (b) (6) amazon.com>; Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>; (b) (6) verisgroup.com>
Subject: 18f AWS TIC WORKBOOK ARTIFACTS.

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Questions, comments, please reach out to me directly.

Hope this helps.

Thanks!

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Re: Speaking at AWS Re:Invent
Date: Tue, 25 Aug 2015 12:04:34 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Jennifer Moran - XFC <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjDGUweqdL3YL4A+qsKTjpE6im5H-P2jNq5vG+0b59mU5A@mail.gmail.com>
MD5: 61a5d6be40883da152bdd4ce998372a6

Hi Jennifer, Thanks for the email. re: my travel expenses, the last time Noah (CCed) and I discussed about it, it is all coming thru the 18f conference budget.

Hope that helps!

Rajat

On Tue, Aug 25, 2015 at 11:51 AM, Jennifer Moran - XFC <jennifer.moran@gsa.gov> wrote:

Here is my correspondence with (b) (6). The answer to #1 is what I really needed. I think I will be able to book Noah's flight and hotel this week though since we are able to cancel last minute without incurring fees. How do you go about booking travel?

Thanks!

----- Forwarded message -----

From: **Jennifer Moran - XFC** <jennifer.moran@gsa.gov>
Date: Mon, Aug 24, 2015 at 3:29 PM
Subject: Re: Speaking at AWS Re:Invent
To: "(b) (6)" <(b) (6)> <[amazon.com](mailto:(b) (6)@amazon.com)>

Thanks (b) (6) - please let me know when you do get the registration answer as I can not submit the gsa event request form until I have that number and it takes awhile for them to process it.

On Mon, Aug 24, 2015 at 3:25 PM, (b) (6) <(b) (6)> wrote:

H Jenn,

Here are the answersto your questions....

- 1) We do not have a definitive answer yet. We are working towards getting an official answer soon.
- 2) There are hotels offering AWS event rates. It looks like only Treasure Island and Harrah's are available for public rates. Noah and Rajat can check for government rates here. There are discounted sleeping rooms at the Treasure Island for \$199 a night still available. Please click [here](#) to book today. [Harrah's](#) is available at the prevailing public rates. We have sold out of our discounted sleeping rooms previously available at the Venetian, The Mirage, and Wynn/Encore.
- 3) Airfare. Here is a link that can help budget
<https://reinvent.aws/events.com/justification.html>

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6) [amazon.com](mailto:(b) (6)@amazon.com)
(b) (6)

From: Jennifer Moran - XC [mailto:jennifer.moran@gsa.gov]

Sent: Thursday, August 20, 2015 11:15 AM

To: (b) (6)

C c: (b) (6); (b) (6); (b) (6); (b) (6); (b) (6)

Subject: Re: Speaking at AWS Re:Invent

Hello all,

I need to submit some information to the GSA in order for Noah to get approved for his AWS re:invent trip. If you could please answer the following questions as soon as possible, as it takes awhile to get approved, i'd appreciate it:

- 1)How much does Noah have to pay for his registration? (I think that him and Rajat are receiving some kind of government discount correct? - if that is not the case, please let me know)
- 2)Will he receive a discount for his hotel stay as well?
- 3) Are there any other costs associated with this event that he needs to pay?

Thank you!

Jenn Moran

On Thu, Aug 6, 2015 at 10:14 AM, Jennifer Moran - XFB <jennifer.moran@gsa.gov> wrote:

Thanks Jenn,

No need to answer the questions below. I was able to get the answers from Noah. Yes I can handle Rajat's info as well.

best,

Jenn

On Thu, Aug 6, 2015 at 9:24 AM, (b) (6) <[REDACTED]>@amazon.com> wrote:

Hi Jenn,

Thank you for the email and someone from our reInvent team will be reach out to you. Would you be handling Rajat's info as well?

Regards,

(b) (6)

From: Jennifer Moran - XFB [mailto:jennifer.moran@gsa.gov]

Sent: Monday, August 03, 2015 4:38 PM

To: (b) (6)

Subject: Fwd: Speaking at AWS Re:Invent

Hi (b) (6)

I need to fill out an "event request" form and there are a few questions I have for you:

- 1) Will there be Press attending
- 2) What is the audience make up and approximate size
- 3) Is there a sponsoring organization
- 4) I understand we will receive a government discount for registration, food and travel, is that correct?

Many Thanks,

Jenn Moran

----- Forwarded message -----

From: Noah Kunin <noah.kunin@gsa.gov>

Date: Fri, Jul 31, 2015 at 1:04 PM

Subject: Speaking at AWS Re:Invent

To: (b) (6) <[REDACTED]>@amazon.com, Jennifer Moran - XFB <jennifer.moran@gsa.gov>

Hi (b) (6)

I've CCed Jennifer Moran, 18F Infrastructure's Executive Administrator. Whenever the information comes in from AWS re: the invent, please make sure she's on the thread.

Thanks!

--

Noah Kunin

Delivery Architecture + Infrastructure Services Director

(b) (6) | [@18F](#)

--

Jennifer Moran

Executive Administrator - 18F Infrastructure

<https://18F.gsa.gov> | @18F

--

Jennifer Moran

Executive Administrator - 18F Infrastructure

<https://18F.gsa.gov> | @18F

Subject: Important maintenance notice: Amazon Simple Email Service SSL/TLS certificate changes
Date: Fri, 21 Aug 2015 20:16:36 +0000
From: "'Amazon Web Services, Inc.' via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: devops-uscis-myuscis-production <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f51e7e574-1ba2415c-516e-415b-a965-ccb646bd2c7e-000000@email.amazonses.com>
MD5: aa0c78e91cc1facad515aa1f9e7d4263

Dear Amazon SES customer,

To continue improving the security of our cloud platform, Amazon SES will migrate the SSL certificates for the HTTPs and SMTP interfaces to use a new certificate chain signed using the SHA256 algorithm. The update will start on September 22, 2015 at 1a.m. PDT and will impact the US-EAST-1, EU-WEST-1, and US-WEST-2 Regions. This update is part of a wider AWS initiative for which you can find more details in this AWS security bulletin: <http://aws.amazon.com/security/security-bulletins/aws-to-switch-to-sha256-hash-algorithm-for-ssl-certificates/>.

While we expect a silent update, it is possible that your infrastructure is interacting with Amazon SES using an old certificate bundle that is incompatible with the new certificate. In this case, after the migration date your calls to Amazon SES will fail with SSL handshake exceptions. To resolve the problem, you will need to import a new certificate authority (CA) certificate into your certificate bundle. For more information on how to test and update your environment, please follow the instructions provided in the SSL Certificate Requirements topic in the AWS SDK for Java Developer Guide: <http://docs.aws.amazon.com/AWSSdkDocsJava/latest/DeveloperGuide/use-sha256.html>.

If you have any questions, please don't hesitate to contact us through the Amazon SES forum (<https://forums.aws.amazon.com/forum.jspa?forumID=90>) or through AWS Support (<https://aws.amazon.com/support/>).

Best regards,

The Amazon SES team

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Subject: Re: Follow up with 18F at AWS reInvent EBC Flash Talks
Date: Fri, 21 Aug 2015 15:54:21 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" amazon.com>
Cc: Jennifer Moran - XFB <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <CAGJRvjBGE20x10iM-oGhKmc+s==ro7Js9vibLv4+K=dwH17upQ@mail.gmail.com>
MD5: 59a98b97247a12dcc97ec25dbdba5149

Hi (b) (6)
Thanks for the feedback. Good to know.

I am available in the afternoon until 6pm 9/1-9/3

Thanks!

Regards
Rajat Ravinder Varuni, AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

On Fri, Aug 21, 2015 at 3:41 PM, (b) (6) amazon.com> wrote:

Yes, just got off the phone with Veris and they are impressed how quickly we wrapped this pilot up. We are planning a debrief with DHS and FedRAMP in 2 weeks, so if we can meet the week of the 31st that would be good. Send me your avail times.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Friday, August 21, 2015 3:08 PM

To: (b) (6)

Cc: Jennifer Moran - XFB; Noah Kunin; (b) (6) (b) (6) (b) (6) (b) (6) (b) (6) (b) (6) (b) (6)
(b) (6) (b) (6)

Subject: Re: Follow up with 18F at AWS reInvent EBC Flash Talks

Hi (b) (6)

Thanks for the invite.

Now that we are in the final days of completing phase 1 for AWS TIC overlay, it would be good time for us to work towards the up-coming presentation. Please let me know your thoughts, we can take it from there.

thanks!

On Tue, Aug 11, 2015 at 11:23 AM, (b) (6) <[REDACTED]@amazon.com> wrote:

Good morning Noah/Rajat,

We are excited that you will be able to participate in the EBC Flash talk for US Public Sector. In the next couple of weeks, registration will be sent to you.

In the meantime I want to tag up and start covering the session's presentation flow. This is an EBC Flash Talk and you all will only have 5 min to present. This is where you can highlight the lessons learned on how you were able to address the challenges with TIC capabilities with AWS.

EBC Flash Talk Session will be Tuesday, October 6th from 2-5pm , there will be a mixer afterwards.

Please let me know if you have any questions or concerns.

Regards,

(b) (6)
[REDACTED]

(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)
[REDACTED]

<http://www.18f.gov>

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

Subject: RE: Follow up with 18F at AWS reInvent EBC Flash Talks
Date: Fri, 21 Aug 2015 19:41:41 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Jennifer Moran - XFB <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <80edd8d8dff9431ea93dd6d57418e398@EX13D03UEE002.ant.amazon.com>
MD5: 285098bf731e4bc1863ea58238a836ca

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Sent: Friday, August 21, 2015 3:08 PM
To: "(b) (6)"
Cc: Jennifer Moran - XFB; Noah Kunin; "(b) (6)" "(b) (6)" "(b) (6)" "(b) (6)" "(b) (6)" "(b) (6)"
"(b) (6)" "(b) (6)"
Subject: Re: Follow up with 18F at AWS reInvent EBC Flash Talks

Hi "(b) (6)"

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thanks!

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EBC Flash Talk Session will be Tuesday, October 6th from 2-5pm , there will be a mixer afterwards.

Please let me know if you have any questions or concerns.

Regards,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)

<http://www.18f.gov>

Subject: Re: [Update] AWS TIC Overlay Tagup
Date: Wed, 19 Aug 2015 11:42:13 -0400
From: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAOZB9qG67zYOJ2Yk0nXyEk6BSucs7iOLNcegvGLv49oPNp5GjA@mail.gmail.com>
MD5: c16ff87803fe75aea0bd22938e6e989e

Hi Rajat,

We had a very short call, it ended already. Noah was on the call. The teams are continuing the follow up from from testing, gathering evidence and closing out any remaining items.

-Claudio

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OCSIT | GSA
tel: (b) (6)
| email: claudio.belloli@ gsa.gov
www.fedramp.gov

On Wed, Aug 19, 2015 at 11:41 AM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Hi Claudio,

I get a message saying "the leader has not yet activated the conference.. please stand by."

On Wed, Aug 19, 2015 at 11:38 AM, Claudio Belloli - XAAB <claudio.belloli@gsa.gov> wrote:

Dont know what happened with the conf line. . Back on the call again now

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OCSIT | GSA
tel: (b) (6)
| email: claudio.belloli@ gsa.gov
www.fedramp.gov

On Wed, Aug 19, 2015 at 11:36 AM, <noah.kunin@gsa.gov> wrote:

Looks like I was pushed out via the leader leaving the call?

AWS TIC Overlay Tagup

If at GSA, use 2145

When

Wed Aug 19, 2015 8:30am – 9am Pacific Time

Where

(b) (6)

Who

Matthew Goodrich -
XAAB - organizer
RAJAT RAVINDER
VARUNI - IR-C
Curtis LOVETT - IR-C
[\(b\) \(6\)@verisgroup.com](mailto:(b) (6)@verisgroup.com)
Claudio Belloli - XAAB
Ashley Mahan - XAAB-C
[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)
(b) (6)
[\(b\) \(6\)@associates.hq.dhs.gov](mailto:(b) (6)@associates.hq.dhs.gov)
[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)
(b) (6) [\(b\) \(6\)@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)
(b) (6) [\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)
(b) (6) [\(b\) \(6\)@verisgroup.com](mailto:(b) (6)@verisgroup.com)
Monette Respress - XI-C
noah.kunin@gsa.gov
(b) (6) [\(b\) \(6\)@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)
ov

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Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

Subject: Re: [Update] AWS TIC Overlay Tagup
Date: Wed, 19 Aug 2015 11:41:03 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjAq5j=A8Z5cW=NmFORJzp_AKiVbdEi1AOJ2Z0rjnKRNzA@mail.gmail.com>
MD5: 480c7184e22eb3f2a169465275df2551

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Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OCSIT | GSA
tel: (b) (6)
| email: claudio.belloli@gsa.gov
www.fedramp.gov

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AWS TIC Overlay Tagup

If at GSA, use 2145

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Wed Aug 19, 2015 8:30am – 9am Pacific Time

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(b) (6)

Who

Matthew Goodrich -
XAAB - organizer
RAJAT RAVINDER
VARUNI - IR-C
Curtis LOVETT - IR-C
(b) (6)@verisgroup.com
Claudio Belloli - XAAB
Ashley Mahan - XAAB-C
(b) (6)@amazon.com
(b) (6)
@associates.hq.dhs.gov
(b) (6)@amazon.com
(b) (6)@hq.dhs.gov
(b) (6)amazon.com
(b) (6)verisgroup.com
Monette Respress - XI-C
noah.kunin@gsa.gov
(b) (6)@hq.dhs.gov
OV

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Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

Subject: RE: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Mon, 17 Aug 2015 22:00:04 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f3dad2fac-3527bd07-784d-4b28-a637-d019756dca52-000000@email.amazonses.com>
MD5: 9b4deb0d959de664e426ce4252344bd2

Hello,

We haven't heard back from you regarding case (b) (4) for a while. For continued support regarding the same issue, you can contact us any time using the following URL:
[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Please note that no action is required on your part if you wish this case to be resolved. However, if you want to close this case yourself, you could do so via the Support Center. If we haven't heard back from you within the next 48 hours we will mark the case as Resolved, although you can re-open the case any time using the link above.

Best Regards,

Amazon Web Services

=====

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Subject: [devops-uscis-elis] Amazon EC2 Maintenance - Network Connectivity Impact [AWS Account: 728675923247]
Date: Mon, 17 Aug 2015 19:29:14 +0000
From: "'Amazon EC2 Notification' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: USCIS ELIS2 Production + Pre-Production <devops-uscis-elis@gsa.gov>
Message-ID: <0000014f3d23177b-5a5d16b2-1092-4698-9c05-c8b71a5b6f59-000000@email.amazonses.com>
MD5: eff78b371eaaef11c43e87d9b872e5d3

Dear Amazon EC2 Customer,

One or more of your Amazon EC2 instances is scheduled for maintenance on 2015-08-31 for 5 hours starting at 09:00 UTC. During this time, the following instances in the us-east-1 region will continue to run but will experience a loss of network connectivity:

(b) (4)

Normal network connectivity to your instances will be restored after the maintenance is complete. You can maintain normal network connectivity during this time by migrating the instances listed above to replacement instances. Replacement instances will not be affected by this scheduled maintenance. Otherwise, no action is required on your part.

You can see more information on this maintenance in the AWS Management Console at <https://console.aws.amazon.com/ec2/home?region=us-east-1#s=Events>

Additional information about maintenance events, including how to migrate to replacement instances, can be found at http://docs.amazonwebservices.com/AWSEC2/latest/UserGuide/monitoring-instances-status-check_sched.html

We perform maintenance regularly to ensure that the EC2 service continues uninterrupted for our customers. In most cases, maintenance can be performed without service interruption. When maintenance cannot be performed without service interruption, we work hard to keep any impact as brief as possible.

If you have any questions or concerns, you can contact the AWS Support Team on the community forums and via AWS Premium Support at: <http://aws.amazon.com/support>

Sincerely,
Amazon Web Services

This message was produced and distributed by Amazon Web Services LLC, 410 Terry Avenue North, Seattle, Washington 98109-5210

Reference: 97d69860-307b-4a9f-bcc7-2433f1322fea

Subject: AWS re:invent info
Date: Mon, 17 Aug 2015 16:52:48 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <a956f123980746b88e33a9d91da8fdfa@EX13D02UEB002.ant.amazon.com>
MD5: 9dece9fcb410def59b231e81c5bc7cd5

Hi Noah,

I am working to help folks here at AWS as it relates to the re:invent presentation...

Can you quickly give me some detail on what you've accomplished on AWS? Any metrics or key benefits would be appreciated. I know you are busy so just looking for a few things quickly which you would call out as it pertains to accomplishments with AWS and key metrics and benefits.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: RE: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Thu, 13 Aug 2015 18:36:26 +0000
From: "no-reply-(b) (6)" via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f285951aa-2574ddb1-fe1e-4972-9b32-2e8baed29c95-000000@email.amazonses.com>
MD5: 1beb81bb2407d128daf899a157d0503e

Hello,

I'm happy to inform you that we've approved and processed your EC2 Instances m4.large limit increase request for the US East (Northern Virginia) region. Your new limit is 100. You can now access your services.

Please do not hesitate to be in touch with us if you have any other enquiries. Have a great day!

Best regards,

(b) (6)

Amazon Web Services

We value your feedback. Please rate my response using the link below.

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home#/case/?displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home#/case/?displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

=====

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=====

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Subject: Re: AWS reInvent - EBC US Public Sector Flash Talks
Date: Thu, 30 Jul 2015 16:10:09 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)"
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)"
Message-ID: <CAGjRvjAVR=0Sv8fqovktKdUoHe8kr5Ce_0izCxxVrSjqK70fHQ@mail.gmail.com>
MD5: 2b73438a7f5ea20a600850a2494dfd42

Hi (b) (6) Thanks for the info.

Let's keep my info simple:

Rajat Ravinder Varuni
Information System Security Officer at 18F.gov

U.S. General Services Administration

Regards,

Rajat

On Thu, Jul 30, 2015 at 2:54 PM, (b) (6) wrote:

Hi Noah/Rajat,

Hope you are having a great day. I finally received feedback from our AWS [reInvent](#) team and they are very excited to hear about the progress on AWS/18F TIC Overlay Pilot. I know that you needed this information as soon as possible to go through your Ethics Office, so I have pushed this to our GM. Can you please confirm your titles are correct? The email will not come from me, it will come from our reInvent team. If you have any questions please let me know.

Noah Kunin
Director of Delivery Architecture and Infrastructure Services
U.S. General Services Administration

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration

Regards,

(b) (6)

(b) (6)
US Public Sector Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)

<http://www.18f.gov>

Subject: Amazon Web Services: You have opened a new Support case: (b) (4)
Date: Wed, 12 Aug 2015 16:15:19 +0000
From: "'Amazon Web Services' via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f22b1c3e2-51bfe3ee-e0fa-4fca-a4e4-9e8c99fbb54-000000@email.amazonses.com>
MD5: 4b6857d6f588ea7b12cb060aa2227276

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) to address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Limit Increase: EC2 Instances
Severity: Low

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&display=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&display=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

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Subject: [devops-uscis-elis] RE: [Case (b) (4)] Latency/performance issue with ELB el2-pp-viws
Date: Wed, 12 Aug 2015 02:01:04 +0000
From: "'no-reply-aws@amazon.com' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Cc: [redacted]@amazon.com" <kddharia@amazon.com>, (b) (6)@uscis.dhs.gov" (b) (6)@uscis.dhs.gov
Message-ID: <0000014f1fa3add7-2e07a1d4-60db-4db6-9ad6-7b99b5e7c71c-000000@email.amazonses.com>
MD5: 74d6b47a3ca2d1ff4d587cd1550da4cb

Hello,

We haven't heard back from you regarding this case. At this time, we're marking this case as Resolved. However, if you're still experiencing issues, we want to hear from you! Please re-open this case for continued support:

[https://aws.amazon.com/support/case?language=en&caseId=\(b\) \(4\)](https://aws.amazon.com/support/case?language=en&caseId=(b) (4))

Best regards,

Amazon Web Services

=====

Please let us know if we resolved your issue:

If yes, click here:

[http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&caseId=\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=yes&language=en&caseId=(b) (4))

If no, click here:

[http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&caseId=\(b\) \(4\)](http://aws-portal.amazon.com/gp/aws/html-forms-controller/contactus/AWS-PS-HMD-Survey?mailref=no&language=en&caseId=(b) (4))

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: [Case (b) (4)] Limit Increase: EC2 Instances
Date: Wed, 12 Aug 2015 16:15:19 +0000
From: "'Amazon Web Services' via DevOps USCIS MyUSCIS Production" <devops-uscis-myuscis-production@gsa.gov>
To: "devops-uscis-myuscis-production@gsa.gov" <devops-uscis-myuscis-production@gsa.gov>
Message-ID: <0000014f22b1c3fc-9fea2e7d-d51a-4eff-baa4-54d2e809e4c5-000000@email.amazonses.com>
MD5: ba7041643b5a365a32b81fd77906835d

Limit increase request 1
Service: EC2 Instances
Region: US East (Northern Virginia)
Primary Instance Type: m4.large
Limit name: Instance Limit
New limit value: 100

Use case description: We're beginning to use m4.large and we just hit upon our limit of 20. Please up to 100 as we'll likely be using this alot
=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

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Subject: RE: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 18:51:20 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, "(b) (6)" verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>, "(b) (6)" verisgroup.com>, "(b) (6)" @hq.dhs.gov>, "(b) (6)" @hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Message-ID: <1029ac42b9be4bfc8c980890b783cd68@EX13D03UEE004.ant.amazon.com>
MD5: 4d320ab2994b7e00a612614d61fa580c

The meeting invite has been updated for next Tuesday, August 18 11am – 12pm PST / 2pm – 3pm EST.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Tuesday, August 11, 2015 2:49 PM
To: "(b) (6)"
Cc: "(b) (6)" Noah Kunin; "(b) (6)"; "(b) (6)" Connelly, Sean; Mosley, Sara; Jennifer Moran - XFB
Subject: Re: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)

Hi (b) (6)

Sounds good, I am eagerly waiting for the run book update, after which I can give you a definitive date for the AWS TIC Overlay 18F Testing Day.

Thanks!

On Tue, Aug 11, 2015 at 2:36 PM, (b) (6) <(b) (6)@verisgroup.com> wrote:

Hi (b) (6) and Rajat,

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8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)

E: (b) (6)

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Sent: Tuesday, August 11, 2015 2:07 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

C c: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) [verisgroup.com](mailto:(b) (6)@verisgroup.com)>; (b) (6)

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(b) (6) [@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)>; (b) (6) [@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)>; Jennifer Moran - X F B
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C c: Noah Kunin; (b) (6) (b) (6); (b) (6) (b) (6);
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From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 07, 2015 11:31 A M

To: (b) (6)

Cc: (b) (6); (b) (6); (b) (6); (b) (6); RAJA TRAVINDE RA R UNIR - C; (b) (6) Connelly, Sean; Mosley, Sara

Subject: Re: H O L D I N G E or A W S T I C Overlay 18F Testing Day

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Delivery Architecture + Infrastructure Services Director

(b) (6) | [@18F](#)

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ISSO Services Division

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Subject: Re: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 14:48:30 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: (b) (6) <[REDACTED]@verisgroup.com>
Cc: (b) (6) <[REDACTED]@amazon.com>, Noah Kunin <noah.kunin@gsa.gov>, (b) (6) <[REDACTED]@amazon.com>, (b) (6) <[REDACTED]@verisgroup.com>, (b) (6) <[REDACTED]@hq.dhs.gov>, (b) (6) <[REDACTED]@hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Message-ID: <CAGjRvjDMRW1-P9ibD6W+p3vKFVOUYOxTpTFuC+xS7oxzYaRRmQ@mail.gmail.com>
MD5: 5d6ae2fe7027a4fe8d73edc9882f21e7

Hi (b) (6) Sounds good, I am eagerly waiting for the run book update, after which I can give you a definitive date for the AWS TIC Overlay 18F Testing Day.

Thanks!

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Subject: RE: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 18:36:59 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) amazon.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, (b) (6) amazon.com>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, "Jennifer Moran - XFB" <jennifer.moran@gsa.gov>
Message-ID: <CO1PR04MB5215B1EA717AEFE9521AA4AD47F0@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: b44787ddba54c7a5b8716a23a730e648

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T o: (b) (6)

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Subject: Re: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 14:06:46 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@verisgroup.com>, "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@verisgroup.com>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Message-ID: <CAGjRvjAo92Y-HriRpFRajrKhqh2odfFHBVLxQ2KrfoZB3PCLvg@mail.gmail.com>
MD5: e7b77008bcb075ee03581543691714b1

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C c: Sreenivasan, Nandakumar; (b) (6) (b) (6) Alan; R A J A T R A V I N D E R A R U N I R -
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Subject: RE: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 18:05:08 +0000
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Message-ID: <8f678ea3batd496dba12bdb8a693e971@EX13D03UEE004.ant.amazon.com>
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U.S. General Services Administration

cell phone : (b) (6)

<http://www.18f.gov>

Subject: Re: AWS TIC Overlay 18F Testing Day - Proposed dates/times (PST)
Date: Tue, 11 Aug 2015 14:01:59 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@verisgroup.com>, "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@verisgroup.com>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>
Message-ID: <CAGjRvjCe94jk-0_hHOQGDoiVmQLYJuux6yP-_vdwc4qSTjX=Hg@mail.gmail.com>
MD5: 3f167f87a53ae60c423690e253d7fe83

Hi (b) (6): re: AWS TIC Overlay 18F Testing Day, would the scope of this meeting is to run through and collect artifacts for the implementation of shared and customer related TIC controls based on the updated test cases?

Please let me know.

Thanks!

On Fri, Aug 7, 2015 at 8:46 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Noah,

Good to know. With that said, here are proposed dates/times to schedule testing with 18F. Please select which date/time works for you all.

Next, Veris will produce the final TIC Overlay Workbook (Customer Controls) and will send it to you ahead of time.

Our goal is to wrap the customer testing and produce the final AWS/18F TIC Overlay Workbook/SAR to D H Sby 8/25 to conclude Phase 1.

8/18

- 11am – 12pm (PST)/2pm-3pm(EST)
- 12pm – 1pm (PST)/3pm-4pm(EST)

8/20

- 11am – 12pm (PST)/2pm-3pm(EST)
- 12pm – 1pm (PST)/3pm-4pm(EST)

Thanks,

(b) (6)

From: Noah Kunin [mailto:noah.kunin@gsa.gov]

Sent: Friday, August 07, 2015 11:31 A M

To: (b) (6)

Cc: (b) (6); (b) (6); (b) (6); (b) (6)

Subject: Re: H O L D I N G For A W S T I C Overlay 18F T esting D ay

Hi Jennifer -

Going forward, can we optimize for Pacific Time? Otherwise it will be hard to assemble the 18F team, including myself.

On Fri, Aug 7, 2015 at 11:08 AM, (b) (6) [amazon.com](#)> wrote:

All, this is just a tentative date to perform TIC overlay testing with 18F.

--

Noah Kunin

Delivery Architecture + Infrastructure Services Director

(b) (6) | [@18F](#)

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

Subject: Follow up with 18F at AWS reInvent EBC Flash Talks
Date: Tue, 11 Aug 2015 15:23:01 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFB <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <1cb1c79ef55b4f41b34da18a877624ae@EX13D03UEE004.ant.amazon.com>
MD5: 9bd22f3b7cba01302804a369a0f818d8

Good morning Noah/Rajat,

We are excited that you will be able to participate in the EBC Flash talk for US Public Sector. In the next couple of weeks, registration will be sent to you.

In the meantime I want to tag up and start covering the session's presentation flow. This is an EBC Flash Talk and you all will only have 5 min to present. This is where you can highlight the lessons learned on how you were able to address the challenges with TIC capabilities with AWS.

EBC Flash Talk Session will be Tuesday, October 6th from 2-5pm , there will be a mixer afterwards.

Please let me know if you have any questions or concerns.

Regards,

(b) (6)

(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

Subject: Follow up on AWS/18F TIC Pilot Customer Controls Test and Implementation Meeting for Next Friday
Date: Fri, 24 Jul 2015 18:29:55 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) verisgroup.com>, (b) (6) verisgroup.com>, (b) (6) amazon.com>, (b) (6) amazon.com>
Cc: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "aws-compliance-fedramp@amazon.com" (b) (6) amazon.com>, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>
Message-ID: <0601ce90d15748b89c76ae1d8e40d5a5@EX13D03UEE002.ant.amazon.com>
MD5: f9472532bdf9c9ff601e85c603822380

Hello Rajat/Noah,

Next Friday, July 31st is the best day for our AWS team to meet with you to finish up the TIC pilot customer controls test and implementation review. Can you please send us a meeting invite for time/location that works for you and your team in this pilot phase? Thanks so much!

(b) (6) from Veris is updating the TIC workbook and before we meet, please send him additional updates, questions or comments. Thanks!

Happy Friday,

(b) (6)

(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) e: (b) (6)
Work hard. Have fun. Make history.

----- Forwarded message -----

From: **RAJAT RAVINDER VARUNI - IR-C** <rajat.ravindervaruni@gsa.gov>

Date: Wed, Jul 15, 2015 at 10:59 AM

Subject: Re: TIC Customer Controls Review

To: "(b) (6)" <[amazon.com](mailto:(b) (6)@amazon.com)>

Cc: "(b) (6)" <[verisgroup.com](mailto:(b) (6)@verisgroup.com)>, "(b) (6)" <[verisgroup.com](mailto:(b) (6)@verisgroup.com)>, "(b) (6)" <[amazon.com](mailto:(b) (6)@amazon.com)>, "(b) (6)" <[amazon.com](mailto:(b) (6)@amazon.com)>

Hi (b) (6)

I am in touch with my team, one of us will reach out to you to set up the meeting.

As of today I am on the fence regarding attending re:invent.

thanks!

On Tue, Jul 14, 2015 at 7:14 PM, (b) (6) <[amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Rajat,

Good news – based on our meeting going over the TIC controls with you and your team, our 3PAO (Veris) is finalizing the draft TIC ARL workbook. We collected the discussions from our meeting last week and will want to go through them with you and your team to begin confirming enforcing TIC via AWS Services. This is where we want to work w/ you and your team to actually build out preliminary tests, perhaps cloud formation templates, to help demonstrate how AWS sponsor enforces TIC.

I read that you went to reinvent last year, are you planning to attend this year as well? If so, perhaps we can plan to share at reinvent (lessons learned from the TIC pilot).

Please let me know when we can meet next week with you and your team. Thanks.

Best,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)

Subject: Updated Invitation: **Added conference room ** Follow up on AWS/18F TIC Pilot... @ Fri Jul 31, 2015 10:30am - 1pm (noah.kunin@gsa.gov)
Date: Wed, 29 Jul 2015 13:08:32 +0000
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: noah.kunin@gsa.gov, (b) (6) amazon.com, nansre@amazon.com, (b) (6) @verisgroup.com, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, (b) (6) @hq.dhs.gov, (b) (6) @amazon.com, (b) (6) @amazon.com, (b) (6) @verisgroup.com, (b) (6) @hq.dhs.gov
Message-ID: <e89a8ff1cecca02390051c0348a0@google.com>
MD5: d92cf76edd59603b8b9d988717e41ab8
Attachments: invite.ics

This event has been changed.

[more details »](#)

Changed: **Added conference room ** Follow up on AWS/18F TIC Pilot Customer Controls Test and Implementation Meeting

Changed: Please call Rajat (b) (6) upon check-in with security at GSA, use 2145

When	Fri Jul 31, 2015 10:30am – 1pm Eastern Time	
Where	GSA Administration Building, 1800 F Street Northwest, Washington, DC 20006, United States (map)	
Calendar	noah.kunin@gsa.gov	
Who	OMOOX	RAJAT RAVINDER VARUNI - IR-C - organizer
	OMOOX	aws-compliance-fedramp@amazon.com
	OMOOX	(b) (6) @amazon.com
	OMOOX	Noah Kunin
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	Matthew Goodrich - XAAB
	OMOOX	(b) (6) @hq.dhs.gov
	OMOOX	ov
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	
	OMOOX	(b) (6) @hq.dhs.gov
	OMOOX	Claudio Belloli - XAAB

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account noah.kunin@gsa.gov because you are subscribed for updated invitations on calendar noah.kunin@gsa.gov.
To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Subject: [devops-uscis-elis] Amazon Web Services: You have opened a new Support case:
(b) (4)
Date: Wed, 15 Jul 2015 16:59:34 +0000
From: "'Amazon Web Services' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Message-ID: <0000014e92a83604-b46c5825-42a8-4b1b-b18b-5dfd527fbc0a-0000000@email.amazonses.com>
MD5: a3aefa5a45e339913112f645182d99ad

Thank you for contacting Amazon Web Services.

We have opened case (b) (4) address your issue.

The details of your case are as follows:

Case ID: (b) (4)
Subject: Not able to access Enterprise Manager console with OEM statspack enabled and listening to port 1158
Severity: High

To contact us again about this issue, please use the following link to enter your correspondence or attach any files you think would be useful:

[https://console.aws.amazon.com/support/home?#/case/?case=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?case=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

Sincerely,
The Amazon Web Services Team

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the appropriate link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its affiliates.

Subject: Fwd: TIC Customer Controls Review
Date: Wed, 15 Jul 2015 11:08:50 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Monette Respress - XI-C <monette.respress@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CAGjRvjCNj9O+N3aENCse0dhEE7eJZkEnYwAzCXOpOkFqGz4aqq@mail.gmail.com>
MD5: f6f43620c4653c01e882c47fb24a79d6

Dear Monette and Claudio,

Jennifer from AWS, along with Veris are finalizing TIC controls and would love to review them with us.

From 18F Curtis and I will take part in the discussion. Please let me know if you would like to be on this call along with your availability.

thanks!

Rajat

----- Forwarded message -----

From: **RAJAT RAVINDER VARUNI - IR-C** <rajat.ravindervaruni@gsa.gov>
Date: Wed, Jul 15, 2015 at 10:59 AM
Subject: Re: TIC Customer Controls Review
To: "(b) (6)" <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)>
Cc: "(b) (6)" <[\(b\) \(6\)@verisgroup.com](mailto:(b) (6)@verisgroup.com)>, "(b) (6)" <[\(b\) \(6\)@verisgroup.com](mailto:(b) (6)@verisgroup.com)>, "(b) (6)" <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)>, "(b) (6)" <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)>

Hi (b) (6)

I am in touch with my team, one of us will reach out to you to set up the meeting.

As of today I am on the fence regarding attending re:invent.

thanks!

On Tue, Jul 14, 2015 at 7:14 PM, (b) (6) <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Rajat,

Good news – based on our meeting going over the TIC controls with you and your team, our 3PAO (Veris) is finalizing the draft TIC ARL workbook. We collected the discussions from our meeting last week and will want to go through them with you and your team to begin confirming enforcing TIC via AWS Services. This is where we want to work w/ you and your team to actually build out preliminary tests, perhaps cloud formation templates, to help demonstrate how AWS sponsor enforces TIC.

I read that you went to reinvent last year, are you planning to attend this year as well? If so,

perhaps we can plan to share at reinvent (lessons learned from the TIC pilot).

Please let me know when we can meet next week with you and your team. Thanks.

Best,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)

<http://www.18f.gov>

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator

ISSO Services Division

U.S. General Services Administration

cell phone : (b) (6)

<http://www.18f.gov>

Subject: Re: AWS Documents
Date: Mon, 6 Jul 2015 11:00:36 -0400
From: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "(b) (6)" <[REDACTED]@amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, Monette Respress <monette.respress@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CA+kFQ8ZEzfH9tE6862ezj1pR32ZTo7Kaoq+wXM_SK_XuZHcVLw@mail.gmail.com>
MD5: f38668c1cf388062372c8e1b0a0de3ce

+ Monette, Noah, Curtis, Rajat

--

Matt Goodrich, JD

FedRAMP Director

|

OCSIT | GSA

(b) (6)

| matt.goodrich@gsa.gov | @MrFedRAMP

On Mon, Jul 6, 2015 at 10:59 AM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Good foundational overview of AWS Cloud Security and Network monitoring capabilities, and identify anything not publically addressed to be discussed in proposed parallel testing done via customer (Agency).

[Amazon Virtual Private Cloud](#)
[AWS VPC Flow Logs](#)

[AWS CloudTrail](#)

[AWS CloudWatch](#)
[Monitoring Health Check Using CloudWatch](#)

[AWS Elastic Load Balancing](#)
[AWS S3](#)

[AWS Service Access Logging](#)
[AWS Security at Scale Logging in AWS](#)

Subject: Re: vpc flow logs export
Date: Wed, 23 Sep 2015 17:11:16 -0500
From: Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Bret Mogilefsky - XFB <bret.mogilefsky@gsa.gov>
Message-ID: <CAN9t+0ynrUZsUo6=mCh1wTmY22hBxmigGcpg4NnYFEYWjAWQfw@mail.gmail.com>
MD5: 3dfee90f0f14ee0daf5f6baa45205117

Hey Rajat,

I started looking into this but I have no idea what you are talking about. I see some logs being stored in CloudWatch but I don't know if those are the ones you need.

What is the objective you are trying to achieve?

On Thu, Sep 17, 2015 at 4:32 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Dear Diego,

Is there a way you can help me get the netflow data (VPC flow logs) from CF-live vpc, which is already configured to dump logs to cloudwatch logs?

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

thanks!

Regards
Rajat

----- Forwarded message -----

From: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Date: Wed, Sep 16, 2015 at 1:48 PM
Subject: RE: vpc flow logs export
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

You can also use the control to peruse the log streams. Look for the 'Logs' options on the left side of the CloudWatch section of the console.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:40 PM
To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Subject: Re: vpc flow logs export

ok , please let me know how to pull the logs from cloudwatch.. any link would be good.

thanks as always..

On Wed, Sep 16, 2015 at 1:34 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

We have a roadmap item to provide this type of capability. At the moment, you have to pull the data out from CloudWatch Logs.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Wednesday, September 16, 2015 1:01 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](mailto:(b) (6)@18f.gov)

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](mailto:(b) (6)@18f.gov)

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ [18f.gov](mailto:(b) (6)@18f.gov)

U.S. General Services Administration

Cell Phone: (b) (6)

--

Diego Lapiduz

diego.lapiduz@gsa.gov

(b) (6)

Subject: Re: vpc flow logs export
Date: Wed, 23 Sep 2015 18:17:44 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Bret Mogilefsky - XFB <bret.mogilefsky@gsa.gov>
Message-ID: <CAGjRvjCQDzKmMytxHnFh7BrENe-dWG3RDd0g95Rvya-Kg_BDcQ@mail.gmail.com>
MD5: 6a9f24af17b08b0af4af0e501ff0582c

Basically all that DHS wants is to have net flow logs in plain text to feed it to Einstein....

Here those logs are stored in Cloud Watch logs named "Cloud Foundry Live VPC logs"

The url below is a KB for achieving the same, i.e. to help us query cloud watch logs to siphon them in plain text.

As always thanks for taking a swipe at it.
Let me know if you need more clarification, i am here to help.

thanks!

On Wed, Sep 23, 2015 at 6:11 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

Hey Rajat,

I started looking into this but I have no idea what you are talking about. I see some logs being stored in CloudWatch but I don't know if those are the ones you need.

What is the objective you are trying to achieve?

On Thu, Sep 17, 2015 at 4:32 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

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To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
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(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:40 PM
To: (b) (6) [amazon.com](#)>
Cc: (b) (6) [amazon.com](#)>
Subject: Re: vpc flow logs export

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Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:01 PM
To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>
Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Diego Lapiduz

diego.lapiduz@gsa.gov

(b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Re: vpc flow logs export
Date: Wed, 23 Sep 2015 17:21:11 -0500
From: Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Bret Mogilefsky - XFB <bret.mogilefsky@gsa.gov>
Message-ID: <CAN9t+Oz2kK-aVrvEZQ5_7bU8jb+3m0a7xg0jEkEDX0w3Tb96g@mail.gmail.com>
MD5: 32b0b0a7c40813741f9500bdfbcee807

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Regards
Rajat

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Date: Wed, Sep 16, 2015 at 1:48 PM
Subject: RE: vpc flow logs export
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
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Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

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Sent: Wednesday, September 16, 2015 1:40 PM
To: (b) (6) [amazon.com](#)>
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Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

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Regards
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AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

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Message-ID: <CAGjRvjAs-Jxz6DiCMT1Qg9RhKjmFL1DiLaV8iQskhz4Pvq+__g@mail.gmail.com>
MD5: 32010ef3a69218217f2d17cf7044f608

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Solutions Architect

Amazon Web Services

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thanks!

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

Subject: Re: vpc flow logs export
Date: Thu, 24 Sep 2015 08:59:47 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Bret Mogilefsky - XFB <bret.mogilefsky@gsa.gov>
Message-ID: <-511722372304065162@unknownmsgid>
MD5: 22f97315bca52d7bdb3c21f9e6367fec

Getting the logs thru an API call will be sufficient for now.

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 23, 2015, at 6:32 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

That is an API call. Do you need me to build a tool that reads the logs and exports it to text?

On Wed, Sep 23, 2015 at 5:30 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Yeah ... That is hidden in the kb .. Url below..

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
Team Valiant
cell phone : (b) (6)
rajat.ravindervaruni@gsa.gov
<http://www.18f.gov>

On Sep 23, 2015, at 6:27 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

What is the command to dump the logs???

On Wed, Sep 23, 2015 at 5:26 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Yes Sir, the net flow logs (VPC Flow Logs) are stored in Cloud Watch logs.

Steps 1.

Connect to Cloudwatch logs end-point with access/secret

Step 2.

Run the command to dump logs to a plain text

Step 3.

Rajat will produce produce this text file as am artifact to our 3PAO and DHS.

That all I know...

Whatever happens after that is all magic :)

On Wed, Sep 23, 2015 at 6:21 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

So, the logs are already in cloud watch, how do we get them to Einstein?

On Wed, Sep 23, 2015 at 5:17 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Basically all that DHS wants is to have net flow logs in plain text to feed it to Einstein....

Here those logs are stored in Cloud Watch logs named "Cloud Foundry Live VPC logs"

The url below is a KB for achieving the same, i.e. to help us query cloud watch logs to siphon them in plain text.

As always thanks for taking a swipe at it.
Let me know if you need more clarification, i am here to help.

thanks!

On Wed, Sep 23, 2015 at 6:11 PM, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov> wrote:

Hey Rajat,

I started looking into this but I have no idea what you are talking about. I see some logs being stored in CloudWatch but I don't know if those are the ones you need.

What is the objective you are trying to achieve?

On Thu, Sep 17, 2015 at 4:32 PM, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov> wrote:

Dear Diego,

Is there a way you can help me get the netflow data (VPC flow logs) from CF-live vpc, which is already configured to dump logs to cloudwatch logs?

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

thanks!

Regards
Rajat

----- Forwarded message -----

From: (b) (6) [amazon.com](#)>
Date: Wed, Sep 16, 2015 at 1:48 PM
Subject: RE: vpc flow logs export
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: (b) (6) [amazon.com](#)>

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

You can also use the control to peruse the log streams. Look for the 'Logs' options on the left side of the CloudWatch section of the console.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:40 PM
To: (b) (6) [amazon.com](#)>
Cc: (b) (6) [amazon.com](#)>
Subject: Re: vpc flow logs export

ok , please let me know how to pull the logs from cloudwatch.. any link would be good.

thanks as always..

On Wed, Sep 16, 2015 at 1:34 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

We have a roadmap item to provide this type of capability. At the moment, you have to pull the data out from CloudWatch Logs.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Wednesday, September 16, 2015 1:01 PM

To: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Cc: (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)>

Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

To: (b) (6) [amazon.com](#)>
Cc: (b) (6) [amazon.com](#)>
Subject: Re: vpc flow logs export

ok , please let me know how to pull the logs from cloudwatch.. any link would be good.

thanks as always..

On Wed, Sep 16, 2015 at 1:34 PM, (b) (6) [amazon.com](#)> wrote:

We have a roadmap item to provide this type of capability. At the moment, you have to pull the data out from CloudWatch Logs.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)

(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Wednesday, September 16, 2015 1:01 PM

To: (b) (6) [amazon.com](#)>

Cc: (b) (6) [amazon.com](#)>

Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Subject: Slides Requested for Public Sector Flash Presentations - AWS Compliance Summit
Date: Thu, 24 Sep 2015 15:57:53 +0000
From: "(b) (6) (b) (6)" amazon.com>
To: "(b) (6) (b) (6)" amazon.com>
Cc: "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <20453654a9244b269c363eab1a609ab0@EX13D04UWB004.ant.amazon.com>
MD5: a5248ceda95b3d4f18ebfe435bef35ff
Attachments: reinvent.pptx

Greetings Public Sector presenters!

If you have completed slides for us to talk through today, please send them to myself and Chad Woolf. If not, we'll be going over the already completed customer slides and providing guidance (should you need).

Thanks, meeting info copied below, and slide template attached.

(b) (6)

We're extremely appreciative you've accepted our invitation to present during the Compliance Summit at re:Invent (<https://reinvent.awsevents.com/compliance-summit.html>).

As we look forward to meeting all of you (and putting on a great event), please join us on a conference call with the Director of AWS Risk & Compliance, Chad Woolf, to discuss summit logistics. During this 30-minute call we'll go over your presentations and communicate the running order of the event. We'd ask that you provide a draft of your flash presentation by close of business on Tuesday, September 22nd, so that we can have it queued up when we chat.

Attached is the template we're advising customers utilize to allow us to efficiently focus on each customer story (while still providing prescriptive guidance to the many other customers in attendance).

Voice Conference

(b) (4) n:

Subject: Declined: Updated Invitation: AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday (matthew.goodrich@gsa.gov)
Date: Wed, 30 Sep 2015 12:40:48 +0000
From: "(b) (6)" amazon.com>
To: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, "RAJAT RAVINDER VARUNI - IR-C" <rajat.ravindervaruni@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, (b) (6) @associates.hq.dhs.gov>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, "Claudio Belloli - XAAB" <claudio.belloli@gsa.gov>, (b) (6) amazon.com>
Message-ID: <0ef179d8fc984401aa3d804040b7166f@EX13D03UEE002.ant.amazon.com>
MD5: 9f391c08b25e16cc4b5e9d18073321ce

Good morning,

I will not be able to attend for today's tag up. Please feel free to email me with any questions to news updates!

Best,

(b) (6)

Subject: Invitation: AWS TIC Pilot SAR Briefing @ Tue Oct 13, 2015 2pm - 3:30pm
(noah.kunin@gsa.gov)
Date: Wed, 30 Sep 2015 15:55:13 +0000
From: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>
To: noah.kunin@gsa.gov, monette.respress@gsa.gov, matthew.goodrich@gsa.gov,
(b) (6) @hq.dhs.gov, (b) (6) @amazon.com, (b) (6) @verisgroup.com,
(b) (6) @hq.dhs.gov, rajat.ravindervaruni@gsa.gov, (b) (6) @amazon.com,
(b) (6) @verisgroup.com, (b) (6) @amazon.com,
(b) (6) @associates.hq.dhs.gov
Message-ID: <089e0116075ab7f8fa0520f8f4a2@google.com>
MD5: 616aa2e2755219d2b2e046312853e23f
Attachments: invite.ics

[more details »](#)

AWS TIC Pilot SAR Briefing

All,
Following up on our call today, I'm setting up the SAR briefing. This day/time works for most of us from DHS, FedRAMP, Veris, and 18F.
I'm hoping this works for AWS and other members of the team.
Please include anyone else from your teams that should be in the meeting as well.
Thanks,
Claudio

When	Tue Oct 13, 2015 2pm – 3:30pm Eastern Time	
Where	GSA, 1800 F Street Northwest, Washington, DC - Conference Room G143 (map)	
Calendar	noah.kunin@gsa.gov	
Who	OMDOX	claudio.belloli@gsa.gov - organizer
	OMDOX	monette.respress@gsa.gov
	OMDOX	matthew.goodrich@gsa.gov
	OMDOX	(b) (6) @hq.dhs.gov
	OMDOX	(b) (6) @amazon.com
	OMDOX	(b) (6) @verisgroup.com
	OMDOX	noah.kunin@gsa.gov
	OMDOX	(b) (6) @hq.dhs.gov
	OMDOX	rajat.ravindervaruni@gsa.gov
	OMDOX	(b) (6) @amazon.com
	OMDOX	(b) (6) @verisgroup.com
	OMDOX	(b) (6) @amazon.com
	OMDOX	(b) (6) @associates.hq.dhs.gov

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

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To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More.](#)

Subject: Slide
Date: Wed, 30 Sep 2015 23:13:24 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, "rajat.ravindervaruni@gsa.gov" <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <87cc8b556d594535ad5dd495b4b694aa@EX13D04UWB004.ant.amazon.com>
MD5: b01f85bfdc945e77aa9b6fa42d4f2a74
Attachments: relInvent.pptx

Hi Noah and Rajat,

I wanted to check in and see if your slides for the AWS Compliance Summit are completed. We're building the deck over the next 24 hours. If either of you need any help, please let me know, and I've attached the template again just in case. We do have room for you both to present a slide or slides for five to seven minutes each if you feel there's value there – but no pressure either way!

Thanks,

-(b) (6)

Subject: FW: Draft Slides Requested for Public Sector Flash Presentations - AWS Compliance Summit
Date: Thu, 24 Sep 2015 20:35:34 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>
Message-ID: <c9e9773a72df4d6e9ce86241fdb438ef@EX13D03UEA002.ant.amazon.com>
MD5: 59209a367adb684df6b889305ebdb5d4
Attachments: EBC_TIC Overlay_reInvent_v2_jag.pptx

Hi Noah/Rajat here is my draft.

Noah- my deepest condolences.

Best,

(b) (6)

Subject: Invitation: Follow up on AWS/18F TIC Pilot Customer Controls Test and... @ Fri Jul 31, 2015 10:30am - 1pm (noah.kunin@gsa.gov)
Date: Fri, 24 Jul 2015 20:23:40 +0000
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: noah.kunin@gsa.gov, (b) (6) @amazon.com, (b) (6) @amazon.com, (b) (6) @hq.dhs.gov, (b) (6) amazon.com, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, (b) (6) @amazon.com, (b) (6) @verisgroup.com, (b) (6) @verisgroup.com, (b) (6) @hq.dhs.gov
Message-ID: <089e0103e4ce96b24f051ba4c7fc@google.com>
MD5: 0393261e3351994ebdfd57aec7cc6436
Attachments: invite.ics

[more details »](#)

Follow up on AWS/18F TIC Pilot Customer Controls Test and Implementation Meeting

Please call Rajat (b) (6) upon check-in with security

When	Fri Jul 31, 2015 10:30am – 1pm Eastern Time	
Where	GSA Administration Building, 1800 F Street Northwest, Washington, DC 20006, United States (map)	
Calendar	noah.kunin@gsa.gov	
Who	OMOOX	RAJAT RAVINDER VARUNI - IR-C - organizer
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @hq.dhs.gov
	OMOOX	aws-compliance-fedramp@amazon.com
	OMOOX	Matthew Goodrich - XAAB
	OMOOX	Claudio Belloli - XAAB
	OMOOX	Noah Kunin
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	(b) (6) @hq.dhs.gov

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

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Subject: Canceled Event: AWS TIC Overlay Tagup @ Wed Jul 29, 2015 11:30am - 12pm
(noah.kunin@gsa.gov)
Date: Sun, 26 Jul 2015 23:04:13 +0000
From: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
To: noah.kunin@gsa.gov
Message-ID: <001a1149363e72585d051bcf4129@google.com>
MD5: a1fcae2af26cc5f3bc0d590084456068
Attachments: invite.ics

This event has been canceled and removed from your calendar.

AWS TIC Overlay Tagup

If at GSA, use 2145

When

Wed Jul 29, 2015 11:30am – 12pm Eastern Time

Where

(b) (6)

Calendar

noah.kunin@gsa.gov

Who

- | | |
|-------|--|
| OMDOX | Matthew Goodrich -
XAAB - organizer |
| OMDOX | Monette Respress - XI-C |
| OMDOX | Claudio Belloli - XAAB |
| OMDOX | (b) (6) @verisgroup.com |
| OMDOX | (b) (6) @verisgroup.com |
| OMDOX | Noah Kunin |
| OMDOX | (b) (6) |
| OMDOX | @associates.hq.dhs.gov |
| OMDOX | (b) (6) @amazon.com |
| OMDOX | (b) (6) @hq.dhs.gov |
| OMDOX | (b) (6) @hq.dhs.gov |
| OMDOX | ov |
| OMDOX | (b) (6) @amazon.com |
| OMDOX | Ashley Mahan - XAAB-C |
| OMDOX | Curtis LOVETT - IR-C |
| OMDOX | RAJAT RAVINDER |
| OMDOX | VARUNI - IR-C |
| OMDOX | (b) (6) @amazon.com |

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To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Subject: [devops-uscis-elis] [Case (b) (4)] Not able to access Enterprise Manager console with OEM statspack enabled and listening to port 1158
Date: Wed, 15 Jul 2015 16:59:34 +0000
From: "'Amazon Web Services' via DevOps USCIS ELIS" <devops-uscis-elis@gsa.gov>
To: "devops-uscis-elis@gsa.gov" <devops-uscis-elis@gsa.gov>
Message-ID: <0000014e92a8361e-be84b7ea-c46c-4430-a05c-f4babcb7b712-000000@email.amazonses.com>
MD5: 59839adfba19e6f66753d7b5b5223ece

1) (b) (4) OEM statspack is enabled and listening to port 1158.

2) Updated security groups to allow 10.193.229.86

3) Attempted to access (b) (4)

Windows box (b) (4)

4) Getting Page Not found error.

DB Instance(s): (b) (4)

=====

To contact us again about this case, please return to the AWS Support Center using the following URL:

[https://console.aws.amazon.com/support/home?#/case/?caseId=\(b\) \(4\)&displayId=\(b\) \(4\)&language=en](https://console.aws.amazon.com/support/home?#/case/?caseId=(b) (4)&displayId=(b) (4)&language=en)

(If you will connect by federation, log in before following the link.)

*Please note: this e-mail was sent from an address that cannot accept incoming e-mail. Please use the link above if you need to contact us again about this same issue.

Amazon Web Services, Inc. is an affiliate of Amazon.com, Inc.

Subject: Updated Invitation: **Added conference bridge info ** Follow up on AWS/18F TI... @ Fri Jul 31, 2015 10:30am - 1pm (noah.kunin@gsa.gov)
Date: Fri, 31 Jul 2015 13:44:20 +0000
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: noah.kunin@gsa.gov, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, (b) (6) @verisgroup.com, (b) (6) amazon.com, (b) (6) @hq.dhs.gov, (u) (o) @amazon.com, (b) (6) @hq.dhs.gov, (u) (o) @verisgroup.com, (b) (6) @amazon.com, (u) (o) @amazon.com
Message-ID: <001a113eae0a549c38051c2c043a@google.com>
MD5: 6347ecd278bb64322666bb76a21a26f8
Attachments: invite.ics

This event has been changed.

[more details »](#)

Changed: **Added conference bridge info ** Follow up on AWS/18F TIC Pilot Customer Controls Test and Implementation Meeting

Changed: Please call Rajat (b) (6) upon check-in with security

For attendees at GSA, use 2145

Time (US and Canada)

(b) (4)

To join the meeting:

(b) (4)

If you have never attended an Adobe Connect meeting before:

Test your connection:

https://verisgroup.adobeconnect.com/common/help/en/support/meeting_test.htm

When Fri Jul 31, 2015 10:30am – 1pm Eastern Time

Where GSA Administration Building, 1800 F Street Northwest, Washington, DC 20006, United States ([map](#))

Calendar noah.kunin@gsa.gov

<i>Who</i>	OMOOX	RAJAT RAVINDER VARUNI - IR-C - organizer
	OMOOX	Matthew Goodrich - XAAB
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	aws-compliance- fedramp@amazon.com
	OMOOX	noah.kunin@gsa.gov
	OMOOX	(b) (6) @hq.dhs.g ov
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @hq.dhs.gov
	OMOOX	(u) (o) @verisgroup. com
	OMOOX	(b) (6) @amazon.com
	OMOOX	

OXOX

Claudio Belloli - XAAB
(b) (6) @amazon.com

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

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To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Subject: Accepted: AWS TIC Overlay Tagup @ Weekly from 11:30am to 12pm on Wednesday (matthew.goodrich@gsa.gov)
Date: Tue, 21 Jul 2015 20:35:12 +0000
From: Noah Kunin <noah.kunin@gsa.gov>
To: matthew.goodrich@gsa.gov
Message-ID: <047d7b6d863047581c051b689748@google.com>
MD5: 3d3a1718e78566ae1e72e17f5790cf79
Attachments: invite.ics

Noah Kunin has accepted this invitation.

AWS TIC Overlay Tagup

If at GSA, use 2145

When	Weekly from 11:30am to 12pm on Wednesday Eastern Time	
Where	(b) (6)	
Calendar	matthew.goodrich@gsa.gov	
Who	OMDOX	Matthew Goodrich - XAAB - organizer
	OMDOX	Claudio Belloli - XAAB
	OMDOX	(b) (6) @hq.dhs.gov
	OMDOX	ov
	OMDOX	(b) (6) @hq.dhs.gov
	OMDOX	(b) (6) @amazon.com
	OMDOX	(b) (6) @amazon.com
	OMDOX	Ashley Mahan - XAAB-C
	OMDOX	Monette Respress - XI-C
	OMDOX	(b) (6)
	OMDOX	@associates.hq.dhs.gov
	OMDOX	Noah Kunin
	OMDOX	RAJAT RAVINDER
	OMDOX	VARUNI - IR-C
	OMDOX	Curtis LOVETT - IR-C

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You are receiving this email at the account matthew.goodrich@gsa.gov because you are subscribed for invitation replies on calendar matthew.goodrich@gsa.gov.
To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn more at <https://support.google.com/calendar/answer/37135#forwarding>

Subject: Updated Invitation: AWS TIC Overlay Tagup @ Wed Jul 22, 2015 12pm - 12:30pm (noah.kunin@gsa.gov)
Date: Wed, 22 Jul 2015 14:03:48 +0000
From: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
To: noah.kunin@gsa.gov, (b) (6) @associates.hq.dhs.gov, (b) (6) @hq.dhs.gov, (b) (6) @amazon.com, Monette Respress - XI-C <monette.respress@gsa.gov>, (b) (6) @amazon.com, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Ashley Mahan - XAAB-C <ashley.mahan@gsa.gov>, (b) (6) @hq.dhs.gov, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) @amazon.com
Message-ID: <047d7b15ff1b69df49051b773dea@google.com>
MD5: 86f087387445188018857dd744d08523
Attachments: invite.ics

This event has been changed.

[more details »](#)

AWS TIC Overlay Tagup

If at GSA, use 2145

When

Changed: Wed Jul 22, 2015 12pm – 12:30pm Eastern Time

Where

(b) (6)

Calendar

noah.kunin@gsa.gov

Who

- | | |
|-------|-------------------------------------|
| OMDOX | Matthew Goodrich - XAAB - organizer |
| OMDOX | (b) (6) @associates.hq.dhs.gov |
| OMDOX | (b) (6) @hq.dhs.gov |
| OMDOX | ov |
| OMDOX | (b) (6) @amazon.com |
| OMDOX | Monette Respress - XI-C |
| OMDOX | (b) (6) @amazon.com |
| OMDOX | Claudio Belloli - XAAB |
| OMDOX | Curtis LOVETT - IR-C |
| OMDOX | Ashley Mahan - XAAB-C |
| OMDOX | Noah Kunin |
| OMDOX | (b) (6) @hq.dhs.gov |
| OMDOX | RAJAT RAVINDER VARUNI - IR-C |
| OMDOX | (b) (6) @amazon.com |

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account noah.kunin@gsa.gov because you are subscribed for updated invitations on calendar noah.kunin@gsa.gov.
To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn more at <https://support.google.com/calendar/answer/37135#forwarding>

Subject: HOLDING: For AWS TIC Overlay 18F Testing Day
Date: Fri, 7 Aug 2015 15:08:55 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" amazon.com>, (b) (6) verisgroup.com>, (b) (6) amazon.com>, Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>
Message-ID: <f8331666f07248bc8250478a9e71d1db@EX13D03UEE004.ant.amazon.com>
MD5: be3f2c621f4d76c3b758074a12f2383b

All, this is just a tentative date to perform TIC overlay testing with 18F.

Subject: Fwd: 18F updates to the FINAL DRAFT_TIC-FedRAMP Overlay Spreadsheet
Date: Wed, 22 Jul 2015 12:13:18 -0400
From: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>
To: (b) (6) amazon.com>, Curtis LOVETT - IR-C
<curtis.lovett@gsa.gov>, Monette Respress - XI-C <monette.respress@gsa.gov>, Noah
Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C
<rajat.ravindervaruni@gsa.gov>, (b) (6) @hq.dhs.gov>, (b) (6)
<@hq.dhs.gov>, (b) (6) @associates.hq.dhs.gov, (b) (6)
<verisgroup.com>, Matthew Goodrich - XI
<matthew.goodrich@gsa.gov>
Message-ID: <CAOZB9qHHcwjY8crZZ0oNiYud=U5PZtM90v0up_e2i5Ss2AFnrA@mail.gmail.com>
MD5: 4db7c30185bfa9cbebd7cddbc2c95d1e
Attachments: FINAL DRAFT_TIC-FedRAMP Overlay Spreadsheet_18F_update_07_08.xls

All,

Attached please find the comments from 18F.

Thanks,
Claudio

Claudio Belloli

FedRAMP Program Manager for Cybersecurity
Government Solutions | OCSIT | GSA
tel: (b) (6)
| email: claudio.belloli@ gsa.gov
www.fedramp.gov

----- Forwarded message -----

From: **RAJAT RAVINDER VARUNI - IR-C** <rajat.ravindervaruni@gsa.gov>
Date: Wed, Jul 22, 2015 at 12:07 PM
Subject: Fwd: 18F updates to the FINAL DRAFT_TIC-FedRAMP Overlay Spreadsheet
To: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>

----- Forwarded message -----

From: **Curtis LOVETT - IR-C** <curtis.lovett@gsa.gov>
Date: Wed, Jul 8, 2015 at 11:49 AM
Subject: 18F updates to the FINAL DRAFT_TIC-FedRAMP Overlay Spreadsheet
To: Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Monette Respress - XI-C
<monette.respress@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C
<rajat.ravindervaruni@gsa.gov>

All,

Per yesterday's meeting, 18F has updated the TIC overlay spreadsheet with notes specifically related to its customer responsibilities. If you have any questions please feel free to contact us.

Regards,

--

Curtis Lovett, CAP
ISSO Services Division

Chief Information Security Officer
U.S. General Services Administration
Team Valiant

M: (b) (6)
curtis.lovett@gsa.gov
<http://www.gsa.gov>

--

Rajat Ravinder Varuni, AWS-CSA, SANS GPEN, Kaseya Certified Administrator
ISSO Services Division
U.S. General Services Administration
cell phone : (b) (6)
<http://www.18f.gov>

Subject: HOLDING: For AWS TIC Overlay 18F Testing Day
Date: Sat, 8 Aug 2015 00:47:27 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" amazon.com>, (b) (6)
verisgroup.com>, (b) (6) amazon.com>, Noah Kunin
<noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>,
(b) (6) verisgroup.com>, (b) (6)
@hq.dhs.gov>, (b) (6) @hq.dhs.gov>
Message-ID: <42bc77e9165a494ebc4ebca98446fe85@EX13D03UEE004.ant.amazon.com>
MD5: fe1cbcd8d49f9419b9adbc113017f162

All, this is just a tentative date to perform TIC overlay testing with 18F.

Subject: RE: AWS/TIC Overlay Pilot 18F Testing Day
Date: Thu, 13 Aug 2015 01:03:38 +0000
From: (b) (6) verisgroup.com>
To: (b) (6) amazon.com>, (b) (6) (b) (6) @hq.dhs.gov>, Noah Kunin <noah.kunin@gsa.gov>, (b) (6) amazon.com>, (b) (6) amazon.com>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, (b) (6) @hq.dhs.gov>, (b) (6) verisgroup.com>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, Monette Respress - XAAB-C <monette.respress@gsa.gov>, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
Cc: (b) (6) amazon.com>
Message-ID: <CO1PR04MB52174869ED19CA02347673AD47D0@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 78e16f876ddb7d48540734f7cfaee26
Attachments: EW AWS FedRAMP TIC Overlay_Phase 1 SRTM Workbook_08.09.2015_Final Draft.....xlsx ; GC AWS FedRAMP TIC Overlay_Phase 1 SRTM Workbook_08.09.2015_Final Draft.....xlsx ; AWS TIC Overlay Pilot_Customer Test Plan_Final.docx

Good Evening All,

Attached are the Final Draft versions of the SRTM workbooks which we will use to document our Observations and Evidence along with any findings from the TIC Overlay Pilot and the AWS TIC Overlay Pilot Customer Test Plan. The Customer Test Plan should provide the 18F team with detailed steps to follow and screenshots from the AWS environment for where to go to configure settings and capabilities in order to meet the TIC capabilities we plan to assess for the pilot effort. Of course, we welcome any and all feedback, comments, and recommendations for how to improve upon what we’ve documented here. We plan to use the Customer Test Plan and SRTM workbooks for testing on Tuesday of next week, so if we could have all feedback/comments back well before then, it would be greatly appreciated!

Any questions or concerns, please feel free to let me know. Thanks!

Respectfully,

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182
(b) (6)
E: (b) (6)

www.verisgroup.com | [Twitter](#) | [LinkedIn](#) | [Facebook](#) | [Google+](#)

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA “12 To Watch” Awardee

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-----Original Appointment-----

From: (b) (6) (b) (6) amazon.com]
Sent: Friday, August 7, 2015 11:10 AM
To: (b) (6) Connolly, Sean; Noah Kunin; Sreenivasan, Nandakumar; (b) (6) RAJAT RAVINDER VARUNI - IR-C; Mosley, Sara; (b) (6) (b) (6) Claudio Belloli - XAAB;

Monette Respress - XAAB-C; Matthew Goodrich - XAAB

Cc: (b) (6)

Subject: AWS/TIC Overlay Pilot 18F Testing Day

When: Tuesday, August 18, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: CONF US IAD21 01.404 AV/VC ***[Conf call, (b) (5), Bridge ID: (b) (5)

Conference Password: (b) (5) *** 12900 Worldgate Drive, Herndon VA

Agenda to follow:

=====Conference Bridge Information=====

You have been invited to join a conference bridge with this information:

(b) (4)

Amazon Internal Info and Help

From the internal Amazon network you can connect by...

- ...phone (audio only). Please dial (b) (5) use the Bridge ID and Password above.
- ...video. Please use an Amazon conferencing unit or Polycom Real Presence Desktop Client to connect to the video bridge (see this wiki for instructions - http://tiny/mu1fwsal).

Helpful links:

- Manage conference calls from your...
- ...phone (http://tiny/6725gsom)
- ...computer# (http://conference/60470523#) - wiki (http://tiny/ncoa424o)
- Our FAQ (http://tiny/19b95jybx)
- Complete Dial-in Numbers by Country wiki (http://tiny/12v5o22dn)

Dial-in Numbers by Country

(b) (4)

Subject: Re: 18f AWS TIC WORKBOOK ARTIFACTS.
Date: Tue, 25 Aug 2015 15:16:46 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: (b) (6) verisgroup.com>
Cc: Noah Kunin <noah.kunin@gsa.gov>, (b) (6) amazon.com>, (b) (6) verisgroup.com>, (b) (6) @hq.dhs.gov>, (b) (6) @hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>, (b) (6) amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>
Message-ID: <CAGjRvjBdQgvoEMfJBerd-7XhOLJ8Kj1XweahEPYMN0Jg6xkuw@mail.gmail.com>
MD5: 447efd69dbb94e0b3c46a4243aee3870
Attachments: EW AWS FedRAMP TIC Overlay_Phase 1 SRTM Workbook_08.09.2015_Final Draft.....xlsx.xlsx

Hi (b) (6) Please find attached the STRM workbook.
Hope that helps.

Thanks!

On Tue, Aug 25, 2015 at 2:13 PM, (b) (6) verisgroup.com> wrote:

Good Afternoon Rajat,

Would you mind also providing a copy of the SRTM Workbook that you were using to make notes in during our discussion last week as we walked through each of the controls? Thanks!

Respectfully,

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182
(b) (6)
E: (b) (6)

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CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA | HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA “12 To Watch” Awardee

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From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Tuesday, August 25, 2015 2:06 PM
To: Noah Kunin <noah.kunin@gsa.gov>; (b) (6) amazon.com>; (b) (6) verisgroup.com>; (b) (6) @hq.dhs.gov>; (b) (6) @hq.dhs.gov>; Jennifer Moran - XFB <jennifer.moran@gsa.gov>; (b) (6) amazon.com>; Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>; (b) (6) verisgroup.com>
Subject: 18f AWS TIC WORKBOOK ARTIFACTS.

Hi Team,

As promised, please find attached the corresponding artifacts which are in accordance with the AWS TIC Overlay workbook.

In the next couple of days, I will reach out to you with the corresponding policy documents as well,

Questions, comments, please reach out to me directly.

Hope this helps.

Thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: 18f AWS TIC WORKBOOK ARTIFACTS.
Date: Tue, 25 Aug 2015 14:05:51 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>, "(b) (6)" verisgroup.com>, "(b) (6)" @hq.dhs.gov>, "(b) (6)" @hq.dhs.gov>, Jennifer Moran - XFB <jennifer.moran@gsa.gov>, "(b) (6)" amazon.com>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, "(b) (6)" verisgroup.com>
Message-ID: <CAGjRvjBsZvrOjXDocEfoMe9JqWWgsw-Lr2FWvXKdgAM8om6mFw@mail.gmail.com>
MD5: 83491ae7aa647b2ceff1ac8e7f339150
Attachments: documents-export-2015-08-25.zip

Hi Team, As promised, please find attached the corresponding artifacts which are in accordance with the AWS TIC Overlay workbook.

In the next couple of days, I will reach out to you with the corresponding policy documents as well,

Questions, comments, please reach out to me directly.

Hope this helps.

Thanks!

--

Regards
Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: Accepted: Wrapping up AWS/18F TIC Overlay @ Wed Sep 9, 2015 1pm - 2pm
(noah.kunin@gsa.gov)
Date: Wed, 09 Sep 2015 03:37:06 +0000
From: noah.kunin@gsa.gov
To: "(b) (6)" <(b) (6)@amazon.com>
Message-ID: <001a11c35e5c5f19fb051f483236@google.com>
MD5: 9b208f4b6b929b1d01a77b5875e84d1e
Attachments: invite.ics

noah.kunin@gsa.gov has accepted this invitation.

Wrapping up AWS/18F TIC Overlay

Rajat – sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Saturday, September 05, 2015 9:12 AM
To: (b) (6)
Cc: Noah Kunin; (b) (6) <(b) (6)@amazon.com>; Jennifer Moran - XFC
Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

I am available Wednesday or Thursday between 11 and 2pm. I will be onsite at GSA. Noah will be on the west coast and will return back to DC on 9/24.

If you were hoping for an in-person meeting, I would like to suggest that we get started on the presentation desk and run it by Noah.

In the meantime would you please send us the initial presentation, that would help me gather some thoughts about the same.

Please let me know

Thanks!

On Fri, Sep 4, 2015 at 5:10 PM, (b) (6) > wrote:

Hi Noah/Rajat,

There is a great deal of interest on the pilot from other USG customers using AWS and they want to hear more about the pilot. I have an initial deck ready for our debrief and EBC, that contains AWS perspective, Veris, and now need yours. Do you have time next Wed 9/9 at 3pm or 9/11 at 3pm to meet up?

Looking forward to seeing you both at reInvent.

By the way, (b) (6) said he reached out to you regarding nomination to our AWS video interview. What do you need from ethics? If you want to refer to a sample, please visit check our video with Dr. Taha Haas Kout .

Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect
Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov
U.S. General Services Administration
Cell Phone: (b) (6)

When	Wed Sep 9, 2015 1pm – 2pm Central Time		
Where	dca - or GSA (map)		
Calendar	noah.kunin@gsa.gov		
Who	OMDOX	(b) (6)	- organizer
	OMDOX	noah.kunin@gsa.gov	- creator, optional
	OMDOX	RAJAT RAVINDER VARUNI	- IR-C
	OMDOX	aws (b) (6)	- optional
	OMDOX	Jennifer Moran	- XFC - optional

Invitation from [Google Calendar](#)
You are receiving this courtesy email at the account (b) (6)@amazon.com because you are an attendee of this event.
To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. [Learn More](#).

Subject: Wrapping up AWS/18F TIC Overlay
Date: Tue, 8 Sep 2015 02:50:43 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com" (b) (6) @amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>
Message-ID: <dbf1b34493b64b359454b0c08516ae15@EX13D03UEE002.ant.amazon.com>
MD5: d7f9a1fd39de1c90b237e65291d889f4

Rajat – sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [<mailto:rajat.ravindervaruni@gsa.gov>]
Sent: Saturday, September 05, 2015 9:12 AM
To: (b) (6)
Cc: Noah Kunin; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); Jennifer Moran - XFC
Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

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Noah will be on the west coast and will return back to DC on 9/24.

If you were hoping for an in-person meeting, I would like to suggest that we get started on the presentation desk and run it by Noah.

In the meantime would you please send us the initial presentation, that would help me gather some thoughts about the same.

Please let me know

Thanks!

On Fri, Sep 4, 2015 at 5:10 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

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By the way, (b) (6) said he reached out to you regarding nomination to our AWS video interview. What do you need from ethics? If you want to refer to a sample, please visit check our video with [Dr. Taha Haas Kout](#).

Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Wrapping up AWS/18F TIC Overlay
Date: Tue, 8 Sep 2015 02:50:18 +0000
From: "(b) (6)" amazon.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: Noah Kunin <noah.kunin@gsa.gov>, "(b) (6)" amazon.com" (b) (6) @amazon.com>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>
Message-ID: <dbb3b9093efe474ca60f8090695c7908@EX13D03UEE002.ant.amazon.com>
MD5: c43441189bf798ab285ed49d29fc7a31

Rajat – sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [<mailto:rajat.ravindervaruni@gsa.gov>]
Sent: Saturday, September 05, 2015 9:12 AM
To: (b) (6)
Cc: Noah Kunin; (b) (6) [amazon.com](mailto:(b) (6)@amazon.com); Jennifer Moran - XFC
Subject: Re: Wrapping up AWS/18F TIC Overlay

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Please let me know

Thanks!

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Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: AWS re:Invent 2015 Conference Confirmation
Date: Fri, 4 Sep 2015 13:24:40 -0700
From: "AWS re:Invent 2015" <noreply@awsevents.com>
To: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <1588142557.1400.1441398280076.JavaMail.lanyon@lxcnfprdwebapp012>
MD5: f873d9eaa148aa398d170f7512b8b3e8
Attachments: confirmationEmail.pdf



AWS re:Invent

Dear Noah,

Thank you for registering for AWS re:Invent 2015, October 6 - 9 at The Venetian Hotel, Las Vegas. This email serves as your confirmation and receipt of payment.

If you purchased Group Full Conference Passes and would like to apply one of these passes to your own account to register yourself for re:Invent, please return to your account and click "Apply To Me" to the right of your Purchased Registration Codes. The attached order confirmation includes the code you can distribute to your group.

Registration Receipt

We have processed your payment as follows. Charges will appear as "**Lanyon AMZ*AWS re:Invent**" on your credit card statement.

First Name: Noah
Last Name: Kunin
Title: 18F Infrastructure Director
Company: 18F US General Services Administration (GSA)

Payment Details

Package Name: **Full Conference Pass**
Unit Price: \$0.00
Quantity: 1

We look forward to seeing you at our fourth annual AWS re:Invent conference. Please be sure to check back on the [AWS re:Invent website](#) for more details about the agenda and sessions.

Below are a few helpful links

For details about cancellation and refund policy, visit our [FAQ page](#).

Log in

To view or make changes to your registration details, please [click here](#).

Travel

Book Your Stay

We have sold out of our discounted sleeping rooms at The Venetian, Mirage, and Wynn/Encore. Here are limited discounted sleeping rooms at the Treasure Island for \$269 per night available. Please click [here](#) to book today.

[Harrah's](#) is also available and nearby the Venetian at their prevailing rate.

Find transportation information, including cabs, town cars and shuttles at the [McCarran International Airport](#) or [Palazzo Hotel websites](#).

Contact Us

Please visit our [FAQ page](#) or email us at awsreinvent-support@amazon.com.

We look forward to seeing you in October!

Kind regards,
AWS re:Invent Team

awsreinvent-support@amazon.com



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Subject: FW: Wrapping up AWS/18F TIC Overlay Bridge Below
Date: Wed, 9 Sep 2015 18:22:10 +0000
From: (b) (6) verisgroup.com>
To: Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CO1PR04MB52112DD1B8B49D6E1B0C6EFD4520@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 4bb6191f7966d57186235aaaa67a5f96
Attachments: winmail.dat

Hi Noah,

Just wanted to forward you a dial-in number and the adobe connect link for our meeting. (b) (6) and Rajat were just able to dial-in. Sorry for the delay in getting this to you. Thanks!

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)
E: (u) (o) mailto:(u) (o)

www.verisgroup.com | Twitter<https://twitter.com/verisgroup> |
LinkedIn<http://www.linkedin.com/company/veris-group-llc> |
Facebook<https://www.facebook.com/verisgroup> | Google+<https://plus.google.com/+verisgroup/posts>

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA
| HITRUST CSF Assessor
INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA
"12 To Watch" Awardee

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From: (b) (6) (b) (6) amazon.com]
Sent: Wednesday, September 9, 2015 2:19 PM
To: (b) (6) verisgroup.com>
Cc: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>; (b) (6) (b) (6)
(b) (6) @amazon.com>; (b) (6) amazon.com>; (b) (6)
(b) (6) @amazon.com>
Subject: Re: Wrapping up AWS/18F TIC Overlay Bridge Below

On Sep 9, 2015, at 1:50 PM, (b) (6)
(b) (6) verisgroup.com<mailto:(b) (6) @verisgroup.com>> wrote:
Hi (b) (6) and Rajat,

Let's use the below Adobe Connect Session and Dial-in info for the 2pm meeting. Thanks!

Please join me in an Adobe Connect Meeting.

Meeting Name: TIC Overlay Lessons Learned and Wrap-Up Discussion
Invited By: (b) (6) (b) (6) @verisgroup.com<mailto:(b) (6) @verisgroup.com>)
When: 09/09/2015 2:00 PM - 4:00 PM

To join the meeting:

(b) (4)

(b) (6)

Associate | CISSP, Security+, CCSK

Veris Group, LLC

2005-2015: Celebrating 10 Years of Cybersecurity Excellence

8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)

E: (b) (6) mailto:(b) (6)

www.verisgroup.com | Twitter<<https://twitter.com/verisgroup>> |

LinkedIn<<http://www.linkedin.com/company/veris-group-llc>> |

Facebook<<https://www.facebook.com/verisgroup>> | Google+<<https://plus.google.com/+verisgroup/posts>>

CMMI Maturity Level 2 | 8(a) Small Disadvantaged Business | FedRAMP Accredited 3PAO | PCI QSA
| HITRUST CSF Assessor

INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA
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-----Original Appointment-----

From: (b) (6) (b) (6) amazon.com]

Sent: Tuesday, September 8, 2015 5:13 PM

To: (b) (6) (b) (6)

Subject: Wrapping up AWS/18F TIC Overlay

When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: dca - or GSA

Rajat - sounds good. I can meet you at GSA. Thanks - (b) (6)

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]

Sent: Saturday, September 05, 2015 9:12 AM

To: (b) (6)

Cc: Noah Kunin; (b) (6) amazon.com<mailto:(b) (6)

@amazon.com>; Jennifer Moran - XFC

Subject: Re: Wrapping up AWS/18F TIC Overlay

Hi (b) (6)

I am available Wednesday or Thursday between 11 and 2pm. I will be onsite at GSA.

Noah will be on the west coast and will return back to DC on 9/24.

If you were hoping for an in-person meeting, I would like to suggest that we get started on the presentation desk and run it by Noah.

In the meantime would you please send us the initial presentation, that would help me gather some thoughts about the same.

Please let me know

Thanks!

On Fri, Sep 4, 2015 at 5:10 PM, (b) (6) <(b) (6)@amazon.com> wrote:
Hi Noah/Rajat,

There is a great deal of interest on the pilot from other USG customers using AWS and they want to hear more about the pilot. I have an initial deck ready for our debrief and EBC, that contains AWS perspective, Veris, and now need yours. Do you have time next Wed 9/9 at 3pm or 9/11 at 3pm to meet up?

Looking forward to seeing you both at reInvent.

By the way, (b) (6) said he reached out to you regarding nomination to our AWS video interview. What do you need from ethics? If you want to refer to a sample, please visit check our video with Dr. Taha Haas Kout<<https://aws.amazon.com/solutions/case-studies/us-food-and-drug-administration/>> .

Thanks,

(b) (6)

(b) (6)
US Public Sector Lead Compliance Architect
Amazon Web Services
o: (b) (6) tel: (b) (6) e: (b) (6) (b) (6)
Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,
AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator
Information Systems Security Officer @ 18f.gov<<http://18f.gov>>
U.S. General Services Administration
Cell Phone: (b) (6)

Subject: Fwd: AWS re:Invent 2015 Conference Confirmation
Date: Thu, 10 Sep 2015 14:47:18 -0400
From: Noah Kunin - XFG <noah.kunin@gsa.gov>
To: Jennifer Moran - XFC <jennifer.moran@gsa.gov>
Message-ID: <CAN+4OyssWv0=07HFchOTMA5eyqwLf2+LbVEKdNsodh8LfFkr8g@mail.gmail.com>
MD5: 4c2bbf0b62915123390542f2d330e760
Attachments: confirmationEmail.pdf

----- Forwarded message -----

From: **AWS re:Invent 2015** <noreply@awsevents.com>
Date: Fri, Sep 4, 2015 at 4:24 PM
Subject: AWS re:Invent 2015 Conference Confirmation
To: Noah Kunin <noah.kunin@gsa.gov>

AWS re:Invent

Dear Noah,

Thank you for registering for AWS re:Invent 2015, October 6 - 9 at The Venetian Hotel, Las Vegas. This email serves as your confirmation and receipt of payment.

If you purchased Group Full Conference Passes and would like to apply one of these passes to your own account to register yourself for re:Invent, please return to your account and click "Apply To Me" to the right of your Purchased Registration Codes. The attached order confirmation includes the code you can distribute to your group.

Registration Receipt

We have processed your payment as follows. Charges will appear as "**Lanyon AMZ*AWS re:Invent**" on your credit card statement.

First Name: Noah
Last Name: Kunin
Title: 18F Infrastructure Director
Company: 18F US General Services Administration (GSA)

Payment Details

Package Name: **Full Conference Pass**
Unit Price: \$0.00
Quantity: 1

We look forward to seeing you at our fourth annual AWS re:Invent conference. Please be sure to check back on the [AWS re:Invent website](#) for more details about the agenda and sessions.

Below are a few helpful links

For details about cancellation and refund policy, visit our [FAQ page](#).

Log in

To view or make changes to your registration details, please [click here](#).

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Book Your Stay

We have sold out of our discounted sleeping rooms at The Venetian, Mirage, and

Wynn/Encore. here are limited discounted sleeping rooms at the Treasure Island for \$269 per night available. Please click [here](#) to book today.

[Harrah's](#) is also available and nearby the Venetian at their prevailing rate.

Find transportation information, including cabs, town cars and shuttles at the [McCarran International Airport](#) or [Palazzo Hotel websites](#).

Contact Us

Please visit our [FAQ page](#) or email us at awsreinvent-support@amazon.com.

We look forward to seeing you in October!

Kind regards,
AWS re:Invent Team

awsreinvent-support@amazon.com



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--

Noah Kunin

18F Infrastructure Director | @18F

Subject: AWS EBC re:Invent Customer Speaker Template
Date: Fri, 11 Sep 2015 14:21:40 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin <noah.kunin@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C
<rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <100612b0259d432ab8262a3ce6b8b9c7@EX13D03UEE002.ant.amazon.com>
MD5: 0fd6d0ba01fba07cc76a3a91b27c5805
Attachments: relInvent.pptx

Happy Friday Noah & Rajat,

Please find attached the customer flash presentation template for Compliance EBC. The presentations should be 5-7 minutes and cover the information in the slide (Services in use in accomplishing TIC pilot overlay, how/best practices). Then I will speak after you both, summarizing the pilot from beginning to end, key metric of security controls that we started with, how we adjusted them, what we learned, recommendations, and next steps.

I will have my final deck for you to review next week and we can tag up the week before relInvent to for a dry run.

Thank you again for sponsoring us and we look forward to the upcoming events to share the pilot and next steps at relInvent, debrief with FedRAMP and DHS, and TIC Working Group!

Best,

(b) (6)

Subject: RE: Wrapping up AWS/18F TIC Overlay
Date: Wed, 9 Sep 2015 22:52:39 +0000
From: (b) (6) verisgroup.com>
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <CO1PR04MB52134D3096194A415B254B0D4520@CO1PR04MB521.namprd04.prod.outlook.com>
MD5: 7e8fb07e6ad36bb82cfa4087dbb0bd93
Attachments: winmail.dat

Good Evening Rajat and Noah,

Per our discussion earlier this afternoon, attached is a workbook with only the Customer write-ups for each TIC Capability for your review to ensure we have not disclosed too much information or information that should not be shared to the public domain. Please let us know after your review if you see anything of concern that needs to be redacted. Thanks!

Respectfully,

(b) (6)
Associate | CISSP, Security+, CCSK

Veris Group, LLC
2005-2015: Celebrating 10 Years of Cybersecurity Excellence
8229 Boone Blvd., Suite 750 | Vienna, VA 22182

(b) (6)
E: (b) (6) mailto:(b) (6)

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INC.5000 Awardee | Washington Technology Fast 50 Awardee | Fantastic 50 Awardee | VA SPQA
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-----Original Appointment-----

From: (b) (6) (b) (6) amazon.com]
Sent: Tuesday, September 8, 2015 5:13 PM
To: (b) (6) (b) (6)
Subject: Wrapping up AWS/18F TIC Overlay
When: Wednesday, September 9, 2015 2:00 PM-3:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where: dca - or GSA

Rajat - sounds good. I can meet you at GSA. Thanks - (b) (6)

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To: (b) (6)
Cc: Noah Kunin; (b) (6) amazon.com<mailto:(b) (6) amazon.com>; Jennifer Moran - XFC
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amazon.com<(b) (6)> wrote:

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Thanks,

(b) (6)

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) tel: (b) (6) e: (b) (6) (b) (6)

Work hard. Have fun. Make history.

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov<<http://18f.gov>>

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Invitation: AWS 18F TIC Overlay Discussion @ Mon Jul 6, 2015 10am - 12pm
(rajat.ravindervaruni@gsa.gov)
Date: Wed, 01 Jul 2015 20:32:02 +0000
From: Noah Kunin <noah.kunin@gsa.gov>
To: rajat.ravindervaruni@gsa.gov, (b) (6)@hq.dhs.gov, (b) (6)@hq.dhs.gov, (b) (6)@amazon.com, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Monette Respress - XI-C <monette.respress@gsa.gov>, (b) (6)@amazon.com, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, (b) (6)@verisgroup.com, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
Message-ID: <bcaec51b1b8128274e0519d6371c@google.com>
MD5: 4bb0ce672d41cb119c1f9d50c5618732
Attachments: invite.ics

[more details »](#)

AWS 18F TIC Overlay Discussion

For those dialing in - please use (b) (6)

When	Mon Jul 6, 2015 10am – 12pm Eastern Time	
Where	Conf Room at GSA to be added (map)	
Calendar	rajat.ravindervaruni@gsa.gov	
Who	OMDOX	Matthew Goodrich - XAAB - organizer
	OMDOX	(b) (6)@hq.dhs.gov
	OMDOX	(b) (6)@hq.dhs.gov
		ov
	OMDOX	(b) (6)@amazon.com
	OMDOX	Curtis LOVETT - IR-C
	OMDOX	Monette Respress - XI-C
	OMDOX	(b) (6)@amazon.com
	OMDOX	Claudio Belloli - XAAB
	OMDOX	Noah Kunin
	OMDOX	RAJAT RAVINDER VARUNI - IR-C
	OMDOX	(b) (6)@verisgroup.com

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account rajat.ravindervaruni@gsa.gov because you are subscribed for invitations on calendar rajat.ravindervaruni@gsa.gov.
To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.
Forwarding this invitation could allow any recipient to modify your RSVP response. Learn more at <https://support.google.com/calendar/answer/37135#forwarding>

Subject: Invitation: (No Subject) @ Tue Jul 7, 2015 11am - 12pm (noah.kunin@gsa.gov)
Date: Mon, 06 Jul 2015 16:23:02 +0000
From: Monette Respress - XI-C <monette.respress@gsa.gov>
To: noah.kunin@gsa.gov, Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, (b) (6) @hq.dhs.gov, (b) (6) @verisgroup.com, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, (b) (6) @amazon.com, (b) (6) @amazon.com, (b) (6) @hq.dhs.gov
Message-ID: <94eb2c035684de80c3051a37512c@google.com>
MD5: 61882d096473bc69ff692bc6d84fbb16
Attachments: invite.ics

[more details »](#)

(No Subject)

Meeting Name: TIC Overlay
Summary:
Invited By: Monette Respress (monette.respress@gsa.gov)
When: {meeting-time}
Time Zone: {time-zone}



To join the meeting:

(b) (4)

When	Tue Jul 7, 2015 11am – 12pm Eastern Time	
Where	GSA Room G143, See Adobe Connect Information Below (map)	
Calendar	noah.kunin@gsa.gov	
Who	OMOOX	Monette Respress - XI-C - organizer
	OMOOX	Matthew Goodrich - XAAB
	OMOOX	(b) (6) @hq.dhs.gov
	OMOOX	Noah Kunin
	OMOOX	(b) (6) @verisgroup.com
	OMOOX	Curtis LOVETT - IR-C
	OMOOX	RAJAT RAVINDER VARUNI - IR-C
	OMOOX	Claudio Belloli - XAAB
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @amazon.com
	OMOOX	(b) (6) @hq.dhs.gov

Going? [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account noah.kunin@gsa.gov because you are subscribed for invitations on calendar noah.kunin@gsa.gov.
To stop receiving these emails, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Subject: Re: Initial DRAFT Overlay ARL
Date: Mon, 6 Jul 2015 10:57:05 -0400
From: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>
To: "(b) (6)" <(b) (6)@amazon.com>
Cc: "(b) (6)" <(b) (6)@hq.dhs.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" <(b) (6)@hq.dhs.gov>, "(b) (6)" <(b) (6)@verisgroup.com>, "(b) (6)" <(b) (6)@amazon.com>, Monette Respress <monette.respress@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Message-ID: <CA+kFQ8YWR=KKWoOcdGpcafpnbrZGAWSmTkUJ4W6t9YMV+B6PJg@mail.gmail.com>
MD5: 395e046834516f14764adc48b4c33117
Attachments: Copy of DRAFT AWS_TIC_ARL Reporting Dashboard_JG_06262015.xlsx

+ Noah, Monette, Curtis, Rajat

--
Matt Goodrich, JD

FedRAMP Director

|

OCSIT | GSA

(b) (6)

| matt.goodrich@gsa.gov | @MrFedRAMP

On Mon, Jul 6, 2015 at 10:54 AM, (b) (6) <(b) (6)@amazon.com> wrote:

Based on the initial TIC ARL:

58 Total Reuse from FedRAMP Assessment & SOC

12 Further discussion with DHS and GSA 18F

02 Federal Background Investigation Requests (need to find out if AWS BI acceptable)

72 Total TIC ARL

(b) (6)

US Public Sector Lead Compliance Architect

Amazon Web Services

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.

Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review
Date: Tue, 15 Sep 2015 16:51:01 -0700
From: Noah Kunin - XFG <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "(b) (6)" <[REDACTED]@hq.dhs.gov>, "monette.respress@gsa.gov" <monette.respress@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyu1zDCVaKTCbLu3YkTy5_Efndpg75V7=HqJJxec1r9eDg@mail.gmail.com>
MD5: f81aecb4ac06fda3592a135ac1c686d3

Oh...so, if *all* the docs are in the zip...what is Adobe Lifecycle doing?

On Tue, Sep 15, 2015 at 4:45 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

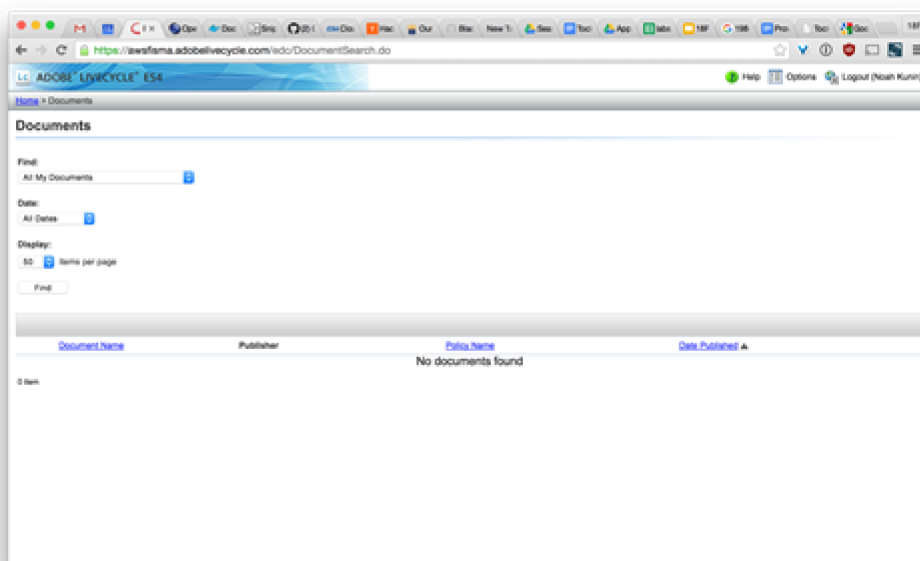
The documents aren't stored on the server, which is only used to setup your account, they were sent directly as a zip file earlier today. I can resend if you did not receive it.

From: Noah Kunin - XFG [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, September 15, 2015 7:44 PM

To: "(b) (6)" <[REDACTED]>
Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; "(b) (6)" <[REDACTED]@hq.dhs.gov>; monette.respress@gsa.gov; Rajat Ravinder Varuni; "(b) (6)" <[REDACTED]>
Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review

I'm in, but there are no documents.

Not sure what I should be seeing either.



On Tue, Sep 15, 2015 at 4:41 PM, Noah Kunin - XFG <noah.kunin@gsa.gov> wrote:

got it!

On Tue, Sep 15, 2015 at 12:46 PM, (b) (6) [amazon.com](#)> wrote:

Resent the account invitation email to Noah. The email should come from

(b) (4)

From: Noah Kunin - XFG [mailto:noah.kunin@gsa.gov]

Sent: Tuesday, September 15, 2015 12:18 PM

To: (b) (6)

Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) [@hq.dhs.gov](#); monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)

Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review

I did not. I looked in my spam folder as well.

Is there a specific email address I should be expecting the invite from?

On Tue, Sep 15, 2015 at 8:59 AM, (b) (6) [amazon.com](#)> wrote:

ALCON,

I've attached the final TIC SAR from Veris for your review. Everyone that does not currently have an Adobe Lifecycle account should have received an account invitation email this morning.

(b) (6) (b) (6)

AWS Compliance Program Architect

Amazon Web Services

(b) (6)

--

Noah Kunin

18F Infrastructure Director | @18F

Subject: Fwd: vpc flow logs export
Date: Thu, 17 Sep 2015 17:32:20 -0400
From: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
To: Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, Curtis LOVETT - IR-C <curtis.lovett@gsa.gov>, Bret Mogilefsky - XFB <bret.mogilefsky@gsa.gov>
Message-ID: <CAGjRvjBahhCKqednOCrwJMwJ08Sy+8gGhwZAZhskXgOUJQavNA@mail.gmail.com>
MD5: fb478b8cebf4d0bbbe5f456d6d600f6f

Dear Diego,

Is there a way you can help me get the netflow data (VPC flow logs) from CF-live vpc, which is already configured to dump logs to cloudwatch logs?

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

thanks!

Regards
Rajat

----- Forwarded message -----

From: (b) (6) <[REDACTED]@amazon.com>
Date: Wed, Sep 16, 2015 at 1:48 PM
Subject: RE: vpc flow logs export
To: RAJAT RAVINDER VARUNI - IR-C <rajat.ravindervaruni@gsa.gov>
Cc: (b) (6) <[REDACTED]@amazon.com>

http://docs.aws.amazon.com/AmazonCloudWatchLogs/latest/APIReference/API_GetLogEvents.html

You can also use the control to peruse the log streams. Look for the 'Logs' options on the left side of the CloudWatch section of the console.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)
(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:40 PM
To: (b) (6) [amazon.com](#)>
Cc: (b) (6) [amazon.com](#)>
Subject: Re: vpc flow logs export

ok , please let me know how to pull the logs from cloudwatch.. any link would be good.

thanks as always..

On Wed, Sep 16, 2015 at 1:34 PM, (b) (6) [amazon.com](#)> wrote:

We have a roadmap item to provide this type of capability. At the moment, you have to pull the data out from CloudWatch Logs.

Best,

(b) (6)
Solutions Architect
Amazon Web Services

(b) (6)

(b) (6)



work hard. have fun. make history.

From: RAJAT RAVINDER VARUNI - IR-C [mailto:rajat.ravindervaruni@gsa.gov]
Sent: Wednesday, September 16, 2015 1:01 PM
To: (b) (6) [amazon.com](#)>
Cc: (b) (6) [amazon.com](#)>
Subject: vpc flow logs export

Hi (b) (6)

Is there a way to export the vpc flow logs into a plain text format?

thanks!

--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

--

Regards

Rajat Ravinder Varuni,

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--

Regards

Rajat Ravinder Varuni,

AWS-Solutions Architect, SysOps Certified, SANS GPEN, Kaseya Certified Administrator

Information Systems Security Officer @ 18f.gov

U.S. General Services Administration

Cell Phone: (b) (6)

Subject: Speaker Invitation for Rajat at AWS reInvent: Security Assurance & Compliance Summit Series
Date: Tue, 15 Sep 2015 12:09:43 +0000
From: "(b) (6)" amazon.com>
To: Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, Jennifer Moran - XFC <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Cc: "(b) (6)" "(b) (6)" amazon.com>
Message-ID: <436d94851f164f1693e252634c16af1e@EX13D03UEE002.ant.amazon.com>
MD5: b9aa723e5eb089bcefb38d2548f790ce
Attachments: reInvent.pptx

Hello Rajat,

We'd like to formally invite you to participate in our Compliance Summit for the Public Sector vertical; with your acceptance the standard re:Invent registration fee will be waived.

The session will be Tuesday, October 6th from 4:00pm – 4:55pm at The Venetian in Las Vegas, NV (Delfino 4005).

This session will have + 150 attendees ; 18F's participation as a thought leader in the space will go a long way toward providing assurance to the industry that Cloud can meet regulatory needs. As you've been a great partner and we feel it's a natural fit that we'd collaborate on this session to help convey and educate the great things 18F is doing in the cloud realm.

Please also find attached a template for your use around the presentation.

We hope to see you there!

(b) (6)

AWS Security Assurance & Compliance

o: (b) (6) e: (b) (6)

Work hard. Have fun. Make history.



Subject: AWS/18F Flash Presentation Prep for EBC reInvent
Date: Mon, 21 Sep 2015 17:22:09 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>
Message-ID: <2eb4d09c536749169375a3c39512b1ce@EX13D03UEA002.ant.amazon.com>
MD5: 4d431faeda1c2a4b5b4362dff28088ac

Prep for EBC Flash Presentation

=====Conference Bridge Information=====

You have been invited to join a conference bridge with this information:



Amazon Internal Info and Help

From the internal Amazon network you can connect by...

- ...phone (audio only). Please dial <tel:68000> then use the Bridge ID and Password above.
- ...video. Please use an Amazon conferencing unit or Polycom Real Presence Desktop Client to connect to the video bridge (see this [wiki](#) for instructions - <http://tiny/mu1fwsl>).

Helpful links:

- Manage conference calls from your...
 - ...[phone](http://tiny/6725gsom) (<http://tiny/6725gsom>)
 - ...[computer](http://conference/60470523#)# (<http://conference/60470523#>) - [wiki](http://tiny/ncoa424o) (<http://tiny/ncoa424o>)
- [Our FAQ](http://tiny/19b95jybx) (<http://tiny/19b95jybx>)
- [Complete Dial-in Numbers by Country wiki](http://tiny/12v5o22dn) (<http://tiny/12v5o22dn>)

Dial-in Numbers by Country



Subject: RE: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review
Date: Tue, 15 Sep 2015 23:55:30 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - XFG <noah.kunin@gsa.gov>
Cc: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" @hq.dhs.gov" "(b) (6)" @hq.dhs.gov>, "monette.respress@gsa.gov" <monette.respress@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <ea1521c6e639447f9b98e86590ca15fa@EX13D03UEA001.ant.amazon.com>
MD5: 0354cf46bb1af53966eeac19b7365139

All of the PDFs in the zip file are protected by Lifecycle DRM, you'll need your email address and the password you configured in Lifecycle to access the files.

From: Noah Kunin - XG [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, September 15, 2015 7:51 PM
To: (b) (6)
Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) @hq.dhs.gov; monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)
Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review

Oh...so, if *all* the docs are in the zip...what is Adobe Lifecycle doing?

On Tue, Sep 15, 2015 at 4:45 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

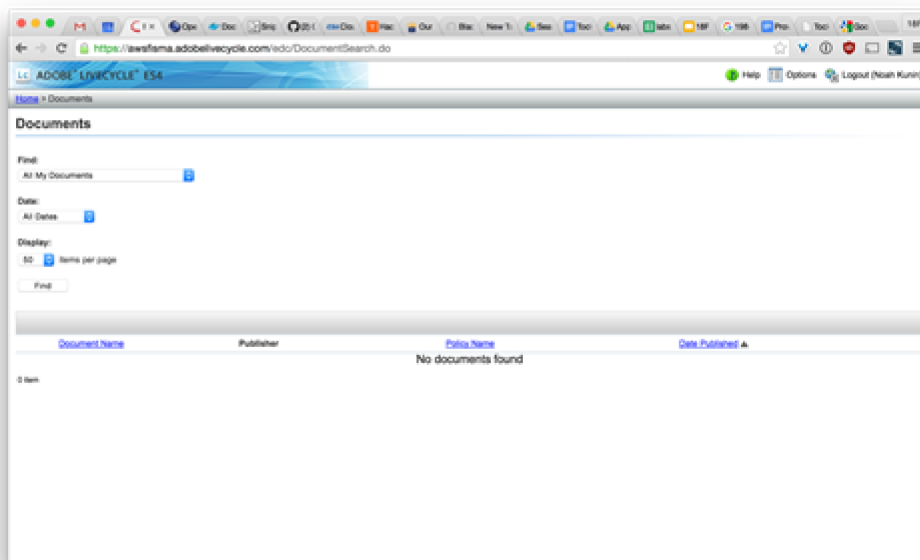
The documents aren't stored on the server, which is only used to set up your account, they were sent directly as a zip file earlier today. I can resend if you did not receive it.

From: Noah Kunin - XG [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, September 15, 2015 7:44 PM

To: (b) (6)
Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) @hq.dhs.gov; _monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)
Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review

I'm in, but there are no documents.

Not sure what I should be seeing either.



On Tue, Sep 15, 2015 at 4:41 PM, Noah Kunin - XFG <noah.kunin@gsa.gov> wrote:
got it!

On Tue, Sep 15, 2015 at 12:46 PM, (b) (6) <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Resent the account invitation email to Noah. The email should come from (b) (6).

From: Noah Kunin - XG [mailto:noah.kunin@gsa.gov]

Sent: Tuesday, September 15, 2015 12:18 PM

To: (b) (6)

Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) <[\(b\) \(6\)@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov)>; monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)

Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review

I did not. I looked in my spam folder as well.

Is there a specific email address I should be expecting the invite from?

On Tue, Sep 15, 2015 at 8:59 AM, (b) (6) <[\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> wrote:

ALCON,

I’ve attached the final TIC SAR from Veris for your review. Everyone that does not currently have an Adobe Lifecycle account should have received an account invitation email this morning.

(b) (6)

AWS Compliance Program Architect
Amazon Web Services

(b) (6)

--

Noah Kunin

18F Infrastructure Director | @18F

--

Noah Kunin

18F Infrastructure Director | @18F

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Noah Kunin

18F Infrastructure Director | @18F

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Noah Kunin

18F Infrastructure Director | @18F

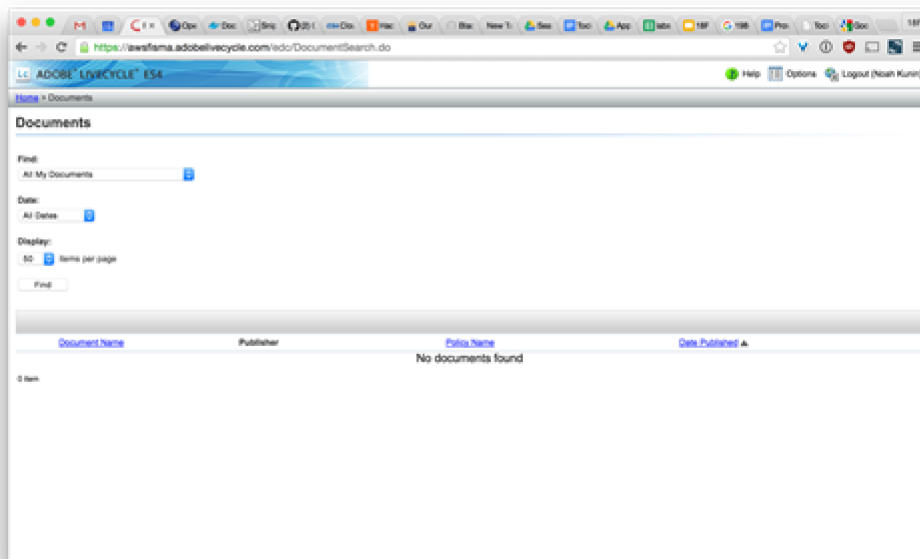
Subject: RE: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review
Date: Tue, 15 Sep 2015 23:45:44 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - XFG <noah.kunin@gsa.gov>
Cc: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" @hq.dhs.gov" "(b) (6)" @hq.dhs.gov>, "monette.respress@gsa.gov" <monette.respress@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <49e1c4e013db481895818e9c5595f823@EX13D03UEA001.ant.amazon.com>
MD5: 66da63237382ba7b98442dde76b7c2b5

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Sent: Tuesday, September 15, 2015 7:44 PM
To: (b) (6)
Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) @hq.dhs.gov; monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)
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Sent: Tuesday, September 15, 2015 12:18 PM

To: (b) (6)

Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) [@hq.dhs.gov](mailto:(b) (6)@hq.dhs.gov); monette.respress@gsa.gov; Rajat

Ravinder Varuni; (b) (6)

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(b) (6)

AWS Compliance Program Architect

Amazon Web Services

(b) (6)

--

Noah Kunin

18F Infrastructure Director | @18F

--

Noah Kunin

Subject: Speaker Invitation for Noah Kunin at AWS reInvent: Security Assurance & Compliance Summit Series
Date: Tue, 15 Sep 2015 12:08:22 +0000
From: "(b) (6)" amazon.com>
To: Jennifer Moran - XFC <jennifer.moran@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" "(b) (6)" amazon.com>
Message-ID: <b43409479f4a44318aae72b91b16ea52@EX13D03UEE002.ant.amazon.com>
MD5: d7e15bddc8a89cc42864983156d7ef43
Attachments: reInvent.pptx

Hello Noah,

We'd like to formally invite you to participate in our Compliance Summit for the Public Sector vertical; with your acceptance the standard re:Invent registration fee will be waived.

The session will be Tuesday, October 6th from 4:00pm – 4:55pm at The Venetian in Las Vegas, NV (Delfino 4005).

This session will have + 150 attendees ; 18F's participation as a thought leader in the space will go a long way toward providing assurance to the industry that Cloud can meet regulatory needs. As you've been a great partner and we feel it's a natural fit that we'd collaborate on this session to help convey and educate the great things 18F is doing in the cloud realm.

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We hope to see you there!

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AWS Security Assurance & Compliance

o: (b) (6) e: (b) (6)

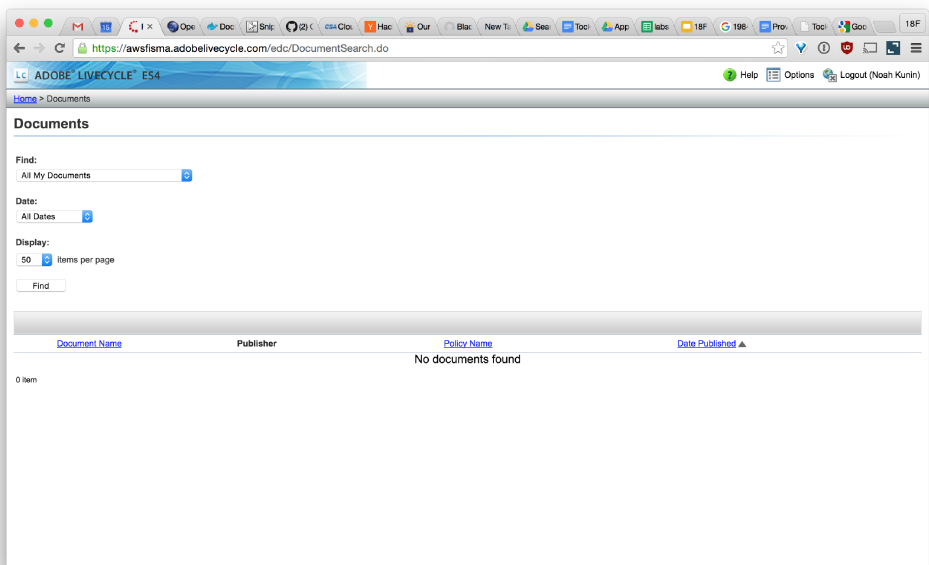
Work hard. Have fun. Make history.



Subject: Re: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review
Date: Tue, 15 Sep 2015 16:43:59 -0700
From: Noah Kunin - XFG <noah.kunin@gsa.gov>
To: "(b) (6)" amazon.com>
Cc: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, "(b) (6)" @hq.dhs.gov" "(b) (6)" @hq.dhs.gov>, "monette.respress@gsa.gov" <monette.respress@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <CAN+4OyuYmKLM1s=PG8Kes6NK66EpFa0X=9kYMEcWypm8CJKzRQ@mail.gmail.com>
MD5: 9303f25a961e0fdcd5ba4495fd74fd63

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Sent: Tuesday, September 15, 2015 12:18 PM
To: (b) (6)
Cc: Matthew Goodrich - XAAB; Claudio Belloli - XAAB; (b) (6) amazon.com; monette.respress@gsa.gov; Rajat Ravinder Varuni; (b) (6)
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(b) (6)
AWS Compliance Program Architect
Amazon Web Services
(b) (6)

--

Noah Kunin

18F Infrastructure Director | @18F

--

Noah Kunin

18F Infrastructure Director | @18F

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Noah Kunin

18F Infrastructure Director | @18F

Subject: [WARNING: MESSAGE ENCRYPTED]TIC SAR for review
Date: Tue, 15 Sep 2015 15:59:22 +0000
From: "(b) (6)" amazon.com>
To: Matthew Goodrich - XAAB <matthew.goodrich@gsa.gov>, Claudio Belloli - XAAB <claudio.belloli@gsa.gov>, (b) (6) @hq.dhs.gov" (b) (6) @hq.dhs.gov>, "monette.respress@gsa.gov" <monette.respress@gsa.gov>, Noah Kunin <noah.kunin@gsa.gov>, Rajat Ravinder Varuni <rajat.ravindervaruni@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <f989fe137d9f40629c23ee15d1ee0c93@EX13D03UEA002.ant.amazon.com>
MD5: 6b08e0df71609cf71487b97e2a4e229e
Attachments: TIC.zip

ALCON,

I've attached the final TIC SAR from Veris for your review. Everyone that does not currently have an Adobe Lifecycle account should have received an account invitation email this morning.

(b) (6)
AWS Compliance Program Architect
Amazon Web Services
(b) (6)

Subject: Fwd: Near-term AWS maintenance event notice
Date: Thu, 25 Sep 2014 05:47:04 -0400
From: Tracy Bishop - XI <tracy.bishop@gsa.gov>
To: Noah Kunin - QOB-C <noah.kunin@gsa.gov>
Cc: Aaron Snow - BF <aaron.snow@gsa.gov>
Message-ID: <CADR036Daeh-_GW-LQEAJ--DHOPNqh-RLAqjhuwq9O410E1jXTg@mail.gmail.com>
MD5: fbbd1df7b1ad149bc190bdce0fab011d

FYI -Scheduled maintenance for AWS EC2.

See information from Amazon below.

Tracy

----- Forwarded message -----

From: "(b) (6)" <[REDACTED]@amazon.com>
Date: Sep 24, 2014 10:05 PM
Subject: Near-term AWS maintenance event notice
To: "tracy.bishop@gsa.gov" <tracy.bishop@gsa.gov>
Cc:

Dear Tracy Bishop,

One or more of your Amazon EC2 instances in the AWS GovCloud (US) region are scheduled to be rebooted for required host maintenance in the following GovCloud account(s): (b) (4). The maintenance will occur sometime during the window provided for each instance. Each instance will experience a clean reboot and will be unavailable while the updates are applied to the underlying host. This generally takes no more than a few minutes to complete.

Each instance will return to normal operation after the reboot, and all instance configuration and data will be retained. If you have startup procedures that aren't automated during your instance boot process, please remember that you will need to log in and run them. We will need to do this maintenance update in the window provided. You will not be able to stop/start or re-launch instances in order to avoid this maintenance update.

If you are using Windows Server 2012 R2, please follow the instructions found here: <http://aws.amazon.com/windows/2012r2-network-drivers/> to ensure that your instance continues to have network connectivity after reboot. This requires that you run a remediation script in order to ensure continued access to your instance

Additional information about Amazon EC2 maintenance can be found at:

http://docs.amazonwebservices.com/AWSEC2/latest/UserGuide/monitoring-instances-status-check_sched.html

If you have any questions or concerns, you can contact the AWS Support Team on the community forums and via AWS Premium Support at: <http://aws.amazon.com/support>.

Sincerely,

(b) (6)

AWS GovCloud (US) Product Manager

To view your instances that are scheduled for reboot, please visit the 'Events' page on the EC2 console in the AWS GovCloud (US) Management Console.

<https://console.amazonaws-us-gov.com/ec2>

This message was produced and distributed by Amazon Web Services LLC, 410 Terry Avenue North, Seattle, Washington 98109-5210.

Subject: Re: FW: Insight?
Date: Mon, 22 Sep 2014 10:14:06 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyvzwiABTgwY-oIVYGXgasK_kktHAj5xfGg3J04RC0cxmw@mail.gmail.com>
MD5: c960408dfcefa52b66684a2aace33b8a

Seems like it's for the PBS part of GSA. I don't really work with them.

I'm being called out to SF urgently. My only update is still trying to get those value added services ATO'd.

I'll have to get back to you about re:invent

On Monday, September 22, 2014, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Noah,

Any idea who this might be for? Attached is the Solicitation.

I know your BPA was released and being evaluated by GSA but trying to figure out what this one is and if you were aware of it?

Also, would you be allow to go to AWS Re:Invent? Being that its Las Vegas, I wanted to confirm.

Our call at 4:00 today... is it still on? Im asking because (b) (6) and I are meeting with Dominic Sale today at 1800 F and we should be done at 3:00 so wasn't sure if you wanted to meet at 3 instead. Please let me know.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: Write up on SES
Date: Thu, 28 Aug 2014 11:16:14 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyvt53e7EZH_D_cqpFm=4tGFbcrqMzQwwFZnBb-=SJjHJg@mail.gmail.com>
MD5: 4b566cba1c3f2b7cc9622eea3cef1f8a

Hey (b) (6) -

Thanks so much for the time the other day. InfoR has scheduled some time with me to discuss a solution so we'll see!

Circling back on SES. Is AWS still working on a short write up on the security / architecture model?

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: Re: Write up on SES
Date: Fri, 29 Aug 2014 16:05:21 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <0EC0F9EE-C7D2-4DAE-B56F-6FD37163660E@amazon.com>
MD5: 5e3d2a80e17207c59ae1bc13ee580ffb

Wow, thanks for this! So in the case with DHS CIS, which model would that fall in?

Thank you, (b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Aug 29, 2014, at 11:47 AM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

Great news!

Also, that's a pretty solid high level description of us! If you want to one layer deeper, here's a more fulsome summary of stuff!

The one caveat that needs to travel with this is that we have **an overwhelming amount of partners** trying to work with us right now. So if someone wants to get in the queue with us, the sooner we know the better.

1. Custom Software as a Service (SaaS) Delivery

18F designers and developers will create a solution to fit the user's need. In this mode, 18F handles all of the underlying infrastructure as a service (IaaS) capabilities and any compliance checks (SORNs, PRA, ATOs, etc). Overhead costs are captured in 18F's hourly rates and discrete infrastructure costs are billed "at market" with no 18F overhead or fee. Amazon Web Services (AWS) is the underlying IaaS.

Partner agencies get fully itemized billing data for the infrastructure costs.

If the software is delivered as SaaS, 18F also does all operations and maintenance (O&M) on the solution going forward as long as the partner agency maintains payment on the inter-agency agreement. Since 18F is an open-source team, transferring systems to agencies who want to take on responsibility of O&M is straightforward.

2. Infrastructure as a Service (as a Service)

18F can also offer an IaaS as a pass-thru or "service". Along with the rest of OCSIT, we maintain a blanket purchase agreement that has excess capacity on it. In the same way that AWS started as Amazon re-selling its excess compute capacity, 18F re-sells (at cost, no overhead) its excess AWS capacity. Partner agencies can then engage 18F professional services to help setup and bootstrap.

Partner agencies choose to either have a scoped Virtual Private Cloud (VPC) within the 18F AWS Enterprise Account, or they can choose to have their own linked account. 18F maintains root control over all accounts but partner agencies gain administrative control over their VPC or account. Billing itemization remains the same.

Within the VPCs or accounts, partner agencies are 100% responsible for O&M and compliance. 18F can be

engaged for consultation or advice, but cannot currently do not direct support for systems that we did not build or acquire.

Potential future models (currently not available)

DevOps as a Service: While 18F is currently fully engaged on O&M for its own SaaS solutions, there is tremendous demand for DevOps professional services. This would enable 18F to support systems built or acquired by our partner agencies, but deployed into 18F managed AWS accounts. Until we launch this service, agencies are responsible for bringing their own DevOps (or sysadmins) into the environment.

General Support Systems: Once in a true IaaS, partner agencies often have trouble setting up the same capabilities they may have had in their old datacenter. 18F will be building out a platform for support systems that are applicable to government use and compliance checks. The three capabilities we will be working on first:

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On Fri, Aug 29, 2014 at 11:41 AM, (b) (6) <[REDACTED]> wrote:

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3. 18F Consults to another agency. The other agency will be responsible for Dev, Test, and Production.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, August 28, 2014 11:16 AM

To: (b) (6) (b) (6)

Subject: Write up on SES

Hey (b) (6) -

Thanks so much for the time the other day. InfoR has scheduled some time with me to discuss a solution so we'll see!

Circling back on SES. Is AWS still working on a short write up on the security / architecture model?

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: RE: Write up on SES
Date: Fri, 29 Aug 2014 15:41:27 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0D0672F6@EX10-MBX-IAD04.ant.amazon.com>
MD5: 656e330d0b75f792069c3e73c4257e19

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Amazon Web Services

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Subject: Write up on SES

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--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: Re: Write up on SES
Date: Fri, 29 Aug 2014 11:46:46 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyv0koreAxB5bKnq8ktfSYv4_55WpKS2LJRYgNvyQTz7gQ@mail.gmail.com>
MD5: eb7271c725880490b7d0bc806249ef85

Great news!

Also, that's a pretty solid high level description of us! If you want to one layer deeper, here's a more fulsome summary of stuff!

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1. Custom Software as a Service (SaaS) Delivery

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Partner agencies get fully itemized billing data for the infrastructure costs.

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Within the VPCs or accounts, partner agencies are 100% responsible for O&M and compliance. 18F can be engaged for consultation or advice, but cannot currently do direct support for systems that we did not build or acquire.

Potential future models (currently not available)

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On Fri, Aug 29, 2014 at 11:41 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com) wrote:

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Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, August 28, 2014 11:16 AM

To: (b) (6) (b) (6)

Subject: Write up on SES

Hey (b) (6) -

Thanks so much for the time the other day. InfoR has scheduled some time with me to discuss a solution so we'll see!

Circling back on SES. Is AWS still working on a short write up on the security / architecture model?

--

Subject: Re: An AWS account of your very own...
Date: Thu, 7 Aug 2014 15:35:44 -0500
From: (b) (6) <(b) (6)@stelligent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: Justin Grevich - XI <justin.grevich@gsa.gov>, Aaron Snow - XI <aaron.snow@gsa.gov>, (b) (6) <(b) (6)@excella.com>, (b) (6) <(b) (6)@excella.com>, (b) (6) <(b) (6)@excella.com>
Message-ID: <CAJLKd42y23-ECe6_URT_UiHgoqazstnPLfHgx9iQXQOd9mR1JQ@mail.gmail.com>
MD5: 68f6410192c529ee6388ece829c9338b

Hey Noah--

Any update on billing access / business support?

I'm also beginning the process to get a VPN connection from DHS's network to the myUSCIS AWS account. We don't need it now but (b) (6) made it sound like it'll take a couple months to get done, so hopefully it'll be in place by the time we do need it. :)

Also, fugacious is pretty slick -- any issue if I use it to distribute the passwords to the rest of the team?

Thanks!

.j.

(b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

On Tue, Aug 5, 2014 at 10:08 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Root MFA = yes
Root API keys disabled = yes
Billing access = will do tmrw
Biz Level / Trusted advisor = concur. figuring out if my plan extends over you, or if we need to charge USCIS a fixed price to enable it on this one.

On Tue, Aug 5, 2014 at 10:37 PM, (b) (6) <(b) (6)@stelligent.com> wrote:

Looping in (b) (6) (b) (6) and (b) (6)

This is GREAT news. And amazing given how little time it took. You're a miracle worker, Noah!

I spent a good bit of time fighting with things today and all of those problems have just disappeared. I've started setting up the account, but there's a couple things I can't do / verify myself so I wanted to bubble them up to you. None of these are critical:

Is there an MFA on the root account?

Are the root API keys disabled?

I don't have access to the billing dashboard -- I'm not sure if this was intentional or just didn't come with admin privileges. If possible, I'd like to have access to that so I can set up CloudWatch alarms around costs. I can send you the policies for this if you need 'em.

Finally (and I know I'm the spoiled kid on Christmas complaining my xbox wasn't gold plated right now), Business Level Support: this has a cost associated with it, but will definitely be worth it going forward. Not something we need to figure out right away, but when we do start delving into the infrastructure for myUSCIS I'm betting we're gonna hit some roadblocks that AWS support will be able to help with. Also, the access to Trusted Advisor alone is worth the price of admission.

My plan is to give everyone on myUSCIS console access. Tech leads will get full admin access, and unless there's an argument against it, I think we can start with giving developers full admin access as well.

(b) (6) I'll get tech leads access tomorrow, and then we should probably do a quick crash course on AWS before letting everyone else go wild. I'll draft up a quick presentation / notes tomorrow for it. (Noah, I can send it your way too, in case it might come in handy for you guys.)

I wish I could express how excited I am about this. This is going to make everything so much smoother going forward. Thanks again, Noah!!

.j.

(b) (6) (b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

On Tue, Aug 5, 2014 at 8:15 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Looks like [insert name of preferred gift giving holiday, secular or otherwise here] came early.

(b) (4)

Hacked some serious bureaucracy to get this, but in the end, no modifications to paperwork are required.

We can chat more tmrw, but suffice to say, this should help a lot. All the billing and root access considerations are already taken care of. I don't consider our other work in the 18F environment to be waste, far from it - we'll have use of those scoped IAM policies, both in connection to myUSCIS HelpCenter and other USCIS/DHS work.

I don't know if you've done gov work before (b) (6) but I've never seen the bureaucracy jump this fast before. We're setting new precedent all over the place, and your contributions have already been a critical help. Thanks again.

@JG/AS: I'll provision you access as well tmrw.--

Noah Kunin - Delivery Architect
[@noahkunin](https://twitter.com/noahkunin) | [@18f](https://twitter.com/18f)

Subject: Re: Write up on SES
Date: Fri, 29 Aug 2014 12:12:59 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyva6X9KZG015Xk+3kC+cWr8O_HzsLBgzf+7NLNWSxhFhA@mail.gmail.com>
MD5: f69fa9777535639a6f4bd130abeadb6

At the moment, I'm doing all of the above with USCIS. But that's available for broad circulation (yet). In gov or in AWS is fine.

On Fri, Aug 29, 2014 at 12:05 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Wow, thanks for this! So in the case with DHS CIS, which model would that fall in?

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

On Aug 29, 2014, at 11:47 AM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

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[REDACTED]

(b) (6)
[REDACTED]

Amazon Web Services

(b) (6)
[REDACTED]

(b) (6)
[REDACTED]

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Sent: Thursday, August 28, 2014 11:16 AM
To: (b) (6) (b) (6)
Subject: Write up on SES

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: Re: AWS E/W general support systems
Date: Tue, 16 Sep 2014 16:12:52 -0400
From: Man Lau - IST <man.lau@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CAMgCZ-DiLVBMCYGvJYcXqYmgk02rhL=a7HFz+-yyjcP9b4yqiW@mail.gmail.com>
MD5: b29e8ee72bf65450ad9abd28d9912c20

Hi Noah,

On a related note, has your finance officer been able to get in touch with (b) (6) to discuss the specifics regarding funding for the ISSO support staff?

Thanks,
Man

On Tue, Sep 16, 2014 at 4:07 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi team -

Here are the three general support capabilities for AWS E/W, that I mentioned during the meeting.

We'd love to integrate in an enterprise friendly way on any or all of these. While these are my leading candidates for these capabilities, I'm open for discussion on all of them. I'm not listing Tripwire since that seems to already be well in hand.

I don't have procurement vehicles for *any* of these platforms [some are free] that are not part of the AWS environment.

Configuration management

- Packer
<http://www.packer.io/>

Ensures we create identical machine images so we run the same image locally and in AWS.

- AWS Cloudformation
<http://aws.amazon.com/cloudformation/>

Automate and audit creation and configuration of AWS resources

- Chef
<http://www.getchef.com/chef/>

Automate and audit configuration of the application and OS above our baseline image.

- Docker
<https://www.docker.com/>

Linux containers to run full system hashed snapshots of system state

- AWS Elasticbeanstalk
<http://aws.amazon.com/elasticbeanstalk/>

Controls to manage the entire stack for load balancing and and auto-scaling.

Continuous monitoring

- Metaflows
<http://www.metaflows.com/>

IPS and malware detection

- Splunk
<http://www.splunk.com/>

Log analysis and alerts.

- AWS CloudWatch and CloudTrail
<http://aws.amazon.com/cloudwatch/> + <http://aws.amazon.com/cloudtrail/>

Basic EC2 monitoring and full AWS API/SDK logging

- NewRelic
<http://newrelic.com/>

Advanced EC2 monitoring and application level performance monitoring

Continuous integration

- Capistrano
<http://capistranorb.com/>

Continuous integration for Ruby applications.

- Jenkins
<http://jenkins-ci.org/>

Continuous integration for all types of applications.

- Travis CI
<https://travis-ci.org/>

Continuous build and test suite running for open source repositories.

- AWS Elasticbeanstalk
<http://aws.amazon.com/elasticbeanstalk/>

Controls to manage the entire stack for deployment.

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

--

Man Lau, CISSP, CISA
Director, Staff Offices ISSO Support Division
Office of Chief Information Security Officer
(O) 202-219-7982
(C) **(b) (6)**

Subject: Only A Few Seats Left - AWS Invitation - Executive Briefing - Achieving FISMA-High Compliance in the Cloud

Date: Tue, 9 Sep 2014 14:15:05 +0000 (GMT)

From: (b) (6) amazon.com>

To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>

Message-ID:

<Wdv4000NBN0X400dLFs4yHaQg6FHgTH-_uG6w@sfdc.net>

MD5: 66c90abb806ce846f774c0b7598403fc

Achieve FISMA-High Compliance in the Cloud

Executive Breakfast September 17, 2014 The
WillardHotel

Space is limited.
Free for government attendees.

Date:
Wednesday,
Sept. 17
Time: 7:30 -
10:30 a.m.
Place: [The
Willard Hotel](#)
1401
Pennsylvania
Ave NW
Washington, DC
20004

**Registration &
Breakfast
7:30 – 8:00 a.m.**

Program & Interactive Discussion

8:00 – 10:30 a.m.

You're invited to join experts from Government, Amazon Web Services (AWS) and Unisys for a presentation and interactive discussion on what it takes to achieve FISMA-High compliance with commercial clouds.

Don't miss this opportunity to get insight, answers to your questions and more:

Security concerns and challenges associated with migrating mission-critical workloads to commercial clouds

Requirements for FISMA-High compliance

Key features and services that support customers operating compliant environments

Real-world examples of how to leverage FISMA-High in the public cloud

Subject: Meeting with AWS Contracts Mgmt
Date: Fri, 15 Aug 2014 15:07:57 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B4B7EB5@EX10-MBX-IAD02.ant.amazon.com>
MD5: d66b22ce0b2946a0ac64789431aa627f

Hi Noah,

I hear the meeting last week with AWS went well and I hope you feel the same way. (b) (6) asked me as a follow up to see if you had some time to meet with our manager for AWS Contracts to discuss the challenges of GSA going direct to AWS. I checked her calendar, and Tuesday Aug 26th from 1:00 – 2:00 would work for her. Is this a meeting you would like to have and if so, does this day and time work for you?

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Re: Digital Service at OMB
Date: Mon, 11 Aug 2014 16:37:05 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OytppQ6dUzkox506czOzE9k4KXJcMRChKiH-m+dLhPB7Cw@mail.gmail.com>
MD5: 95e5b5a919304873b8200de45318cbca

Plus (b) (6)

On Mon, Aug 11, 2014 at 4:18 PM, noah.kunin@gsa.gov <noah.kunin@gsa.gov> wrote:
We launched it while we were in the meeting. Could you forward to the group?
<http://www.washingtonpost.com/blogs/the-switch/wp/2014/08/11/white-house-launches-u-s-digital-service-with-healthcare-gov-fixer-at-the-helm/>
<http://playbook.cio.gov/>
<http://www.whitehouse.gov/blog/2014/08/11/delivering-customer-focused-government-through-smarter-it>
<http://www.whitehouse.gov/the-press-office/2014/08/11/fact-sheet-improving-and-simplifying-digital-services>

AWS / 18F Meeting

Hi Noah,
(b) (6) – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to (b) (6) ahead of time.

Thank you,

(b) (6)
(b) (6)

When

Mon Aug 11, 2014 2:30pm – 3:30pm Eastern Time

Where

1800 F St NW Washington, DC 20006 ([map](#))

Who

(b) (6) (b) (6) - organizer
Noah Kunin - Q0B - creator
(b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Re: Call-in for AWS/18F checkin
Date: Mon, 11 Aug 2014 20:33:45 +0000
From: "(b) (6)" <(b) (6)@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <741E3F72-6C44-495D-A970-E5D755F9F263@amazon.com>
MD5: 6a7a4c06aafe972f87af9644433817fa

No worries! Makes sense. My bad, not yours. :)

Thank you, (b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Aug 11, 2014, at 4:29 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

Sorry (b) (6) I thought the mtg earlier was instead of, as opposed to "in addition". My bad!

On Mon, Aug 11, 2014 at 4:16 PM, (b) (6) <(b) (6)@amazon.com> wrote:

I called in but nobody was there for 15 min. I just hung up but if you need me, please let me know.
Can't wait to hear how your meeting with management went as well...,

Thank you,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6) (b)
(b) (6)

On Aug 11, 2014, at 1:29 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

I think to avoid a potential conflict let's do this instead:

(b) (4)

On Monday, August 11, 2014, (b) (6) <(b) (6)@amazon.com> wrote:

Hi Eric and Noah,
Are we using this same number for the call at 4:00 today?

(b) (5)

Thanks,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Eric Mill [mailto:eric.mill@gsa.gov]

Sent: Monday, July 28, 2014 3:59 PM

To: (b) (6) (b) (6) John Stone - XI; Justin Grevich - XI; Noah Kunin - Q0B; (b) (6)

Subject: Call-in for AWS/18F checkin

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: Re: Call-in for AWS/18F checkin
Date: Mon, 11 Aug 2014 16:28:57 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OytMzqVTtS+0G2fV8DpPgaqwhjaxTBcJrgj_7nw6pQbW8w@mail.gmail.com>
MD5: ab4bd28ba65fab7fd753cb918d932f1c

Sorry (b) (6) I thought the mtg earlier was instead of, as opposed to "in addition". My bad!

On Mon, Aug 11, 2014 at 4:16 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

I called in but nobody was there for 15 min. I just hung up but if you need me, please let me know.
Can't wait to hear how your meeting with management went as well...,

Thank you,

(b) (6)
[REDACTED]

(b) (6)
Amazon Web Services

(b) (6)
(b) (6)
[REDACTED]

On Aug 11, 2014, at 1:29 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

I think to avoid a potential conflict let's do this instead:

(b) (4)
[REDACTED]

On Monday, August 11, 2014, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Eric and Noah,
Are we using this same number for the call at 4:00 today?

(b) (5)
[REDACTED]

Thanks,

(b) (6)
[REDACTED]

(b) (6)
Amazon Web Services

(b) (6) (b) (6)
(b) (6)
[REDACTED]

From: Eric Mill [mailto:eric.mill@gsa.gov]

Sent: Monday, July 28, 2014 3:59 PM

To: (b) (6) (b) (6) John Stone - XI; Justin Grevich - XI; Noah Kunin - Q0B; (b) (6)

Subject: Call-in for AWS/18F checkin

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Digital Service at OMB
Date: Mon, 11 Aug 2014 20:18:13 +0000
From: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
To: (b) (6)@amazon.com" (b) (6)@amazon.com>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: (b) (6)@amazon.com
Message-ID: <089e0158a9ca289c9a05006041a5@google.com>
MD5: 925027d39d8e4f4b84a33682fb8f410d

We launched it while we were in the meeting. Could you forward to the group?
<http://www.washingtonpost.com/blogs/the-switch/wp/2014/08/11/white-house-launches-u-s-digital-service-with-healthcare-gov-fixer-at-the-helm/>
<http://playbook.cio.gov/>
<http://www.whitehouse.gov/blog/2014/08/11/delivering-customer-focused-government-through-smarter-it>
<http://www.whitehouse.gov/the-press-office/2014/08/11/fact-sheet-improving-and-simplifying-digital-services>

AWS / 18F Meeting

Hi Noah,
(b) (6) – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to (b) (6) ahead of time.
Thank you,
(b) (6)
(u) (6)

When	Mon Aug 11, 2014 2:30pm – 3:30pm Eastern Time
Where	1800 F St NW Washington, DC 20006 (map)
Who	CMOXX (b) (6) (b) (6) - organizer CMOXX Noah Kunin - Q0B - creator CMOXX (b) (6) (b) (6)

Subject: Re: Call-in for AWS/18F checkin
Date: Mon, 11 Aug 2014 20:16:04 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <6BC25C9D-DF8F-4D2C-BB75-3A0B0FB325AB@amazon.com>
MD5: 586330f8e6d68c4aee95386b7ff97ea8

I called in but nobody was there for 15 min. I just hung up but if you need me, please let me know. Can't wait to hear how your meeting with management went as well...,
Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

On Aug 11, 2014, at 1:29 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

I think to avoid a potential conflict let's do this instead:

(b) (6) x (b) (6)

On Monday, August 11, 2014, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Eric and Noah,
Are we using this same number for the call at 4:00 today?

(b) (4)

Thanks,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Eric Mill [mailto:eric.mill@gsa.gov]

Sent: Monday, July 28, 2014 3:59 PM

To: (b) (6); (b) (6) John Stone - XI; Justin Grevich - XI; Noah Kunin - Q0B; (b) (6)

Subject: Call-in for AWS/18F checkin

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: [Update] AWS / 18F Meeting
Date: Mon, 11 Aug 2014 18:15:10 +0000
From: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
To: (b) (6)@amazon.com" (b) (6)@amazon.com>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: (b) (6)@amazon.com
Message-ID: <047d7b3393bd1b045a05005e8946@google.com>
MD5: 34a509d75f22ec2b622667b2bd32d510

Hey (b) (6) -Wanted to make sure you have my # in case you don't see me to sign in: (b) (6)

AWS / 18F Meeting

Hi Noah,
(b) (6) – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to (b) (6) ahead of time.

Thank you,
(b) (6)

When	Mon Aug 11, 2014 2:30pm – 3:30pm Eastern Time	
Where	1800 F St NW Washington, DC 20006 (map)	
Who	CMDOX	(b) (6) (b) (6) - organizer
	CMDOX	Noah Kunin - Q0B - creator
	CMDOX	(b) (6) (b) (6)

Subject: Re: Call-in for AWS/18F checkin
Date: Mon, 11 Aug 2014 13:29:39 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Eric Mill <eric.mill@gsa.gov>, John Stone - XI <john.stone@gsa.gov>, Justin Grevich - XI <justin.grevich@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyusTGn7fT+HKr-E_uyjoc0dSG6Cy-hAnesnhzBT1Na46g@mail.gmail.com>
MD5: 9b6ff0aea45a58b99b8bea836a90aad4

I think to avoid a potential conflict let's do this instead:

(b) (6) x (b) (6)

On Monday, August 11, 2014, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Eric and Noah,
Are we using this same number for the call at 4:00 today?

(b) (4)

Thanks,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Eric Mill [mailto:eric.mill@gsa.gov]

Sent: Monday, July 28, 2014 3:59 PM

To: (b) (6) (b) (6) John Stone - XI; Justin Grevich - XI; Noah Kunin - Q0B; (b) (6)

Subject: Call-in for AWS/18F checkin

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: RE: Call-in for AWS/18F checkin
Date: Mon, 11 Aug 2014 16:38:22 +0000
From: "(b) (6)" amazon.com>
To: Eric Mill <eric.mill@gsa.gov>, John Stone - XI <john.stone@gsa.gov>, Justin Grevich - XI <justin.grevich@gsa.gov>, Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B4A6179@EX10-MBX-IAD04.ant.amazon.com>
MD5: d452c75ffdf7184f17a7e4d0d5dc20f8

Hi Eric and Noah,
Are we using this same number for the call at 4:00 today?

(b) (4)

Thanks,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)

From: Eric Mill [mailto:eric.mill@gsa.gov]
Sent: Monday, July 28, 2014 3:59 PM
To: (b) (6) (b) (6) John Stone - XI; Justin Grevich - XI; Noah Kunin - Q0B; (b) (6)
Subject: Call-in for AWS/18F checkin

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

Subject: AWS Meeting this afternoon
Date: Mon, 11 Aug 2014 14:16:12 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <4AEF177FC6A4624DAB674F36E6CBB3FD2B8E766D@ex10-mbx-36002.ant.amazon.com>
MD5: 12e5bab66eb6208b82238f4455de25a8

Noah

We are looking forward to getting together this afternoon. From AWS there will be: (b) (6) Sr VP, (b) (6) VP World Wide Public Sector, (b) (6) GM US Federal Civilian and NPOs, and myself. While we have told them about 18F, it would be great if you can give them an overview of 18F, the projects you are working, and how you are using AWS. Also this would be a great time to bring up any specific requests you have of AWS.

See you this afternoon

(b) (6) (b) (6)
Sales Manager – Federal Civilian
Amazon Web Services (AWS)
World Wide Public Sector
12900 Worldgate Drive
Herndon, Virginia 20170
(b) (6)
(b) (6)

Subject: AWS, TIC, DHS, 18F
Date: Fri, 8 Aug 2014 09:48:09 -0400
From: Matthew Goodrich - XI <matthew.goodrich@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@amazon.com>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CA+kFQ8aN8gZbepRZzphF4T+eMjNgwRLHNdv-UQYqsuOAn_iBQQ@mail.gmail.com>
MD5: e670575b1bc190adb2a17e6f1f9b68eb

(b) (6) and (b) (6) -

I wanted to introduce you to Noah Kunin who is part of the 18F group here at GSA. They're doing some really cool things with agencies and for the most part (if not entirely) utilizing AWS for their work.

Noah just engaged with a group at DHS (on the immigration side, not the NPPD/TIC side) and they were going through some ideas about TIC. I wanted to connect the three of you so that you could sync up on the different discussions around TIC and AWS.

With that, I leave it to the three of you to discuss. Have a good weekend.

--

Matt Goodrich, JD

FedRAMP Program Manager
| OCSIT | GSA
(b) (6)
| matt.goodrich@gsa.gov

Subject: RE: AWS Executive - Meeting at GSA
Date: Fri, 8 Aug 2014 13:41:54 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B49C1AF@EX10-MBX-IAD02.ant.amazon.com>
MD5: c3ee2470c77f8ca1d2adf00546fccd8e

Hi Noah,

Will there be anyone else from GSA attending? I am preparing a document to share with (b) (6) prior to the meeting.

Thank you,

(b) (6) (b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, August 05, 2014 1:51 PM
To: (b) (6) (b) (6)
Subject: Re: AWS Executive - Meeting at GSA

Sure. Blocking the time now, drop me an invite whenever.

On Tue, Aug 5, 2014 at 1:46 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Noah,

(b) (6) – AWS VP of Sales, Marketing and Product Support - will be in town this coming Monday (Aug 11). He wanted direct exposure to our more innovative folks in Government and we wanted to see if you had time to meet with (b) (6) from 2:30 – 3:30 on Aug 11. He would love to hear from you in terms of what you are doing, your plans and where you would like AWS to be to help serve you better.

Please let me know if this works for you.

Thank you,

(b) (6)

(b) (6) (b) (6)
Amazon Web Services
(b) (6)
(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: RE: Write up on SES
Date: Tue, 2 Sep 2014 13:43:10 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0D06CCC2@EX10-MBX-IAD04.ant.amazon.com>
MD5: 39a523695005fc941699266c4fef3cbd

Thanks Noah. If you can keep me posted on who you are engaging with and what model you are using, that will be key for me to keep info here at AWS accurate. I won't share it outside me or my manager. We understand the sensitivity of things.

As it relates to SES, I have info of some back and forth emails that I am cutting and pasting. This is from (b) (6) (b) (6) whom you met with and does Security and Compliance here at AWS. Please let me know if you have questions or need additional info.

While they don't inherit a great deal from the already in-scope services, they can use this in defense of their position:

The SES, Beanstalk, and Route53 service teams pull their host RHEL images from the same repository as the in-scope services thereby leveraging the same internal configuration management and deployment processes as FedRAMP assessed services. Furthermore, these services adopt the security practices assessed under all of our compliance programs for physical security protections.

Route53 collocate with our CloudFront POPs and don't live on EC2 instances. SES and Beanstalk also do not reside on EC2 instances, so unfortunately they're not going to inherit as much from EC2 directly. These services do reside on the PROD fabric, as do the current in-scope services which are assessed/scanned as part of our FedRAMP processes. The service teams pull their host images from the same repository as the in-scope services, so there is a level of homogeneity that can be spoken to and leveraged in their position of using these additional services. That's the best we can offer without actually putting those service teams through a full assessment.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Friday, August 29, 2014 12:13 PM
To: (b) (6) (b) (6)
Subject: Re: Write up on SES

At the moment, I'm doing all of the above with USCIS. But that's available for broad circulation (yet). In gov or in AWS is fine.

On Fri, Aug 29, 2014 at 12:05 PM, (b) (6) amazon.com> wrote:

Wow, thanks for this! So in the case with DHS CIS, which model would that fall in?

Thank you,

(b) (6)

(b) (6) (b) (6)

Amazon Web Services

(b) (6)

(b) (6)

On Aug 29, 2014, at 11:47 AM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

Great news!

Also, that's a pretty solid high level description of us! If you want to one layer deeper, here's a more fulsome summary of stuff!

The one caveat that needs to travel with this is that we have **an overwhelming amount of partners** trying to work with us right now. So if someone wants to get in the queue with us, the sooner we know the better.

1. Custom Software as a Service (SaaS) Delivery

18F designers and developers will create a solution to fit the user's need. In this model, 18F handles all of the underlying infrastructure as a service (IaaS) capabilities and any compliance checks (SORNS, PRA, ATOS, etc). Overhead costs are captured in 18F's hourly rates and discrete infrastructure costs are billed "at market" with no 18F overhead or fee. Amazon Web Services (AWS) is the underlying IaaS.

Partner agencies get fully itemized billing data for the infrastructure costs.

If the software is delivered as SaaS, 18F also does all operations and maintenance (O&M) on the solution going forward as long as the partner agency maintains payment on the inter-agency agreement. Since 18F is an open-source team, transferring systems to agencies who want to take on responsibility of O & M is straightforward.

2. Infrastructure as a Service (as a Service)

18F can also offer an IaaS as a pass-thru or "service". Along with the rest of OCSIT, we maintain a blanket purchase agreement that has excess capacity on it. In the same way that AWS started as Amazon re-selling its excess compute capacity, 18F re-sells (at cost, no overhead) its excess AWS capacity. Partner agencies can then engage 18F professional services to help setup and bootstrap.

Partner agencies choose to either have a scoped Virtual Private Cloud (VPC) within the 18F AWS Enterprise Account, or they can choose to have their own linked account. 18F maintains root control over all accounts but partner agencies gain administrative control over their VPC or account. Billing itemization remains the same.

Within the VPCs or accounts, partner agencies are 100% responsible for O&M and compliance. 18F can be engaged for consultation or advice, but cannot currently do not direct support for systems that we did not build or acquire.

Potential future models (currently not available)

DevOps as a Service: While 18F is currently fully engaged on O&M for its own SaaS solutions, there is tremendous demand for DevOps professional services. This would enable 18F to support systems built or acquired by our partner agencies, but deployed into 18F managed AWS accounts. Until we launch this service, agencies are responsible for bringing their own DevOps (or sysadmins) into the environment.

General Support Systems: Once in a true IaaS, partner agencies often have trouble setting up the same capabilities they may have had in their old datacenter. 18F will be building out a platform for support systems that are applicable to government use and compliance checks. The three capabilities we will be working on first:

- continuous monitoring [Splunk, ElasticSearch+Logstash+Kibana]
- continuous configuration management [Chef, Puppet, Docker, Guardrail]
- continuous integration / deployment [Jenkins, Capistrano, TravisCI]

18F is looking at both vendor managed paid solutions and free open-source solutions, examples are listed above. 18F will be standing up these capabilities to support our own SaaS but will make the same tools available as "stand-alone" or as part of an engagement with DevOps as a Service. Using our DevOps will require the use of 18F's general support systems - it is unlikely 18F will offer DevOps to maintain or operate another agency's toolkit.

On Fri, Aug 29, 2014 at 11:41 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com) wrote:

H Noah,

Yes, I should have something to you on Tuesday regarding SES. I apologize for the delay on this. I am getting a lot of questions from my colleagues as it pertains to the work you all will be doing for other agencies... can you help me and explain your Model of offering services to other agencies?

For example, would these be the three different scenarios?

1. 18F SaaS: The team at 18F is building applications on top of AWS. GSA will own and operate these system. These workloads are primarily for other agencies who will be charged a SaaS model (such as a fee per user) from GSA.
2. 18F Develops on behalf of another Agency: In some cases, an Agency will pay 18F to develop an application on AWS. After development and test, the Agency will manage the production environment, and 18F will have little if any interaction for the production system.
3. 18F Consults to another agency. The other agency will be responsible for Dev, Test, and Production.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, August 28, 2014 11:16 AM

To: (b) (6) (b) (6)

Subject: Write up on SES

Hey (b) (6) -

Thanks so much for the time the other day. InfoR has scheduled some time with me to discuss a solution so we'll see!

Circling back on SES. Is AWS still working on a short write up on the security / architecture model?

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18F](#)

Subject: RE: AWS Executive - Meeting at GSA
Date: Tue, 5 Aug 2014 19:47:08 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B499851@EX10-MBX-IAD02.ant.amazon.com>
MD5: 2ecf6214c49fa00918545863e66855a4

Also, can you please let me know who else will be meeting (b) (6) along with you? Names, titles, etc. I am sending you the invite now to block off.

There may be 4 of us from AWS coming but I will update you as I hear for sure.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, August 05, 2014 1:51 PM
To: (b) (6) (b) (6)
Subject: Re: AWS Executive - Meeting at GSA

Sure. Blocking the time now, drop me an invite whenever.

On Tue, Aug 5, 2014 at 1:46 PM, (b) (6) <[REDACTED]@amazon.com> wrote:

Hi Noah,

(b) (6) – AWS VP of Sales, Marketing and Product Support - will be in town this coming Monday (Aug 11). He wanted direct exposure to our more innovative folks in Government and we wanted to see if you had time to meet with (b) (6) from 2:30 – 3:30 on Aug 11. He would love to hear from you in terms of what you are doing, your plans and where you would like AWS to be to help serve you better.

Please let me know if this works for you.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: RE: AWS Executive - Meeting at GSA
Date: Tue, 5 Aug 2014 18:42:37 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B4996BF@EX10-MBX-IAD02.ant.amazon.com>
MD5: 2bc8472b93ee236e41f3edcbaec4f6df

Excellent! I will send out shortly.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, August 05, 2014 1:51 PM
To: (b) (6) (b) (6)
Subject: Re: AWS Executive - Meeting at GSA

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On Tue, Aug 5, 2014 at 1:46 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

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(b) (6) – AWS VP of Sales, Marketing and Product Support - will be in town this coming Monday (Aug 11). He wanted direct exposure to our more innovative folks in Government and we wanted to see if you had time to meet with (b) (6) from 2:30 – 3:30 on Aug 11. He would love to hear from you in terms of what you are doing, your plans and where you would like AWS to be to help serve you better.

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Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

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Noah Kunin - Delivery Architect

[@noahkunin](https://twitter.com/noahkunin) | [@18f](https://twitter.com/18f)

Subject: Re: AWS Executive - Meeting at GSA
Date: Tue, 5 Aug 2014 13:51:09 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OysQ-O6VeUm0RDckPS=Sdx9rek6dEftQgiLwqf+q_s5t+A@mail.gmail.com>
MD5: c87b48fc8897e929dae00cbd9f990e3c

Sure. Blocking the time now, drop me an invite whenever.

On Tue, Aug 5, 2014 at 1:46 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,
"(b) (6)" – AWS VP of Sales, Marketing and Product Support - will be in town this coming Monday (Aug 11). He wanted direct exposure to our more innovative folks in Government and we wanted to see if you had time to meet with "(b) (6)" from 2:30 – 3:30 on Aug 11. He would love to hear from you in terms of what you are doing, your plans and where you would like AWS to be to help serve you better.

Please let me know if this works for you.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

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Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: AWS Executive - Meeting at GSA
Date: Tue, 5 Aug 2014 17:46:29 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B4994E7@EX10-MBX-IAD02.ant.amazon.com>
MD5: 8328a4cf582c8dc55687167b3ed16b7e

Hi Noah,

(b) (6) – AWS VP of Sales, Marketing and Product Support - will be in town this coming Monday (Aug 11). He wanted direct exposure to our more innovative folks in Government and we wanted to see if you had time to meet with (b) (6) from 2:30 – 3:30 on Aug 11. He would love to hear from you in terms of what you are doing, your plans and where you would like AWS to be to help serve you better.

Please let me know if this works for you.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Re: Quick question...
Date: Tue, 29 Jul 2014 14:46:24 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyuPLtznr-zzfsBS_KZdzQQdBFmGFTGh1VS70=PapOsVYg@mail.gmail.com>
MD5: 02425f7117b25a0f2e32904f42f06bde

Not active at the moment - they might be in early stage Biz Dev so I'll have to check.

On Tue, Jul 29, 2014 at 2:42 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,
Are you doing anything with FERC? The guy who manages the account here was asking me if you are doing anything there to help them...

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Quick question...
Date: Tue, 29 Jul 2014 18:42:33 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B492FFA@EX10-MBX-IAD02.ant.amazon.com>
MD5: b1e8102e9ff2c327a0921edcebab274a

Hi Noah,

Are you doing anything with FERC? The guy who manages the account here was asking me if you are doing anything there to help them...

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: RE: [Update] AWS | 18F Sync Up
Date: Tue, 29 Jul 2014 13:35:52 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B492778@EX10-MBX-IAD02.ant.amazon.com>
MD5: 8e4337be8eece3f2a1d2b771a62c7931

No worries, Noah! We had a good call and went over SES, the reseller arrangement issue, CloudFront and Route 53. Please let me know how we can best support you... if there's anything at all we can do, or should be doing, etc - please let me know. I am committed to make sure you get world class support from all sides so please tell me what I can do to help.

Thank you,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Google Calendar [mailto:calendar-notification@google.com] **On Behalf Of** noah.kunin@gsa.gov
Sent: Monday, July 28, 2014 4:12 PM
To: justin.grevich@gsa.gov; john.stone@gsa.gov; (b) (6) (b) (6) (b) (6)
(b) (6)herron@gsa.gov; noah.kunin@gsa.gov
C c: (b) (6)herron@gsa.gov; (b) (6) (b) (6) john.stone@gsa.gov; justin.grevich@gsa.gov; (b) (6)
Subject: [Update] AWS | 18F Sync Up

Ugh, sorry team - looks like in running around today and connecting and disconnecting, my meeting update didn't go out. Looks like Eric sent an update. Apologies I'm missing this one, but the mtg I've been pulled into at WH/OSTP/OMB on cybersecurity is directly applicable and helpful to the AWS non-FedRAMP services we're working on.

AWS | 18F Sync Up

I'll provide the call-in #.

Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.

Agenda formalization TBD.

When	Mon Jul 28, 2014 4pm – 5pm Eastern Time
Where	Phone + Details TBD (map)
Who	<ul style="list-style-type: none">Noah Kunin - Q0B - organizer(b) (6) amazon.com(b) (6) amazon.comJohn Stone - XISean Herron - XI - optionalJustin Grevich - XI - optional

Subject: [Update] AWS | 18F Sync Up
Date: Mon, 28 Jul 2014 20:11:40 +0000
From: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
To: "justin.grevich@gsa.gov" <justin.grevich@gsa.gov>, "john.stone@gsa.gov" <john.stone@gsa.gov>, (b) (6) amazon.com" (b) (6) amazon.com>, (b) (6) amazon.com" (b) (6) amazon.com>, "sean.herron@gsa.gov" <sean.herron@gsa.gov>, "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: sean.herron@gsa.gov, (b) (6) amazon.com, john.stone@gsa.gov, justin.grevich@gsa.gov, (b) (6) amazon.com
Message-ID: <047d7bdc80f8ebdd0204ff4687af@google.com>
MD5: 571ae92c1c51b620301696c59ec28284

Ugh, sorry team - looks like in running around today and connecting and disconnecting, my meeting update didn't go out. Looks like Eric sent an update. Apologies I'm missing this one, but the mtg I've been pulled into at WH/OSTP/OMB on cybersecurity is directly applicable and helpful to the AWS non-FedRAMP services we're working on.

AWS | 18F Sync Up

I'll provide the call-in #.
Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.
Agenda formalization TBD.

When	Mon Ju 28, 2014 4pm – 5pm Eastern Time	
Where	Phone + Detai s TBD (map)	
Who	OMDOX	Noah Kunin - Q0B - organizer
	OMDOX	(b) (6)@amazon.com
	OMDOX	(b) (6)b@amazon.com
	OMDOX	John Stone - XI
	OMDOX	Sean Herron - XI - optional
	OMDOX	Justin Grevich - XI - optional

Subject: Call-in for AWS/18F checkin
Date: Mon, 28 Jul 2014 15:59:27 -0400
From: Eric Mill <eric.mill@gsa.gov>
To: (b) (6) (b) (6) (b) (6) amazon.com>, John Stone - XI <john.stone@gsa.gov>, Justin Grevich - XI <justin.grevich@gsa.gov>, Noah Kunin - Q0B <noah.kunin@gsa.gov>, (b) (6)@amazon.com
Message-ID: <CAC7uhV8aHeXArbSkdFDGAE63Pdk_HdeGDzWK6+KSDKR-F3kUVA@mail.gmail.com>
MD5: e4a814e390b845d44e3c212dd6fd5ed6

Hi,

Sorry for the late notice of call-in info, but you can call in to:

(b) (4)

Talk to you all shortly!

-- Eric

Subject: RE: AWS and 18F next steps...
Date: Mon, 28 Jul 2014 19:55:23 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B48F0EC@EX10-MBX-IAD02.ant.amazon.com>
MD5: 57cf0079df0b11b32abc2e58c81e85c1

Noah,

Did you send out call details for the calls? I am just making sure I didn't miss it from the invite. If you need me to provide anything, I can. Please let me know.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, July 22, 2014 3:16 PM
To: (b) (6)
Cc: (b) (6), (b) (6)
Subject: Re: AWS and 18F next steps...

Great! Invite en-route.

On Tue, Jul 22, 2014 at 7:43 AM, (b) (6) (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

H Noah,

Yes, 7/28 works well. I'll track the case on Cost Explorer/Billing Reports and escalate if needed.

Thank you,

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, July 22, 2014 12:37 A M
To: (b) (6), (b) (6)
Cc: (b) (6)

Subject: Re: AWS and 18F next steps...

It works for me! Can we start on 7/28 or do we need to wait until August?

As an aside, as a linked account, we only recently got access back into our Cost Explorer and Reports billing data. But we still can't search/facet/filter on tags, which is critical for us in order to properly bill sub-clients and do accurate chargebacks under the Economy Act.

(b) (6) of InfoReliance, who manages our Payer Account is re-opening a ticket on this issue

and I've filed one from my root user to track with it - Case (b) (4) Any assistance or guidance on this would be great. I don't think we're missing something - I think there's an actual bug or gap here.

On Mon, Jul 21, 2014 at 10:04 AM, (b) (6) <(b) (6)@amazon.com> wrote:

H Noah,

(b) (6) and I are available to have these calls every other week as you suggested at 4 PM on Monday afternoons. Does that work for you? The weeks we want to meet in person we can adjust the time as needed. Does that sound good?

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 17, 2014 2:45 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6) (b) (6) (b) (6)

Subject: Re: AWS and T8F next steps...

That's a huge milestone in and of itself, thanks so much!

I really want to get the bi-weekly re-occurring touchpoint going with my ISSO and other key stakeholders. This can be phone/virtual most of the time with in-person mtg when appropriate / able. Would every 2 weeks on Monday afternoons work? Could just be a 30m block.

On Thu, Jul 17, 2014 at 2:15 PM, (b) (6) <(b) (6)@amazon.com> wrote:

Noah and (b) (6)

I am glad you both had the chance to get together yesterday. I spoke to (b) (6) and he caught me up to speed on what was discussed. As the next step, (b) (6) will provide Noah a short write up for the three services to be passed on to Noah's CISO.

In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: Automatic reply: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday (noah.kunin@gsa.gov)
Date: Tue, 22 Jul 2014 19:22:13 +0000
From: "(b) (6)" <(b) (6)@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <4c340b713c6f4cdf9db65b6f44dae5de@EX10-HUB-UE1E-1.ant.amazon.com>
MD5: 7dded53472d3a611bdc59a8fb363c8e1

I am out of the office all week in training, returning to office on July 28. Please be patient as I have very limited access to email. If you need immediate assistance, please contact (b) (6) at (b) (6)@amazon.com

Thank you,

(b) (6)

(b) (6)

Subject: Re: AWS and 18F next steps...
Date: Tue, 22 Jul 2014 15:15:43 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyvmQAbzX3CvQkVNCqwSb56YH8RopJOouM6rNbM_oXaRzw@mail.gmail.com>
MD5: 7bd8ef4d49476435786309750292feec

Great! Invite en-route.

On Tue, Jul 22, 2014 at 7:43 AM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,

Yes, 7/28 works well. I'll track the case on Cost Explorer/Billing Reports and escalate if needed.

Thank you,

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, July 22, 2014 12:37 AM
To: "(b) (6)" <[REDACTED]>
Cc: "(b) (6)" <[REDACTED]>

Subject: Re: AWS and 18F next steps...

It works for me! Can we start on 7/28 or do we need to wait until August?

As an aside, as a linked account, we only recently got access back into our Cost Explorer and Reports billing data. But we still can't search/facet/filter on tags, which is critical for us in order to properly bill sub-clients and do accurate chargebacks under the Economy Act.

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On Mon, Jul 21, 2014 at 10:04 AM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Hi Noah,

(b) (6) and I are available to have these calls every other week as you suggested at 4 PM on Monday afternoons. Does that work for you? The weeks we want to meet in person we can adjust the time as needed. Does that sound good?

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 17, 2014 2:45 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6) (b) (6) (b) (6)

Subject: Re: AWS and 18F next steps...

That's a huge milestone in and of itself, thanks so much!

I really want to get the bi-weekly re-occurring touchpoint going with my ISSO and other key stakeholders. This can be phone/virtual most of the time with in-person mtg when appropriate / able. Would every 2 weeks on Monday afternoons work? Could just be a 30m block.

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Amazon Web Services

(b) (6)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Subject: RE: AWS and 18F next steps...
Date: Tue, 22 Jul 2014 11:43:19 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <E242C3C54454E749A93F16E8164711FD139413C8@ex10-mbx-6003.ant.amazon.com>
MD5: 2b02c9005132ad4b0399f4dc3ea01275

Hi Noah,

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Thank you,

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, July 22, 2014 12:37 AM
To: (b) (6) (b) (6)
Cc: (b) (6)
Subject: Re: AWS and 18F next steps...

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(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

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From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 17, 2014 2:45 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6) (b) (6) (b) (6)

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(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: Automatic reply: AWS and 18F next steps...
Date: Tue, 22 Jul 2014 04:37:12 +0000
From: "(b) (6)"@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <852390d5f60e43e5b01f1da4b539dcc4@Ex10-hub-ue1e-2.ant.amazon.com>
MD5: 3f073ee48a1bb0b0d0ffb1835276b55d

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Thank you,

(b) (6)

(b) (6)

Subject: Re: AWS and 18F next steps...
Date: Tue, 22 Jul 2014 00:36:44 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyuifRzLUJmRnq3Htt45pHf6F7Hw17XO22VCqv8+DGXtQ@mail.gmail.com>
MD5: 99dbc0ace1cf17274870d72517c3621f

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Thank you,

(b) (6)
[REDACTED]

[REDACTED] (b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 17, 2014 2:45 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6) (b) (6) (b) (6)

Subject: Re: AWS and 18F next steps...

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Noah and (b) (6)

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In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: RE: AWS and 18F next steps...
Date: Fri, 18 Jul 2014 17:18:20 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE07FFE4FA@EX10-MBX-IAD02.ant.amazon.com>
MD5: 970e7f1f109c7bbb7812f6d66cd1a707

Hi Noah,

This should work fine but I am working to confirm time and individuals and will let you know soon.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 17, 2014 2:45 PM

To: (b) (6) (b) (6)

Cc: (b) (6) (b) (6) (b) (6) (b) (6)

Subject: Re: AWS and 18F next steps...

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In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

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Subject: Re: AWS and 18F next steps...
Date: Thu, 17 Jul 2014 14:45:05 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>, "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4Oyvdlfo1tp=yNBmOroO+VeECLjczEPMOVismi8TumtRhkw@mail.gmail.com>
MD5: 16153d495909d37e8e8fdb5a92ca961

That's a huge milestone in and of itself, thanks so much!

I really want to get the bi-weekly re-occurring touchpoint going with my ISSO and other key stakeholders. This can be phone/virtual most of the time with in-person mtg when appropriate / able. Would every 2 weeks on Monday afternoons work? Could just be a 30m block.

On Thu, Jul 17, 2014 at 2:15 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Noah and "(b) (6)"

I am glad you both had the chance to get together yesterday. I spoke to "(b) (6)" and he caught me up to speed on what was discussed. As the next step, "(b) (6)" will provide Noah a short write up for the three services to be passed on to Noah's CISO.

In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: AWS and 18F next steps...
Date: Thu, 17 Jul 2014 18:15:11 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" amazon.com>
Cc: "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE07FFD56A@EX10-MBX-IAD02.ant.amazon.com>
MD5: 727efc2d98a0f813782a279111320b8c

Noah and (b) (6)

I am glad you both had the chance to get together yesterday. I spoke to (b) (6) and he caught me up to speed on what was discussed. As the next step, (b) (6) will provide Noah a short write up for the three services to be passed on to Noah's CISO.

In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Re: Payment issue fixed!
Date: Tue, 15 Jul 2014 16:33:04 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <1196D71E-BE5F-467E-9D4D-2D959295B414@amazon.com>
MD5: d0a3d4c4c057c35b237eb34db830fde6

Ha. I love that statement. Perfect!! I sent messages to everyone here asking to trip the system to keep it up. It was a good learning experience!! :)

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

On Jul 15, 2014, at 12:30 PM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

Our national nightmare is over, but the fight to optimize the bureaucracy is just beginning...

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Payment issue fixed!
Date: Tue, 15 Jul 2014 12:30:04 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OyvJ293xGQ6txJp+jjJj=wqH0CU-CtJ5GJxJmprRKS8SMg@mail.gmail.com>
MD5: e6f65852e3507d12f76553c4bfbf3b4e

Our national nightmare is over, but the fight to optimize the bureaucracy is just beginning...

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Re: Account #: (b) (4)
Date: Mon, 14 Jul 2014 22:17:34 -0400
From: Ernesto Martinez - H1E <ernesto.martinez@gsa.gov>
To: "(b) (6)" <(b) (6)@amazon.com>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Ric Miller - XI <richard.l.miller@gsa.gov>, "(b) (6)" <(b) (6)@amazon.com>
Message-ID: <1232255036112532055@unknownmsgid>
MD5: d0a16ce42d8fd110ce90af2a0dee08b3

(b) (6)

Thank you for your prompt response. Anything you can do to prevent loss of service to GSA would be greatly appreciated. As stated, we will be ready to effect payment tomorrow morning. I'll be on standby.

Ernesto

Sent from my iPhone

On Jul 14, 2014, at 10:02 PM, "(b) (6)" <(b) (6)@amazon.com> wrote:

Hi Ernesto,
Thank you for your email. I am trying to help. As soon as I hear anything, I will let you know.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

On Jul 14, 2014, at 9:05 PM, "Ernesto Martinez - H1E" <ernesto.martinez@gsa.gov> wrote:

Dear Mr. Niedzialek,

Good evening. My name is Ernesto Martinez and I am the Director for the U.S. General Services Administration's (GSA) Internal Acquisition Division. I am also a Contacting Officer with an Unlimited Warrant and with full binding authority to enter into agreements and commit the Government (GSA).

I am reaching out to you because it was brought up to my attention that payment in the amount of \$2,306.31 is due to your firm for an outstanding invoice (April 2014) for the above referenced account. I would like to let you know that GSA has available funds to cover the outstanding amount and we were in the process to execute payment via credit card to settle the account. However, due to situations beyond our control we were not able to release payment to your firm (as planned) today.

I would like to know if you can grant GSA an extension for payment until 10 AM ET tomorrow. By this time, we will have an authorized credit card holder provide your firm with the required credit card information to process payment.

Before hand, I want to thank you for your consideration to this request. GSA is in need of your services in order to continue to

provide its valued services to the American people.

If you have any questions, please, do not hesitate to contact me. I can be reached via email at ernesto.martinez@gsa.gov or at

(b) (6)

Best regards,

Ernesto Martinez
Contracting Officer
Director
Internal Acquisition Division
Office of Administrative Services
U.S. General Services Administration

Sent from my iPhone

Subject: Re: Account #: (b) (4)
Date: Tue, 15 Jul 2014 02:02:08 +0000
From: "(b) (6)" amazon.com>
To: Ernesto Martinez - H1E <ernesto.martinez@gsa.gov>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Ric Miller - XI <richard.l.miller@gsa.gov>, "(b) (6)" amazon.com>
Message-ID: <FA285977-2843-4578-8EDB-BD18EABC896A@amazon.com>
MD5: 51901a5ceaf297fc7ef391b84111acf1

Hi Ernesto,
Thank you for your email. I am trying to help. As soon as I hear anything, I will let you know.

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)

On Jul 14, 2014, at 9:05 PM, "Ernesto Martinez - H1E" <ernesto.martinez@gsa.gov> wrote:

Dear Mr. (b) (6),

Good evening. My name is Ernesto Martinez and I am the Director for the U.S. General Services Administration's (GSA) Internal Acquisition Division. I am also a Contacting Officer with an Unlimited Warrant and with full binding authority to enter into agreements and commit the Government (GSA).

I am reaching out to you because it was brought up to my attention that payment in the amount of \$2,306.31 is due to your firm for an outstanding invoice (April 2014) for the above referenced account. I would like to let you know that GSA has available funds to cover the outstanding amount and we were in the process to execute payment via credit card to settle the account. However, due to situations beyond our control we were not able to release payment to your firm (as planned) today.

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If you have any questions, please, do not hesitate to contact me. I can be reached via email at ernesto.martinez@gsa.gov or at

(b) (6).

Best regards,

Ernesto Martinez
Contracting Officer
Director
Internal Acquisition Division
Office of Administrative Services
U.S. General Services Administration

Subject: Re: Account #: (b) (4)
Date: Mon, 14 Jul 2014 21:05:16 -0400
From: Ernesto Martinez - H1E <ernesto.martinez@gsa.gov>
To: (b) (6)amazon.com" (b) (6)amazon.com>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Ric Miller - XI <richard.l.miller@gsa.gov>, (b) (6)amazon.com" (b) (6)@amazon.com>
Message-ID: <-4893803512213529528@unknownmsgid>
MD5: 4ab1ec7ecc5d3079d04ff6e76c1ebb64

Dear (b) (6)

Good evening. My name is Ernesto Martinez and I am the Director for the U.S. General Services Administration's (GSA) Internal Acquisition Division. I am also a Contacting Officer with an Unlimited Warrant and with full binding authority to enter into agreements and commit the Government (GSA).

I am reaching out to you because it was brought up to my attention that payment in the amount of \$2,306.31 is due to your firm for an outstanding invoice (April 2014) for the above referenced account. I would like to let you know that GSA has available funds to cover the outstanding amount and we were in the process to execute payment via credit card to settle the account. However, due to situations beyond our control we were not able to release payment to your firm (as planned) today.

I would like to know if you can grant GSA an extension for payment until 10 AM ET tomorrow. By this time, we will have an authorized credit card holder provide your firm with the required credit card information to process payment.

Before hand, I want to thank you for your consideration to this request. GSA is in need of your services in order to continue to provide its valued services to the American people.

If you have any questions, please, do not hesitate to contact me. I can be reached via email at ernesto.martinez@gsa.gov or at

(b) (6).

Best regards,

Ernesto Martinez
Contracting Officer
Director
Internal Acquisition Division
Office of Administrative Services
U.S. General Services Administration

Sent from my iPhone

Subject: Re: Accounting string for AWS
Date: Mon, 14 Jul 2014 20:32:19 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Ernesto Martinez - H1E <ernesto.martinez@gsa.gov>
Cc: Ric Miller - XI <richard.l.miller@gsa.gov>
Message-ID: <CAN+4OysU-M+cPRtO8dHgfJ0_Bo69rzEymYWSLSpj_joMEKUPYQ@mail.gmail.com>
MD5: 0a73baf352e3503f88b8203dfd8a1a30

POCs:

(b) (6) (b) (6)
(b) (6) @amazon.com
[REDACTED]

CC:

(b) (6) (b) (6)
[REDACTED] amazon.com

Account #: (b) (5)
[REDACTED]

April 2014 Invoice Amount: \$2,306.31

FYI: Both (b) (6) and (b) (6) are aware of the situation, so if you CC me and just reference "the situation Noah discussed with (b) (6) earlier today", they'll know what's up. They've been working the issue from their end as well.

Eternal gratitude on this one.

On Mon, Jul 14, 2014 at 8:30 PM, Ernesto Martinez - H1E <ernesto.martinez@gsa.gov> wrote:

Thanks. Standing by.

E

Sent from my iPhone

On Jul 14, 2014, at 8:26 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Roger. Just got home from GSA hq will get this to you ASAP

On Monday, July 14, 2014, Ernesto Martinez - H1E <ernesto.martinez@gsa.gov> wrote:

Noah,

Unfortunately, I still have not heard from any of my COs.

As per our telecon, it may be a good idea to start contacting Amazon and explore the possibility of them allowing us to make payment tomorrow morning - as a Contacting Officer with an unlimited warrant, I can commit the Government (GSA) to have this transaction processed no later than 10 AM ET tomorrow.

In order to make such commitment, I will need the following:

- POC info at Amazon (name, email, phone)
- The account or customer #
- the exact amount we owe

Let me know if this is a feasible "plan B". Thanks!

E

Sent from my iPhone

On Jul 14, 2014, at 6:29 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

We've now fixed all the technical issues with making the payment We now just need the CC info and we're good.

On Mon, Jul 14, 2014 at 5:19 PM, Ernesto Martinez - H1E <ernesto.martinez@gsa.gov> wrote:

Got it, thanks! Will be in touch.

E

Sent from my iPhone

On Jul 14, 2014, at 5:18 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

My emergency line is (b) (6) I'll always be available there. Thank you!

On Mon, Jul 14, 2014 at 5:16 PM, Ernesto Martinez - H1E <ernesto.martinez@gsa.gov> wrote:

Noah,

With the storm, all of my card holders "scrambled" home already. I'm trying to get a hold of one of them now. I need your info - the best way to get a hold of you - so I can get one if the card holders to contact you. Thanks.

E

Sent from my iPhone

On Jul 14, 2014, at 4:31 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Per the conversation, here is the accounting string. Let me know about next steps.

----- Forwarded message -----

From: **Francisco Wong Vidal - BF** <francisco.wongvidal@gsa.gov>

Date: Mon, Jul 14, 2014 at 4:23 PM

Subject: Accounting string for AWS

To: Noah Kunin - Q0B <noah.kunin@gsa.gov>

Cc: Andrew Roach - BF <andrew.roach@gsa.gov>, Mark Nejbauer - BF <mark.nejbauer@gsa.gov>, Ric Miller - XI <richard.l.miller@gsa.gov>

Hey Noah,

here is the accounting string/coding we would use for the AWS ratification payment.

(b) (4)

Thanks,

Francisco Wong Vidal
FAS Financial Services
1800 F St.
Washington, DC 20006
O: [202-357-9617](tel:202-357-9617)
francisco.wongvidal@gsa.gov

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

Subject: Re: FW: 18F past due amount
Date: Mon, 14 Jul 2014 14:51:32 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <CAN+4OytLqSx1rfK26RkvzOMmeiXvBmeXXWNmbDi-2JoCdt4Kaw@mail.gmail.com>
MD5: 958a8f2afe7c37a49123f3a0b22d5d20

That's the problem. Tracy Bishop has gone AWOL. Just totally vanished. Even if GSA IT seizes her email inbox and gives it to me, I'm not sure that will be done quickly enough.

On Mon, Jul 14, 2014 at 2:41 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

FYI

(b) (6)

From: "(b) (6)" [mailto:"(b) (6)" <[REDACTED]@info-reliance.com>]
Sent: Monday, July 14, 2014 2:41 PM
To: "(b) (6)" <[REDACTED]>; "(b) (6)" <[REDACTED]>; "(b) (6)" <[REDACTED]>
Cc: Gerard Chelak - X T B <[REDACTED]>; "(b) (6)" <[REDACTED]>; "(b) (6)" <[REDACTED]>
Subject: RE: 18F past due amount

I already did; called AWS support and sent them the info. Unfortunately there is nothing we can do at InfoReliance besides provide guidance. The outstanding charges are from prior to setting up Consolidated Billing. The error codes Noah is seeing are due to an IAM security issue that is out of our hands. Remember, Consolidated Billing is only a billing construct and we do not have the ability to change or assign permissions. Someone needs to log into the management/billing console with the root tracy.bishop@gsa.gov email credentials. Once they are in, we can absolutely assist Noah or Gerard through paying the bill and changing the credentials for future use.

(b) (6)

(b) (6)
Director
InfoReliance Corporation

(b) (6)

From: "(b) (6)" <[REDACTED]>
Sent: Monday, July 14, 2014 2:28 PM
To: "(b) (6)" <[REDACTED]>
Cc: Gerard Chelak - X T B <[REDACTED]>; "(b) (6)" <[REDACTED]>; "(b) (6)" <[REDACTED]>; "(b) (6)" <[REDACTED]>
Subject: Re: 18F past due amount

+ "(b) (6)" and "(b) (6)"

(b) (6)

Can you please look into this? If GSA cannot pay with a card, can we pay?

Thanks,

(b) (6)

(b) (6)

(b) (6)

(b) (6)

On Jul 14, 2014, at 2:14 PM, "(b) (6)" <[redacted]@amazon.com> wrote:

Gerard, I am OOO all day but have looped in (b) (6) who can work with (b) (6) to resolve this issue. Has a trouble ticket been logged?

(b) (6)

From: Gerard Chelak - XTB [<mailto:gerard.chelak@gsa.gov>]
Sent: Monday, July 14, 2014 12:23 PM
To: (b) (6)
Subject: 18F past due amount

I am trying to help Noah (18F) pay a past due amount so they don't get their AWS shut off tomorrow. I left you a voice message. Noah trying to pay with his credit card but can't since May 1 the account was switched to InfoReliance consolidated billing.

I left you a voice message, too. while I was leaving you the voice message I got an email from InfoReliance saying they are trying to work it out

thanks.

--

Gerard Chelak
Director, Infrastructure Division
Office of Citizen Services and Innovative Technologies (OCSIT)
1800 F Street, NW
Washington DC 20405
Office [202 219 1118](tel:2022191118)
Primary Cell (b) (6)
gerard.chelak@gsa.gov

--

Noah Kunin - Delivery Architect
[@noahkunin](https://twitter.com/noahkunin) | [@18f](https://twitter.com/18f)

Subject: FW: 18F past due amount
Date: Mon, 14 Jul 2014 18:41:50 +0000
From: "(b) (6)" amazon.com>
To: "Noah Kunin (Noah.kunin@gsa.gov)" <Noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <EA366BBB0FDAB14DB3F51DEAA6A7FED219A49712@EX10-MBX-IAD01.ant.amazon.com>
MD5: 2973d61d88d73874a3fb743f09b37602

FYI.

(b) (6)

From: (b) (6) [mailto:(b) (6)@info reliance.com]
Sent: Monday, July 14, 2014 2:28 PM
To: (b) (6)
Cc: Gerard Chelak - X T B (b) (6) (b) (6) (b) (6)
Subject: R E :18F past due amount

I already did; called AWS support and sent them the info. Unfortunately there is nothing we can do at InfoReliance besides provide guidance. The outstanding charges are from prior to setting up Consolidated Billing. The error codes Noah is seeing are due to an IAM security issue that is out of our hands. Remember, Consolidated Billing is only a billing construct and we do not have the ability to change or assign permissions. Someone needs to log into the management/billing console with the root tracy.bishop@gsa.gov email credentials. Once they are in, we can absolutely assist Noah or Gerard through paying the bill and changing the credentials for future use.

(b) (6)

(b) (6)
Director
InfoReliance Corporation

(b) (6)
(b) (6)

From: (b) (6)
Sent: Monday, July 14, 2014 2:28 PM
To: (b) (6) (b) (6)
Cc: Gerard Chelak - X T B (b) (6) (b) (6) (b) (6) (b) (6)
Subject: R e :18F past due amount

+ (b) (6) and (b) (6)

(b) (6)

Can you please look into this? If GSA cannot pay with a card, can we pay?

Thanks,

(b) (6)

(b) (6)

(b) (6)

On Jul 14, 2014, at 2:14 PM, "(b) (6)" <[amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Gerard, I am OOO all day but have looped in (b) (6) who can work with (b) (6) to resolve this issue. Has a trouble ticket been logged?

(b) (6)

From: Gerard Chelak - XTB [<mailto:gerard.chelak@gsa.gov>]

Sent: Monday, July 14, 2014 12:23 PM

To: (b) (6) (b) (6)

Subject: 18F past due amount

I am trying to help Noah (18F) pay a past due amount so they don't get their AWS shut off tomorrow. I left you a voice message. Noah trying to pay with his credit card but can't since May 1 the account was switched to InfoReliance consolidated billing.

I left you a voice message, too. while I was leaving you the voice message I got an email from InfoReliance saying they are trying to work it out

thanks.

--

Gerard Chelak

Director, Infrastructure Division

Office of Citizen Services and Innovative Technologies (OCSIT)

1800 F Street, NW

Washington DC 20405

Office 202 219 1118

Primary Cell (b) (6)

gerard.chelak@gsa.gov

Subject: Re: AWS Intro
Date: Wed, 9 Jul 2014 14:57:43 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Cc: Sean Herron - XI <sean.herron@gsa.gov>
Message-ID: <CAN+4Oyt+sm8CpY9CYOhT1ao7tvTnhDsnEuD1oMOunATG0uX66g@mail.gmail.com>
MD5: ae0cea33c67ed302a057bc0ebfd02628

Thanks for being so quick! Yes, the 230 slot works. Can you send the invite? Thanks again!

On Wed, Jul 9, 2014 at 2:38 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Noah and Sean,

Thanks very much for your time the other day. It was great meeting you both and I look forward to working with you more in the future. I am focused on assisting you and the rest of GSA so please let me know how AWS can best support you as we continue to move forward. As a first step, are you available for a conference call next Thurs (17th) with our Compliance manager? He has windows of availability at between 12:00 – 1:30, or 2:30 – 4:00. Does a 30 – 45 min block of time work for you to have a discussion? (it would be specific to compliance and ATOs)

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, July 07, 2014 1:03 PM
To: Sean Herron - XI
Cc: (b) (6) (b) (6) (b) (6) (b) (6)
Subject: Re: AWS Intro

See you all up in 4460C!

On Mon, Jul 7, 2014 at 12:59 PM, Sean Herron - XI <sean.herron@gsa.gov> wrote:
Heading now down

On Jul 7, 2014 12:57 PM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

Sean,

We are checking in now. Security said it needs a phone # for you to get checked in.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

On Jul 7, 2014, at 9:39 AM, "Sean Herron - XI" <sean.herron@gsa.gov> wrote:

We are at 1800 F St NW - I'll meet you in the lobby and get you signed in. Thanks!

On Jul 7, 2014 9:38 AM, "(b) (6)" <[amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Perfect. We are available as well.

We will meet you at 1:00. Please let us know where you want us to meet you. 18F? Or somewhere else? There will be two of us from AWS... myself and (b) (6) (b) (6)

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Sean Herron - XI [mailto:sean.herron@gsa.gov]

Sent: Monday, July 07, 2014 9:34 AM

To: Noah Kunin - Q0B

C c: (b) (6) (b) (6)

Subject: Re: AWS Intro

Works for me! (Sorry for the delay in response!)

On Jul 7, 2014 9:09 AM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

We on for 1pm @ GSA? [1800 F ST NW]

On Thu, Jul 3, 2014 at 11:57 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Yup, still good

On Thu, Jul 3, 2014 at 11:52 AM, (b) (6) <[amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Noah and Sean,

Would 1:00 – 2:00 work instead? Sorry, my manager has to be in Alexandria at 3:00 for a meeting so 1-2 works great and would give him time to get there. Hopefully that's ok for you both...

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Thursday, July 03, 2014 10:54 AM
To: (b) (6) (b) (6)
C c: Sean Herron - XI; (b) (6) (b) (6) (b) (6)
Subject: Re: AWS Intro

Looks good to me. Blocking it now until Sean weighs in.

On Thu, Jul 3, 2014 at 10:44 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Sean,
Monday afternoon works for us. Does 1:30 sound ok?

Thank you,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: (b) (6) Herron - X [mailto:[herron@gsa.gov](mailto:(b) (6)@gsa.gov)]
Sent: Wednesday, July 02, 2014 5:07 PM
To: (b) (6) (b) (6)
C c: (b) (6) (b) (6) (b) (6) Noah Kunin - Q0B
Subject: Re: AWS Intro

Thanks for reaching out, (b) (6) I would love to chat, as well as have my colleague Noah Kunin (CC'ed) join as well. Unfortunately, we both have a conflict all day next Wednesday, is there another time next week that could work for you? Either next Monday afternoon or Friday morning are free for the two of us.

Thanks,

Sean

On Wed, Jul 2, 2014 at 3:54 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Sean,
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Thank you,
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Amazon Web Services

(b) (6)
(b) (6)

--

Sean Herron

Product Lead, 18F

sean.herron@gsa.gov | (b) (6)

<https://18f.gsa.gov>

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Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

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[@noahkunin](#) | [@18f](#)

Amazon Web Services Luxembourg societe a responsabilite limitee, 5 rue Plaetis, L-2338 Luxembourg, R.C.S. Luxembourg n B 186284, capital social: EUR 25.000, autorisation d'etablissement en qualite de commercante n 10048410.

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--

Subject: RE: AWS Intro
Date: Wed, 9 Jul 2014 18:38:46 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Sean Herron - XI <sean.herron@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE07FEEB69@EX10-MBX-IAD04.ant.amazon.com>
MD5: d071ac42f104ff30d103e5d461d0bde9

Noah and Sean,

Thanks very much for your time the other day. It was great meeting you both and I look forward to working with you more in the future. I am focused on assisting you and the rest of GSA so please let me know how AWS can best support you as we continue to move forward. As a first step, are you available for a conference call next Thurs (17th) with our Compliance manager? He has windows of availability at between 12:00 – 1:30, or 2:30 – 4:00. Does a 30 – 45 min block of time work for you to have a discussion? (it would be specific to compliance and ATOs)

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, July 07, 2014 1:03 PM
To: Sean Herron - XI
Cc: (b) (6) (b) (6) (b) (6) (b) (6)
Subject: Re: AWS Intro

See you all up in 4460C!

On Mon, Jul 7, 2014 at 12:59 PM, Sean Herron - XI <sean.herron@gsa.gov> wrote:
Heading now down

On Jul 7, 2014 12:57 PM, "(b) (6)" wrote:

Sean,

We are checking in now. Security said it needs a phone # for you to get checked in.

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To: Noah Kunin - Q0B

C c: (b) (6) (b) (6)

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Thank you,

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(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 03, 2014 10:54 AM

To: (b) (6) (b) (6)

C c: Sean Herron - XI; (b) (6) (b) (6) (b) (6)

Subject: Re: AWS Intro

Looks good to me. Blocking it now until Sean weighs in.

On Thu, Jul 3, 2014 at 10:44 AM, (b) (6) <[REDACTED]>@amazon.com> wrote:

Hi Sean,
Monday afternoon works for us. Does 1:30 sound ok?

Thank you,
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(b) (6)
Amazon Web Services
(b) (6)
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From: Sean Herron - X [mailto:sean.herron@gsa.gov]
Sent: Wednesday, July 02, 2014 5:07 PM
To: (b) (6) (b) (6)
Cc: (b) (6) (b) (6) (b) (6) Noah Kunin - Q0B
Subject: Re: AWS Intro

Thanks for reaching out, (b) (6) I would love to chat, as well as have my colleague Noah Kunin (CC'ed) join as well. Unfortunately, we both have a conflict all day next Wednesday, is there another time next week that could work for you? Either next Monday afternoon or Friday morning are free for the two of us.

Thanks,

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Thank you,
(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

Subject: RE: AWS and 18F next steps...
Date: Mon, 21 Jul 2014 14:04:00 +0000
From: "(b) (6)" amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE07FFFBB8@EX10-MBX-IAD02.ant.amazon.com>
MD5: 632bb901fcdf76ec97ab72f34872c1a3

Hi Noah,

(b) (6) and I are available to have these calls every other week as you suggested at 4 PM on Monday afternoons. Does that work for you? The weeks we want to meet in person we can adjust the time as needed. Does that sound good?

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Thursday, July 17, 2014 2:45 PM
To: (b) (6) (b) (6)
Cc: (b) (6) (b) (6) (b) (6) (b) (6)
Subject: Re: AWS and 18F next steps...

That's a huge milestone in and of itself, thanks so much!

I really want to get the bi-weekly re-occurring touchpoint going with my ISSO and other key stakeholders. This can be phone/virtual most of the time with in-person mtg when appropriate / able. Would every 2 weeks on Monday afternoons work? Could just be a 30m block.

On Thu, Jul 17, 2014 at 2:15 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Noah and (b) (6)

I am glad you both had the chance to get together yesterday. I spoke to (b) (6) and he caught me up to speed on what was discussed. As the next step, (b) (6) will provide Noah a short write up for the three services to be passed on to Noah's CISO.

In the meantime, please let me know how I can help with anything.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Re: AWS Intro
Date: Mon, 7 Jul 2014 13:02:45 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Sean Herron - XI <sean.herron@gsa.gov>
Cc: (b) (6) (b) (6) (b) (6) amazon.com>, (b) (6) (b) (6) (b) (6) @amazon.com>
Message-ID: <CAN+4Oyt-j7XdcMb+OWXc4MGKeQB+JnjdNz8qERXDjzKr5-1dHQ@mail.gmail.com>
MD5: 9a9548f0075f36b4534503563956bec3

See you all up in 4460C!

On Mon, Jul 7, 2014 at 12:59 PM, Sean Herron - XI <sean.herron@gsa.gov> wrote:

Heading now down

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Amazon Web Services
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Perfect. We are available as well.

We will meet you at 1:00. Please let us know where you want us to meet you. 18F? Or somewhere else? There will be two of us from AWS... myself and (b) (6) (b) (6)

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(b) (6)

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(b) (6)

Amazon Web Services

(b) (6)

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Sent: Thursday, July 03, 2014 10:54 AM

To: (b) (6) (b) (6)

C c: Sean Herron - XI; (b) (6) (b) (6) (b) (6)

Subject: Re: AWS Intro

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Amazon Web Services

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From: Sean Herron - X [mailto:sean.herron@gsa.gov]

Sent: Wednesday, July 02, 2014 5:07 PM

To: (b) (6) (b) (6)

C c: (b) (6) (b) (6) (b) (6) Noah Kunin - Q0B

Subject: Re: AWS Intro

Thanks for reaching out, (b) (6) I would love to chat, as well as have my colleague Noah Kunin (CC'ed) join as well. Unfortunately, we both have a conflict all day next Wednesday, is there another time next week that could work for you? Either next Monday afternoon or Friday morning are free for the two of us.

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Amazon Web Services

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--

Noah Kunin - Delivery Architect

[@noahkunin](https://twitter.com/noahkunin) | [@18f](https://twitter.com/18f)

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Cc: (b) (6) (b) (6) (b) (6) @amazon.com>, Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CAKVSSDfGbP15=JfMHbL_7JcNZ4wPyvHqm35a5hP2=z28dFi2Wg@mail.gmail.com>
MD5: 5d0d06c5fb58fdf68c130785486d66cd

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Amazon Web Services

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Amazon Web Services

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From: Sean Herron - XI [mailto:sean.herron@gsa.gov]

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To: Noah Kunin - Q0B

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Amazon Web Services

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From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Thursday, July 03, 2014 10:54 AM

To: (b) (6) (b) (6)

C c: Sean Herron - XI; (b) (6) (b) (6) (b) (6)

Subject: Re: AWS Intro

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[@noahkunin](#) | [@18f](#)

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Noah Kunin - Delivery Architect

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Cc: "(b) (6)" amazon.com>, Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <D3AF8DE3-2079-43C5-BA00-482AF9A16B13@amazon.com>
MD5: e4f88c4b7c12349bcaaf6260dd565cc7

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Amazon Web Services

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C c: Sean Herron - XI; (b) (6) (b) (6) (b) (6)
Subject: Re: AWS Intro

Looks good to me. Blocking it now until Sean weighs in.

On Thu, Jul 3, 2014 at 10:44 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Sean,
Monday afternoon works for us. Does 1:30 sound ok?

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

From: Sean Herron - X [mailto:sean.herron@gsa.gov]
Sent: Wednesday, July 02, 2014 5:07 PM
To: (b) (6) (b) (6)
C c: (b) (6) (b) (6) (b) (6) Noah Kunin - Q0B
Subject: Re: AWS Intro

Thanks for reaching out, (b) (6) I would love to chat, as well as have my colleague Noah Kunin (CC'ed) join as well. Unfortunately, we both have a conflict all day next Wednesday, is there another time next week that could work for you? Either next Monday afternoon or Friday morning are free for the two of us.

Thanks,

Sean

On Wed, Jul 2, 2014 at 3:54 PM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Hi Sean,
(b) (6) asked me to reach out to you and introduce myself. I recently started at AWS and will be supporting GSA from an account perspective. I wanted to see if you had time next Wednesday morning (July 9th) to meet briefly to discuss things. We have a meeting at GSA at 10:30 with the folks responsible for the IaaS vehicle and I wanted to see if you could meet with us beforehand for coffee. Does 9:30 – 10:15 work for you next Wednesday?

Thank you,

(b) (6)

(b) (6)
Amazon Web Services

(b) (6)

(b) (6)

--

Sean Herron

Product Lead, 18F

sean.herron@gsa.gov | (b) (6)

<https://18f.gsa.gov>

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Amazon Web Services Luxembourg societe a responsabilite limitee, 5 rue Plaetis, L-2338
Luxembourg, R.C.S. Luxembourg n B 186284, capital social: EUR 25.000, autorisation
d'etablissement en qualite de commercante n 10048410.

Subject: RE: AWS Intro
Date: Mon, 7 Jul 2014 13:37:26 +0000
From: "(b) (6)" amazon.com>
To: Sean Herron - XI <sean.herron@gsa.gov>, Noah Kunin - Q0B <noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE090072@EX10-MBX-IAD02.ant.amazon.com>
MD5: 1298b46b4ea7c2ef7588ee2e40a44aaa

Perfect. We are available as well.

We will meet you at 1:00. Please let us know where you want us to meet you. 18F? Or somewhere else? There will be two of us from AWS... myself and (b) (6) (b) (6)

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Sean Herron - XI [mailto:sean.herron@gsa.gov]
Sent: Monday, July 07, 2014 9:34 AM
To: Noah Kunin - Q0B
Cc: (b) (6) (b) (6)
Subject: Re: AWS Intro

Works for me! (Sorry for the delay in response!)

On Jul 7, 2014 9:09 AM, "Noah Kunin - Q0B" <noah.kunin@gsa.gov> wrote:

We on for 1pm @ GSA? [1800 F ST NW]

On Thu, Jul 3, 2014 at 11:57 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Yup, still good

On Thu, Jul 3, 2014 at 11:52 AM, (b) (6) [amazon.com](mailto:(b) (6)@amazon.com)> wrote:

Noah and Sean,
Would 1:00 – 2:00 work instead? Sorry, my manager has to be in Alexandria at 3:00 for a meeting so 1-2 works great and would give him time to get there. Hopefully that's ok for you both...

Thank you,

(b) (6)

(b) (6)
Amazon Web Services
(b) (6)
(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Thursday, July 03, 2014 10:54 AM
To: (b) (6) (b) (6)
Cc: Sean Herron - XI; (b) (6) (b) (6) (b) (6)
Subject: Re: AWS Intro

Looks good to me. Blocking it now until Sean weighs in.

On Thu, Jul 3, 2014 at 10:44 AM, (b) (6) <[REDACTED]>@amazon.com> wrote:

Hi Sean,
Monday afternoon works for us. Does 1:30 sound ok?

Thank you,

(b) (6)
[REDACTED]

(b) (6)
[REDACTED]
Amazon Web Services

(b) (6)

(b) (6)
[REDACTED]

From: Sean Herron - X [mailto:sean.herron@gsa.gov]

Sent: Wednesday, July 02, 2014 5:07 PM

To: (b) (6) [REDACTED] (b) (6)

C c: (b) (6) [REDACTED] (b) (6) [REDACTED] Noah Kunin - Q0B

Subject: Re: AWS Intro

Thanks for reaching out, (b) (6) I would love to chat, as well as have my colleague Noah Kunin (CC'ed) join as well. Unfortunately, we both have a conflict all day next Wednesday, is there another time next week that could work for you? Either next Monday afternoon or Friday morning are free for the two of us.

Thanks,

Sean

On Wed, Jul 2, 2014 at 3:54 PM, (b) (6) <[REDACTED]>@amazon.com> wrote:

Hi Sean,

(b) (6) asked me to reach out to you and introduce myself. I recently started at AWS and will be supporting GSA from an account perspective. I wanted to see if you had time next Wednesday morning (July 9th) to meet briefly to discuss things. We have a meeting at GSA at 10:30 with the folks responsible for the IaaS vehicle and I wanted to see if you could meet with us beforehand for coffee. Does 9:30 – 10:15 work for you next Wed?

Thank you,

(b) (6)
[REDACTED]

(b) (6)
[REDACTED]
Amazon Web Services

(b) (6)

(b) (6)
[REDACTED]

Subject: Intros
Date: Wed, 2 Jul 2014 19:32:29 +0000
From: "(b) (6)" amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Cc: "(b) (6)" amazon.com>, "(b) (6)" amazon.com>
Message-ID: <86C554AD31CE664B929F5D564CF7D26B1367651E@ex10-mbx-6003.ant.amazon.com>
MD5: 515a3ad6d4e2a020836717ce5381161b

Hey Noah – I hope you're doing well. I wanted to introduce you to (b) (6) (b) (6) who recently joined AWS and will be a good contact for getting things done with AWS. If you have time at some point I'm sure he'd love to learn more about the work you're doing. (b) (6)

Subject: Accepted: AWS and GSA 18F - compliance and ATO discussion @ Thu Jul 17, 2014 2:30pm - 3:15pm (Noah Kunin - Q0B)
Date: Wed, 09 Jul 2014 19:30:05 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)"@amazon.com>
Message-ID: <047d7b6d84e8428d9704fdc7bc13@google.com>
MD5: 44af0fd3b2f6d3b1d02a7c3f0cdce7ec
Attachments: invite.ics

Noah Kunin - Q0B has accepted this invitation.

AWS and GSA 18F - compliance and ATO discussion

(b) (4)

When	Thu Ju 17, 2014 2:30pm – 3:15pm Eastern Time
Where	(b) (4)
Calendar	Noah Kunin - Q0B
Who	<div>OMOOX (b) (6) (b) (6) - organizer</div> <div>OMOOX Noah Kunin - Q0B - creator</div> <div>OMOOX (b) (6) (b) (6)</div> <div>OMOOX (b) (6) (b) (6)</div> <div>OMOOX Sean Herron - XI</div>

Invitation from [Google Calendar](#)
You are receiving this courtesy email at the account (b) (6)@amazon.com because you are an attendee of this event.
To stop receiving future notifications for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Subject: AWS and GSA 18F - compliance and ATO discussion
Date: Wed, 9 Jul 2014 19:08:27 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" amazon.com>, "(b) (6)" amazon.com>, Noah
Kunin - Q0B <noah.kunin@gsa.gov>, Sean Herron - XI <sean.herron@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE07FEEBD3@EX10-MBX-
IAD04.ant.amazon.com>
MD5: 63dad414fc6ca0581b11f6dc526973a6

(b) (4)

Subject: Amazon Web Services Invoice Available [Invoice ID: 41220174]
Date: Thu, 3 Jul 2014 20:16:19 +0000
From: Amazon Web Services <aws-receivables@amazon.com>
To: "noah.kunin@gsa.gov" <noah.kunin@gsa.gov>
Message-ID: <00000146fddedbf1-64231d64-2a52-4f1d-86df-997565e4e8e3-000000@email.amazonses.com>
MD5: a03b17d32cd7fd4aa0726c37811bc685
Attachments: invoice41220174.pdf



Greetings from Amazon Web Services,

We're writing to provide you with an electronic invoice for your use of AWS services for the billing period June 1 - June 30, 2014. Additional information regarding your bill, individual service charge details, and your account history are available on the [Billing & Cost Management Page](#).

Sincerely,

The Amazon Web Services Team

This message was produced and distributed by Amazon Web Services, Inc., 410 Terry Avenue North, Seattle, Washington 98109-5210.

AWS will not be bound by, and specifically objects to, any term, condition or other provision which is different from or in addition to the provisions of the AWS Customer Agreement or AWS Enterprise Agreement between AWS and you (whether or not it would materially alter such AWS Customer Agreement or AWS Enterprise Agreement) and which is submitted in any order, receipt, acceptance, confirmation, correspondence or otherwise, unless AWS specifically agrees to such provision in a written instrument signed by AWS.

Subject: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday (noah.kunin@gsa.gov)
Date: Tue, 22 Jul 2014 19:22:01 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6)amazon.com" (b) (6)amazon.com>, (b) (6)amazon.com" (b) (6)amazon.com>
Cc: Sean Herron - XI <sean.herron@gsa.gov>, Justin Grevich - XI <justin.grevich@gsa.gov>
Message-ID: <e89a8ff1cd44512cc904fec2385@google.com>
MD5: 809bfe0a10be32f77500628bf24fba0f
Attachments: invite.ics

[more details »](#)

AWS | 18F Sync Up

I'll provide the call-in #.
Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.
Agenda formalization TBD.

When	Every 2 weeks from 4pm to 5pm on Monday Eastern Time	
Where	Phone + Details TBD (map)	
Calendar	noah.kunin@gsa.gov	
Who	CMOXX	Noah Kunin - Q0B - organizer
	CMOXX	(b) (6)@amazon.com
	CMOXX	(b) (6)@amazon.com
	CMOXX	Sean Herron - XI - optional
	CMOXX	Justin Grevich - XI - optional

Going? All events in this series: [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this courtesy email at the account (b) (6)@amazon.com because you are an attendee of this event.
To stop receiving future notifications for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Subject: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday (Sean Herron - XI)
Date: Tue, 22 Jul 2014 19:22:01 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6)amazon.com" (b) (6)amazon.com>, (b) (6)amazon.com" (b) (6)amazon.com>
Cc: "sean.herron@gsa.gov" <sean.herron@gsa.gov>, Justin Grevich - XI <justin.grevich@gsa.gov>
Message-ID: <089e0153732c59facb04fec23d5@google.com>
MD5: 86373279b6d53513958e4c3aff89447d
Attachments: invite.ics

[more details »](#)

AWS | 18F Sync Up

I'll provide the call-in #.
Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.
Agenda formalization TBD.

When	Every 2 weeks from 4pm to 5pm on Monday Eastern Time	
Where	Phone + Details TBD (map)	
Calendar	Sean Herron - XI	
Who	OMOOX	Noah Kunin - Q0B - organizer
	OMOOX	(b) (6)@amazon.com
	OMOOX	(b) (6)@amazon.com
	OMOOX	Sean Herron - XI - optional
	OMOOX	Justin Grevich - XI - optional

Your attendance is **optional**.
Going? All events in this series: [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account sean.herron@gsa.gov because you are subscribed for invitations on calendar Sean Herron - XI.
To stop receiving these notifications, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Subject: AWS and GSA - Contracts discussion
Date: Fri, 15 Aug 2014 20:04:05 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: "(b) (6)" <[REDACTED]@amazon.com>, Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)" <[REDACTED]@amazon.com>
Cc: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B4B868E@EX10-MBX-IAD02.ant.amazon.com>
MD5: e69df2a0303f1122117abe31fe538966

Hi Noah,
We look forward to meeting with you and discussing the challenges of going direct to AWS. If you have any questions, please let me know.

Thank you,

(b) (6)

Subject: RE: AWS, TIC, DHS, 18F
Date: Thu, 14 Aug 2014 20:36:22 +0000
From: "(b) (6)" amazon.com>
To: Matthew Goodrich - XI <matthew.goodrich@gsa.gov>, "(b) (6)" amazon.com>
Cc: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <7C421E40BDB15C4B97A15AA75B6D8CF662DA94EB@EX10-MBX-PDX02.ant.amazon.com>
MD5: ab533213ec71202d7a67e461ce9a8c89
Attachments: smime.p7s

Circling back on this – thanks, Matt. I had the good fortune to meet Noah the last time I was there for the SIG meeting.

Noah, I'll reach out separately to see what a good time is for you to discuss TIC.

Thanks and regards,

(b) (6)

From: Matthew Goodrich - XI [mailto:matthew.goodrich@gsa.gov]
Sent: Friday, August 08, 2014 6:48 AM
To: (b) (6) (b) (6) (b) (6) (b) (6)
Cc: Noah Kunin - Q0B
Subject: AWS, TIC, DHS, 18F

(b) (6) and (b) (6) -

I wanted to introduce you to Noah Kunin who is part of the 18F group here at GSA. They're doing some really cool things with agencies and for the most part (if not entire y) utilizing AWS for their work.

Noah just engaged with a group at DHS (on the immigration side, not the NPPD/TIC side) and they were going through some ideas about TIC. I wanted to connect the three of you so that you could sync up on the different discussions around TIC and AWS.

With that, I leave it to the three of you to discuss. Have a good weekend.

--

Matt Goodrich, JD

FedRAMP Program Manager

|
OCSIT | GSA

(b) (6)

|
matt.goodrich@gsa.gov

Subject: Fwd: Service Health Dashboard for AWS GovCloud (US)
Date: Wed, 27 Aug 2014 15:07:33 -0400
From: Tracy Bishop - XI <tracy.bishop@gsa.gov>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CADR036AjWLrxgsavNdG9Ob7aM=MAvsXp1TLeFcBsnbbdUPTUmw@mail.gmail.com>
MD5: c8db3c3d746c8d94a6f2d3be4a00f7d9

FYI

Tracy Bishop
Program Analyst
Office of Citizen Services and Innovative Technology
General Service Administration
(b) (6)

----- Forwarded message -----

From: (b) (6) <[REDACTED]@amazon.com>
Date: Wed, Aug 27, 2014 at 2:42 PM
Subject: Service Health Dashboard for AWS GovCloud (US)
To: "tracy.bishop@gsa.gov" <tracy.bishop@gsa.gov>



Dear AWS GovCloud (US) Customer,

We are pleased to announce the availability of the [Service Health Dashboard for the AWS GovCloud \(US\) region](#). You are now able to see up-to-the-minute information on service availability. You can even subscribe to an RSS feed to be notified of service interruptions within the region. We appreciate all of your feedback, which contributed to our ability to provide this service.

Sincerely,

The AWS GovCloud (US) Team

Subject: Re: Additional linked account?
Date: Wed, 27 Aug 2014 14:40:55 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: (b) (6)@infoeliance.com>
Cc: (b) (6)amazon.com>, (b) (6) (b) (6)@infoeliance.com>, Earl Warrington <earl.warrington@gsa.gov>, (b) (6)@infoeliance.com>, (b) (6)@infoeliance.com>
Message-ID: <CAN+4Oyvf=50rDF2KBnPcrBZVbYYgtOzmRkVDYndtkc2iCoZC8Q@mail.gmail.com>
MD5: 99aada4401f92cf5865534689da70aa

Fantastic. Send me a meeting invite when you're ready to talk.

On Wed, Aug 27, 2014 at 2:28 PM, (b) (6)@infoeliance.com> wrote:

Noah,

Hope you are doing well. (b) (6) and I had a brief conversation yesterday about what you are trying to accomplish. We had a follow up discussion today and believe that we might have a possible solution that will likely meet your needs. We need to ensure the viability of the solution. InfoReliance and AWS are working together to finalize this. We will follow up as soon as possible – we are targeting end of next week.

We believe this solution will meet all of your billing and reporting needs but may require a bit of customization and tagging on your part. We will explain further as soon as we have vetted the solution.

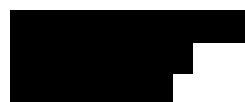
In the meantime, please feel free to contact me or (b) (6) with any questions or concerns.

Thanks,

(b) (6)

(b) (6) r
Director, Cloud Computing & Innovation
InfoReliance Corporation

(b) (6)



(b) (6) Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Sunday, August 24, 2014 9:32 PM
To: (b) (6)
Cc: (b) (6) Earl Warrington; (b) (6)

Subject: Re: Additional linked account?

Yes for sure.

On Friday, August 22, 2014, (b) (6) <[REDACTED]@inforeliance.com> wrote:

Noah,

We are working with DOJ on some custom reporting by tags. Please let me know if you are interested in having a conversation about this.

Thanks,

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Monday, August 11, 2014 2:16 PM

To: (b) (6)

Cc: (b) (6), (b) (6)

Subject: Re: Additional linked account?

Yep, we're good on that front! I think I have another workaround for the cost / tags issue, and will circle back once it is fleshed out.

Thanks so much for checking in.

On Mon, Aug 11, 2014 at 1:51 PM, (b) (6) <[REDACTED]@inforeliance.com> wrote:

Noah and Earl,

I wanted to follow up and ensure that you are completely satisfied with the resolution to this issue. If there is anything we can do to assist with this, or any other item, please do not hesitate to contact me.

I look forward to hearing back from you.

Thanks,

(b) (6)

(b) (6)

Director, Cloud Computing & Innovation
InfoReliance Corporation

(b) (6)

(b) (6)



From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]

Sent: Tuesday, August 5, 2014 9:44 PM

To: (b) (6)
Cc: Cynthia Gilbert - XB; (b) (6) - XTB; (b) (6) Mike Seckar (IE); Earl Warrington

Subject: Re: Additional linked account?

Ok, everything is looking great!

@InfoReliance: is it possible at the payer level to [enable billing alerts for both our linked accounts](#), so I can create CloudWatch level alarms?

On Tue, Aug 5, 2014 at 6:33 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Accepted!

On Tue, Aug 5, 2014 at 6:26 PM, (b) (6) <(b) (6)@infoeliance.com> wrote:

Thank you. I will send the Consolidated Billing request from our master account in a few minutes. Noah you'll see it in the devops@gsa.gov mailbox.

(b) (6)

(b) (6)
Director of IT
InfoReliance Corporation

(b) (6)

From: Cynthia Gilbert - XB [mailto:cynthia.gilbert@gsa.gov]
Sent: Tuesday, August 05, 2014 6:15 PM
To: (b) (6)
Cc: (b) (6) Gerard Chelak - XTB; (b) (6); Mike Seckar (IE); Noah Kunin - Q0B; Earl Warrington

Subject: Re: Additional linked account?

(b) (6)

Thank you for the email with update. We look forward to moving forward with the process to assign new sub-accounts for client visibility. Based on our discussion, I am fully supportive of the process and I approve of the process.

I am working with Noah to ensure no additional costs occur above what has been planned based

on the ceiling already provided.

Regards,

Cindy

On Tue, Aug 5, 2014 at 12:49 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

@(b) (6): Green light. Let me know if you need additional information from me.

On Mon, Aug 4, 2014 at 3:23 PM, Earl Warrington - XT <earl.warrington@gsa.gov> wrote:

Noah:

I think if you re-read Theresa paragraph you are in violent agreement. Gerard is on leave this week. As for your and (b) (6) this was the result of last weeks discussion where we agreed to followup with Inforeliance to see if there was a contractual issue. The bottom line is we are in agreement that it is within scope.

As for the cost, spinning up VMs is a cost issue and consuming more resources is a cost issue. (b) (6) was giving us a friendly reminder and conformation. You have head room, please make sure you keep Cindy, Gerard and Chudi in the loop as you go forward so we do not exceed the current contractual surplus.

Thank you

Regards:

Earl Warrington

Assistant Deputy Associate Administrator

Office of IT Services & Solutions

Office of Citizen Services and Innovative Technologies (X)

(o) [202-208-6158](tel:202-208-6158)

(c) (b) (6)

www.usa.gov

www.sites.usa.gov

www.business.usa.gov

www.performance.gov

www.cloud.cio.gov

www.data.gov

On Mon, Aug 4, 2014 at 3:00 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi team -

So, not sure why Gerard, (b) (6) or myself wasn't on the call, but the characterization is not accurate.

We would absolutely use the account to spin up virtual machines and other AWS resources. You can't use a separate linked account just to manage the billing and usage data of resources in another linked account. That just moves the problem around without solving it at all. I need an account to provision as small subset of our total resources in.

This is to solve the continued problem of not being able to programmatically access or query the usage and costs of resources within my AWS account (as if 18F was the payer account) in order to properly calculate our chargebacks. We've been working on this problem for many weeks now without any resolution and this was/is continues to be a core requirement of 18F's AWS usage (and I imagine any other client doing even basic chargeback tracking).

I don't understand why whether or not we spin up new resources is pertinent, as long as we stay under our Do Not Exceed value. These resources are not provisioned or intermediated through InfoReliance, but is purely the responsibility of the AWS service. Maybe there's something about the re-seller model I don't understand, but why would there be a cost associated with creating a new account with AWS if there are resources spun up vs if there are not? I thought creating AWS accounts was free, with no startup costs associated. If this cost being discussed is some increase to your premium Support model with AWS, we don't need that on this account, and would go without.

If there is a cost for account creation under the re-seller model, please itemize them, as 18F would likely be willing to pay that cost as sunk, without having to modify the current Do Not Exceed.

On Mon, Aug 4, 2014 at 1:04 PM, (b) (6) <[@info Reliance.com](mailto:(b) (6)@info Reliance.com)> wrote:

Cindy and Earl – thanks for your time on the phone today. To confirm, InfoReliance is happy to assist with the setup of an additional AWS account, under GSA (b) (4) for the sole purpose of understanding and managing billing and usage data. As we understand it, the GSA staff will not use this account to spin up resources (i.e. additional virtual machines) in AWS beyond the scope of

the contract or to increase spend on the contract beyond the original award. Additionally, there is no cost for setting up the additional user account as long as there are no resources or usage consumed under that account.

We have not yet set up the account and we are waiting for the green light from you to proceed.

Thank you again!

(b) (6)

(b) (6)

Director of Contracts

InfoReliance Corporation

(b) (6)

(b) (6)

From: Cynthia Gilbert - XB [mailto:cynthia.gilbert@gsa.gov]

Sent: Friday, August 01, 2014 4:48 PM

To: Noah Kunin - Q0B

Cc: (b) (6); (b) (6) Gerard Chelak - XTB; (b) (6); Earl Warrington

Subject: Re: Additional linked account?

(b) (6),

I would like to speak with you on Monday. The only available times I have are 12:15 or after 4:00.

Thank you,

Cindy

On Fri, Aug 1, 2014 at 8:00 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

@(b) (6) Yep - it's the email that I sent earlier: devops@gsa.gov. It's already created.

On Fri, Aug 1, 2014 at 7:41 AM, (b) (6) < [\(b\) \(6\)@infoeliance.com](mailto:(b) (6)@infoeliance.com) > wrote:

Cindy – I am out again today but back on Monday. Happy to get on a call with you and the CO if you think it's necessary. I haven't had a chance to look at the contract but will do so before Monday morning.

Thank you!

(b) (6)

(b) (6)

Director of Contracts

InfoReliance Corporation

(b) (6)

(b) (6)

(b) (6)

From: (b) (6)

Sent: Thursday, July 31, 2014 5:37 PM

To: Cynthia Gilbert - XB; Noah Kunin - Q0B

Cc: Gerard Chelak - XTB; (b) (6); Earl Warrington; (b) (6)

Subject: RE: Additional linked account?

Ok, no problem. So without the credit card then Noah, get the email created that you want to use as the root credentials for the account. as soon as we get the green light from contracts, we can submit the no-credit card request.

(b) (6)

(b) (6)

Director of IT
InfoReliance Corporation

(b) (6)

From: Cynthia Gilbert - XB [<mailto:cynthia.gilbert@gsa.gov>]

Sent: Thursday, July 31, 2014 5:30 PM

To: Noah Kunin - Q0B

Cc: (b) (6); Gerard Chelak - XTB; (b) (6); Earl Warrington

Subject: Re: Additional linked account?

Based on the discussion through the threads of these email, I need to go back to the CO to determine whether or not this requires a modification to the contract.

If we can move forward with this approach, I want to make sure we do not introduce any administrative irregularities resulting from the use of a credit card. Do NOT use any credit cards if we create any additional account(s).

I will get back to you as soon as I can get a confirmation from the CO.

Regards,

Cindy

On Thu, Jul 31, 2014 at 3:13 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

48hrs is no problem, so no need there. We're not that much on fire just yet. :D

Concur on service account and indeed we now do! All AWS infrastructure is bound to "devops@gsa.gov" now.

On Thu, Jul 31, 2014 at 3:11 PM, (b) (6) <(b) (6)@inforeliance.com> wrote:

(b) (6)

It's not particularly difficult and doesn't take very long. My only question for Z is contractual. I think the answer is no problem, but he'll need to verify.

In the meantime, please have an email address ready to use (best to use a service account rather than a personal account). Also, do you have a credit card available to use to setup the account? nothing will be charged, it's just needed for setup. we'll immediately cut over to consolidated billing. if you can't use a credit card, the no-credit-card process takes about 48 hours.

(b) (6)

(b) (6)

Director of IT
InfoReliance Corporation

(b) (6)

From: Noah Kunin - QOB [mailto:noah.kunin@gsa.gov]
Sent: Thursday, July 31, 2014 2:10 PM
To: Gerard Chelak - XTB; (b) (6)
Subject: Additional linked account?

Hi Team -

While we're still trying to figure out the billing issues (running out of time TBH), what is the level of effort for us to setup an additional linked account to the InfoR payer account? An account in parallel to my (b) (4) account.

I'm asking not just for billing segmentation, but because there are current IAM permissions limitations to various ARNs that are causing me massive headaches.

Could another account be setup without making any significant billing/contract mods?

Thanks in advance for the info!

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: RE: Additional linked account?
Date: Wed, 27 Aug 2014 18:28:31 +0000
From: (b) (6)@info Reliance.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, "(b) (6)"@amazon.com>
Cc: (b) (6) <(b) (6)@info Reliance.com>, Earl Warrington <earl.warrington@gsa.gov>, (b) (6)@info Reliance.com>, (b) (6)@info Reliance.com>
Message-ID: <25A14DC8AB961D4BBA2BC0C879619697346B53@IRPM-EXMB-02.info Reliance.com>
MD5: 4c53fef32e0f57434e8367c6817ca9a8

Noah,

Hope you are doing well. (b) (6) and I had a brief conversation yesterday about what you are trying to accomplish. We had a follow up discussion today and believe that we might have a possible solution that will likely meet your needs. We need to ensure the viability of the solution. InfoReliance and AWS are working together to finalize this. We will follow up as soon as possible – we are targeting end of next week.

We believe this solution will meet all of your billing and reporting needs but may require a bit of customization and tagging on your part. We will explain further as soon as we have vetted the solution.

In the meantime, please feel free to contact me or (b) (6) with any questions or concerns.

Thanks.

(b) (6)

(b) (6)
Director, Cloud Computing & Innovation
InfoReliance Corporation

(b) (6) -

(b) (6)



From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Sunday, August 24, 2014 9:32 PM
To: (b) (6)
Cc: (b) (6) Earl Warrington; (b) (6); (b) (6)
Subject: Re: Additional linked account?

Yes for sure.

On Friday, August 22, 2014, (b) (6)@info Reliance.com> wrote:

Noah,

We are working with DOJ on some custom reporting by tags. Please let me know if you are interested in having a conversation about this.

Thanks,

(b) (6)

From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Monday, August 11, 2014 2:16 PM
To: (b) (6)
C c: (b) (6) Earl Warrington
Subject: Re: Additional linked account?

Yep, we're good on that front! I think I have another workaround for the cost / tags issue, and will circle back once it is fleshed out.

Thanks so much for checking in.

On Mon, Aug 11, 2014 at 1:51 PM, (b) (6) [@inforeliance.com](mailto:(b) (6)@inforeliance.com)> wrote:

Noah and Earl,

I wanted to follow up and ensure that you are completely satisfied with the resolution to this issue. If there is anything we can do to assist with this, or any other item, please do not hesitate to contact me.

I look forward to hearing back from you.

Thanks,

(b) (6)

(b) (6)
Director, Cloud Computing & Innovation
InfoReliance Corporation

(b) (6) -

(b) (6)



From: Noah Kunin - Q0B [mailto:noah.kunin@gsa.gov]
Sent: Tuesday, August 5, 2014 9:44 PM
To: (b) (6)
C c: Cynthia Gilbert - XB; (b) (6); Gerard Chelak - XTB; (b) (6) Mike Seckar (IE); Earl Warrington

Subject: Re: Additional linked account?

Ok, everything is looking great!

@InfoReliance: is it possible at the payer level to [enable billing alerts for both our linked accounts](#), so I can create CloudWatch level alarms?

On Tue, Aug 5, 2014 at 6:33 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Accepted!

On Tue, Aug 5, 2014 at 6:26 PM, (b) (6) <(b) (6)@infoeliance.com> wrote:

Thank you. I will send the Consolidated Billing request from our master account in a few minutes. Noah you'll see it in the devops@gsa.gov mailbox.

(b) (6)

(b) (6)

Director of IT
InfoReliance Corporation

(b) (6)
(b) (6)

From: Cynthia Gilbert - XB [mailto:cynthia.gilbert@gsa.gov]

Sent: Tuesday, August 05, 2014 6:15 PM

To: (b) (6)

Cc: (b) (6) Gerard Chelak - XTB; (b) (6); Mike Seckar (IE); Noah Kunin - Q0B; Earl Warrington

Subject: Re: Additional linked account?

(b) (6)

Thank you for the email with update. We look forward to moving forward with the process to assign new sub-accounts for client visibility. Based on our discussion, I am fully supportive of the process and I approve of the process.

I am working with Noah to ensure no additional costs occur above what has been planned based on the ceiling already provided.

Regards,

Cindy

On Tue, Aug 5, 2014 at 12:49 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

@(b) (6) Green light. Let me know if you need additional information from me.

On Mon, Aug 4, 2014 at 3:23 PM, Earl Warrington - XT <earl.warrington@gsa.gov> wrote:

Noah:

I think if you re-read Theresa paragraph you are in violent agreement. (b) (6) is on leave this week. As for your and (b) (6) this was the result of last weeks discussion where we agreed to followup with Inforeliance to see if there was a contractual issue. The bottom line is we are in agreement that it is within scope.

As for the cost, spinning up VMs is a cost issue and consuming more resources is a cost issue. (b) (6) was giving us a friendly reminder and conformation. You have head room, please make sure you keep Cindy, (b) (6) in the loop as you go forward so we do not exceed the current contractual surplus.

Thank you

Regards:

Earl Warrington

Assistant Deputy Associate Administrator

Office of IT Services & Solutions

Office of Citizen Services and Innovative Technologies (X)

(o) [202-208-6158](tel:202-208-6158)

(c) (b) (6)

www.usa.gov

www.sites.usa.gov

www.business.usa.gov

www.performance.gov

www.cloud.cio.gov

www.data.gov

On Mon, Aug 4, 2014 at 3:00 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

Hi team -

So, not sure why (b) (6)(b) (6) or myself wasn't on the call, but the characterization is not accurate.

We would absolutely use the account to spin up virtual machines and other AWS resources. You can't use a separate linked account just to manage the billing and usage data of resources in another linked account. That just moves the problem around without solving it at all. I need an account to provision as small subset of our total resources in.

This is to solve the continued problem of not being able to programmatically access or query the usage and costs of resources within my AWS account (as if 18F was the payer account) in order to properly calculate our chargebacks. We've been working on this problem for many weeks now without any resolution and this was/is continues to be a core requirement of 18F's AWS usage (and I imagine any other client doing even basic chargeback tracking).

I don't understand why whether or not we spin up new resources is pertinent, as long as we stay under our Do Not Exceed value. These resources are not provisioned or intermediated through InfoReliance, but is purely the responsibility of the AWS service. Maybe there's something about the re-seller model I don't understand, but why would there be a cost associated with creating a new account with AWS if there are resources spun up vs if there are not? I thought creating AWS accounts was free, with no startup costs associated. If this cost being discussed is some increase to your premium Support model with AWS, we don't need that on this account, and would go without.

If there is a cost for account creation under the re-seller model, please itemize them, as 18F would likely be willing to pay that cost as sunk, without having to modify the current Do Not Exceed.

On Mon, Aug 4, 2014 at 1:04 PM, (b) (6) <[@info reliance.com](mailto:(b) (6)@info reliance.com)> wrote:

Cindy and Earl – thanks for your time on the phone today. To confirm, InfoReliance is happy to assist with the setup of an additional AWS account, under GSA (b) (4) for the sole purpose of understanding and managing billing and usage data. As we understand it, the GSA staff will not use this account to spin up resources (i.e. additional virtual machines) in AWS beyond the scope of the contract or to increase spend on the contract beyond the original award. Additionally, there is no cost for setting up the additional user account as long as there are no resources or usage consumed under that account.

We have not yet set up the account and we are waiting for the green light from you to proceed.

Thank you again!

(b) (6)

(b) (6)
Director of Contracts

(b) (6)

From: Cynthia Gilbert - XB [mailto:cynthia.gilbert@gsa.gov]
Sent: Friday, August 01, 2014 4:48 PM

To: Noah Kunin - Q0B

Cc: (b) (6); (b) (6) Gerard Chelak - XTB; (b) (6); Earl Warrington

Subject: Re: Additional linked account?

(b) (6),

I would like to speak with you on Monday. The only available times I have are 12:15 or after 4:00.

Thank you,

Cindy

On Fri, Aug 1, 2014 at 8:00 AM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

@(b) (6) Yep - it's the email that I sent earlier: devops@gsa.gov. It's already created.

On Fri, Aug 1, 2014 at 7:41 AM, (b) (6) <[@inforeliance.com](mailto:(b) (6)@inforeliance.com)> wrote:

Cindy – I am out again today but back on Monday. Happy to get on a call with you and the CO if you think it's necessary. I haven't had a chance to look at the contract but will do so before Monday morning.

Thank you!

(b) (6)

(b) (6)
Director of Contracts
InfoReliance Corporation

(b) (6)

From: (b) (6)
Sent: Thursday, July 31, 2014 5:37 PM
To: Cynthia Gilbert - XB; Noah Kunin - Q0B
Cc: Gerard Chelak - XTB; (b) (6); Earl Warrington; (b) (6)
Subject: RE: Additional linked account?

Ok, no problem. So without the credit card then Noah, get the email created that you want to use as the root credentials for the account. as soon as we get the green light from contracts, we can submit the no-credit card request.

(b) (6)

(b) (6)

Director of IT
InfoReliance Corporation

(b) (6)
(b) (6)

From: Cynthia Gilbert - XB [<mailto:cynthia.gilbert@gsa.gov>]
Sent: Thursday, July 31, 2014 5:30 PM
To: Noah Kunin - Q0B
Cc: (b) (6) Gerard Chelak - XTB; (b) (6); Earl Warrington
Subject: Re: Additional linked account?

Based on the discussion through the threads of these email, I need to go back to the CO to determine whether or not this requires a modification to the contract.

If we can move forward with this approach, I want to make sure we do not introduce any administrative irregularities resulting from the use of a credit card. Do NOT use any credit cards if we create any additional account(s).

I will get back to you as soon as I can get a confirmation from the CO.

Regards,

Cindy

On Thu, Jul 31, 2014 at 3:13 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

48hrs is no problem, so no need there. We're not that much on fire just yet. :D

Concur on service account and indeed we now do! All AWS infrastructure is bound to "devops@gsa.gov" now.

On Thu, Jul 31, 2014 at 3:11 PM, (b) (6) (b) (6) <[@inforeliance.com](mailto:(b) (6) (b) (6)@inforeliance.com)> wrote:

(b) (6)

It's not particularly difficult and doesn't take very long. My only question for (b) (6) is contractual. I think the answer is no problem, but he'll need to verify.

In the meantime, please have an email address ready to use (best to use a service account rather than a personal account). Also, do you have a credit card available to use to setup the account? nothing will be charged, it's just needed for setup. we'll immediately cut over to consolidated billing. if you can't use a credit card, the no-credit-card process takes about 48 hours.

(b) (6)

(b) (6)

Director of IT
InfoReliance Corporation

(b) (6)
(b) (6)

From: Noah Kunin - QOB [mailto:noah.kunin@gsa.gov]
Sent: Thursday, July 31, 2014 2:10 PM
To: Gerard Chelak - XTB; (b) (6)
Subject: Additional linked account?

Hi Team -

While we're still trying to figure out the billing issues (running out of time TBH), what is the level of effort for us to setup an additional linked account to the InfoR payer account? An account in parallel to my 1444* account.

I'm asking not just for billing segmentation, but because there are current IAM permissions limitations to various ARNs that are causing me massive headaches.

Could another account be setup without making any significant billing/contract mods?

Thanks in advance for the info!

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

[@noahkunin](#) | [@18f](#)

Subject: Accepted: AWS / 18F Meeting @ Mon Aug 11, 2014 2:30pm - 3:30pm (Noah Kunin - Q0B)
Date: Tue, 05 Aug 2014 21:15:02 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@amazon.com>
Message-ID: <047d7b111b9f4f28f204ffe859bf@google.com>
MD5: 9a013575f971f70d64eb7d6033f2c732
Attachments: invite.ics

Noah Kunin - Q0B has accepted this invitation.

AWS / 18F Meeting

Hi Noah,
"(b) (6)" – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to "(b) (6)" ahead of time.

Thank you,
"(b) (6)"
"(b) (6)"

When	Mon Aug 11, 2014 2:30pm – 3:30pm Eastern Time	
Where	1800 F St NW Washington, DC 20006 (map)	
Calendar	Noah Kunin - Q0B	
Who	CMOXX	"(b) (6)" "(b) (6)" - organizer
	CMOXX	Noah Kunin - Q0B - creator
	CMOXX	"(b) (6)" "(b) (6)"

Invitation from [Google Calendar](#)
You are receiving this courtesy email at the account "(b) (6)"@amazon.com because you are an attendee of this event.
To stop receiving future notifications for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Subject: AWS / 18F Meeting
Date: Tue, 5 Aug 2014 19:50:50 +0000
From: "(b) (6)" amazon.com>
To: "(b) (6)" amazon.com>, Noah Kunin - QOB <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0B499860@EX10-MBX-IAD02.ant.amazon.com>
MD5: 7773d46adedb891e90c6c5f4573af981

Hi Noah,

(b) (6) – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to (b) (6) ahead of time.

Thank you,

(b) (6)

(b) (6)

Subject: Fwd: AWS / 18F Meeting
Date: Tue, 5 Aug 2014 17:15:23 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Noah Kunin <noah.kunin@gmail.com>
Message-ID: <CAN+4Oyu0j=_E=CZsLGKnvTCsLHZnnE8mHXn0w5D=QfVudWGmOQ@mail.gmail.com>
MD5: 29226220e0032a2d0a43ff30b03be8fe
Attachments: invite.ics

----- Forwarded message -----

From: (b) (6) <[REDACTED]@amazon.com>
Date: Tue, Aug 5, 2014 at 3:50 PM
Subject: AWS / 18F Meeting
To: (b) (6) <[REDACTED]@amazon.com>, Noah Kunin - Q0B <noah.kunin@gsa.gov>

Hi Noah,

(b) (6) – AWS VP of Sales, Marketing and Product Support- is looking forward to meeting you. Please forward to anyone on your team who may want to join. If you can send me a list of everyone attending from 18F, I will pass that along to (b) (6) ahead of time.

Thank you,

(b) (6)

(b) (6)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 1pm to 2pm on Monday (John Stone - XI)
Date: Wed, 23 Jul 2014 15:18:29 +0000
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: "john.stone@gsa.gov" <john.stone@gsa.gov>, (b) (6) amazon.com"
(b) (6) amazon.com>, (b) (6) amazon.com" (b) (6) amazon.com>
Cc: Justin Grevich - XI <justin.grevich@gsa.gov>, Sean Herron - XI <sean.herron@gsa.gov>
Message-ID: <047d7b15acc94331cb04fedddade@google.com>
MD5: 16a2febf8761ac83eba1cfdc1361bb3d
Attachments: invite.ics

[more details »](#)

AWS | 18F Sync Up

I'll provide the call-in #.
Happy to provide a screen sharing solution, or participate in yours, whatever you prefer.
Agenda formalization TBD.

When	Every 2 weeks from 1pm to 2pm on Monday Pacific Time	
Where	Phone + Details TBD (map)	
Calendar	John Stone - XI	
Who	OMOOX	Noah Kunin - Q0B - organizer
	OMOOX	(b) (6)@amazon.com
	OMOOX	John Stone - XI
	OMOOX	(b) (6)@amazon.com
	OMOOX	Justin Grevich - XI - optional
	OMOOX	Sean Herron - XI - optional

Going? All events in this series: [Yes](#) - [Maybe](#) - [No](#) [more options »](#)

Invitation from [Google Calendar](#)
You are receiving this email at the account john.stone@gsa.gov because you are subscribed for invitations on calendar John Stone - XI.
To stop receiving these notifications, please log in to <https://www.google.com/calendar/> and change your notification settings for this calendar.

Subject: Accepted: Invitation: AWS | 18F Sync Up @ Every 2 weeks from 4pm to 5pm on Monday
(noah.kunin@gsa.gov)
Date: Tue, 22 Jul 2014 21:00:34 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE08010600@EX10-MBX-IAD02.ant.amazon.com>
MD5: 94262c1ffb2b23e1ccb870de5c060f58

Subject: Re: AWS Onboarding
Date: Fri, 25 Jul 2014 18:59:01 -0500
From: (b) (6) <(b) (6)@stelligent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CAJLKd41qmB8BHLKnaVGMF5Pcgm5M+Z0DuCv3d7q+AYyxmta3Tw@mail.gmail.com>
MD5: 78f360ff5811367259a972a4762ebf53
Attachments: vpc_restricted_group.template

Hey Noah--

I figured you'd probably be making progress in figuring out specific sets of permissions, so I did "the other half" -- a group definition in a CloudFormation template. The permissions aren't correct, but I templated the region, account, and VPC designations. I also made it a group, instead of a user, since if we do want to change permissions (which I'm getting a feeling we will a lot the first week or two) we don't have to redo every user.

One thing we may have to actually apply to the user is the MFA stuff, since I couldn't figure out how to say "if you're a member of this group, you have permission to edit your own MFA" in policy-ese. I opened a ticket with AWS support for some guidance on that, but if they say it's not possible we can just move the MFA specific stuff into the user policy; it's not gonna change that often, anyway. For the time being, I did include MFA perms in the group, but they are on any resource. We'll fix that after I hear back from support.

I attached the template. Not the best way to share code, but until we figure out what we're doing for source control it'll have to do!

I'm going to write up a cucumber feature file so we can have an automated test for this as well. I'm super paranoid about people accidentally messing with resources they should be, and an automated test for the user will let me sleep better at night. :)

Let me know what progress you make with the permission sets. I might have some time this weekend to take a look at it, so if your eyes start going cross-eyed from staring at the list for too long, just send over what you have so far and I'll take a crack at it.

Have a great weekend!

(b) (6)

(b) (6) (b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

On Fri, Jul 25, 2014 at 12:24 PM, (b) (6) <(b) (6)@stelligent.com> wrote:

Sample IAM policy

(b) (6) (b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

On Fri, Jul 25, 2014 at 12:17 PM, (b) (6) <(b) (6)@stelligent.com> wrote:

Hey Noah--

Here's a template we use for creating read-only users. Let's do this manually today, but it might come in handy later.

(b)

(b) (6) (b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

On Fri, Jul 25, 2014 at 12:14 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

(b) (4)

On Fri, Jul 25, 2014 at 1:12 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

(b) (4)

On Fri, Jul 25, 2014 at 1:09 PM, Noah Kunin - Q0B <noah.kunin@gsa.gov> wrote:

(b) (4)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

Subject: Re: AWS Onboarding
Date: Fri, 25 Jul 2014 12:17:10 -0500
From: (b) (6) <[REDACTED]@stelligent.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <CAJLKd42qB++BmhO1MWz+PW+AHsjH8MQOjbdM4Rf9Jm6usBNouQ@mail.gmail.com>
MD5: a8cd8deefc79625282fe7e89452890a0
Attachments: stelligent_read_only_user.template

Hey Noah--

Here's a template we use for creating read-only users. Let's do this manually today, but it might come in handy later.

(b)

(b) (6) (b) (6) | Continuous Delivery Engineer | www.stelligent.com | AWS Advanced Consulting Partner | (b) (6)

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(b) (4)

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(b) (4)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18f](#)

--

Noah Kunin - Delivery Architect

Subject: Billing details
Date: Tue, 9 Sep 2014 15:44:47 +0000
From: (b) (6)@inforeliance.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Gerard Chelak - XTB <gerard.chelak@gsa.gov>
Cc: (b) (6)@inforeliance.com>, (b) (6)@inforeliance.com>, (b) (6)@inforeliance.com>, (b) (6)@inforeliance.com>, Earl Warrington <earl.warrington@gsa.gov>, (b) (6)amazon.com>
Message-ID: <25A14DC8AB961D4BBA2BC0C879619697361BF6@IRPM-EXMB-02.inforeliance.com>
MD5: 7b2317a1fdccc0fb575837f8bec4fd34

Noah and Gerard,

I wanted to provide an update on the billing request that we had discussed earlier. We have had multiple conversations with AWS regarding this. Between the two organizations, we believe we have a way forward to create a billing construct to run the reports for you.

(b) (6) and (b) (6) will take the lead and creating this construct and then create the tags to meet your business needs on this. Please afford us a couple of days to set up the new billing account and we can then get on a call to go deeper into the reports you need.

At any time, please feel free to call me and I will be happy to assist.

Thanks,

(b) (6)

(b) (6) | director, cloud computing & innovation | inforeliance | (b) (6)

(b) (6)



Subject: [AWS] Reminder on EBS Volumes
Date: Fri, 29 Aug 2014 19:55:11 -0400
From: Noah Kunin - Q0B <noah.kunin@gsa.gov>
To: Catherine Devlin - Q0B <catherine.devlin@gsa.gov>, David Best - Q0B <david.best@gsa.gov>, Jeremy Grahame - XI <jeremy.grahame@gsa.gov>, Aaron Snow - Q0B <aaron.snow@gsa.gov>, Alan DeLevie - Q <alan.delevie@gsa.gov>, Alexander Magee - Q0B <alexander.magee@gsa.gov>, Alison Rowland - Q0B <alison.rowland@gsa.gov>, Christopher Papazian - Q0B <christopher.papazian@gsa.gov>, David Caraway - Q0B <david.caraway@gsa.gov>, Jacqueline Kazil - Q0B <jacqueline.kazil@gsa.gov>, Jane Avriette - XI <jane.avriette@gsa.gov>, John Stone - Q0B <john.stone@gsa.gov>, John Yuda - Q0B-Detailee <john.yuda@gsa.gov>, Joshua Ruihley - Q0B <josh.ruihley@gsa.gov>, Justin Grevich - Q0B <justin.grevich@gsa.gov>, Leah Bannon - Q <leah.bannon@gsa.gov>, Noah Kunin - Q0B <noah.kunin@gsa.gov>, Raphael Villas - Q0B <raphael.villas@gsa.gov>, Sean Herron - Q0B <sean.herron@gsa.gov>, "yoz. grahame" <yoz.grahame@gsa.gov>, Diego Lapiduz - XI <diego.lapiduz@gsa.gov>, Joseph Polastre - XIS <joseph.polastre@gsa.gov>
Message-ID: <CAN+4OysphAur955L+++fgzZngAZ91ufhMxibt57KRGmE=7=fCCg@mail.gmail.com>
MD5: c92d9013997e121ab2cba4a570fd3afb

Hi team -

You're getting this email because you're already an AWS user or soon will be! Just a quick reminder about how [EBS](#) pricing works - we pay for it **whether or not it is attached to an instance**. I recently had to go in and delete almost 7 TBs of EBS volumes that weren't doing anything.

So when you terminate an instance, you will get a warning if it is set to *not* delete its EBS instances on default. In this case, you have to go in and specifically delete the EBS volumes as well.

Using the CLI, here is the [delete-volume documentation](#). Using the GUI, EBS Volumes can be found at <https://console.aws.amazon.com/ec2/v2/home?region=INSERT-REGION-HERE#Volumes>

Going forward:

That's why when you're working on anything that's non-production, it's usually a good practice to set EBS volumes to default delete when you terminate your instance.

Using the CLI, consult the [documentation for run-instances](#) - the default is already *true* so you're good to go. Using the GUI, you need to select the checkboxes to *Delete on Termination* in the seventh column of Step 4:



Next time I bake the AMI, I'll try to have it default *Delete on Termination*.

Thanks for your help!

--

Noah Kunin - Delivery Architect
[@noahkunin](#) | [@18F](#)

Subject: RE: Billing details
Date: Wed, 17 Sep 2014 20:34:34 +0000
From: (b) (6) (b) (6) @infoeliance.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>, Gerard Chelak - XTB <gerard.chelak@gsa.gov>, Earl Warrington <earl.warrington@gsa.gov>
Cc: (b) (6) @infoeliance.com>, (b) (6) @infoeliance.com>, (b) (6) @infoeliance.com>, (b) (6) infoeliance.com>, (b) (6) amazon.com>
Message-ID: <640617E99A127140B937085BAC0D1C411CC6F6@IRPM-EXMB-02.infoeliance.com>
MD5: 4d5cd40242deff3de9e87ded924760d7

Per our conversations with Noah this afternoon, this task has been completed. We have setup a new master consolidated account for the three rollup accounts. Ross and I just worked with Noah to grant him the proper permissions to the master account for billing and reporting purposes only. Some of the billing data may take 24 hours to populate. We will await Noah's final confirmation by COB Friday that billing data is visible and he has all of the access required before we fully close out this request.

Thanks.

(b) (6)

(b) (6)
Director of IT
InfoRelianceCorporation

(b) (6)
(b) (6)

From: (b) (6)
Sent: Tuesday, September 09, 2014 11:45 A M
To: Noah Kunin- Q0B ;Gerard Chelak - X T B
C c: (b) (6) (b) (6) Earl Warrington; (b) (6) (b) (6)
Subject: Billingdetails
Importance: High

Noah and Gerard,

I wanted to provide an update on the billing request that we had discussed earlier. We have had multiple conversations with AWS regarding this. Between the two organizations, we believe we have a way forward to create a billing construct to run the reports for you.

(b) (6) and Ross will take the lead and creating this construct and then create the tags to meet your business needs on this. Please afford us a couple of days to set up the new billing account and we can then get on a call to go deeper into the reports you need.

At any time, please feel free to call me and I will be happy to assist.

(b) (6)

(b) (6) | director, cloud computing & innovation | infoeliance | (b) (6)
(b) (6)



Subject: FW: Insight?
Date: Mon, 22 Sep 2014 14:05:44 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - Q0B <noah.kunin@gsa.gov>
Message-ID: <56C7B31E36EB5B4481075698D8B1ADAE0D09DF8F@EX10-MBX-IAD04.ant.amazon.com>
MD5: 16468866fcf5597e2557a892d6342e3d
Attachments: QID09140051 RFQ EDIM BPA.PDF ; QID09140051 RFQ Attachment 3 - Task Order 001.pdf

Hi Noah,

Any idea who this might be for? Attached is the Solicitation.

I know your BPA was released and being evaluated by GSA but trying to figure out what this one is and if you were aware of it?

Also, would you be allow to go to AWS Re:Invent? Being that its Las Vegas, I wanted to confirm.

Our call at 4:00 today... is it still on? Im asking because (b) (6) and I are meeting with Dominic Sale today at 1800 F and we should be done at 3:00 so wasn't sure if you wanted to meet at 3 instead. Please let me know.

Thanks,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

Subject: Re: Follow Up
Date: Mon, 9 May 2016 14:24:47 -0500
From: Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>
To: ((b) (6)) aquilent.com>
Cc: Noah Kunin - 18F <noah.kunin@gsa.gov>, ((b) (6)) aquilent.com>, ((b) (6)) aquilent.com>, ((b) (6)) aquilent.com>, Jez Humble - XFGB <jez.humble@gsa.gov>
Message-ID: <CAN9t+0zFKJGaoc-W4kqo=dxZoWMhqEPbP+E4MnOca8DGCMjsag@mail.gmail.com>
MD5: 486e20bdbd270e78c96aae81b675b357

This is all taken care of.. It was indeed activated for the root account rather than the actual account.

AWS activated it for the actual account now and I am asking to do the same for the new Govcloud account.

On Mon, May 9, 2016 at 1:33 PM, ((b) (6)) aquilent.com> wrote:

Sent this to Diego later on Fri.....

From ((b) (6))I verified that the account is indeed enabled for IPV6 in US-EAST. I also checked and didn't find any load balancer created on the account. The load balancer must be created first before it can be modified; this may be the missing piece here. The account definitely has permissions for US-EAST and US-WEST2 as of 4/27

You can feel free to have them reach out to me directly, but it may be helpful as well if they reached out to support and open a case (turn around may be quicker).

((b) (6))
Solutions Architect, WWPS - Partners
Amazon Web Services
E: ((b) (6)) amazon.com<mailto:((b) (6)) amazon.com> |O: ((b) (6))
Have a question? Join us @ US Public Sector Solutions Architect Office
Hours<<https://attendee.gotowebinar.com/register/210595329950040322>> or look at our answer repository<<http://aws.amazon.com/answers/>>

From: Noah Kunin - 18F [mailto:noah.kunin@gsa.gov]
Sent: Monday, May 09, 2016 2:30 PM
To: ((b) (6)) aquilent.com>
Cc: ((b) (6)) aquilent.com>; Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>; ((b) (6)) aquilent.com>; ((b) (6)) aquilent.com>; ((b) (6)) aquilent.com>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Um, is this as simple as they activated it for the payer account ((b) (4)) and not our actual account ((b) (4))?

On Fri, May 6, 2016 at 7:48 PM, ((b) (6)) aquilent.com> wrote:

We heard more info from AWS late this afternoon that should help you – will forward asap.

From: Davis, Iori
Sent: Friday, May 06, 2016 7:36 PM
To: Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>

C c: (b) (6) <(b) (6)@aquilent.com>; (b) (6) <(b) (6)@aquilent.com>; Noah Kunin - XFG <noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Subject: Re: Follow Up

Yep. Let me look into for you

Sent from my iPhone

On May 6, 2016, at 7:30 PM, Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov> wrote:

Hi (b) (6),

We have been talking about adding the ipv6 beta to our AWS account with (b) (6) but she is in maternity leave. Can you help us out?

The account doesn't seem to be whitelisted yet.

On Fri, May 6, 2016 at 6:27 PM, Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov> wrote:

No worries, Can we take care of this early next week? It'd be great if we can get it up and running.

Also, Do you mind asking if there is ipv6 support in GovCloud too?

On Wed, May 4, 2016 at 8:22 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Ok- I'll get someone at AWS to assist. Sorry this has been so painful.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFBB [mailto:diego.lapiduz@gsa.gov]
Sent: Wednesday, May 04, 2016 12:06 AM
To: (b) (6) <(b) (6)@aquilent.com>
C c: (b) (6) <(b) (6)@aquilent.com>; Noah Kunin - XFG <noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <(b) (6)@aquilent.com>
Subject: Re: Follow Up

I still get the same error. Do you have a contact over at AWS? I can't set the ELB because it looks like our account is not whitelisted.

(b) (4)

(b) (4)

A client error (ValidationError) occurred when calling the ModifyLoadBalancerAttributes operation: Invalid attributes passed for AdditionalAttributes

On Tue, May 3, 2016 at 2:35 PM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Diego-

Here is the response I got back from AWS

“Once the HB is created you will need to enable IPv6 support for that HB via the command line since you cannot make the modification from within the console. When I looked at the account number (b) (4), I didn't see any ELBs currently configured so I'm not sure if the previous ones were deleted already. The whitelist should allow the account to modify any ELB that you create, but you must do it at the command line.

Here is the example from the doc to enable the support on a preexisting HB You can also describe the ELB from the command line and see if it has already been enabled (example of this is in the documentation).”

```
aws elb modify-load-balancer-attributes --load-balancer-name myTestELB
```

(b) (4)

Let me know if this helps?

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]
Sent: Monday, May 02, 2016 4:50 PM

To: (b) (6) <[REDACTED]@aquilent.com>
Cc: (b) (6) <[REDACTED]@aquilent.com>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

I just tried to do this and got an error message. After reaching out to AWS support they are saying ipv6 is not yet whitelisted.

Can you double check? Also, do you have a case number? they are asking me for it.

On Thu, Apr 28, 2016 at 7:27 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

Diego-

(b) (4)

have been
ions in the attached

pdf document to complete the enablement in the command line.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFB [mailto:diego.lapiduz@gsa.gov]
Sent: Monday, April 25, 2016 7:51 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

Any update from AWS?

Thanks!

On Tue, Apr 19, 2016 at 5:11 PM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

On it. Will let you know when it gets approved and set up by AWS. Should be in the next day or two.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFB [mailto:diego.lapiduz@gsa.gov]
Sent: Tuesday, April 19, 2016 6:02 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Cool lets go ahead and add those two elbs...

On Tue, Apr 19, 2016 at 4:56 PM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

By the way I have confirmed that when IPv6 is enabled it will not impact the IPv4 capability;
the load balancer will still respond to IPv4 requests.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]

Sent: Tuesday, April 19, 2016 3:41 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>

Subject: Re: Follow Up

Hi (b) (6)

Here are 2 ELBs that we can start with:

(b) (4)

Thanks

On Tue, Apr 19, 2016 at 11:51 AM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

So apparently you have to specifically pick the HBs and the region....

I am having a convo with AWS today at 3 to get more info on the ipv4 impact.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]

Sent: Friday, April 15, 2016 3:04 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>

Subject: Re: Follow Up

Hey (b) (6)

Isn't there a way to enable to all of them in a region? Is there an impact on the ELB for ipv4 if we enable it? Can we enable a couple to test stuff out and then enable more?

On Fri, Apr 15, 2016 at 2:02 PM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Diego-

Just following back up, can you send me the HB names and commercial region you are planning to use?

(b) (6) (b) (6) (b) (6)
(b) (6)

From: (b) (6) (b) (6)
Sent: Wednesday, April 13, 2016 1:26 PM
To: 'Diego Lapiduz - XFBB' <diego.lapiduz@gsa.gov>
Cc: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG <noah.kunin@gsa.gov>;
Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: RE: Follow Up

Diego-

I am assuming you spoke with (b) (6) from AWS? Unfortunately, he was misinformed, we are almost ready to go but not yet. I do need some additional information that from you. **For the Beta we need your ELB names and which commercial region you are planning to use.** I am also confirming with AWS which paperwork we need to move forward with, and should have that figured out in the next hour or so.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB <<mailto:diego.lapiduz@gsa.gov>>
Sent: Tuesday, April 12, 2016 10:27 PM
To: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG <noah.kunin@gsa.gov>;
Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

Our AWS rep told us that we were good to go on the ipv6 beta so if you have any problem please let us know. We need it ASAP.

I am not particularly interested in Azure right now but maybe Jez is (cc'ed here).

Regarding (b) (6) and ITaaS I think we are all good so ☐

Cheers

On Fri, Apr 8, 2016 at 7:27 AM, (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Diego-

Here is a list of the follow up from our discussion this week:

1. I have contacted AWS about the IPv6 pilot, they are looking into seeing if they can add

you. I will keep you posted.

2. I also asked AWS to send you the FISMA high AWS package. That should be coming your way via email.

3. Let me know if you are interested in an Azure sandbox account? I can start looking into how we procure and get you access. ☺

4. (b) (6) has reached out to Jez, Noah and Josh to confirm we are good to go on hiring the (b) (6) replacement, we are just waiting to hear back.

5. Lastly, in order to tackle the ITaaS concerns- I would like to strike up a convo with (b) (6) to see how we can address all your needs. How does next week look for you?

Thanks,

(b) (6) (b) (6) (b) (6) | Federal Cloud Sales Executive | o: (b) (6) | www.Aquilent.com

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Top 50 Best Places to Work, Washington Business Journal

Top Workplaces Award, The Baltimore Sun

Government Contracting Firm of the Year, Tech Council of MD

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***Please note recent name change**

--

Diego Lapiduz

diego.lapiduz@gsa.gov

--

Diego Lapiduz

diego.lapiduz@gsa.gov

--

Diego Lapiduz

diego.lapiduz@gsa.gov

Subject: RE: Follow Up
Date: Mon, 9 May 2016 18:33:18 +0000
From: (b) (6)@aquilent.com>
To: Noah Kunin - 18F <noah.kunin@gsa.gov>
Cc: (b) (6)@aquilent.com>, Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>, (b) (6)@aquilent.com>, (b) (6)@aquilent.com>, (b) (6)@aquilent.com>, Jez Humble - XFGB <jez.humble@gsa.gov>
Message-ID: <DM2PR0701MB1049D648AE8A456298DE4D9F8E700@DM2PR0701MB1049.namprd07.prod.outlook.com>
MD5: c089977756fd946beb444a0697ecfe54

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(b) (6)
Solutions Architect, WWPS - Partners
Amazon Web Services
E: (b) (6)@amazon.com<[mailto:\(b\) \(6\)@amazon.com](mailto:(b) (6)@amazon.com)> (b) (6)
Have a question? Join us @ US Public Sector Solutions Architect Office
Hours<<https://attendee.gotowebinar.com/register/210595329950040322>> or look at our answer repository<<http://aws.amazon.com/answers/>>

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To: (b) (6)@aquilent.com>
Cc: (b) (6)@aquilent.com>; Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>; (b) (6)@aquilent.com>; (b) (6)@aquilent.com>; (b) (6)@aquilent.com>; Jez Humble - XFGB <jez.humble@gsa.gov>
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To: Diego Lapiduz - XFBB <diego.lapiduz@gsa.gov>
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(b) (6)

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To: (b) (6) <[aquilent.com](mailto:(b)(6)@aquilent.com)>

Cc: (b) (6) <[aquilent.com](mailto:(b)(6)@aquilent.com)>; Noah Kunin - XFG <noah.kunin@gsa.gov>;

Jez Humble - XFGB <jez.humble@gsa.gov>; (b) (6) <[aquilent.com](mailto:(b)(6)@aquilent.com)>

Subject: Re: Follow Up

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(b) (4)

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Here is the example from the doc to enable the support on a preexisting HB. You can also describe the ELB from the command line and see if it has already been enabled (example of this is in the documentation).”

(b) (4)

Let me know if this helps?

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFB [mailto:diego.lapiduz@gsa.gov]
Sent: Monday, May 02, 2016 4:50 PM

To: (b) (6) <[REDACTED]@aquilent.com>
Cc: (b) (6) <[REDACTED]@aquilent.com>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

I just tried to do this and got an error message. After reaching out to AWS support they are saying ipv6 is not yet whitelisted.

Can you double check? Also, do you have a case number? they are asking me for it.

On Thu, Apr 28, 2016 at 7:27 AM, (b) (6) <[REDACTED]@aquilent.com> wrote:

(b) (4) have been approved for the IPV6 beta in US East -1 and US West-2. Please follow the instructions in the attached pdf document to complete the enablement in the command line.

(b) (6) (b) (6) (b) (6)

(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]
Sent: Monday, April 25, 2016 7:51 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

Any update from AWS?

Thanks!

On Tue, Apr 19, 2016 at 5:11 PM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

On it. Will let you know when it gets approved and set up by AWS. Should be in the next day or two.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]
Sent: Tuesday, April 19, 2016 6:02 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG
<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Cool lets go ahead and add those two elbs...

On Tue, Apr 19, 2016 at 4:56 PM, (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

By the way I have confirmed that when IPv6 is enabled it will not impact the IPv4 capability; the load balancer will still respond to IPv4 requests.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XBB [mailto:diego.lapiduz@gsa.gov]
Sent: Tuesday, April 19, 2016 3:41 PM

To: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>
Cc: (b) (6) [aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG

<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>

Subject: Re: Follow Up

Hi (b) (6)

Here are 2 ELBs that we can start with:

(b) (4)

Thanks

On Tue, Apr 19, 2016 at 11:51 AM, (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

So apparently you have to specifically pick the HBs and the region....

I am having a convo with AWS today at 3 to get more info on the IPv4 impact.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFB [mailto:diego.lapiduz@gsa.gov]

Sent: Friday, April 15, 2016 3:04 PM

To: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>

Cc: (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)>; Noah Kunin - XFG

<noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>

Subject: Re: Follow Up

Hey (b) (6)

Isn't there a way to enable all of them in a region? Is there an impact on the ELB for IPv4 if we enable it? Can we enable a couple to test stuff out and then enable more?

On Fri, Apr 15, 2016 at 2:02 PM, (b) (6) <[aquilent.com](mailto:(b) (6)@aquilent.com)> wrote:

Diego-

Just following back up, can you send me the HB names and commercial region you are planning to use?

(b) (6) (b) (6) (b) (6)
(b) (6)

From: (b) (6) (b) (6)
Sent: Wednesday, April 13, 2016 1:26 PM
To: 'Diego Lapiduz - XFBB' <diego.lapiduz@gsa.gov>
Cc: (b) (6) <(b) (6)@aquilent.com>; Noah Kunin - XFG <noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: RE: Follow Up

Diego-

I am assuming you spoke with (b) (6) from AWS? Unfortunately, he was misinformed, we are almost ready to go but not yet. I do need some additional information that from you. **For the Beta we need your ELB names and which commercial region you are planning to use.** I am also confirming with AWS which paperwork we need to move forward with, and should have that figured out in the next hour or so.

(b) (6) (b) (6) (b) (6)
(b) (6)

From: Diego Lapiduz - XFBB [<mailto:diego.lapiduz@gsa.gov>]
Sent: Tuesday, April 12, 2016 10:27 PM
To: (b) (6) <(b) (6)@aquilent.com>
Cc: (b) (6) <(b) (6)@aquilent.com>; Noah Kunin - XFG <noah.kunin@gsa.gov>; Jez Humble - XFGB <jez.humble@gsa.gov>
Subject: Re: Follow Up

Hi (b) (6)

Our AWS rep told us that we were good to go on the ipv6 beta so if you have any problem please let us know. We need it ASAP.

I am not particularly interested in Azure right now but maybe Jez is (cc'ed here).

Regarding (b) (6) and ITaaS I think we are all good so ☐

Cheers

On Fri, Apr 8, 2016 at 7:27 AM, (b) (6) <(b) (6)@aquilent.com> wrote:

Diego-

Here is a list of the follow up from our discussion this week:

1. I have contacted AWS about the IPv6 pilot, they are looking into seeing if they can add you. I will keep you posted.
2. I also asked AWS to send you the FISMA high AWS package. That should be coming your way via email.
3. Let me know if you are interested in an Azure sandbox account? I can start looking into how we procure and get you access. ☺
4. (b) (6) has reached out to Jez, Noah and Josh to confirm we are good to go on hiring the

(b) (6) replacement, we are just waiting to hear back.

5. Lastly, in order to tackle the ITaaS concerns- I would like to strike up a convo with (b) (6) and (b) (6) to see how we can address all your needs. How does next week look for you?

Thanks,

(b) (6) (b) (6) (b) (6) | Federal Cloud Sales Executive | (b) (6) | www.Aquilent.com

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***Please note recent name change**

--

Diego Lapiduz

diego.lapiduz@gsa.gov

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Diego Lapiduz

diego.lapiduz@gsa.gov

--

Diego Lapiduz

diego.lapiduz@gsa.gov

--

Diego Lapiduz

Subject: Re: AWS Reserve Instances
Date: Wed, 20 Apr 2016 18:22:58 -0700
From: Noah Kunin - 18F <noah.kunin@gsa.gov>
To: "(b) (6)" <[REDACTED]@gsa.gov>
Cc: "(b) (6)" <[REDACTED]@uscis.dhs.gov>, Jez Humble - XFGB <jez.humble@gsa.gov>, "(b) (6)" <[REDACTED]@aquilent.com>, "(b) (6)" <[REDACTED]@uscis.dhs.gov>, "(b) (6)" <[REDACTED]@gsa.gov>
Message-ID: <CAN+4OyvGZ6dU-gdcw92V3T0bR=wNN-JAFw2uwS8pHxsjcF=tA@mail.gmail.com>
MD5: 1c672ce03ee55f9fb4a32558dccb7a85

Nope - not to my knowledge. AWS does not provide that data currently. AWS will give you more granular data if you do a partial upfront purchase (it's weird, I don't *why* just that they do) but still not at the level your'e talking about.

The only thing you can do is using the data in Cloudability, see how overall your footprint is matching your RIs, and continue to iterate to get a higher match rate.

On Thu, Apr 14, 2016 at 10:00 AM, "(b) (6)" <[REDACTED]@amazon.com> wrote:

+ "(b) (6)" <[REDACTED]> AWS SA lead on DHS.

-(b) (6) <[REDACTED]>

On Apr 14, 2016, at 10:47 AM, "(b) (6)" <[REDACTED]@uscis.dhs.gov> wrote:

Noah/Jez,

We are currently using Cloudability to look at our per account reserved subscription IDs.

A couple questions have come up:

- (1) Is there a way to determine which subscription id was used to cover capacity/runtime of an instance?
- (2) Is there a way to determine if a subscription in one account was applied to another account which is linked?

There is a question regarding having linked accounts, that an RI subscription can be applied to another account in the group.

We are trying to see if we can finding where and when this occurs. So, far we have not found anything.

Thanks

(b) (6) <[REDACTED]>
Office of Information Technology
Enterprise Infrastructure Division
111 Mass. Ave., NW
Washington, D.C. 20539
Office: [202-272-9393](tel:202-272-9393)
Cell: (b) (6) <[REDACTED]>

--

Noah Kunin

18F Infrastructure Director | [@18F](#)

Subject: AWS Public Sector Summit - Speaking Opportunity
Date: Tue, 17 May 2016 14:49:57 +0000
From: "(b) (6)" <(b) (6)@amazon.com>
To: Noah Kunin - 18F <noah.kunin@gsa.gov>
Cc: "(b) (6)" <(b) (6)@amazon.com>
Message-ID: <d7930ed8ea0d4c57a0579318755d9dfa@EX13D02UEB002.ant.amazon.com>
MD5: 3b957df5ee9ffd929ec4f90a8021568c

Hi Noah,

AWS would like you to speak at our Public Sector Summit in June. We have a session on Governance Strategies and Cloud Transformation where we think you would really fit well. Also, potentially on the exec track depending on what you all think. If you are unable to, please let us know if someone else at 18F would like to.

I am copying (b) (6), Sr. Manager of Public Sector Marketing at AWS, who will be able to assist us more.

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)



Subject: Video PaaS offering
Date: Tue, 17 May 2016 16:08:49 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - 18F <noah.kunin@gsa.gov>, Diego Lapiduz - XFGB <diego.lapiduz@gsa.gov>, Jez Humble - XFGB <jez.humble@gsa.gov>
Message-ID: <a677bcc9ed204152b53dc745de3eeda1@EX13D02UEB002.ant.amazon.com>
MD5: a02cf8d75cae6318ce8a6ed2d6bf4df5

18F team,

AWS purchased a company called Elemental last year. Elemental Cloud is a Platform as a Service (PaaS) that enables video providers to rapidly deploy multiscreen offerings for live and on-demand content. The platform automatically provisions and dynamically scales any combination of Elemental/AWS video processing, delivery, and storage services within a secure private network. The flexibility of Elemental Cloud allows content programmers, broadcasters, government and enterprise customers to quickly and easily create enriched video offerings within AWS' cloud offering.

We wanted as part of your offerings both internal to GSA and out to the rest of the Govt. We would be happy to set up a call/meeting to bring this offering to you first to see if this is something you would like to use to discuss and have you be the ones to offer it out. Please let me know what you think.

Thank you,

(b) (6)
[REDACTED]

[REDACTED] (b) (6)
Amazon Web Services
(b) (6)
(b) (6)
[REDACTED]



Subject: AWS VP of IoT in DC Wed May 11
Date: Fri, 6 May 2016 17:00:43 +0000
From: "(b) (6)" <[REDACTED]@amazon.com>
To: Noah Kunin - 18F <noah.kunin@gsa.gov>
Message-ID: <42f81ab273fe429891028e64ebced96a@EX13D02UEB002.ant.amazon.com>
MD5: 93b17c26f9368a878079d7daa085345c

Noah,

Our VP of IoT (b) (6) will be in town next week and would love to meet you and your team if you are interested. Do you have any IoT interest? Either learning about what we are doing or talking to us about potential plans you have?

Thank you,

(b) (6)

(b) (6)

Amazon Web Services

(b) (6)

(b) (6)

